

Weekly Feedback Report



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Brief Summary

This batch of calls (19 January – 1 February 2023) to Radio Ergo’s audience feedback platform was mainly harvested from central and southern regions. (We assume the lack of Somaliland calls was due to technical challenges with Telesom lines to the platform during this period). A significant number of callers from Galmudug, Bay, Middle Shabelle, and Gedo regions were preoccupied by the impact of worsening drought, with water shortage and livestock deaths reported. There was an increase in the number of calls from people identifying as IDPs in camps complaining of lack of aid and basic service, especially from Galgadud and Gedo. The following summarises the calls by theme.

Drought and water shortage – among the few messages recorded from the north, callers in Marodi-Jeh, and some parts of Togdher, Sool, and Sanag spoke of worsening conditions after consecutive failed rainy seasons. They asked the Somaliland government to assist with water aid. A caller in Sarar said their livestock were too thin to sell. A caller in Sanag said they had seen FAO staff in the area and hoped they would bring them aid. In Mudug, callers had similar appeals. A female caller in Harhar said they needed water and fodder for their animals. A pastoralist in Goldogob said they had been displaced from their villages and needed aid. A caller in Amara said their livestock were dying. Among many callers from Galgadud, a caller in Adado said they needed advice from experts on what trees or plants to grow to help withstand the drought. In Higlale, a caller said he has only 20 goats left and needed aid to keep them alive. Callers in Shilmadow and Guriel said they had been neglected by government and aid agencies. Callers in Hiran and Middle Shabelle said drought was spreading. A farmer in Jowhar said their crops were failing and a caller in Qalimow village said they needed water aid. A caller in Mahaday said they needed aid, and they were also affected by the conflict in the area. There were a number of calls from Baidoa saying displacement was increasing, as wells had dried up and livestock were dying. People called for aid. Similarly, there were several calls from Bardera in Gedo, saying the drought was severe and the water level in the river had dropped. Two callers said there were also livestock diseases that needed treating.

Environment – several callers expressed concern over environmental destruction through tree cutting for charcoal businesses, leaving them with no fodder for their livestock and exacerbating drought conditions. They asked for action by authorities as well as expertise on mitigation measures.

IDPs – callers in various camps in Abudwak, Adado, and Guriel said they lacked food and water and needed aid. There were similar calls from IDPs in Beletweyne, Kismayo, and Dollow speaking about hardships in the camps and the lack of aid. One caller said he was 75 years old and living in a camp in Dollow where life was hard and they needed aid.

Health and education – a caller in Garad, Mudug, said they needed vaccines against hepatitis, measles, and flu. A caller in Sanag said none of the doctors in the area had any prescription medicines. Others complained of the lack of health centres and schools in their areas.

Date	Location	Gender	Theme	Remarks
21/1/2023	Abudwak Galgadud	male	IDPs	Hello Radio Ergo, my name is J.A. I am calling from Tawakal camp in Abudwak. We are facing hardships and we don't get any aid in this camp. Please share our messages. Thank you

21/1/2023	Adado Galgadud	female	IDPs	Hello Radio Ergo, my name is F. in Adado. We are IDPs in Daryeel camp, we are facing food and water shortage, we need aid in the camp. Thank you.
20/1/2023	Guriel Galgadud	male	IDPs	Hello Radio Ergo, my name is A.I in Guriel, Mudug. We are IDPs living in camps and we have been displaced by drought and we are still facing water shortage. We are appealing for help. Thank you.
21/1/2023	Beledweyne Hiran	male	IDPs	Hello Radio Ergo, I am calling from Dhaweey camp in Beledweyne. We have been displaced from Mataban, we are facing hardships and we are appealing for aid and support. Thank you.
19/1/2023	Balad M.Shabelle	male	IDPs	Hello Radio Ergo, my name is M.Y in Bal'ad. We IDPs and we have been facing drought and water shortage. Our food and belongings have been burned by the Al-shabab and we are appealing for aid intervention. Thank you.
21/1/2023	Kismayo L.Juba	female	IDPs	Hello Radio Ergo, my name is N. I am an IDP and we are facing lack of shelters. Please share our message so that we can get houses. Thank you.
21/1/2023	Dollow Gedo	male	IDPs	Hello Radio Ergo, I am an IDP living in Dollow camp and I am 75 years old. We are facing hardships in the camp and we need help. Thank you.
20/1/2023	Dollow Gedo	male	IDPs	Hello Radio Ergo, I am calling from Kaharey camp in Dollow. There has been a severe drought and we need the aid organizations to help us. Thank you.
19/1/2023	Dollow Gedo	male	IDPs	Hello Radio Ergo, my name is H.N in Dollow, Gedo. There is widespread drought in this area, there have also been more IDPs arriving in the camp and we need the aid organizations to help us. Thank you.
21/1/2023	South Central	male	IDPs	Hello Radio Ergo, my name is M.A. We are IDPs and we are suffering in the camps. We need aid organizations to reach us. Thank you.
21/1/2023	Garad Mudug	male	Health	Hello Radio Ergo, I am calling from Gara'ad. We need the aid organizations to bring us hepatitis, measles and flu vaccination. Thank you
28/1/2023	El-bur Galgadud	male	Health	Hello Radio Ergo, my name is D.A.M in El-buur, we need mosquito nets we also need the government to work on the sanitation and cleaning of this area. Thank you.
21/1/2023	Sanag	male	Health	Hello Radio Ergo, I am calling from Sanag region. There are doctors in this area that don't have any prescription drugs, we need medicine and aid in this area. Thank you.
20/1/2023	Sanag	male	Education	Hello my name is H.A in Sanag region. There is a lack of schools and education centres in this area. We are sharing our message so that we can get help.
20/1/2023	South Central	male	Education/ Health	Hello my name is O. We are doing well although we need health centres and schools in this area. Thank you.

20/1/2023	Marodi-Jeh	male	WASH	Hello Radio Ergo, I am calling from Marodi-Jeh. We are facing drought in this area and the rainy seasons have failed, please share our messages with the with aid organizations so that they can help us with our dire situation. Thank you.
1/2/2023	Somaliland	female	WASH	Hello Radio Ergo, the drought season has become prolonged and we are facing water shortage. We need the Somaliland government to help us get access to water.
1/2/2023	Kabadhere Togdher	male	WASH	Hello Radio Ergo, my name is S.A.H in Kaba-dhere. We are doing well although there is ongoing drought in this area. Thank you.
21/1/2023	Widhwidh Togdher	male	WASH	Hello Radio Ergo, my name is S. in Widhwidh in Togdher. There is drought in this area and we are appealing for water aid. Please share our message. Thank you.
1/2/2023	Sarar Sool	male	WASH	Hello Radio Ergo, I am calling from Sarar. I would like to speak about the drought, our livestock are getting weak and they cannot be sold in the market. We need the government to help us get water. Thank you.
1/2/2023	Taleh Sool	male	WASH	Hello I am calling from Taleh in Sool region. There is water shortage in this area and we need aid intervention. Please share our message. Thank you.
28/1/2023	Hudun Sool	female	WASH/ Conflict	Hello Radio Ergo, my name is N.I in Hudun, Sool. There has been conflict in this region and also drought. We need aid intervention in this area.
21/1/2023	Sanag	male	WASH	Hello my name is M.S.H in Sanag region. We are doing well although we are facing drought after we missed four rainy season. We have seen the FAO aid workers reaching this area and we hope that we get aid. Thank you.
1/2/2023	Garadag Sanag	male	WASH	Hello Radio Ergo, my name is H.S.H in Garadag, Sanag region. We have been facing prolonged drought that has lasted for the past four years. Thank you.
1/2/2023	Galkayo Mudug	female	WASH	Hello Radio Ergo, my name is S.E in Galkayo, We are concerned about drought and water shortage across the country. We need the Puntland government to help us, please share our message. Thank you.
1/2/2023	Galkayo Mudug	female	WASH	Hello Radio Ergo, my name is S.M in Galkayo. We have been facing drought and we pray that we get rainfall. Thank you.
1/2/2023	Goldogob Mudug	male	WASH	Hello my name is O.M. in Goldogob, we are pastoralists and we have been displaced from our villages. We are losing our livestock to drought and we need the aid organizations to help us.
1/2/2023	Harhar Mudug	female	WASH	Hello I am calling from Haarhaar, we need water and fodder, there has been a prolonged drought in this area. Thank you.

30/1/2023	Hero-dhagahley Mudug	male	WASH	Hello my name is L.M in Hero-Dhagahley. We have been facing drought and water shortage in this area and we pray that we get rainfall. Thank you.
29/1/2023	Hinlabi Mudug	female	WASH	Hello Radio Ergo, my name is F.D in Hinlabi. We have been facing drought and water scarcity and we need aid organizations to help us. Thank you.
19/1/2023	Amara Mudug	male	WASH	Hello Radio Ergo, I am calling from Amara, Mudug. There has been widespread drought affecting the pastoralist families. The livestock are dying and we pray for rainfall. Thank you.
31/1/2023	Adado Galgadud	male	WASH	Hello Radio Ergo, my name is A. in Adado, we are doing well although there has been drought. We pray that we can get rainfall. Thank you.
31/1/2023	Adado Galgadud	female	WASH	Hello Radio Ergo, my name is S. in Adado, Galgadud. We are facing drought and water and we need aid organizations to help us. Thank you.
31/1/2023	Adado Galgadud	male	WASH	Hello Radio Ergo, my name is O.M. I am calling from Adado. We are facing drought conditions in this area and we pray for rainfall. Thank you.
31/1/2023	Adado Galgadud	male	WASH	Hello my name is A. in Adado. The long drought has been affecting the people and livestock, we need the experts to tell us what trees or vegetation we can grow to withstand the drought. Thank you.
31/1/2023	El-dhere Galgadud	male	WASH	Hello Radio Ergo, my name is M.A in El-dhere. We have been facing drought in this area. We need the aid organizations and the government to reach us so that we can get help. Thank you.
1/2/2023	Galgadud	male	WASH	Hello Radio Ergo, my name is N. in Galgadud. We are doing well although there has been drought in this area. Thank you.
27/1/2023	Galgadud	male	WASH	Hello Radio Ergo, my name is M.J.F in Galgadud. We are facing drought and water, there is also hyenas that have been attacking our livestock day and night. We need aid intervention. Thank you.
1/2/2023	Gadon Galgadud	male	WASH	Hello Radio Ergo, my name is M.H.A in Gadon village. We have been facing a severe drought and water shortage. Please share our message. Thank you.
30/1/2023	Guriel Galgadud	female	WASH	Hello Radio Ergo, my name is R.A.G in Guriel. We are facing a severe drought in this area. Thank you.
1/2/2023	Higlale Galgadud	male	WASH	Hello Radio Ergo, my name is M.A in Higlale. I have 20 drought-hit goats left and we need aid intervention. Thank you.
1/2/2023	Shilamadow Galgadud	male	WASH	Hello Radio Ergo, my name is M. in Shilamadow. We are facing drought in this area, the government and aid organizations have neglected us. Please share our voices so that we can get some help. Thank you.

19/1/2023	Guriel Galgadud	male	WASH	Hello Radio Ergo, my name is Y.A in Guriel. We have not seen any aid organisations in this area. Please share our message so that we can get some aid. Thank you.
19/1/2023	Beledweyne Hiran	female	WASH	Hello Radio Ergo, my name is F.A.A in Beledweyne. We are worried about the worsening drought and we pray that we get aid interverntion. Thank you.
1/2/2023	Hiran	male	WASH	Hello Radio Ergo, I am calling from Hiran, the drought has been spreading across the region. We need the government and aid organizations to reach us.
30/1/2023	Jowhar M.Shabelle	male	WASH	Hello Radio Ergo, my name is Y.A. in Jowhar. We have been facing water shortage and our crops are failing. We need the international aid organizations to help us. Thank you.
31/1/2023	Qalimow M.Shabelle	male	WASH/ Health	Hello Radio Ergo, I am calling from Qalimow. We are facing drought in this area and we need water aid, we also need medical aid in this area. Thank you.
30/1/2023	M. Shabelle	male	WASH	Hello Radio Ergo, I am calling from Qalimow village. The people are facing drought conditions and we are appealing for aid intervention.
1/2/2023	Middle Shabelle	female	WASH	Hello Radio Ergo, my name is S.A in Middle Shabelle. We are pastoralists keeping goats and cows. The rainfall has failed and we have migrated with our livestock. We need aid intervention.
28/1/2023	Mahaday M.Shabelle	male	WASH/ Conflict	Hello Radio Ergo, my name is A.I.H in Mahaday. We have been facing prolonged drought and we need water aid. There has also been insecurity as the Mawisley and other forces have been clashing. Thank you.
21/1/2023	Middle Juba	male	WASH	Hello Radio Ergo, my name is M. in Middle Juba. We are facing drought that has hit this area. There is water shortage and we need water aid.
19/1/2023	Mogadishu Banadir	male	WASH	Hello Radio Ergo, my name is A.S.H in Mogadishu. We are doing well and hope that people facing drought and hardship will get rainfall. Thank you.
21/1/2023	Wanlaweyn L.Shabelle	male	WASH	Hello Radio Ergo, I am calling from Wanlaweyn, Lower Shabelle. We are facing drought and water shortage and we are appealing for help. Thank you Ergo.
1/2/2023	Baidoa	male	WASH	Hello Radio Ergo, I am calling from Baidoa. The drought has taken a toll on our livestock and led to displacement of people. We need intervention so that we can survive the drought.
1/2/2023	Baidoa Bay	male	WASH	Hello Radio Ergo, I am calling from Baidoa, Bay. We are facing drought and we pray that we get rainfall. Thank you.
29/1/2023	Baidoa Bay	female	WASH	Hello Radio Ergo, my name is B. in Baidoa. We have been facing drought in this area and the rainfall has been little. Thank you.
31/1/2023	Baidoa Bay	female	WASH	Hello Radio Ergo, my name is M.M in Baidoa. We are facing prolonged drought that is killing our livestock. Thank you.

1/2/2023	Baidoa Bay	male	WASH	Hello Radio Ergo, my name is N.M.A in Baidoa. We have been hit by prolonged drought and we are appealing for help. Thank you.
1/2/2023	Baidoa Bay	male	WASH	Hello Radio Ergo, my name is H.H. I am calling from Baidoa. We are facing water shortage in this area, the wells have dried up. Thank you.
20/1/2023	Baidoa Bay	male	WASH	Hello I am calling from Baidoa. We are facing drought and water shortage and our livestock are also dying. We pray that we get rainfall soon. Please share our message so that we can get water aid. Thank you.
31/1/2023	Bardera Gedo	male	WASH	Hello Radio Ergo, my name is N. in Bardera. The water level in the river has dropped and we hope that we will get more water. Thank you.
1/2/2023	Bardera Gedo	male	WASH/ Livestock	Hello Radio Ergo, my name is A. in Bardera. We are doing well although there has been a severe drought in this area. Our livestock are also sick and we need aid intervention. Thank you.
19/1/2023	Bardera Gedo	male	WASH/ Livestock	Hello Radio Ergo, my name is A.A in Bardera, Gedo. We are facing water shortage following the little rainfall we got. There are also livestock diseases in this area. Thank you.
31/1/2023	Bardera Gedo	male	WASH	Hello Radio Ergo, I am calling from west Bardera, my name is A.A.Y. We have been facing recurring drought and we need the aid organizations and Radio Ergo to help us. Thank you.
31/1/2023	Bardera Gedo	male	WASH	Hello Radio Ergo, my name is A. in Bardera. There is drought in this area and we pray that we get rainfall. We also need the aid organizations to also help us get water. Thank you.
29/1/2023	Bardera Gedo	male	WASH	Hello Radio Ergo, my name is J. in Bardera. We have been facing drought and we need aid organizations to help us get water. Thank you.
31/1/2023	Kismayo L.Juba	female	WASH	Hello Radio Ergo, I am calling from Kismayo and we are facing drought and water shortage. We need the government to help us. Thank you
30/1/2023	South Central	female	WASH	Hello Radio Ergo, my name is H.M. The roads in this area are in poor condition and we need the government to repair them otherwise it might lead to a rise in food prices. Thank you.
1/2/2023	South Central	male	WASH	Hello Radio Ergo, I would like to speak about drought that has wreaked havoc and taken a toll on our livestock. We are appealing for help. Thank you.
1/2/2023	South Central	female	WASH	Hello my name is A.A we are concerned about the water shortage and drought. Please share our message so that we can get aid from the aid organizations. Thank you.
1/2/2023	South Central	female	WASH	Hello Radio Ergo, my name is F.F. We have been facing drought and water shortage, and we need aid intervention. Thank you.
1/2/2023	South Central	male	WASH	Hello Radio Ergo, my name is I.A.A. We have been facing drought and failed rainy seasons and we hope we get the rainfall this time. Thank you.

1/2/2023	South Central	male	WASH	Hello Radio Ergo, I would like to speak about drought that has wreaked havoc and taken a toll on our livestock. We are appealing for help. Thank you.
1/2/2023	South Central	male	WASH	Hello Radio Ergo, my name is I.A.A. We have been facing drought and failed rainy seasons and we hope we get the rainfall this time. Thank you.
27/1/2023	Awdal	male	Livestock	Hello Radio Ergo, my name is B.A in Awdal region. The drought has hit this area. There have also been livestock diseases including CCPP disease among others. We need livestock medicine to treat our livestock. Thank you.
27/1/2023	Togdher	male	Livestock	Hello Radio Ergo, I am calling from Togdher and my name is M.I. Some of my goats are sick and they have got running noses and diarrhoea. We would like to know what causes this and how we can treat it. Thank you.
27/1/2023	Somaliland	male	Livestock	Hello Radio Ergo. I would like to know the disease caused by ticks that causes the goats to be weak and have itchy bodies. Thank you.
27/1/2023	Burtinle Nugal	male	Livestock	Hello Radio Ergo, I am calling from Burtinle, Nugal. Our goat have got measles and CCPP diseases. We would like the vet doctor to tell us how we can treat the livestock Thank you.
27/1/2023	Goldogob Mudug	female	Livestock	Hello my name is A.H. in Goldogob. Our livestock have been attacked by ticks and we would like to know how we can deal with them. Thank you.
27/1/2023	Guriel Galgadud	female	Livestock	Hello my name is S.J in Guriel. Our goats have got the goat-pox disease, although they have been vaccinated they have not got any better and they are now dying.
27/1/2023	Galgadud	male	Livestock	Hello Radio Ergo, my name is H. in Galgadud region. Two of my goats are sick and we would like the vet doctors to advise us. Thank you.
27/1/2023	Galgadud	male	Livestock	Hello I am calling from Galgadud. There are livestock disease affecting the livestock kidneys and we would like the vet doctors to tell us the medicine needed in Somali language. Thank you.
27/1/2023	Mataban Hiran	male	Livestock	Hello Radio Ergo, my name is M.A in Mataban. I would to know how we can treat mumps disease among the livestock. Thank you.
27/1/2023	Bay	male	Livestock	Hello Radio Ergo, my name is O.H I am calling from Bay region. There are unknown diseases affecting our livestock, we would like them to be treated. Thank you.
27/1/2023	South Central	male	Livestock	Hello Radio Ergo, I am a pastoralist and our goats are sick with darkened fur, they also rub themselves on the walls and we would like to know how we can treat them. Thank you.
27/1/2023	South Central	male	Livestock	Hello Radio Ergo I am calling from Jirey village. Our livestock are sick and we think they have the chikungunya disease, there is also drought conditions and we are appealing for aid intervention. Thank you.

19/1/2023	Bur Salah Mudug	male	Agriculture	Hello my name is M.A.B in Bur-Salah. I am a farmer and my crops have been attacked by birds. We would like to get help in protecting our crops.
19/1/2023	Adado Galgadud	male	Agriculture	Hello Radio Ergo, my name is A.A.W in Adado. We would like the agriculture experts to tell us how we can deal with pests since some of the pesticides don't work. Thank you.
20/1/2023	Togdher	male	Environment	Hello my name is A.A in Togdher. Certain people have been cutting down trees and we need the government to stop this. We are pastoralist families and the livestock fodder is getting scarce.
20/1/2023	Sool	male	Environment	Hello Radio Ergo, my name is A. in Sool region. People have been cutting down trees, our livestock don't have access to fodder and we need the government to stop the cutting down of trees. Thank you.
20/1/2023	Dhusamareb Galgadud	female	Environment	Hello Radio Ergo, my name is I.M. in Dhusamareb. There has been a lot of deforestation by groups of people burning charcoal. We need the government to help us stop these people. Thank you.
29/1/2023	Togdher	male	Rain	Hello my name is A.N in Togdher. We are doing well and we have got the rainfall. We thank God. We hope that the people that have not got the rainfall will also get it.
28/1/2023	Aman Bari	female	Rain	Hello Radio Ergo, my name is F.A.M in Aman, Bari. We have got rainfall and people from different regions have migrated to this area with their livestock. We thank God and we hope that other people also get the rainfall.
29/1/2023	Dooha Bari	male	Rain	Hello my name is M.S in Dooha, Bari region. We have got the rainfall in this area and we are doing well. We pray that other people facing drought will also get rainfall. Thank you.
28/1/2023	Puntland	male	Rain/ WASH	Hello Radio Ergo, my name is O.M. we have arrived in Marera, after being displaced from Nugal region. We have been walking for 13 days to reach here and we thank God there is rainfall and water here. Thank you.
28/1/2023	Qarqora Mudug	male	Rain	Hello my name is N. in Qarqora. We have got the rainfall and we are doing well. We thank God.
28/1/2023	Guriel Galgadud	male	Rain	Hello Radio Ergo, my name is M. in Guriel. We have got rainfall and we are doing well. Thank you.
28/1/2023	South Central	male	Rain	Hello Radio Ergo, my name is N.A.N. We have got rainfall and we are doing well, we hope that other areas also get rainfall. Thank you.
29/1/2023	Baidoa Bay	female	Rain	Hello Radio Ergo, my name is B.M.A in Baidoa. We have got rainfall and we are doing well, the farmers and the pastoralists are now recovering from the drought. Thank you.
29/1/2023	Baidoa Bay	female	Rain	Hello Radio Ergo, my name is N. in Baidoa. We have got the rainfall and we are doing well. Thank you.

27/1/2023	Dadmaren Togdher	male	Other	Hello I am calling from Daadmaren. Khat and alcohol have caused social problems among families and we need these to substances to be banned. Thank you.
28/1/2023	Bodley Togdher	male	Other	Hello Radio Ergo, my name is A.M in Boodley. We need Khat coming from Ethiopia to be banned. It has caused disease among the people and we need it to be stopped. Thank you.
28/1/2023	Bari	male	Jobs	Hello Radio Ergo, I am calling from Bari region. People are coming to the region and taking away our jobs. We need the government to look into this issue. Thank you.