

**Brief Summary**

This week's calls to Radio Ergo's independent feedback platform (18-24 May 2023) included messages from callers, mainly in Hiran, affected by flooding and loss of services and seeking help. The biggest number of calls were about beneficial rainfall, most notably from callers in central regions, with others from parts of Somaliland and Puntland. The following summarises the calls by theme.

**Floods** – in Beletweyne, Hiran, one caller said roads and bridges had been cut off or collapsed in flooding and there were no services. A female caller said the river needed to be barricaded. A female caller in El-Jalle outside the city said they had escaped the flooding but now lacked fresh water. Callers here asked both the government and aid organisations to assist them. In Jowhar, a caller responding to alerts of possible flooding there called on god's protection. Elsewhere there were a couple of calls from Sanag about heavy rainfall causing damage to houses.

**Health** – a caller in Qardo, Bari, said children were getting infected by chicken pox and they needed help with treatment.

**Locusts** - two callers in central areas (Galkayo and Abudwak) reported locusts invading and damaging their farms.

**Agriculture** – several farmers called with questions about crop pests and diseases for response by experts in Ergo's weekly agriculture programme. A female caller in Hiran said they had no money to remove the invasive Ali-garob that was choking their farmland and they needed help. Another caller in Beer said the Togdher regional authority should help clear these invasive trees. A farmer in Jowhar, M. Shabelle, said he had noticed other farmers growing grass to sell as livestock feed, instead of food, and he wanted experts to advise if this was a good strategy.

**Livestock** – several herders called for advice and help on livestock diseases. A caller in Lashordhere, Galgadud, said the land had become dry again and livestock were sick. He asked for aid organisations to visit the area with livestock treatment. A caller in Baidoa and another between Kismayo and Afmadow reported camel diseases and asked for veterinary advice. A listener in Jowhar also said they needed help in the livestock sector.

**WASH** – a caller in Buhodle, Togdher, said they were suffering from severe drought and needed food and water aid. A caller in Garowe reported the unhealthy waste that had been washed and dumped by heavy rainfall.

**Conflict** – callers in Sanag and Wanleweyn noted that conflict was disrupting their lives.

**Rain** – callers in various regions cited rainfall and improvements to lives and livelihoods. In Somaliland, a caller in Qoryalle, Togdher, said their livestock were doing better after the rain although temperatures were still high. Callers in Sanag said some houses had been damaged and there were lots of mosquitoes although they were doing well. In Puntland, there were calls from parts of Bari and Nugal about the start of rains. Many callers across Galmudug cited beneficial rainfall. A female caller in Dusamareb said their livestock now had fodder, whilst another in Adado said their farms were growing. Other callers said water catchments had refilled and life was improving. Many thanked Radio Ergo for its informative programmes.

Date	Location	Gender	Theme	Remarks
24/05/2023	Sanag	male	Floods/ Rain	Hello Radio Ergo, my name is I.R in Sanag. We have got heavy rainfall that has destroyed our houses.
18/05/2023	Beledweyne Hiran	male	Floods	Hello Radio Ergo, I am calling from Beledweyne. My name is M.A.O, we are concerned about floods and the river has overflowed. We need the government to help us.

22/05/2023	Beledweyne Hiran	female	Floods	Hello my name is N.M in Beledweyne. There have been floods in this area and we are requesting for the water to be barricaded.
19/05/2023	Beledweyne Hiran	male	Floods	Hello my name is J.I.H in Beledweyne. You know about the floods in this area, the roads have been cut off and the bridges have collapsed. There are no basic services in the area. Please share our message with the aid organizations. Thank you.
22/05/2023	El-Jalle Hiran	female	Floods/ WASH/ IDPs	Hello Radio Ergo, my name is F.A.H. I am calling from El-Jalle, Hiran. We have fled the water (floods) and we are now facing water shortage. It is hard but we thank God in any case.
23/05/2023	Jowhar	male	Floods	Hello Radio Ergo, my name is D.O in Jowhar. There have been reports that the Shabelle river could flood in the next week. We pray that God protects us. Thank you.
18/05/2023	South Central	male	Floods	Hello Radio Ergo, we are in between flooded areas. We are appealing for humanitarian intervention, thank you.
24/05/2023	Qardo Bari	male	Health	Hello Radio Ergo, my name is S.M.A in Qardo. Our children are getting chicken pox disease and we want treatment in this area.
23/05/2023	Qardo Bari	male	Livestock	Hello Radio Ergo, my name is M.S in Qardo. I have 70 goats and they have got sores on their mouth, they are not eating or drinking and we would like to know how we can treat them.
24/05/2023	Abduwak Galgadud	male	Livestock	Hello my name is A.A in Abudwak. Our livestock are doing well although there is a disease affecting the goat's eyes and causing them to get blind.
23/05/2023	Abudwak Galgadud	male	Livestock	Hello Radio Ergo, my name is I.J in Abudwak, Galgadud. We are doing well and we have got rainfall. There are some sores on the livestock that are bigger than sores in cow-pox disease. We would like to know how we can treat these sores.
22/05/2023	Las- Hordhere Galgadud	male	Livestock/ WASH	Hello Radio Ergo, my name is A. in Las-hordhere. The land has become dry and our livestock have got diseases. We need the aid organisations to reach us with livestock medicine, we also hope that we get rainfall.
18/05/2023	Galgadud	male	Livestock	Hello Radio Ergo, my name is H. in Galgadud. I would like the vet doctor to tell us how we can treat cow-pox disease that affect livestock especially the goats. Thank you.
18/05/2023	Beledweyne Hiran	male	Livestock	Hello Radio Ergo, I am calling from Beledweyne. We are concerned about our goats that have got diseases. Please share our message, thank you. We also call for an end to the conflict in Lasanod.
24/05/2023	Jowhar M.Shabelle	male	Livestock	Hello Radio Ergo, my name is M.A in Jowhar. We listen to the radio programmes. There are livestock diseases and we need help in that sector.

23/05/2023	Baidoa Bay	female	Livestock	Hello Radio Ergo, my name is A. in Baidoa. Our camels are sick and they have got the PPR disease that is causing them to have teary eyes and they are just sitting. The livestock are dying and we would like to know how we can treat them.
23/05/2023	Lower Juba	male	Livestock	Hello Radio Ergo, my name is A. in the rural outskirts between Afmadow and Kismayo. Our livestock especially the camels are sick and they have got fever. I would like the vet doctors to advise us. Thank you.
22/05/2023	Galkayo Mudug	male	Locust	Hello Radio Ergo, my name is J.A.J in Galkayo. We have been invaded by locusts and we are farmers. We would like to get measures for dealing with the locusts that are eating away our crops.
20/05/2023	Abudwak Galgadud	female	Locust	Hello Radio Ergo, my name is S.F in Abudwak. There are swarms of locusts that are destroying the farms.
24/05/2023	Garowe Nugal	male	WASH	Hello Radio Ergo, I am calling from Garowe. The rainwater has washed up a lot of waste and left it in the neighbourhoods.
18/05/2023	Buhodle Togdher	male	WASH	Hello Radio Ergo, my name is A.H.A. in Buhodle. We have been hit by severe drought and we are appealing for food and water aid. Thank you.
24/05/2023	Wanlaweyn L.Shabelle	female	Conflict	Hello Radio Ergo, my name is S.H. in Wanlaweyn. We are doing well, there has been clan conflict in this area that is involving Lower and Middle Juba, we hope that it stops. Thank you.
19/05/2023	Sanag	male	Conflict	Hello I am calling from Sanag region. I am urging the people in Lasanod to seek a peace settlement and stop the conflict. We need the Somaliland and Puntland governments to solve the issue instead of creating war and displacement.
18/05/2023	Elal Sarar	male	Agriculture	Hello Radio Ergo, I am calling from Elal, Sarar. There are pests that have attacked our farms and we need the Somaliland government to help in dealing with these pests. Thank you.
24/05/2023	Sanag	male	Agriculture	Hello Radio Ergo, I am calling from Sanag region. My name is S.O.S, there are pests that have attacked our onion plantations and we don't have pesticides.
22/05/2023	Beer Togdher	male	Environment/ Agriculture	Hello I am calling from Beer, Togdher. We are concerned about the Ali-Garob tree and we need the Togdher governor to deal with this [invasive] tree.
24/05/2023	Puntland	male	Agriculture	Hello Radio Ergo, my name is A.A. We are in the rainy season and we are farming however, we have been attacked by pests and we would like to know how we can deal with these pests. Thank you.
20/05/2023	Puntland	male	Agriculture	Hello Radio Ergo, I am calling from Gogobole, my name is G.O.H. We are concerned about caterpillars that are eating our vegetation. We would like to know how we can deal with them. Thank you.

23/05/2023	Beledweyne Hiran	female	Agriculture	Hello Radio Ergo, my name is H. in Hiran. We have got rainfall although our farms have been invaded by Ali-Garob. We don't have money to remove these trees and we need help.
22/05/2023	Gurban Bay	male	Agriculture	Hello Radio Ergo, I am calling from Gurban. Our farm crops have got diseases, we would like to get advice on how we can treat the crops and improve our farm output.
22/05/2023	Gurban Bay	male	Agriculture	Hello my name is A.H.H in Gurban, Bay region. We are farmers and there are many diseases affecting our crops and we would like to get treatment for our crops.
23/05/2023	Jowhar M.Shabelle	male	Agriculture	Hello Radio Ergo, my name is A.M.A in Jowhar. I have a farm and the farmers near this area are growing grass instead of food crops. They are saying they will sell it as livestock feed. I am also thinking about growing grass. What there be a good justification for this?
20/05/2023	Bardera Gedo	male	Agriculture	Hello Radio Ergo, my name is A.H.M in Bardera, Gedo. I have planted three pawpaw trees and whenever I water them, they become white in colour and they are not producing fruits.
22/05/2023	Salahley Marodi-Jeh	male	Rain	Hello Radio Ergo, my name is A.A. in Salahley. We have started getting rainfall and we thank God.
18/05/2023	Qoryalle Togdher	male	Rain/ Livestock	Hello Radio Ergo, my name is N.S in Qoryalle Togdher. We are doing well and our livestock are doing well. We have got the rainfall although there is heat in the area. Thank you.
24/05/2023	Bali-dhig Togdher	male	Rain	Hello my name is N. in Bali-dhiig. We have received the rainfall and we are doing better. We thank God.
18/05/2023	Hingalol Sanag	male	Rain	Hello Radio Ergo, my name is M.H in Hingalol, Sanag. We are doing well and we have got the GU rainfall. Thank you.
22/05/2023	Sanag	male	Health/ Rain	Hello my name is A.A.I in Sanag region. We are concerned about mosquitoes and we have got the rainfall. We are doing well, thank you.
22/05/2023	Sanag	male	Rain	Hello Radio Ergo, my name is I.J in Sanag region. We have got rainfall and we are doing much better. Part of our house was destroyed in the heavy rainfall but we are doing well and we thank God.
22/05/2023	Sanag	male	Rain	Hello Radio Ergo, I am calling from east Sanag, we are doing well and we have got rainfall. We thank you for your reports.
22/05/2023	Sanag	female	Rain	Hello my name is R. in Sanag region. We have got rainfall and we are doing well. Thank you.
23/05/2023	Bo'ame Sool	male	Rain	Hello my name is O.A.M in Bo'ame, Sool. We have got some good rainfall last night and the day before. We thank God.
23/05/2023	Sool	female	Rain	Hello my name is F.M.H in Sool region. We have got heavy rainfall with strong winds. Thank you. Radio Ergo.

22/05/2023	Somaliland	male	Rain/ Conflict	Hello my name is A.I.A. We have got the rainfall and we are in bliss. We pray for the people in Lasanod who are in conflict. We hope that they get peace like they used to have. The people perpetrating the conflict should stop it.
23/05/2023	Somaliland	female	Rain	Hello Radio Ergo, my name is R.A. We thank God for the rainfall. We thank God for the rainfall. Thank you.
24/05/2023	Banderbeyla Bari	female	Rain	Hello Radio Ergo, my name is R.H. in Banderbeyla. We have got rainfall and we pray for the people facing drought so that they can get rainfall. Thank you.
19/05/2023	Gardafu Bari	male	Rain	Hello Radio Ergo, my name is A.S.M in Gardafu. We have got the GU rainfall and we are doing well. We thank God.
24/05/2023	Gardafu Bari	male	Rain	Hello Radio Ergo, my name is A.F in Gardafu. The rainfall that started this morning is still continuing until 7 pm at night. The rain is heavy and we are getting worried.
22/05/2023	Garowe Nugal	female	Rain	Hello Radio Ergo, my name is S. in Garowe. We are doing well, we received the rainfall last night and we are happy the temperature has cooled down and we have got water. I hope that other people facing drought will also get rainfall. Thank you.
23/05/2023	Garowe Nugal	male	Rain	Hello my name is N.M in Garowe, Nugal region. We have got the rainfall and we are doing better. Thank you.
23/05/2023	Garowe Nugal	male	Rain	Hello Radio Ergo, I am calling from the outskirts of Garowe. We have got rainfall and we are doing well. Thank you.
23/05/2023	Garowe Nugal	male	Rain	Hello Radio Ergo, I am calling from Garowe. We have got the rainfall and we thank God for the water and fodder that we are getting.
23/05/2023	Puntland	female	Rain	Hello Radio Ergo, my name is F. We started receiving some rainfall although in the past few days we haven't had any rain.
18/05/2023	Puntland	male	Rain	Hello Radio Ergo, we have got some heavy rainfall and we are doing well. Thank you.
19/05/2023	Do'ol Mudug	male	Rain	Hello my name is A.M. in Do'ol. We have got the rainfall and we thank God for the rain.
24/05/2023	Galkayo Mudug	male	Rain	Hello Radio Ergo, my name is A.M.A. I am calling from Galkayo. We have got the rainfall and we are doing well. Thank you.
23/05/2023	Abudwak Galgadud	male	Rain	Hello Radio Ergo, my name is A.M in Abudwak. We are still getting the rainfall and we are doing well. We thank God.
24/05/2023	Abudwak Galgadud	male	Rain	Hello Radio Ergo, my name is A.M.Y in Abudwak. We have got the rainfall and we are in bliss. Thank you Ergo.
24/05/2023	Abudwak Galgadud	male	Rain	Hello Radio Ergo, my name is F.M. in Abudwak. It is raining in this area and we are doing well. Thank you.

23/05/2023	Adado Galgadud	female	Rain	Hello my name is M. in Adado, Galmudug. We have got the rainfall after a prolonged drought. We thank God.
22/05/2023	Adado Galgadud	male	Rain	Hello Radio Ergo, my name is D.M in Adado. We have got some good rainfall and we thank God.
18/05/2023	Adado Galgadud	female	Rain	Hello Radio Ergo, my name is R. in Adado. We have got the rainfall and we are doing better. Our farms are growing and we thank God.
23/05/2023	Bahdo Galgadud	female	Rain	Hello Radio Ergo, my name is R.M in Bahdo. We have got the rainfall and we thank God. Thank you.
24/05/2023	Dhusamareb Galgadud	male	Rain	Hello Radio Ergo, my name is M.A.M in Dhusamareb. We have got the rainfall and we are doing well.
22/05/2023	Dhusamareb Galgadud	female	Rain	Hello Radio Ergo, my name is I.S in Dhusamareb. We have got rainfall and our livestock are getting fodder. We thank God.
24/05/2023	Dhusamareb Galgadud	male	Rain	Hello Radio Ergo, my name is A.A.K in Dhusamareb. We have got rainfall and there is water everywhere. Apart from some houses that were destroyed we are doing well. There has been rainfall in many parts of Galmudug and we thank God.
23/05/2023	Galgadud	female	Rain	Hello Radio Ergo, my name is S.O in Galgadud. We have got the rainfall and we are doing better. We hope that other areas also get rainfall.
18/05/2023	Guriel Galgadud	female	Rain	Hello Radio Ergo, my name is H in Guriel. We have got rainfall and we are doing well, we thank God.
24/05/2023	Guriel Galgadud	male	Rain	Hello Radio Ergo, my name is A.M.A in Guriel. We are getting heavy rainfall and you can hear the sound. We are in bliss. Thank you.
24/05/2023	Beledweyne Hiran	female	Rain	Hello Radio Ergo, my name is F. in Beledweyne, Hiran. We have got the rainfall and we are doing well. We pray that we get more rainfall. Thank you.
21/05/2023	El-Ali Hiran	male	Rain	Hello Radio Ergo, my name is M.A in El-Ali. We have got rainfall last night and we pray that the people facing drought will get rainfall. Thank you.
18/05/2023	Jowhar M.Shabelle	female	Rain	Hello Radio Ergo, my name is S.A. in Jowhar. We have got rainfall and we are doing better. Thank you.
21/05/2023	War-Isse M.Shabelle	male	Rain	Hello Radio Ergo, I am calling from War-isse village. We have got the rainfall and we are doing well. Thank you.
22/05/2023	Bardera Gedo	male	Rain	Hello Radio Ergo, my name is A. I am calling from Bardera, Gedo. We have got the rainfall and we are doing well. We thank Ergo for the information they collect.

22/05/2023	Bardera Gedo	male	Rain	Hello Radio Ergo, my name is H.I.M.A in Bardera, Gedo region. I work on the farms that depend on rainfall. We have got the rainfall and we are growing our crops. We thank God and I urge people to also pray to God.
24/05/2023	South Central	male	Rain	Hello Radio Ergo, my name is M.M.A in Baras-Ade. We have got the rainfall and we are doing well. The situation has improved and we thank God.
24/05/2023	South Central	male	Rain	Hello Radio Ergo, we have got rainfall which has continued since last night. We are doing well. Thank you.
22/05/2023	South Central	female	Rain	Hello Radio Ergo, my name is F. We have got the rainfall and we thank God the drought season is over. Thank you.
21/05/2023	South	female	Rain	Hello Radio Ergo, my name is F. We have got rainfall and we are doing well. Thank you.
21/05/2023	South Central	male	Rain	Hello Radio Ergo, my name is M.A.N. We are doing well and we have got heavy rainfall. Thank you.
24/05/2023	South Central	male	Rain	Hello Radio Ergo, my name is S. I would like to speak heavy rainfall that has refilled our water catchment areas. We have recovered from the drought and we thank God.
23/05/2023	South Central	male	Rain	Hello Radio Ergo, my name is S.A. We thank God for the rainfall and the better times. We hope for more blessings.