

**Brief Summary**

This week (13-20 April 2023), a number of callers in the Shabelle and Juba river areas in the southern regions called Radio Ergo's feedback platform to report damage and displacement by floods and the need for assistance. Whilst many other callers across the country reported rainfall and its positive impact on livestock and farms, a significant number of others mentioned continuing drought, water and food shortage, and high food prices. There were several calls about the lack of basic health facilities in some areas, and about the lack of aid where it is needed. The following summarises the calls by theme.

**Floods** – several callers from Beletweyne, Hiran, said they had lost homes, farms, and other property due to river floods. There were also calls about floods causing damage and displacement in Jowhar, M. Shabelle, and Bardera in Gedo.

**Health** – some Somaliland callers stated that they lacked basic health services and access to water. A caller in El-Bahay, Awdal, said they had no doctors there nor water sources. A caller in Atarosh village, Marodi Jeh, asked the government and UNICEF to establish MCH clinics and water sources in the area. Callers in other parts including Gobta-hilowle said they also wanted the same basic services. Callers in Bardera, Gedo, said they were facing outbreaks of malaria and a female caller in Afmadow, L.Juba said they faced an outbreak of diarrhoea/cholera.

**Education** – a caller identifying as a teacher in Orog village, Somaliland, said local people were too poor to pay them and the Somaliland education ministry needed to make good on their promises to pay local teachers.

**Aid** – a caller in Dalsan, Galgadud, complained that for the last two years they had not received any aid or support from either government or aid agencies. A caller in Guriel said all their livestock had died and the aid they had been receiving had stopped yet they were destitute. An IDP caller in Elbarde, Bakool said people in Bananey camp were suffering and needed aid.

**Food security** – a caller in Salahley, Togdher, said they faced food shortage and needed aid. A caller in Adado, Galgadud, said although they had rainfall, they were worried about high food prices.

**Locusts** – a female farmer in Adado said their crops had been invaded by locusts.

**Rainfall** – callers from various regions reported good rainfall that was helping them to recover their livestock and farming and activities and to get back to independent living without asking for aid.

**Drought** – callers in parts of Sanag, Galmudug, and southern regions reported continuing drought. A caller in Sanag said their donkeys were dying and they had not received any aid. A female caller in Harfo, Mudug, said they had no water and need aid. In Galgadud, a caller in Adado said they had lost their livestock to drought and were destitute, and another in Do'oley said the rainfall had been sparse and they needed humanitarian aid. A caller in Bakool region said they had had one day of rain this March in the past five years of drought, and needed aid organisations to help them get water. Callers in

Date	Location	Gender	Theme	Remarks
13/04/2023	Beledweyne Hiran	male	Floods	Hello Radio Ergo, I am calling from Beledweyne. We are concerned about the floods in this area, the rainfall is now stopping although the river continues to flood.

13/04/2023	Beledweyne Hiran	male	Floods	Hello Radio Ergo, I am calling from Beledweyne. We are concerned about river floods and and we need help. Thank you.
15/04/2023	Beledweyne Hiran	female	Floods	Hello Radio Ergo my name is H. in Beledweyne. We have been dsplaced from our homes by flood water. We need the aid organisations to help us. Thank you
16/04/2023	Beledweyne Hiran	male	Floods	Hello Radio Ergo, my name is J.A in Beledweyne, Hiran. The river has flooded and we have moved to other parts of the city. Our farms have been flooded.
18/04/2023	Beledweyne Hiran	male	Floods	Hello Radio Ergo, my name is H.H in Beldweyne. We have been displaced by floods and we have lost a lot of money on our farms. We are appealing for help. Thank you.
16/04/2023	Beledweyne Hiran	male	Floods	Hello Radio Ergo, my name is A.I in Beledweyne. We are farmers and there have been floods in this area. Thank you.
16/04/2023	Bardera Gedo	male	Floods	Hello Radio Ergo, I am calling from Bardera in Gedo region. There has been flooding that has led to destruction in this area, we need the Somali people to help the families suffering here following river floods.
17/04/2023	Bardera Gedo	male	Floods	Hello Radio Ergo, my name is A in Bardera. There are many Somali people who have been hit by floods. These people need help after losing their farms and their houses. Please share this message so that they can get help. Thank you.
17/04/2023	Jowhar M. Shabelle	male	Floods	Hello my name is I.A in Gumbe village. The rainfall has led to floods causing displacement. Our farms have also failed.
17/04/2023	El-bahay Awdal	male	Health/ WASH	Hello my name is A.F. in El-bahay. We don't have any doctors or a health centre and there is also water shortage in this area. Thank you.
18/04/2023	Atarosh Marodi-Jeh	male	Health/ WASH	and we need the help from UNICEF and the government agencies to help us set up health centres including an MCH. We also need water wells and other sources of water. Please share our information so that we can get help. Thank you.

18/04/2023	Somaliland	male	Health/ WASH	Hello Radio Ergo, I am calling from Gobta-Hilowle. We don't have water or health services in this area and we need them. Please share our message so that we can get water and nurses. Thank you.
19/04/2023	Somaliland	male	Health/ WASH	Hello my name is H.A.A. There is no health centre or doctors in this area. We need an MCH, the government has never set up a hospital here. We also don't have water sources in this area. Please share our message so that we get intervention. Thank you.
16/04/2023	Bardera Gedo	male	Health	Hello Radio Ergo, my name is B.M.M in Bardera. We have got heavy rainfall that has also led to diseases including malaria.
19/04/2023	Bardera Gedo	male	Health	Hello Radio Ergo, I am calling from Bardera. We have got rainfall and we have recovered from the drought. There has also been a mosquito influx in this area.
19/04/2023	Afmadow L.Juba	female	Health	Hello Rardio Ergo, my name is N.A.I in Afmadow. There has been an outbreak of cholera and diarrhoea. But we are generally doing well.
17/04/2023	Somaliland	male	Education	Hello Radio Ergo, my name is S. Orog village. I am a teacher and we have not been paid as the local people in this area are poor. The ministry of education comes here and makes fake promises, we are three teachers and we have not got any salary. Thank you Radio Ergo.
15/04/2023	Dalsan Galgadud	male	Aid	Hello my name is M.H in Dalsan, Galgadud. For the past two years, this area has not received any aid and support and there is no aid organisation or government that has done anything to improve our situation. We therefore need the aid agencies and the government to help us. Please share our message. Thank you.
13/04/2023	Guriel Galgadud	male	Aid	Hello Radio Ergo, my name is O.H in Guriel. We were getting aid handouts although this has now stopped. We are destitute people and we have lost all our livestock.
19/04/2023	Baidoa Bay	male	IDPs	Hello my name is M.H.A in Baidoa. We are IDPs in Madey camp, we have got the rainfall and there is a lot of mud in the camp. It is hard to move around the camp now. That is my message.
15/04/2023	El-Barde Bakool	male	IDPs	Hello Radio Ergo, my name is A.M. in El-barde. We are IDPs in Bananey camp, there is hardship in the camp. We need the aid organisations to help, please share our message. Thank you.

13/04/2023	Salahley Togdher	male	Food Security	Hello Radio Ergo, my name is A.I.E in Bali-isse, Salahley. We are facing food shortage in this area. We are appealing for humanitarian aid. Thank you.
13/04/2023	Adado Galgadud	male	Food Security	Hello Radio Ergo, I am calling from Adado. We have got rainfall although we are concerned about the rise in food prices. Thank you.
17/04/2023	Sarar	male	Livestock	Hello my name is O.I.D in Sarar. Ticks and other pests have attacked our livestock and we would like to know how we can fend off these parasites.
15/04/2023	Bali-seed Mudug	male	Livestock	Hello Radio Ergo, my name is A. in Bali-Seed, Mudug region. I have got 200 goats in this area and they have got the CCPP disease, I would like to know how we can treat this disease. Thank you.
15/04/2023	El-buur Galgadud	female	Livestock	Hello Radio Ergo, I am calling from El-buur. Our goats are sick and they have been coughing a lot. We need the vet doctor to advice us. Thank you.
17/04/2023	Guriel Galgadud	male	Livestock	Hello Radio Ergo, my name is N.H in Guriel. Our goats have got swollen stomachs and some of them have died.
17/04/2023	Guriel Galgadud	female	Livestock	Hello Radio Ergo, my name is N.H in Guriel. Our goats are sick, they have got swollen stomachs and they are dying. We don't know how to treat them and we need advice from the vet doctor.
19/04/2023	Balad M.Shabelle	male	Livestock	Hello Radio Ergo, I am calling from Bal'ad. I would like to know how we can treat 'Jiigtoy' disease that affects cows. Thank you.
15/04/2023	Bardera Gedo	male	Livestock	Hello Radio Ergo, my name is A.A in Bardera. Our livestock are sick and they have got CCPP disease. We would like to know how we can treat them. Thank you.
15/04/2023	Abudwak	male	Livestock	Hello Radio Ergo, my name is D. in Abudwak. I would like to ask how the acaricide medicine affects the milk of the livestock.

14/04/2023	South Central	male	Livestock	Hello Radio Ergo, my name is O.A.N. Our goats have got the goat pox disease, and also ticks have infested our livestock and we don't know how to deal with them. Thank you.
17/04/2023	Las-Geel Marod-Jeh	male	Agriculture	Hello Radio Ergo, I am calling from Las-Geel, in Marodi-Jeh. We have got rainfall and we are doing well although pests have attacked our crops.
18/04/2023	Bardera Gedo	male	Agriculture	Hello my name is A. in Bardera. Our farms have been invaded by pests and we would like to know how we can deal with these pests. Thank you.
18/04/2023	Goobweyn L.Juba	male	Agriculture	Hello Radio Ergo, my name is M.I.M in Goobweyn. I am a farmer and I have been cultivating beans however recently the crops have not been growing. I would like to know what we can do. Thank you.
19/04/2023	Adado Galgadud	female	Locusts	Hello Radio Ergo, my name is S.A in Adado. I am a farmer and our crops have been invaded by a locust plague. Thank you.
19/04/2023	Abduwak Galgadud	male	Migration	Hello Radio Ergo, my name is A.A.A in Abudwak. I am a father and my daughter has been arrested somewhere near Mexico. They have demanded a ransom money of \$10,000. We need help to free our daughter.
16/04/2023	Sanag	male	Conflict	Hello Radio Ergo, I am calling from Sanag region, I would like to send a message to the people in Sool, a message of peace and to end the conflict in Lasanod. I would urge the people to reconcile and make peace. Thank you Radio Ergo.
17/04/2023	Sahil Togdher	male	Rain	Hello Radio Ergo, my name is A.O.A in Sahil. We have got the rainfall and we thank God. We hope that it will not lead to destruction. Thank you.
18/04/2023	Somaliland	male	Rain/Aid	Hello my name is J.A in Arshida village. We have got rainfall and we are in bliss. Please share our message with the aid organisations because we have not seen any of them coming to this area.
17/04/2023	Somaliland	male	Rain	Hello my name is A.H.A in Qoor-dhuubta. We have got the rainfall and we are in bliss. We thank God for the rain.

14/04/2023	Somaliland	female	Rain	Hello Radio Ergo, my name is N.I. I am calling from the Somaliland and Ethiopia border. We have got rainfall and we are doing well. Thank you.
15/04/2023	Harardhere Mudug	female	Rain	Hello my name is B. in Harardhere. We have got the rainfall and we are doing well, we thank God.
19/04/2023	Harardhere Mudug	female	Rain	Hello Radio Ergo, my name is S.A.M in Harardhere. We have got rainfall after a dry season. We thank God for the rain.
16/04/2023	Godinlabe Galgadud	female	Rain	Hello Radio Ergo, my name is H. in Godinlabe. We have got rainfall and we thank God. I also thank Ergo for their services.
14/04/2023	Herale Galgadud	female	Rain	Hello Radio Ergo, my name is F.M in Herale. I would like to inform you that we have got the Gu rainfall and we are doing well. Thank you.
18/04/2023	Kahandale Galgadud	male	Rain	Hello Radio Ergo, my name is N.A.A in Kahandale. We are doing well and we have got rainfall, we also have peace here and we thank God.
15/04/2023	Hiran	female	Rain	Hello Radio Ergo, my name is S. in Hiran region. We have got rainfall and we are doing well. Thank you.
14/04/2023	Middle Shabelle	female	Rain	Hello Radio Ergo, my name is F. in Middle Shabelle. We have got rainfall and we are recovering from the drought. Please share our message with the aid organizations.
14/04/2023	Wanlaweyne L.Shabelle	female	Rain	Hello Radio Ergo, my name is R.A in Wanlaweyn. We have got rainfall and we are recovering from the drought. We hope that we get more rainfall.
15/04/2023	Wanlaweyne L.Shabelle	male	Rain	Hello I am calling from Wanlaweyn, we have got the rainfall in this month of Ramadan and thank God. Thank you for your services.

14/04/2023	Bardera Gedo	male	Rain	Hello Radio Ergo, my name is M.I.A in Bardera. We have got the rainfall and we are doing well. Thank you.
16/04/2023	Bardera Gedo	male	Rain	Hello Radio Ergo, my name is M.A.I in Bardera. We have got the rainfall and we are doing well. Thank you.
19/04/2023	Bardera Gedo	male	Rain/Food Security	Hello Radio Ergo, my name is M.K.I in Bardera. We are doing well and we have got rainfall. However we are worried about the destitute people who are headed to Eid celebrations and they cannot buy anything.
18/04/2023	Bardera Gedo	male	Rain/Aid	Hello Radio Ergo, my name is A.A in Bardera. We have got rainfall and our livestock are doing well. We thank God, our crops are growing, I am urging the people complaining to start farming instead of over-depending on the aid handouts.
15/04/2023	Gantama Gedo	male	Rain	Hello Radio Ergo, I am calling from Gantama, Gedo. We have got rainfall and we are doing very well. Thank you.
19/04/2023	South Central	male	Rain	Hello Radio Ergo, we have got rainfall. Many parts of the country have got rainfall. We thank God for the downpours.
13/04/2023	South Central	male	Rain	Hello my name is I.M.N in Kotey village. We have got rainfall and our farms have got water. We are happy our crops are growing. Thank you Radio Ergo.
17/04/2023	South Central	male	Rain	Hello Radio Ergo, my name is A.A in Dhakajo. We are doing well and we have got rainfall. We are doing well. Thank you.
14/04/2023	South Central	male	Rain	Hello Radio Ergo, my name is D.S.M in Gukase. We got rainfall last night and our farms have got water now. We are doing well. Thank you.
16/04/2023	Adado Galgadud	female	Rain	Hello Radio Ergo, my name is S. I am calling from Adado. We have got rainfall, we hope that other areas also get the rainfall. Thank you.

13/04/2023	South Central	male	Rain	Hello Radio Ergo, my name is M. We have got rainfall and we thank God. We wish you a blessed Ramadan. Thank you.
13/04/2023	South Central	female	Rain	Hello my name is K. We have have got rainfall and we are doing well. We are now planting our crops and we thank God.
18/04/2023	Yufle Sanag	male	WASH	Hello Radio Ergo, my name is B.J.H in Yufle, Sanag. We are pastoralists and we are still facing drought in this area. We need humanitarian aid. Thank you.
15/04/2023	Sanag	male	WASH	Hello Radio Ergo, my name is A.H. in Sanag region. We are concerned about water shortage and drought. Our donkeys are dying due to drought, we have not received any aid and we are appealing for help. Thank you.
19/04/2023	Harfo Mudug	female	WASH	Hello Radio Ergo, my name is S.J in Harfo. There has been drought and water shortage in this area and we are appealing for humanitarian aid delivery. Thank you.
17/04/2023	Adado Galgadud	male	WASH	Hello Radio Ergo, my name is A. in Adado. We had lost our livestock to the drought and we are destitute, we are appealing for aid intervention.
17/04/2023	Do'oley Galgadud	female	WASH	Hello Radio Ergo, my name is H.H in Do'oley. There has been prolonged water shortage and the rainfall has been little. That is my message.
15/04/2023	Galgadud	male	WASH	Hello my name is O.M in Galgadud. There is drought here and we are appealing for aid intervention. Please share our message so that we can get aid intervention.
18/04/2023	Wanlaweyn L.Shabelle	male	WASH	Hello Radio Ergo, I am calling from Wanlaweyn. My name is H.A.S, we have been facing prolonged drought in this area. Thank you.
18/04/2023	Bakool	male	WASH	Hello Radio Ergo my name is I. in Bakool region between Hudur and Elbarde. We have not had rainfall for five years, we got rainfall one day in March. We were depending on wells and water catchment areas. We need the aid organisations to help us get water.

14/04/2023	Kismayo L.Juba	male	WASH	Hello Radio Ergo, my name is A.A in Kismayo. We still have not got rainfall and we pray for rainfall. Thank you.
14/04/2023	Kismayo L.Juba	male	WASH	Hello my name is A.A.A in Kismayo, Lower Juba. It important for us to store water in the rainy season but the government needs to build dams and water catchment areas. Thank you.
17/04/2023	Kismayo L.Juba	male	WASH	Hello Radio Ergo, I am calling from southern Kismayo. There is drought in this area and the livestock continue to die, there are also dead carcasses of monkeys and other wild animals. We pray that we get rainfall. Thank you.
15/04/2023	Gedo	male	WASH	Hello my name is M.M.F in Gedo region. There has been a prolonged drought and we need the aid organisations to help us.