

**Brief Summary**

Calls to Radio Ergo's independent audience feedback platform this week (17-23 August 2023) included a higher number of complaints than last week about rising food insecurity, drought and water shortage. The picture remained mixed, however, with callers in some areas reporting recent rainfall and others in a different part of the same region reporting drought. Several IDP callers expressed concern over lack of aid and disease outbreaks. Conflict continued to disrupt lives, according to callers. The following summarises the calls by theme.

Health – a caller stating he was in Buurdher camp in Kismayo said that two children had died of measles. He said their area had been neglected and they needed aid. A caller in Bosaso said many people were being hospitalised there in an outbreak of watery diarrhoea.

Nutrition - a caller in Kismayo wanted to know if it was permitted to sell Plumpy'Nut therapeutic food packets in the market. [Presumably the caller responded to Radio Ergo's new Nutrition programme being aired weekly with experts from Nutrition Cluster].

IDPs/Aid – a caller in Garowe said IDPs in the area needed help as the cost of living and basic prices had risen. Another female caller in Garowe said they were IDPs who had fled the Lasanod conflict. She said WFP food cards they had been getting had stopped and they needed help. A caller in Baliad in Ayn region also said they were displaced from Lasanod and were stranded in IDP camps without any aid except small support from local people. A caller in Adado said FAO had promised them six months of aid but they had only received two months and needed more. A caller in Randabey IDP camp in Bay region said their camp had been neglected and they were subject to discrimination. A caller in Barawe, Lower Shabelle, said they had not grown anything on their farms due to lack of rainfall and they needed help.

Conflict – a caller in Gadudey, Lower Juba, said conflict had led to deaths and they needed help. A caller in Balanbale, Galgadud, said there were conflicts going on there. A caller in Adadley, northeast of Hargeisa, said they had been displaced by conflict and asked for aid organisations to assist them. A caller in Lasanod said they were affected by the drought and conflict in the area and needed aid.

Protection – a female caller in Horseed neighbourhood of Dusamareb complained of police arrests and detentions of residents including children.

Food insecurity – a caller in Sanag said they faced food shortages and had not eaten the previous night or the following morning. He appealed for help. A caller in Dollow, Gedo, said they were facing a desperate food insecurity situation and needed aid. In Puntland, a caller in Bosaso said prices of basics were going up. Another caller said the lack of jobs was causing displacement and the government should create employment.

Agriculture – farmers called with questions for experts to answer in Radio Ergo's weekly farming programme. A farmer in Lower Shabelle said they needed generators to revive their farms after being destroyed in recent floods. A farmer in Nugal wanted advice on growing crops in the water shortage.

Livestock – a pastoralist in Togdher aid people were fencing off grazing land and affecting their livestock. Others called for expert advice and treatment of livestock diseases and ailments.

Locusts – a female caller in Bosaso and another in Baidoa complained of attacks by swarms of locusts and wanted help in controlling them.

Water shortage and drought – a number of callers across Somaliland said they had either had inadequate or no rainfall and lacked water. A caller in Harkadhere, Sanag, said their livestock were dying due to drought. Another in Sanag said there was widespread drought and water shortage. A female caller in Sahil said they were losing their few goats and camels to drought and needed the Somaliland government and aid agencies to bring them aid. A caller in Wadamago, Sarar, appealed for water aid saying water in the area was drying up and prices were rising with the scarcity. A caller in Gabiley said they were short of water although their livestock had fodder. A caller in Dool, Mudug, said drought had returned and they needed information on weather forecasts. A caller in Eyl said drought had led to food and water shortages. Another in Puntland said their livestock were dying and they needed aid. A female caller in Dibira, Galgadud, reported that they were now in the dry season. Another female caller in Bakool said they had not had any rainfall and faced drought. A female caller in Gorgor village said they faced drought and their only income was from selling firewood. Several others in unspecified locations said livestock were dying and food and water were scarce.

Date	Location	Gender	Theme	Remarks
19/08/2023	Baki Awdal	male	Agriculture	Hello Radio Ergo, my name is A. in Baki. I would like the agriculture expert to tell us how we can deal with pests that have been attacking our watermelon plantations.
18/08/2023	Doqoshey Togdher	male	Agriculture	Hello Radio Ergo, my name is A.M.A in Doqoshey. There have been pests on our farm but we have now got rid of them. Thank you.
18/08/2023	Puntland	female	Agriculture	Hello Radio Ergo, my name is H.A.H. My farm has been attacked by small pests and I would like to know how we can get rid of them. Thank you.
21/08/2023	Nugal	male	Agriculture/ WASH	Hello Radio Ergo, I am calling from Nugal region. We are growing our crops although we don't have water, we would like to get advice from the experts on how we can still grow the crops despite the water shortage.
17/08/2023	Adado Galgadud	female	Agriculture	Hello Radio Ergo, my name is M.A. in Adado. We are farmers and our pepper crops have been attacked by pests. They have become dry and are losing the seeds. We would like to know how we can protect them.
22/08/2023	Galgadud	male	Agriculture	Hello my name is M.A.M in Galgadud. I am growing lemons and I would like to know how we should space them and the amount of water we should use. Thank you.
21/08/2023	Beledweyne Hiran	male	Agriculture	Hello Radio Ergo, my name is A.O in Beledweyne. We concerned about the Ali-Garoba trees that are clearing away the other trees in the environment. We would like the expert to advise on how we can stop this tree that has taken over the grass and other vegetation.
22/08/2023	Middle Shabelle	male	Agriculture	Hello Radio Ergo, I am calling from Middle Shabelle. There are red pests on our crops and we would like to know how we can deal with them. Thank you.
22/08/2023	Middle Shabelle	male	Agriculture	Hello Radio Ergo, I am calling from Middle Shabelle. My tomato plantations have been attacked by pests. We have sprayed them with pesticides although they are not responding to the pesticides. We would like to know how we can deal with them.

17/08/2023	Lower Shabelle	male	Agriculture/ Floods	Hello my name is M.Y.A in Lower Shabelle. I am a farmer although our farms were destroyed by floods. We now need generators to revive our farms. Thank you.
18/08/2023	Kismayo L.Juba	female	Agriculture	hello Radio Ergo, I am calling from Kismayo. My farm has been attacked by small pests that are flying. I would like to know how we can get rid of them.
21/08/2023	Dollow Gedo	male	Agriculture	Hello Radio Ergo, my name is A.D.A in Dollow. I would like to know how we can improve our crops as well as the soil nutrition. Thank you.
17/08/2023	South Central	male	Agriculture	Hello Radio Ergo, my name is A.M.H. I am a farmer and my crops have been attacked by pests and they are not growing. I would like to know how we can treat them.
19/08/2023	South Central	male	Agriculture	Hello Radio Ergo, I have been growing sesame crops however the seeds are drying up. We don't know what is causing this and we need the agriculture expert to advise us. Thank you.
20/08/2023	South Central	male	Agriculture	Hello Radio Ergo, I would like the agriculture expert to tell us how we can deal with aphids that are attacking our aphids. Thank you.
21/08/2023	Galkayo Mudug	male	Environment	Hello Radio Ergo, my name is S.A. in Wangadud in Galkayo. I would like to know how we can protect our trees and stop deforestation.
18/08/2023	Badhan Sanag	male	Livestock	Hello Radio Ergo, I am calling from Badhan, Sanag. We are pastoralists keeping cows and there is a disease that has affected our cows. They are weak and mostly sitting. We need them to be treated. Thank you.
18/08/2023	Somaliland	male	Livestock	Hello radio Ergo, I would like the vet doctor to tell us about a disease that affect the goats' limbs. Thank you.
20/08/2023	Togdher	male	Livestock	Hello Radio Ergo, my name is H.A. in Togdher. We are doing well, we are pastoralists and there are some people who have been fencing the grazing lands. We need these people to be stopped before we lose our livestock. Thank you.
19/08/2023	Dhusamareb Galgadud	female	Livestock	Hello Radio Ergo, my name is N. in Dhusamareb. My goats are coughing and they are losing their fur, I would like to know how we can treat them.
21/08/2023	Dhusamareb Galgadud	male	Livestock	Hello my name is A.A in Dhusamareb. Our goats have got the PPR disease. We would like the vet doctor to tell us how we can treat them. Thank you.
17/08/2023	Hiran	male	Livestock	Hello my name is A.B.J. I am calling from Hiran region. I am keeping goats and there are blood stains in their stool. I would like to get advice from the doctor. Thank you.
17/08/2023	Hiran	male	Livestock/ WASH	Hello Radio Ergo, my name is N.M.A in Hiran region. We are doing well although there has been water shortage. Our goats have also got diarrhoea and we would like to know how we can treat them.

17/08/2023	Jowhar M.Shabelle	female	Livestock	Hello Radio Ergo, I am calling from Jowhar. Our goats are sick and we would like to get treatment for them.
23/08/2023	Mahaday M.Shabelle	male	Livestock	Hello Radio Ergo, my name is G.M in Mahaday. Our goats are sick and they are weak, we don't know the diseases they have got. Thank you.
22/08/2023	South Central	male	Livestock	Hello Radio Ergo, I would like to know how we can treat the livestock that have been attacked by parasites. Thank you.
23/08/2023	South Central	male	Livestock	Hello Radio Ergo, my name is R. My goats have got the PPR disease and we would like to know how we can treat them.
18/08/2023	Bosaso Bari	female	Locust	Hello Radio Ergo, I am calling from Bosaso. My name is A.M.M. We have been attacked by locusts and we would like to know how we can deal with them.
17/08/2023	Baidoa Bay	female	Locust	Hello my name is A.M.H in Baidoa. We are concerned about large swarms of locusts and we need help in dealing with the locusts. Thank you.
17/08/2023	Sanag	male	Food Security	Hello Radio Ergo, my name is S.A.M in Sanag region. We are facing food shortage, we didn't eat last night or this morning. We are appealing for help. Thank you.
17/08/2023	Dollow Gedo	male	Food Security	Hello Radio Ergo, my name is A.K.A in Dollow. We have been facing food insecurity and we are facing a dire situation. We are appealing for aid intervention.
21/08/2023	Bosaso Bari	female	Prices	Hello Radio Ergo, my name is S.M in Bosaso. The cost of living is rising and the prices are going up. We hope that the prices stabilise thank you.
23/08/2023	Puntland	male	Jobs	Hello Radio Ergo, there is unemployment that sometimes leads to displacement and we need the government to create jobs in this area.
19/08/2023	Bosaso Bari	male	Health	Hello Radio Ergo, my name is A.H.F in Bosaso. There has been watery diarrhoea in this area and there are many people being hospitalised due to this disease.
21/08/2023	Kismayo L.Juba	male	Health/ IDPs	Hello Radio Ergo, I am calling from Buur-dher camp. There are two children who have died of measles and we have been neglected in this area. We are appealing for help. Thank you.
17/08/2023	Kismayo L.Juba	male	Nutrition	Hello Radio Ergo, my name is M.H.A in Kismayo. I would like to know if the nutritious supplement Plumpy'nut can be sold in the market or if it's prohibited. Thank you.
20/08/2023	Bali-ad Ayn	male	IDPs/Conflict	Hello Radio Ergo, my name is A.A. in Bali-Ad, Ayn. We have been displaced from Lasanod. We are IDPs stranded in the camps, we have not got aid apart from some little help that we get from the local people. Thank you Radio Ergo, please share my message.
21/08/2023	Garowe Nugal	female	IDPs/Conflict/Aid	Hello Radio Ergo, my name is N.H in Garowe. We are IDPs who have fled Lasanod, we used to get the WFP food card although we stopped getting the aid. We are appealing for help. Thank you.

17/08/2023	Garowe Nugal	male	IDPs	Hello Radio Ergo, my name is H.M.H in Garowe. There is inflation in this area and the cost of living has risen up. The IDP people living in this area need help. Thank you.
18/08/2023	Adado Galgadud	male	Aid	Hello my name is H. in Adado. The FAO told us that they will be giving us six months of aid. We only got two months and we don't why it stopped. We would like to get the aid back. Thank you.
17/08/2023	Bay	male	IDPs	Hello my name is I.A in Bay region. We are IDPs in Randabey camp. This camp has been neglected and we have been subjected to discrimination. We are appealing for help.
20/08/2023	Barawe L.Shabelle	male	IDPs/WASH	Hello Radio Ergo, my name is A.O.H. I am calling from Barawe. We are IDPs and our farms have not received any rainfall, we are still struggling to grow anything. We are appealing for help. Thank you.
23/08/2023	Bosaso Bari	female	Migration	Hello Radio Ergo, my name is S.A.H in Bosaso. I migrated here from Mogadishu nine months ago. My son went on an overseas trip and has been captured while travelling to Europe. I have seven younger children and we need help.
21/08/2023	Dhusamareb Galgadud	female	Protection	Hello Radio Ergo, my name is I.H in Horseed, Dhusamareb. The police are making arrests and detaining people for 24 hours without taking them to the courts. There are children who have been arrested now.
19/08/2023	Balanbale Galgadud	male	Conflict	Hello Radio Ergo, my name is N. in Balanbale. There have been conflicts in this area, we thank you for your programmes. Thank you.
21/08/2023	Gadudey Lower Juba	male	Conflict	Hello Radio Ergo, I am calling from Gadudey in Lower Juba. There have been exchanges of gunfire in this area that has led to deaths and we need help.
18/08/2023	Adadley Marodi-Jeh	male	Conflict/IDPs	Hello Radio Ergo, my name is J.B. We have been displaced by conflict, we are facing hardships and we need the aid organisations to help us. We are now in Adadley, please share our message.
18/08/2023	Lasanod Sanag	male	Conflict/ WASH	Hello Radio Ergo, my name is M.A.M in Lasanod. There has been drought and conflicts in this area, we are appealing for aid intervention.
21/08/2023	Gabiley Marodi-Jeh	male	WASH	Hello Radio Ergo, my name is I.O.L in Gabiley. There is water shortage in this area although we have got fodder and our livestock are doing well. Thank you.
19/08/2023	Wadamago Saraf	male	WASH	Hello Radio Ergo, I am calling from Wadamo-go. We are facing water shortage as the water in the area started drying up. The prices of water have gone up and we are appealing for water aid.
19/08/2023	Sahil	female	WASH	Hello Radio Ergo, my name is S.M.D in Sahil. We are keeping some few goats and camels, and we are losing them to drought. We need the Somaliland government and the aid organisations to help us get aid intervention.

18/08/2023	Sanag	male	WASH	Hello Radio Ergo, my name is M. in Sanag region. We are facing widespread drought and water scarcity. Thank you.
21/08/2023	Harka-dhere Sanag	male	WASH	Hello Radio Ergo, my name is A.AH in Harka-dhere, Sanag region. Our livestock are dying due to drought, we are appealing for help. Thank you.
19/08/2023	Somaliland	male	WASH	Hello Radio Ergo, we are facing drought and we have not got rainfall for a few months. We pray that we get rainfall soon.
17/08/2023	Somaliland	male	WASH	Hello Radio Ergo, my name is O.I.D. We are doing well although we have not got the rainfall recently. We are in the dry season.
17/08/2023	Do'ol Mudug	male	WASH/ Weather	Hello Radio Ergo, my name is O.M.M in Do'ol. We are facing drought conditions and we need the weather forecast updates.
20/08/2023	Eyl Nugal	male	WASH	Hello Radio Ergo, I am calling from Eyl. We are facing drought that has led to food and water shortage. We hope that we get aid intervention. Thank you.
20/08/2023	Puntland	male	WASH	Hello Radio Ergo, my name is A.M. We are facing drought and our livestock are dying. We are appealing for aid intervention please share our message. Thank you.
17/08/2023	Dibira Galgadud	female	WASH	Hello Radio Ergo, my name is H. in Dibira. We are doing well although we are in the dry season. Thank you.
23/08/2023	Bakool	female	WASH	Hello my name is S.O.A in Bakool region. We are facing drought and we have not got the rainfall. Thank you.
19/08/2023	Bardera Gedo	male	Climate	Hello Radio Ergo, my name is A.I.A in Bardera. There have been high temperatures in this area, it is hot here although we have got water. Thank you Radio Ergo and their staff.
23/08/2023	Gorgor	female	WASH	Hello Radio Ergo, my name is S. in Gorgor village. We are facing drought and we now depend on selling firewood to earn a living. Thank you.
17/08/2023	South Central	male	WASH	Hello Radio Ergo, my name is A. We are facing food and water shortage. We are appealing for aid intervention. Thank you.
19/08/2023	South Central	male	WASH	Hello Radio Ergo, our goats perished due to the drought. We are struggling and we are appealing for help. Please share our message. Thank you.
20/08/2023	South Central	female	WASH	Hello Radio Ergo, we are facing water shortage and therefore we are appealing for water aid.
22/08/2023	South Central	female	WASH	Hello Radio Ergo, my name is S. We are facing water shortage and drought. Our livestock are dying and we are appealing for help. Thank you.
20/08/2023	Yufle Sanag	male	Rain	Hello Radio Ergo, I am calling from Yufle, Sanag region. We are doing well and we have got rainfall, we are happy.

23/08/2023	Sanag	male	Rain	Hello Radio Ergo, I am calling from Sanag region. We have got the rainfall and there is water in this area. We thank God.
23/08/2023	Sanag	male	Rain	Hello Radio Ergo, my name is Y.J. in Sanag region. We have got the rainfall and we are doing well, thank you.
18/08/2023	Sool	female	Rain	Hello my name is S. in Sool region. We are doing well and we have got the rainfall in this area.
21/08/2023	Somaliland	male	Rain	Hello Radio Ergo, my name is A.H.G. We are doing well and our livestock are doing well. They have got rainfall and we thank God.
17/08/2023	Karkar Bari	male	Rain	Hello Radio Ergo, my name is A.M.F in Karkar. We are doing well and we have got rainfall and fodder. Thank you for your broadcasts.
22/08/2023	Nugal	male	Rain	Hello Radio Ergo, I am calling from Nugal region. We have got the rainfall and our livestock have got fodder. Thank you.
22/08/2023	Nugal	male	Rain	Hello Radio Ergo, my name is A. in Nugal region. We are doing well and we have got the rainfall. We are doing well and we thank God.
21/08/2023	Jarriban Mudug	male	Rain	Hello Radio Ergo, I am calling from Jarriban, we are doing well and we have got the rainfall. Thank you.
22/08/2023	Bandiradley Mudug	male	Rain	Hello Radio Ergo, my name is A.A in Bandiradley. We are doing well and we have got the rainfall. Thank you.
22/08/2023	Adado Galgadud	female	Rain	Hello Radio Ergo, my name is B in Adado. We have got the rainfall and we are doing well. Thank you for your services.
18/08/2023	Herale Galgadud	male	Rain	Hello Radio Ergo, my name is A. in Herale, Galgadud. We have got rainfall and we hope that other people also get the rainfall. Thank you.
18/08/2023	Bu'ale M. Juba	male	Rain	Hello my name is A.I.M in Bu'ale, Middle Juba. We have got the rainfall and we are doing well. We thank God.
23/08/2023	Middle Shabelle	male	Rain	Hello Radio Ergo, I am calling from M.Shabelle. We have got the rainfall yesterday and we are doing well. Thank you.
18/08/2023	Somali Region Ethiopia	male	Rain	Hello Radio Ergo, my name is S. in Somali region, Ethiopia. We are doing well and we have got fodder for our livestock thank you.