



Weekly Feedback Report	 CONTACT ADDRESS: Itu@mediasupport.org Issued: 25 Sept 2025 
Brief Summary	
<p>Calls to Radio Ergo's nationwide audience feedback platform this week (18-24 September 2025) raised concerns over recent river flooding in Jowhar district in Middle Shabelle region, with damage done to farms and houses. However, the largest number of calls concerned continuing drought and its impact on people and their livestock. Most of these calls came from northern regions such as Sanag, where people said livestock were dying due to lack of fodder; from central regions, where people said they couldn't sell their weak animals; and from other southern regions including Hiran, Bay, Middle and Lower Shabelle and Gedo. Some other callers noted rainfall from scattered locations around the country. Conflict and its impact in different parts of the country also raised concerns among callers. The following summarises the calls by theme.</p> <p>Floods – several callers in Middle Shabelle identifying locations Jowhar, Shidle-bari, and Marsheikh, said the river Shabelle had flooded houses and destroyed crops in recent days. One caller said they were farmers who depended on the river for water. The river was sometimes too low but on other occasions flooded. He said they needed help in barricading the river banks. Another caller said they needed information about the river levels before it flooded. Callers in Shidle-bari wanted the authorities to help them stem the flooding and to assist with the food insecurity they now faced.</p> <p>Aid – a female caller in Abudwak, Galgadud, said they hadn't seen any aid groups in the areas since 2023, despite the hardships people were facing due to late rainfall and long drought.</p> <p>Conflict – a female caller in Beledweyne, Hiran region, said they had been displaced from their homes due to insecurity, leaving their farms behind. She said they were appealing for help. A caller in Abudwak said they were being disturbed by conflict in the area and heard gunshots during the day. A caller in El-buh, Sanag region, said they had been attacked by a plane with some of their livestock killed.</p> <p>Drought and water shortage – among callers in Sanag region in the north, one caller specified an appeal for help in Hingalol and Badhan areas. He said they could not walk far with their weakened livestock, and had no money to buy water. A caller in Armale appealed for water aid, saying that people had migrated away in search of water and fodder. A caller in Haylan said their goats were dying due to the drought. In Sool region, a female caller in Ainabo said the drought was severe in the area, and they needed help from the Somali government. She added that their livestock had died due to long delayed rainfall. Another said there was no fodder or water and they wanted to get maize or sorghum to feed their goats and save them from the drought. Many called from parts of Galgadud, including Dusamareb, Do'oley, Guriel, Herale, Hurshe, and Las-wardhere. One caller said he remained with 30 thin goats that he couldn't sell and that people were short of food. A caller in Las-wardhere said the wells had been buried by sand, and many people had fled the area due to conflict. Those who remained faced acute lack of water and their livestock had died. In Hiran, a caller in El-Ware said their livestock were emaciated and couldn't be sold. Others in Mataban spoke of extreme heat and drought. A caller in Balad, M. Shabelle, said the drought had affected the people and livestock and they wanted their message shared with aid organisations. A caller in Qoryolley, Lower Shabelle, said it hadn't rained for a long time and they were feeding cactus to their cows and goats. Even their donkeys had no fodder.</p>	

Callers in Baidoa and Burhakaba said it was hot and still hadn't rained, and the youth had no jobs. A female caller in Kismayo complained about drought and hardship affecting the community. In Gedo region, a caller in Dollow said their livestock were either dead or dying and they hadn't had rain for around a year. Callers in Bardera said there was drought there too, and they also reiterated the longstanding complaint about the bridge over the river still in need of repair, forcing people to use boats.

Weather information – a listener in Togdher asked for weather forecasts to be aired regularly. The flood callers in Middle Shabelle wanted river flood alerts. Some callers to Radio Ergo's weekly farming programme wanted advice from experts on when to plant due to the uncertainty over the rain.

Health and Nutrition – a caller in Bari region said the widespread cases of Diphtheria that broke out in June had reduced. Various callers had questions to the radio's weekly programme on this topic about nutrition for children and the elderly.

Environment – in Mogadishu, a caller in Hodan district said the city had grown fast and there were challenges with drainage and waste disposal. He wanted discussion and ideas on how to deal with this. A female caller in Mogadishu said she wanted suggestions on how she could contribute towards cleaning up the city and its environment.

Date	Location	Gender	Theme	Remarks
19/09/2024	Jowhar M.Shabelle	male	Floods	Hello my name is M. in Jowhar. The Shabelle river has flooded and it has destroyed farms and houses in the recent days. We thank Radio Ergo for what they are doing for the people.
25/09/2024	Jowhar M.Shabelle	male	Floods	Hello Radio Ergo, my name is H.D.A in Jowhar, Middle Shabelle. I would like to inform you that the Shabelle river has flooded heavily. We are farmers and we depend on the river for water. Sometimes there is little in the river and sometimes it's flooding. Please share our message so that we can get help in barricading the river banks. Thank you.
23/09/2024	Middle Shabelle	male	Floods	Hello Radio Ergo, I calling from Middle Shabelle. I would like to inform you that the Shabelle river has flooded and it has destroyed crops. We would like to get information on the river and floods. Thank you.
23/09/2024	Shidle-bari M. Shabelle	male	Floods	Hello Radio Ergo, my name is K.J. I am calling from Shidle-Bari. We have been hit by floods from the Shabelle river. We need the authorities to help us. Thank you.
25/09/2024	Shidle-bari M. Shabelle	male	Floods	Hello Radio Ergo, my name is K. I am calling from Shidle-Bari. We have been hit by floods, we need the authorities to help and fend off the water. There is food insecurity, we need help. Thank you.
24/09/2024	Marsheikh	male	Floods	Hello Radio Ergo, I am calling from Mar-sheikh [? Audio message hard to decipher]. We have been displaced by floods. Thank you.
24/09/2024	Abudwak Galgadud	female	Aid/WASH	Hello Radio Ergo, my name is S.A in Abudwak, Galgadud. We have not seen aid organizations in this area since 2023. We don't know why they have neglected us, the rainfall has delayed and people have been in hardship, however there was no aid organization. Thank you.

24/09/2024	Togdher	male	Weather forecast	Hello Radio Ergo, my name is K.A.J in Togdher. We would like to get the weather forecast updates. Thank you.
22/09/2024	Beledweyne Hiran	female	Conflict/IDPs	Hello Radio Ergo, my name is H.B.A in Beledweyne, Hiran region. We have been displaced from our homes due to insecurity. We left our farms behind and we are appealing for help. Thank you.
25/09/2024	El-Buh Sanag	male	Conflict	Hello Radio Ergo, my name is A.H.J. I am calling from El-Buh. There is a plane attacking us and it has even killed our livestock. Our concern is the plane. Thank you.
20/09/2024	Abudwak Galgadud	male	Conflict	Hello Radio Ergo, I am calling from Abudwak, my name is A.H.Y. There is insecurity in the area, you hear gun shots randomly during the day. But we are generally doing well. Thank you.
24/09/2024	Guriel Galgadud	male	Nutrition	Hello Radio Ergo, my name is M.M in Guriel. I would like to ask the doctor if older people get malnourished. If they do, what causes it? Thank you.
20/09/2024	Garasbaley Banadir	male	Nutrition	Hello Radio Ergo, my name is A.H in Garasbarely. What can we do if the infants miss out on the first six month of breast feeding, how can we help them get well nourished. Thank you.
20/09/2024	Kismayo L.Juba	female	Nutrition	Hello Radio Ergo, I am calling from Kismayo. I would like to know if it's only children under the age of five that get malnourished. Also if children are mildly malnourished should we get give them just food or do we need also to give Plumpy nuts. Thank you.
23/09/2024	Armale Sanag	male	WASH	Hello Radio Ergo, my name I.A in Armale, Sanag. There is water shortage and people have migrated in search of water and fodder. We are appealing for water aid. Thank you.
22/09/2024	Haylan Sanag	male	WASH	Hello my name is M.S in Haylan. There is severe drought in this area and our goats are dying. We hope that we get rainfall. Thank you.
21/09/2024	Sanag	male	WASH	Hello Radio Ergo, my name is A.M in Sanag region. We are facing drought conditions and water shortages. We cannot get far with our livestock, we don't have money to buy water. We are appealing for help in Hingalol and Badhan areas. Thank you.
21/09/2024	Ainabo Sool	female	WASH	Hello Radio Ergo, my name is N.M.S in Ainabo. There is severe drought in this area, we need the Somali government to help us. The rainfall has delayed and our livestock have perished. Thank you.
20/09/2024	Haysimo Sool	male	WASH	Hello Radio Ergo, my name is M.A in Haysimo. We are facing drought and water shortages. We hope that we get rainfall. Thank you.
25/09/2024	Somaliland	male	WASH	Hello Radio Ergo, our goats have been hit by drought. There is not any fodder nor water, we would like to get maize or sorghum so that we can save our goats from the drought. Thank you.
24/09/2024	Banderbeyla Bari	male	WASH	Hello Radio Ergo, my name is A.J in coastal district of Banderbelya. We are doing well although there is heat and drought. Thank you.
22/09/2024	Puntland	male	WASH	Hello Radio Ergo, my name is A. We concerned about widespread drought and we hope that we get rainfall. Thank you.

19/09/2024	Jariban Mudug	male	WASH	Hello Radio Ergo, my name is A.M.I in Jariban. We are facing drought in this area, we have not got rainfall. Please share our message with the authorities. Thank you.
23/09/2024	Dhusamareb Galgadud	male	WASH	Hello Radio Ergo, my name is M.M. in Dhusamareb. There is severe drought and we are in need help, our livestock are dying and we are facing hardship. Thank you.
19/09/2024	Dhusamareb Galgadud	male	WASH	Hello Radio Ergo, my name is M.M.A in Dhusamareb. We are doing well, although the rainfall has delayed and we are facing drought.
20/09/2024	Dhusamareb Galgadud	male	WASH	Hello Radio Ergo, my name is H.M.A in Dhusamareb. We pray that we get rainfall, thank you for your services and continue the work.
24/09/2024	Do'oley Galgadud	male	WASH	Hello my name is H. in Do'oley. There is drought here and we need water aid. We have not been able to sell our livestock here.
25/09/2024	Do'oley Galgadud	male	WASH	Hello Radio Ergo, I am calling from Do'oley. There is drought and lack of rainfall. We are appealing for help. That is my message, thank you.
20/09/2024	Guriel Galgadud	female	WASH	Hello Radio Ergo, my name is S.A in Guriel. We have been hit by severe drought. Thank you.
21/09/2024	Guriel Galgadud	male	WASH	Hello Radio Ergo, my name is H.A. in Guriel. We are doing well although the rainfall has delayed and there is heat. Thank you for your services.
25/09/2024	Heraale Galgadud	female	WASH	Hello Radio Ergo, my name is F. in Heraale. We are doing well here, although there are water shortages. We pray that we get rainfall. Thank you.
22/09/2024	Hurshe Galgadud	male	WASH	Hello Radio Ergo, my name is A. in Huurshe. We are facing drought and our livestock don't have fodder. We need the aid organizations to help us. Please share our message. Thank you.
21/09/2024	Las- wardhere Galgadud	male	WASH/ Conflict	Hello Radio Ergo, my name is H. in Las-wardhere. There has been water shortages in this area recently. The water wells have been buried by sand. Many people have fled this area due to insecurity although we still live here. The livestock have perished.
25/09/2024	Galgadud	male	WASH	Hello Radio Ergo, I am calling from Galgadud. We are facing food shortages, we have 30 thin goats that we cannot even sell. We need help. Thank you.
25/09/2024	South Central	male	WASH/ Agriculture	Hello Radio Ergo, my name is S.S.H.A. Our farms have failed since the Gu rainfall was little. Our donkeys cannot deliver water. What can we do since we are working hard and our farms are not growing well? Thank you.

22/09/2024	El-jable	male	WASH/ Agriculture	Hello Radio Ergo, my name is M.A in El-jable. We were expecting rainfall and we will be starting farming, and we would like the agriculture expert to tell us how to go about it. Thank you.
24/09/2024	El-Ware Hiran	male	WASH	Hello Radio Ergo, my name is A.G in El-Ware, Hiran region. We are now expecting rainfall, we hope that it comes soon. The livestock are emaciated and we cannot sell them. Thank you.
23/09/2024	Mataban Hiran	female	WASH	Hello Radio Ergo, my name is H.A. in Mataban. We are doing well although there is drought and heat. We pray that we get rainfall. Thank you.
24/09/2024	Mataban Hiran	female	WASH	Hello Radio Ergo, my name is R. in Mataban, Hiran region. We are facing heat due to the delayed rainfall. Thank you.
24/09/2024	Balad M.Shabelle	male	WASH	Hello Radio Ergo, my name is M.H in Bal'ad. We pray that we get rainfall. There is drought but we hope that we get rainfall. Thank you.
25/09/2024	Balad M.Shabelle	male	WASH	Hello Radio Ergo, my name is M.H.H in Bal'ad. There is drought in this area which has affected the people and livestock. Please share our message with the aid organizations. Thank you.
19/09/2024	Wanlaweyn L.Shabelle	female	WASH	Hello Radio Ergo, my name is S. in Wanlaweyn. We are doing well although there is heat and the rainfall has delayed. I follow your programmes, keep up the good work.
22/09/2024	Qoryolley L.Shabelle	male	WASH	Hello my name is A.S in Qoryolley. We have not got rainfall for a long time, we pray that we get rainfall. We feed cactus to our cows and goats. The donkeys dont have fodder.
24/09/2024	Baidoa Bay	male	WASH/Jobs	Hello Radio Ergo, my name is H.I. in Baidoa. We have not got rainfall, there is heat. The youth including myself don't have jobs. We pray that we rainfall. Thank you.
21/09/2024	Burhakaba Bay	male	WASH	Hello Radio Ergo, my name is N.A.A in Buurhakaba. We are doing well although we are in the dry season. We hope that we get rainfall. Thank you.
25/09/2024	Kismayo L.Juba	female	WASH	Hello Radio Ergo, my name is N.I in Kismayo. We are facing drought, water shortage and hardship in this area.
24/09/2024	Bardera Gedo	male	WASH/ Governance	Hello Radio Ergo, my name is F.A.H. I am calling from Bardera. There is drought in this area, also we don't have a bridge to cross over the river. We need help. Thank you.
20/09/2024	Bardera Gedo	male	Governance	Hello Radio Ergo, my name is F.A.J in Bardera. We don't have a bridge in this area and people are crossing over the river on boats. We need the bridge.
25/09/2024	Dollow Gedo	male	WASH	Hello Radio Ergo, my name is A.M in Dollow. We are facing drought, our livestock have perished. We need the aid organizations to reach us swiftly. Thank you.
24/09/2024	Dollow Gedo	male	WASH	Hello Radio Ergo, my name is A.M. in Dollow. We are grappling with drought that has affected the people and livestock. The livestock are dying and it has been around a year since we last got rainfall. We are appealing for help. Thank you.

20/09/2024	South Central	female	WASH	Hello Radio Ergo, my name is N.M.A. We are facing severe drought in this area. We are appealing for help. Thank you
23/09/2024	Dhagjawan(?)	male	WASH	Hello Radio Ergo, I am calling from Dhag-jawan. We are facing heat and strong winds. We hope that we get rainfall. Thank you.
25/09/2024	Puntland	male	Livestock	Hello Radio Ergo, I am calling from Puntland. Our goats have unknown disease. They have got mouth sores and we would like to know we can treat them.
24/09/2024	Abudwak Galgadud	male	Livestock	Hello Radio Ergo, my name is M.H in Abudwak. My chickens have affected by 'huunyo'. We would like to know how we can treat it. Thank you.
23/09/2024	Guriel Galgadud	male	Livestock	Hello Radio Ergo, my name is H.A in Guriel. Our goats have the cowpox disease. They have got sores on their bodies especially the thighs. They can barely drink water or eat. We would like to know what we can do. Thank you.
24/09/2024	Guriel Galgadud	male	Livestock	Hello Radio Ergo, my name is A. in Guriel. Our goats are sick. They have got swollen necks, I would like to know what this disease could be. Thank you.
21/09/2024	Beledweyne Hiran	male	Livestock	Hello Radio Ergo, my name is M.A.F in Beledweyne, Hiran. I keep goats, they are coughing a lot, their jaws have been distorted. They also don't drink much water. What could the cause of this. Thank you.
24/09/2024	Balad M.Shabelle	male	Livestock	Hello Radio Ergo, my name is S.M in Bal'ad. Our livestock have got swollen bodies where it around their neck or the whole body. We would like to know how we can treat them. Thank you.
24/09/2024	Awmad (?)	male	Livestock	Hello Radio Ergo, my name is H.A in Awmad. Our goats are sick, they come back home healthy but they get weak and sit down. Whenever we try to get them up they collapse again. They don't have fever or cough. We want to know how to treat them. Thank you Radio Ergo for your work.
19/09/2024	Guriel Galgadud	male	Agriculture	Hello Radio Ergo, my name is H.D in southern Guriel. Our farms and crops have been attacked by unknown pests.
21/09/2024	Galgadud	female	Agriculture	Hello Radio Ergo, my name is N.I in Galgadud. I am a farmer growing tomatoes but they have dried up. I would like the expert to tell us why they are drying up. Thank you.
19/09/2024	Hiran	male	Agriculture	Hello Radio Ergo, my name is S. in Hiran region. We are growing our crops, although there are pests, some of tomatoes are getting bad. Thank you.
19/09/2024	Balad M.Shabelle	male	Agriculture	Hello my name is A.M in Bal'ad, our tomatoes have been attacked by pests and white things growing on them. We would like the expert to advise us. Thank you.
21/09/2024	Middle Shabelle	male	Agriculture	Hello Radio Ergo, I am calling from Middle Shabelle. I am a farmer growing maize and it has been infested by pests, I would like to know how we can get rid of them. Thank you.

24/09/2024	Bardera Gedo	female	Agriculture	Hello Radio Ergo, I am calling from Bardera. We are doing well and we are waiting for harvest. Thank you.
19/09/2024	South Central	male	Agriculture	Hello Radio Ergo, my name is O.A.H.B. I am at the farm. This season our tomatoes could not grow, what could be the issue, how can treat them? Thank you.
21/09/2024	South Central	male	Agriculture	Hello Radio Ergo, we are farmers however, our tomatoes and other vegetables are not growing well, most of them have failed. Thank you.
20/09/2024	Mogadishu Banadir	female	Environment	Hello Radio Ergo, my name is A.A in Mogadishu. I would like to take part in the cleaning and beautifying of the environment, how can I get started? Thank you.
23/09/2024	Hodan Mogadishu	male	Environment	Hello Radio Ergo, my name is M.A.M in Hodan district. Mogadishu city is growing fast but there are issues on drainage and waste. We would like to know how we can overcome these issues. Thank you.
21/09/2024	Puntland	male	Feedback	Hello Radio Ergo, we have not got the radio broadcasts, we could not find it on the radio devices. Thank you.
21/09/2024	Balano M.Shabelle	male	Feedback	Hello Radio Ergo, my name is M.A.M I am calling from Bal'ano. We are doing well in this area, there are no issues. Thank you.
19/09/2024	Dollow Gedo	male	Feedback	Hello Radio Ergo, my name is H.O.Y. I am calling from Dollow. You ask questions and people talk about their problems, you write about them, how do you address them?
19/09/2024	El-Afweyn Sanag	male	Rain	Hello Radio Ergo, my name is M.A.A in El-Afweyn Sanag region. We have got the rainfall and we are doing well. We thank God.
19/09/2024	Lasanod Sool	male	Rain	Hello Radio Ergo, my name is M.A in Lasanod in Sool region. We are doing well today, there has been rainfall and we have recovered from the heat and drought. Thank you.
24/09/2024	Hegale (Ethiopia)	male	Rain	Hello Radio Ergo, my name is R.M.A in Hegale. We have got rainfall and we are doing well. There is water and fodder. Thank you.
19/09/2024	Bali-Muse (Galmudug?)	male	Rain/PLWD	Hello Radio Ergo, my name is M.A.M. in Bali-Muse. We are doing well and we have got the rainfall. I am a blind person and I would like to get help. Thank you.
25/09/2024	Bari	male	Rain/Health	Hello Radio Ergo, my name is A.J in Bari region. We have got the rainfall and we are doing well. There was widespread diphtheria disease in June but now it has reduced. Thank you.
24/09/2024	Dudub Bari	male	Rain	Hello Radio Ergo, my name is A.J in Dudub, Bari. We have got rainfall last night and we are doing well. The valleys are now flowing with water. We thank God.
24/09/2024	Karkar Bari	male	Rain	Hello Radio Ergo, my name is A.J.A in Karkar. We have got rainfall and we are in bliss. We thank God.

24/09/2024	Guriel Galgadud	female	Rain	Hello Radio Ergo, my name is F. in Guriel. We have got rainfall in this area and we hope that the people facing drought will also get the rain. Thank you.
22/09/2024	Beledweyne Hiran	male	Rain	Hello Radio Ergo, my name is A. in Beledweyne Hiran region. Last night we got rainfall and we are doing well. Thank you
23/09/2024	Beledweyne Hiran	male	Rain	Hello Radio Ergo, I am calling from Beledweyne. We have got rainfall last night and we are doing well. Thank you.
22/09/2024	Kismayo L.Juba	male	Rain	Hello Radio Ergo, my name is M.A in Kismayo. We have got rainfall last night and we are doing well. Thank you.
24/09/2024	Kismayo L.Juba	female	Rain	Hello Radio Ergo, my name is I. in Kismayo. We have got rainfall and we are doing well. We hope that the people in rural areas facing drought will also get rainfall. Thank you.
21/09/2024	South Central	female	Rain	Hello Radio Ergo, my name is F.A. We have got rainfall after a long dry season. We are doing well. Thank you.
23/09/2024	Labaley (?)	female	Rain	Hello Radio Ergo, my name H.A in Labaley. We have got rainfall this afternoon and we are doing well. We thank God.
20/09/2024	Ainabo Sool	male	Wildlife	Hello Radio Ergo, my name is O.A.W. in Ainabo. There are foxes and other wild animals that are attacking and killing our livestock. We need help in controlling them.

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