



Brief Summary

The majority of calls to Radio Ergo's nationwide audience feedback platform in the week 16-22 January 2025 were focused on the impact of drought, with a significant number of callers specifically requesting aid or assistance from humanitarian organisations and/or government authorities. Whilst many other callers did not make specific calls for help, this was usually implicit in their messages recorded on the platform. Clan conflict was another topic concerning callers this week, particularly in Sanag region in the north, as well as in Galgadud and Middle Shabelle regions. These callers wanted intervention by authorities to end the conflicts causing disruption to communities.

(In the attached list of calls, we have added a * denoting callers making overt requests for aid or other assistance from humanitarians or governmental authorities).

The following is a narrative summary of the calls by theme.

Aid – a caller identifying as a farmer in Bardera, Gedo region, said the farmers had not seen any aid organisations including WFP recently. He said the aid was being given to other people and the farmers had been neglected. He wanted his message to be shared.

PLWD – a caller in Sanag region speaking for people living with disabilities said they needed help in getting wheelchairs so that they could move around.

IDPs – in Erigabo, Sanag region, one caller said they were among IDP families there who were appealing for aid intervention. Another caller in Sanag said the conflicts going on in the region had caused displacement of families who had migrated to Badhan, where they needed help. A female caller in northern Guriel, Galgadud region, said they were IDP families who had lost their livestock and were appealing for aid organisations to reach them. In Hiran region, a caller in Beledweyne said he was speaking for IDPs who were facing severe drought and were appealing for help. In Middle Shabelle region, a caller in Jowhar said he was among the IDPs in Biafra camp, where there were water taps that had been installed by Save the Children. He said there had been an influx of new IDPs arriving at the camp and the water was being sold to them. They wanted to receive free water and he asked for his message to be shared.

Nutrition – among callers responding to Radio Ergo's weekly nutrition programme, a caller in Suqa-Holaha [Banadir] said his baby was malnourished, and despite getting medicines from the pharmacies the baby remained very thin and in poor condition. The father wanted advice from the health experts on what to do.

Conflict – several callers in Sanag, especially Erigabo, spoke of clan conflict causing displacement and disruption and asked for intervention by government or other agencies to stop the conflicts. In Galgadud, a caller in Gelinsor asked local authorities to address the clan conflicts there. A caller in Daifo, Middle Shabelle, also said there were clan conflicts in the area that the government must address.

Drought and water shortage – calls on this topic constituted the largest number this week. A caller in Hargeisa asked the government to address the water shortage issues that people were facing. In Togdher region, one caller in Hayira said the drought was severe and another in Sheikh called for the drilling of boreholes. Another said their livestock were becoming weak and were unfit for sale in the market. Among callers from Sanag, one in Gumahadle said they faced severe drought and hadn't had any aid organisations in their area. He requested Radio Ergo to share their message. A caller in Hulul asked for aid to help them cope with food and water shortage. Another in Hingalol said they needed water wells.

Another caller in Sanag appealed for help and asked Radio Ergo to share their messages because he said other media organisations didn't amplify them. In Bari region, a female caller in La'-Barwaqo said the last time they had good rainfall was in 2019 and that they hadn't been able to grow crops or provide enough fodder for their livestock. She said they were appealing for help. In Mudug region, a caller in Bandiradley said severe drought had led to water and fodder shortage and he wanted aid organisations to help them. Another caller said they were managing as they had some hay in store for their livestock.

In Galgadud region, a caller in Balanbal said they were faced with food and water shortage, and their livestock were in poor condition. He said they needed the government and aid organisations to help them. Other callers in Guriel also said they needed help to cope with the drought conditions. In Hiran, callers in Defow and Beletweyne asked for help due to the drought and water shortage. Several people called from Middle Shabelle, including one in Raqeyle, who said they were drought-hit pastoralists appealing for help. Others in Qalimow, Jowhar, and El-Shangol expressed stress due to drought including crop loss and wanted aid organisations to reach them. A caller in Wanleweyn, Lower Shabelle, said this year their farms had been hit by drought. He wanted their message shared with aid organisations to get assistance.

Environment – among callers on environment and climate change topics, one from Armale, Sanag, complained about people clearing grass from their grazing lands and asked the government to take action to stop them.

Locusts - in Sanag, a caller said the farmers in the area were losing their crops after being invaded by locusts. He said they needed help in controlling the locusts.

Date	Location	Gender	Theme	Remarks
18/01/2025	Bardera Gedo	male	Aid*	Hello Radio Ergo, my name is A.A.Y in Bardera. We are farmers and we have not seen aid organizations including WFP recently. The aid has now moved to other people and we the farmers have been neglected. Please share our message. Thank you.
21/01/2025	Sanag	male	PLWD*	Hello I am calling from Sanag region. We are people living with disabilities and we need help in getting wheelchairs so that we can move around. thank you.
17/01/2025	Erigabo Sanag	male	IDPs*	Hello my name is M.A.M in Erigabo. We are IDP families and we are appealing for aid intervention. Thank you.
20/01/2025	Guriel Galgadud	female	IDPs*	Hello Radio Ergo, I am calling from northern Guriel. We are IDP families and we have lost our livestock. We are appealing for aid intervention. Thank you.
18/01/2025	Beledweyne Hiran	male	IDPs*	Hello my name D.M. in Beledweyne. We are facing severe drought. We are IDPs and we appealing for help. Thank you.
16/01/2025	Jowhar M.Shabelle	male	IDPs*	Hello Radio Ergo, my name is M.A in Jowhar. We are IDPs in Biafra camp, we got water taps installed from Save the Children. There has been influx of IDPs arriving at the camp. The water is sold to these people and we would like to receive free water aid. Please share our message, thank you.
21/01/2025	Sanag	male	Conflict/IDPs *	Hello Radio Ergo, there are conflicts in Sanag region which has caused displacement of people. These families have migrated to Badhan and they need help. Thank you.

16/01/2025	Erigabo Sanag	male	Conflict*	Hello Radio Ergo, my name is A.A.F I am calling from Erigabo, Sanag. There are clan conflicts in this area and we need the government and other agencies to intervene and help stop the conflict. Thank you.
21/01/2025	Erigabo Sanag	male	Conflict*	Hello Radio Ergo, I am calling from Erigabo, Sanag. There are clans in conflicts in this area and we need intervention. Thank you .
23/01/2025	Sanag	male	Conflict*	Hello Radio Ergo, my name is S.A in Sanag region. There are conflicts in this area and we need intervention to stop the conflicts. Thankyou.
18/01/2025	Gelinsor Galgadud	male	Conflict*	Hello Radio Ergo, my name is H.H.Y in Gelinsor. There is clan conflict in this area and we would like the authorities to address the conflicts. Please share our message. Thank you.
1/21/2025	Daifo M.Shabelle	male	Conflict*	Hello Radio Ergo, M.H.H I am calling from Daifo. There are clan conflicts in this area and we need the government to address the conflicts.
23/01/2025	Sool	male	Jobs*	Hello Radio Ergo, my name is J. in Sool region. We are facing unemployment and we need the government to create job opportunities for the people. Thank you.
23/01/2025	South Central	male	Nutrition	Hello Radio Ergo, my name is F.A.W. I would like to ask the nutrition doctor to tell us what causes anemia among pregnant mothers. Thank you.
23/01/2025	South Central	male	Nutrition	Hello Radio Ergo, I would like to know what can happen to babies if mothers stop breast feeding them and instead give them powder milk. Thank you
23/01/2025	Suqa-holala Banadir	male	Nutrition*	Hello Radio Ergo, my name is I.N.H in Suqa-Holaha. I have a young baby who is malnourished, he is very thin and although we have tried to get medicines for him from the pharmacies his condition has not improved. We would like the doctor to advise us. Thank you.
23/01/2025	Hargeisa Marodi Jeh	male	WASH*	Hello my name is M.S in Hargeisa. We are facing water shortage in this area and we need the government to address the water shortage issues. Thank you.
17/01/2025	Hayira Togdher	male	WASH	Hello Radio Ergo, I am calling from Hayira, Togdher. We are faced with severe drought in this area.
23/01/2025	Sheikh Togdher	male	WASH*	Hello my name is S.I.A in Sheikh. We would like to get boreholes drilled in this area. Thank you.
20/01/2025	Togdher	male	WASH	Hello Radio Ergo, my name is S.A. in Togdher. We are in the dry season and there are strong winds blowing. Our livestock are getting weak and there is no market for them. We hope that we get rainfall. Thank you.
18/01/2025	Erigabo Sanag	female	WASH	Hello my name is H.A in Erigabo, Sanag. We are doing well despite the drought and water shortage. We hope that we get rainfall. Thank you.

18/01/2025	Gudmahadle Sanag	male	WASH*	Hello Radio Ergo, my name is K.A.O in Gumahadle, Sanag. We are facing severe drought and we have not got any aid organization in this area. We are are requesting Radio Ergo to share our message. Thank you.
23/01/2025	Hingalol Sanag	male	WASH*	Hello Radio Ergo, I am calling from Hingalol. We are facing prolonged drought and we need water wells. Thank you.
18/01/2025	Hulul Sanag	male	WASH*	Hello Radio Ergo, my name is A.A.F.J in Hulul, Sanag. We are concerned about drought that has led to food and water shortage. We are appealing for aid intervention. Thank you.
18/01/2025	Sanag	male	WASH*	Hello Radio Ergo, I am calling from Sanag region. Please share our message because other media organizations don't share them. We are facing drought conditions and we are appealing for help. Thank you.
21/01/2025	Sanag	female	WASH*	Hello Radio Ergo, my name is S.S.F in Sanag region. We are facing drought in this region. We are appealing for help. Thank you.
16/01/2025	Marwade Sanag	male	WASH	Hello my name is A.J.I in Marawade village. We are doing well but we are concerned about drought and water shortage. Thank you.
21/01/2025	La'-Barwaqo Bari	female	WASH*	Hello Radio Ergo, my name H.J in La'-Barwaqo, Bari. The last time we got good rainfall was in 2019, we got little rainfall afterwards but we have not seen good rainfall to grow crops and provide enough fodder for our livestock. We are appealing for help.
22/01/2025	Puntland	male	WASH	Hello Radio Ergo, we are concerned about drought, water shortage. Our livestock are getting weak, that is our concern. Thank you.
20/01/2025	Puntland	male	WASH	Hello Radio Ergo, the temperature has got very cold in this area and we don't have blankets. Also we are facing water shortage.
18/01/2025	Bandiradley Mudug	male	WASH*	Hello Radio Ergo, my name is M.M. I am calling from Bandiradley, Mudug. There is severe drought that has led to water and fodder shortage. Please share this message with aid organizations so that we can get help. Thank you.
18/01/2025	Mudug	male	WASH	Hello Radio Ergo, my name is A.M in Mudug region. We have got dried hay for our livestock and we thank God since we are doing well despite the drought. We thank God.
21/01/2025	Balanbal Galgadud	male	WASH	Hello Radio Ergo, I am calling from Balanbal. We are faced with food and water shortage. We need the government and aid organizations to help us. Our livestock are facing dire situations. Thank you.
19/01/2025	Guriel Galgadud	female	WASH	Hello Radio Ergo, my name is H.O in Guriel. We are facing severe drought in this area and we pray that we get rainfall. Thank you.
19/01/2025	Guriel Galgadud	male	WASH*	Hello Radio Ergo, my name is F. in Guriel. We are facing severe drought in this area. Please share our message so that we can get help.

17/01/2025	Galgadud	male	WASH	Hello Radio Ergo, my name is A.A in Galgadud. We are doing well although we are grappling with drought but we are doing well. We hope that this year will be a good and prosperous year.
21/01/2025	Beledweyne Hiran	male	WASH*	Hello Radio Ergo, my name is D. in Beledweyne. We are facing drought, water shortage and heat in this area. We are appealing for help. Thank you.
16/01/2025	Beledweyne Hiran	male	WASH	Hello Radio Ergo, my name is A. in Beledweyne. There is drought and we pray that we get rainfall. Thank you.
19/01/2025	Defow Hiran	male	WASH/ Agriculture	Hello Radio Ergo, my name A. in Defow, Hiran region. We are facing severe drought in this area, also how we can deal with pests? Thank you.
18/01/2025	Raqeyle M.Shabelle	male	WASH*	Hello Radio Ergo, my name is D.S in Raqeyle, M.Shabelle. We are pastoralists and we are facing drought conditions. We are appealing for help. Thank you.
16/01/2025	El-Shangol M.Shabelle	male	WASH*	Hello Radio Ergo, my name is N. in El-Shangol, Middle Shabelle. We are facing drought in this area. Please share our message with the aid organizations. Thank you.
18/01/2025	Jowhar M.Shabelle	male	WASH*	Hello Radio Ergo, I am calling from Jowhar, Middle Shabelle. There recurring droughts in this area, please share our message. Thank you.
21/01/2025	Middle Shabelle	male	WASH*	Hello Radio Ergo, my name is A. in Middle Shabelle. We are facing drought in this area and we need the aid organizations to help us. Thank you
22/01/2025	Qalimow M.Shabelle	male	WASH	Hello Radio Ergo, my name is H.A in Qalimow. We have been hit by drought and we have not got crops. We pray that we get rainfall. Thank you.
22/01/2025	Wanlaweyn L.Shabelle	male	WASH*	Hello Radio Ergo, my name is A.M.H in Wanlaweyn. This year our farms have been hit by drought. Please share our message with the aid organizations so that we can get intervention. Thank you.
23/01/2025	Mogadishu Banadir	female	WASH	Hello Radio Ergo, my name is H.Y in Mogadishu. We have not got rainfall recently and we are facing heat.
21/01/2025	Bardera Gedo	female	WASH	Hello Radio Ergo, my name is F.M.F in Bardera, Gedo. We pray that God protects us from drought and floods. Thank you.
18/01/2025	Bardera Gedo	male	WASH	Hello Radio Ergo, I am calling from Bardera. We are facing intense heat and drought in this area. Thank you.
19/01/2025	South Central	female	WASH	Hello Radio Ergo, we are facing severe drought. We pray that we get rainfall soon. Thank you.
18/01/2025	Guriel Galgadud	female	Livestock	Hello Radio Ergo, my name is S. I am calling from Guriel. Our goats have CCPD disease and we would like to know how we can treat them. Thank you.
18/01/2025	Guriel Galgadud	male	Livestock	Hello Radio Ergo, my name is K. in Guriel. Our livestock have got eczema and we would like the vet doctor to advise us. Thank you.

18/01/2025	Mogadishu Banadir	female	Livestock	Hello Radio Ergo, my name is F.H in Mogadishu. Our young goats have mouth disease and dark diarrhea. We would like to know what causes this and how we can treat it. Thank you.
21/01/2025	Bula-Sheikh L.Shabelle	male	Livestock	Hello Radio Ergo, my name is A. in Bula-Sheikh. Our cows are coughing, we have injected them with medicines and they are still coughing. We would like the vet doctor to advise us. Thank you.
18/01/2025	South Central	male	Livestock	Hello Radio Ergo, I would like to ask the vet doctor what cause weakening of limbs among livestock. Thank you.
21/01/2025	Somaliland	male	Wildlife	Hello Radio Ergo, my name is S. We are doing well but we are concerned about foxes. Thank you.
21/01/2025	Somaliland	male	Wildlife	Hello Radio Ergo, there are packs of monkeys attacking us and killing our livestock. We need help in fending off these monkeys.
20/01/2025	Galkayo Mudug	male	Wildlife	Hello Radio Ergo, my name is A.M.D in Galkayo. There are hyenas attacking the people and livestock. We don't have the capacity to fend them off and we are appealing for help.
20/01/2025	Armale Sanag	male	Environment /Governance *	Hello Radio Ergo, I am calling from Armale, Sanag. There are people clearing our grass and we don't know the reason. We need the government to take action. Thank you.
20/01/2025	Godobjiran Nugal	male	Environment	Hello Radio Ergo, my name is A.A.H in Godobjiran. There are gullies that have formed on the land due to erosion. We fear that our livestock might fall into these pits. We would like the ask the environment expert to tell us about this.
20/01/2025	Guriel Galgadud	female	Environment	Hello Radio Ergo, my name is N. in Guriel, Galgadud. I would like to ask the environment expert to tell us how plastic can affect the environment and the plantations. Thank you.
16/01/2025	Guriel Galgadud	female	Environment	Hello Radio Ergo, my name is N. Guriel. There is rampant deforestation in this area and we would like the environment expert to tell us how this could affect the environment. Thank you.
20/01/2025	Buleburte Hiran	male	Environment	Hello Radio Ergo, my name is A.M. in Buleburte, Hiran. I would like to know more about the causes of climate change because there have been recurring droughts in recent years.
23/01/2025	Kismayo L.Juba	male	Environment	Hello Radio Ergo, I am calling from Kismayo, Lower Juba. I think cutting down trees has bad consequences because the trees provide shade and protect us from wind. I would urge the people to look for other sources of livelihood instead of clearing the trees.
19/01/2025	Sanag	male	Locust*	Hello Radio Ergo, my name is G.A.D in Sanag. We are farmers and our crops have been invaded by locusts. We would need help in controlling these locusts. Thank you.
18/01/2025	Berbera Somaliland	male	Agriculture	Hello Radio Ergo, my name is A.J.M in Berbera. Our crops have been attacked by flying pests and we would like to know how we can protect our harvests.

16/01/2025	Puntland	male	Agriculture	Hello my name is M.A I am a farmer and our tomatoes have got dark spots. They have not been attacked by pests and we suspect they have some diseases. We would like the agriculture expert to advise us. thank you.
17/01/2025	Adado Galgadud	male	Agriculture	Hello Radio Ergo, my name is A.A in Adado, Galgadud. Our watermelons have been attacked by aphids and they have got white things in their roots. Some of them are bursting before we harvest them and we would like to know what we can do. Thank you.
16/01/2025	Beledweyne Hiran	male	Agriculture	Hello Radio Ergo, my name is I. in Beledweyne. I am a farmer and I would like the experts to tell us how we can improve our tomatoes and other crops and increase yields. Thank you.
17/01/2025	Dinsor Bay	male	Agriculture	Hello Radio Ergo, my name is I.M in Dinsor. I am a farmer growing sorghum, they have been attacked by pests and we would like to know how we can get rid of them. Thank you.
23/01/2025	Bardera Gedo	male	Agriculture	Hello Radio Ergo, I am calling from Bardera. Our crops are growing well but we are concerned about birds that are eating the grains. Thank you.
21/01/2025	South Central	male	Agriculture	Hello Radio Ergo, we are farmers and there have been birds attacking our crops and destroying our harvest. We need help in dealing with these birds. Thank you.
23/01/2025	South Central	male	Agriculture	Hello Radio Ergo, our crops have been attacked by pests and we would like the agriculture expert to tell us how we can overcome pests. Thank you.
16/01/2025	Beledweyne Hiran	male	Mental Health	Hello my name is H.N.D in Beledweyne, Hiran. I would like to ask the (mental health) doctor to tell us about self-talk and drug abuse such as khat. Thank you.
23/01/2025	Hargeisa W.Galbed	male	Feedback	Hello my name is Y.A.M from the outskirts of Hargeisa. I appreciate your work for the vulnerable people in the rural outskirts. Thank you.
21/01/2025	Buhodle Togdher	male	Feedback	Hello my name is A.J in Buhodle. We are doing well although there is drought in this area. We would like to get a programme on the lessons from the Koran
19/01/2025	Beledweyne Hiran	female	Feedback	Hello Radio Ergo, my name is H. in Beledweyne, Hiran. I like your programmes, including the Radio Doctor, poems and stories about vulnerable people. Thank you.
16/01/2025	Bay	male	Feedback	Hello Radio Ergo, my name is A. in Bay region. We used to get the radio broadcasts but we don't get them anymore. Thank you.
19/01/2025	South Central	male	Feedback	Hello Radio Ergo, my name is S.D. I like the riddles [Gogaa] programme and we want more of it. Thank you.

