

Weekly Feedback Report



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Brief Summary

Complaints about lack of water and drought and its effects on livestock and people dominated the calls to Radio Ergo’s audience feedback platform in the week 29 December 2022 – 4 January 2023. Many callers stated that they needed aid to survive. Whilst there were some calls welcoming rainfall, these came from scattered areas. The following summarises the calls by theme.

Drought and water shortage – among several callers in Hiran region, some noted the drop in water levels in the river Shabelle and were worried about water shortages. Callers in Beletweyne, Farlibah, and Buloburte said livestock were dying due to water and fodder shortage and aid was needed. One caller said the Hirshabelle government had not provided any support. In Middle Shabelle, a farmer in Balad said they were being charged \$2 to use water pumps for their farms and wanted help to buy their own generator. Another caller said they were receiving drought-hit pastoralists who needed aid. In Bay, callers in Baidoa said they were losing their livestock. A caller in Ufurow said the drought had affected livestock and people. Another said they needed intervention. Callers in Beledhawo, Gedo, spoke of drought and livestock diseases and their need for aid. A caller in Kismayo said their animals especially the cows had died. In central regions, callers in Mudug and several parts of Galgadud complained of drought and water shortage. Callers in Adado said their animals were dying from lack of water and fodder and aid agencies had neglected them. A female caller in Dalsan said they lacked water and also wanted help in setting up schools in the area. Several callers in Nugal and Bari in Puntland said they were affected by drought and water shortage and needed intervention. In Somaliland, there were calls from Togdher, Sanag, and Sool regions describing drought. One caller in Togdher said their livestock could barely reach the well to drink. A caller in badhan, Sanag, said the rainfall had been very little. In Sool, a caller in Karin said they had not had water for two days and people and animals had diseases. A caller in Sarar said the situation was dire as many had migrated there and the livestock had diseases.

IDPs – a female caller in Galkayo said they suffered water and food shortage in the camps and needed aid. Another in El-Jalle camps in Hiran said they had been displaced from Al-Shabab held areas in Lower Shabelle and needed aid.

Aid – a caller in Balad, M. Shabelle, claimed that certain clans were being overlooked by aid agencies as there was no accountability.

Date	Location	Gender	Theme	Remarks
30/12/2022	Balad M.Shabelle	male	Aid	Hello my name is A.M.O in Bal'ad. I would like to inform you that the aid organizations don't distribute the aid fairly. People from certain clans get more aid while others miss out. We need accountability in the aid distribution.
30/12/2022	Galkayo Mudug	female	IDPs	Hello my name is H.A.M in Galkayo. We are IDPs and we are facing hardship. There is water and food shortage in the camp and we need aid organizations to reach us. Thank you.
29/12/2022	El-Jalle Hiran	female	IDPs	Hello Radio Ergo, we have been displaced from Lower Shabelle areas which are under Al-Shabab control. We are now living El-Jalle and need aid intervention. Thank you.

4/1/2023	Nugal Garowe	male	Jobs	Hello I am calling from Garowe. We are doing well although there is unemployment among the youth. We need the government to create job opportunities. Thank you.
29/12/2022	Buhodle Togdher	male	Prices	Hello my name is A.N.Y in Buhodle. I would like to speak about the rising commodity prices in this area and we need the government to regulate the inflation. Thank you.
2/1/2023	Kismayo L.Juba	male	Health/ WASH	Hello Radio Ergo, my name is H.A.M in Kismayo. There is a mosquito infestation in this area although the rainfall has been little. The temperature is also hot here.
31/12/2022	Awdal	male	Rain	Hello Radio Ergo, my name is N.H in Awdal. We have got the rainfall and we are doing well. Thank you.
29/12/2022	Burao Toghdher	female	Rain	Hello Radio Ergo, I am calling from Burao and we are doing well. We have also got the rainfall. We thank God.
30/12/2022	Togdher	male	Rain	Hello Radio Ergo, my name is D.A in Togdher. We have got the rainfall and the drought hit families should pray to God for rainfall. Thank you.
1/1/2023	Sanag	male	Rain	Hello Radio Ergo, I am calling from Sanag region. Today we have got rainfall and we are doing good. Thank you.
2/1/2023	Tulo-isse Bari	male	Rain	Hello Radio Ergo, my name is M.F.I in Tulo-Isse. We have got rainfall and we thank God; we hope other people also get more rainfall. Thank you.
3/1/2023	Bari	male	Rain	Hello Radio Ergo, I am calling from Bari region and we have got rainfall and we doing well. We thank God.
30/12/2022	Garowe Nugal	female	Rain	Hello Radio Ergo, I am calling from Garowe. We have got rainfall after a drought season. We thank God and we pray that other areas also get rainfall. Thank you.
3/1/2023	Puntland	male	Rain	Hello Radio Ergo, my name is A.M.O. We have got some heavy rainfall and we are doing well. The heavy rainfall has not caused any damage to the livestock or people. Thank you.
3/1/2023	Galkayo Mudug	female	Rain	Hello Radio Ergo, my name is A. I am calling from Galkayo and we have got the rainfall. We hope other people also get rainfall. Thank you.
1/1/2023	Galkayo Mudug	male	Rain	Hello my name is M.H in Galkayo. We have got the rainfall and although it is little we hope to get more rainfall. Thank you.
1/1/2023	Hero-lo'ad Galgadud	female	Rain	Hello Radio Ergo, my name is F. in Hero-Lo'ad. There are clouds above us and signs of possible rainfall. We pray that we get rainfall soon. Thank you.
1/1/2023	Dollow Gedo	male	Rain	Hello Radio Ergo, my name is M.H.S in Dollow. We have got the rainfall and we thank God. We hope that we can get more rainfall. Thank you.
30/12/2022	Dollow Gedo	female	Rain	Hello Radio Ergo, my name is L.A in Gedo. We have received the rainfall and we hope to get more rainfall. Thank you

29/12/2022	Afmadow L.Juba	male	Rain	Hello Radio Ergo, my name is A.S. in Lower Juba. We are doing well and we have got the rainfall and we thank God, we also thank you Radio Ergo for your services.
2/1/2023	Somali Region Ethiopia	male	Rain	Hello Radio Ergo, my name is H.M.H in Gashamo. We have got the rainfall and we are doing well. We hope for a better year.
1/1/2023	South Central	female	Rain	Hello Radio Ergo, my name is N.M. I would like to report rainfall in this area, we are doing well. There is a scent of the earth that is associated with rainfall. Thank you.
3/1/2023	Oodweyne Togdher	male	WASH	Hello my name is M. I am calling from Oodweyne. There is water shortage in this area, we need the government to bring us swift water aid. Thank you.
30/12/2022	Togdher	male	WASH	Hello Radio Ergo, my name is O.I. in Togdher. There is water shortage in this area although some parts of the region have got the rainfall, we hope that we also get the rainfall. Thank you.
29/12/2022	Togdher	male	WASH	Hello Radio Ergo, my name is H.D.W in Togdher. There is widespread drought and our livestock can barely reach the water well to drink water.
4/1/2023	Badhan Sanag	male	WASH	Hello Radio Ergo, I am calling from Badhan, Sanag. We are doing well although there is drought, the rainfall was little and we hope that we get more rainfall. Thank you.
2/1/2023	Garadag Sanag	male	WASH	Hello I am calling from Garadag, Sanag. There have been strong winds and cold temperatures that have affected us. We hope that we get rainfall. The people are at risk.
2/1/2023	Garadag Sanag	male	WASH	Hello my name is S.I in Garadag. It is very windy and the temperatures are cold. We still have not got rainfall and we hope to get it soon. Thank you
3/1/2023	Sanag	female	WASH	Hello my name is R.B.O in Sanag. There is drought in this area and we pray to God to bring us rainfall. Thank you.
30/12/2022	Sanag	male	WASH	Hello Radio Ergo, I am calling from Sanag region. We are facing drought and we need intervention from aid organizations. Thank you.
29/12/2022	Sanag	male	WASH	Hello Radio Ergo, my name is M.F in Sanag region. We have been facing drought and water shortage. We need the Somaliland government to help us. Please share our message so that we can get water aid. Thank you.
31/12/2022	Sarar	male	WASH	Hello Radio Ergo, my name is M.N in Sarar. We have not got rainfall although the temperatures are getting a bit cooler and we are expecting rainfall. We hope that we get rainfall soon. Thank you.
30/12/2022	Sarar	male	WASH/ Livestock	Hello Radio Ergo, my name is B.G in Sarar. We are facing drought and some people migrated to area. There is a dire humanitarian situation and we are appealing for help. Our camels have also got disease including camel pox. Thank you

30/12/2022	Karin Sool	male	WASH	Hello Radio Ergo, my name is S. in Karin, Sool. There has been drought and water shortage in this area. There are also diseases affecting the livestock and people. We didn't get any water in the past two days. Please share our messages so that we can get help. Thank you.
30/12/2022	Sool	male	WASH	Hello my name is J.A in Wadamo-go. We are facing drought and water shortage. Our livestock cannot trek to the water well. We are appealing for help. Thank you.
1/1/2023	Sool	male	WASH	Hello Radio Ergo, my name is A.M.H in Sool region. We are facing drought, water and food shortage. Please share our message so that we can get help. Thank you.
2/1/2023	Somaliland	male	WASH	Hello Radio Ergo I am calling from Somaliland. There is drought in Sool, Sanag and Togdher. There is drought in these regions and we are not able to get markets for our livestock. The people in these regions need aid intervention.
2/1/2023	Somaliland	male	WASH	Hello Radio Ergo, I would like to inform you that there has been fodder and water shortage. We are facing drought and we are appealing for help. Thank you.
31/12/2022	Karkar Bari	female	WASH	Hello Radio Ergo, my name is M in Karkar. We are facing drought and we hope that we get rainfall as we get into the new year. Thank you.
3/1/2023	Qardo Bari	male	WASH	Hello Radio Ergo, my name is Y.M.A in Qardo. There is water shortage that has hit us. We need intervention so that we can survive this drought. Thank you.
4/1/2023	Qardo Bari	female	WASH	Hello my name is A.M in Qardo. We are facing drought that has hit the people and livestock. We pray to God to for rainfall. Thank you Radio Ergo.
30/12/2022	Burtinle Nugal	male	WASH	Hello Radio Ergo, my name is B.A in Burtinle. We have been affected by the drought and we need aid organizations to reach us swiftly. Please share our message so that we can get help.
30/12/2022	Nugal	female	WASH	Hello Radio Ergo, my name is H.M.A in Nugal region. There is severe drought in this area and we pray that we get rainfall soon. Thank you.
31/12/2022	Mudug	male	WASH	Hello Radio Ergo, my name is J.A.M in Mudug region. We are hearing of rainfall in some parts of the country and we also hope that we get the rain. Thank you.
1/1/2023	Dagari Mudug	male	WASH	Hello Radio Ergo, my name is F.A.M I am calling from Dagari. We are facing drought and we pray that we get rainfall. Thank you.
30/12/2022	Lan-Waley Mudug	male	WASH	Hello Radio Ergo, my name is S. in Laan-Waaley. There is drought in this area and we need the aid organizations to reach us. Thank you.
1/1/2023	Dalsan Galgadud	female	WASH/ Education	Hello Radio Ergo, my name is I.M.A in Galgadud We are facing drought, water shortage and there is also lack of education centres. We need the government to help us get water and schools in this area. Thank you.

31/12/2022	Adado Galgadud	male	WASH	Hello Radio Ergo, I am calling from Adado and we are facing drought in this area. We need the government to reach us with aid intervention. Thank you.
30/12/2022	Adado Galgadud	male	WASH	Hello Radio Ergo, my name is H. in Adado. We are facing drought that is killing the livestock and the people are facing hardships. The aid organizations have neglected us and we need aid intervention. Please share our message with the government and aid organizations. Thank you.
31/12/2022	Adado Galgadud	female	WASH	Hello Radio Ergo, my name is A.A in Adado. We are facing drought and water shortage. Our livestock don't have fodder or water and we therefore need aid organizations to help us. Thank you.
31/12/2022	Bahdo Galgadud	female	WASH	Hello Radio Ergo, my name is F.A in Bahdo. We are facing drought and water shortage. Thank you.
1/1/2023	Godinlabe Galgadud	male	WASH/ Livestock	Hello Radio Ergo, my name is M.D in Godinlabe. There has been drought and water shortage, our livestock have also got diseases including CCPP and other unknown diseases. We need the aid organizations to help us. Thank you.
2/1/2023	Dhusamareb Galgadud	male	WASH	Hello Radio Ergo, my name is A.M.A in Dhusamareb. We are facing drought conditions in this area and we need help. Thank you.
3/1/2023	Hero-Load Galgadud	female	WASH	Hello Radio Ergo, my name is F. in Hero-lo'ad. We are facing drought and we pray that we get rainfall. Thank you.
4/1/2023	Beledweyne Hiran	male	WASH	Hello my name is A. in Beledweyne. There is drought in this area and the river water has reduced, we hope that we get rainfall soon. Thank you.
31/12/2022	Beledweyne Hiran	female	WASH	Hello Radio Ergo, my name B.M in Beledweyne. We are facing drought and our livestock are dying. We are therefore appealing for help. Thank you.
3/1/2023	Buleburte Hiran	male	WASH	Hello Radio Ergo, my name is A.D in Buleburte. There is severe drought that has affected the people and livestock. The water and fodder is getting scarce and we are appealing for help. Thank you.
30/12/2022	Buleburte Hiran	male	WASH	Hello Radio Ergo, my name is F.A in Buleburte, Hiran. We are doing well although the water in the Shabelle river has reduced and we fear water shortage. Thank you.
30/12/2022	Farlibah Hiran	male	WASH	Hello Radio Ergo, my name is M.B in Farlibah. There has been a lack of water and fodder. We need aid organizations to reach us with aid. Thank you.
31/12/2022	Hiran	female	WASH	Hello Radio Ergo, my name is F.H. We are facing drought and water shortage. Our livestock are facing water and fodder shortage. We hope that we get rainfall soon. Thank you.
30/12/2022	Hiran	male	WASH	Hello Radio Ergo, my name is B.A in Hiran region. There is water shortage and the livestock are dying. We need aid intervention. Thank you.

1/1/2023	Hiran	male	WASH	Hello Radio Ergo, my name is A. in Hiran region. We are facing a severe drought in this area and are appealing for help. Thank you.
29/12/2022	Hirshabelle	male	WASH	Hello Radio Ergo, we are facing drought and water shortage. We have not got any aid intervention from the Hirshabelle government or the central government. Please share our message. Thank you.
2/1/2023	Balad M.Shabelle	male	WASH	Hello Radio Ergo, my name is K.M.E in Bal'ad. We are facing water shortage. We are farmers and there are people charging \$2 to use water pumps and access water. We need aid organizations to help us get a generator so that we can get water. Thank you.
1/1/2023	Middle Shabelle	male	WASH	Hello Radio Ergo, my name is S.F in Middle Shabelle. There is drought and water shortage and we need aid intervention. Thank you.
3/1/2023	Middle Shabelle	male	WASH	Hello Radio Ergo, my name is H.A in Middle Shabelle. The pastoralist communities are fleeing this area due to water shortage and drought and need aid intervention. Thank you.
1/1/2023	Baidoa Bay	female	WASH	Hello Radio Ergo, my name is B.M in Baidoa. We have been facing drought and we are losing our livestock. Please share our message so that we can get help. Thank you.
2/1/2023	Baidoa Bay	female	WASH	Hello Radio Ergo, my name is K.M.B in Baidoa. We are concerned about the drought and water shortage that is taking a toll on our livestock. We are appealing for aid intervention. Thank you.
3/1/2023	Ufurow Bay	male	WASH	Hello Radio Ergo, my name is A.M in Ufurow. There has been drought in the area that has affected the people and livestock. Please share our message so that we can get help. Thank you.
29/12/2022	Bay	male	WASH	Hello Radio Ergo, my name is M.H in Bay region. We are facing drought and water shortage and we are appealing for aid intervention. Thank you.
3/1/2023	Bardera Gedo	male	WASH	Hello Radio Ergo, my name is O.I.K in Bardera, Gedo. We are doing well although there is heat in the area. I would like to advise the people to pray to God to alleviate the drought conditions. Thank you
4/1/2023	Beledhawo Gedo	female	WASH	Hello Radio Ergo, my name is S.M.B in Beledhawo, Gedo. There is drought that has affected us and we pray that we get rainfall. Please share our message so that we can get help. Thank you.
3/1/2023	Beledhawo Gedo	male	WASH/ Livestock	Hello my name is A.A.O in Beledweyne. There is drought and livestock diseases including diarrhoea among the goats. We need the government and aid organizations to help us. Thank you.
2/1/2023	Kismayo L.Juba	male	WASH	Hello Radio Ergo, I am calling from Kismayo. We are facing drought and water shortage. Our livestock especially the cows have died. We need help.

1/1/2023	South Central	male	WASH	Hello Radio Ergo, my name is B.R. Thank you for this toll free number. We have been facing drought and water shortage and we hope that we get rainfall soon. Thank you.
31/12/2022	South Central	female	WASH	Hello Radio Ergo, my name is D.A. We are facing drought in this area and we are appealing for help to get through the drought.
3/1/2023	South Central	male	WASH	Hello my name is M.H. I would like to report drought and water shortage in this area and we need the aid organizations to help us. Thank you.
4/1/2023	Buhodle Togdher	female	Livestock/ WASH	Hello Radio Ergo, my name is M.J in Buhodle. We are a pastoralists keeping goats. The livestock have been affected by drought. We are unable to sell them and fetch some income.
1/1/2023	Galgadud	male	Livestock	Hello Radio Ergo my name is M. in Galgadud. I would like the vet doctor to tell us what causes CCPP in livestock. How can we treat this disease and does it have preventive measures? Thank you.
31/12/2022	Hiran	male	Livestock	Hello Radio Ergo, my name is A. in Hiran region. I would like the vet doctors to tell us what causes running noses among the livestock and how can we treat the CCPP disease. Thank you.
2/1/2023	Wanlaweyn L.Shabelle	male	Livestock	Hello Radio Ergo, my name is A. in Wanlaweyn. My goats have got mouth infection that is spreading around the nose, I would like the vet doctors to tell how we can treat them. Thank you.
30/12/2022	South Central	male	Livestock/ WASH	Hello Radio Ergo, we are facing drought and there have also been diseases including coughing that has affected our goats. We would like to know how we can treat them. Thank you.
31/12/2022	South Central	male	Livestock	Hello Radio Ergo, I would like to inform you that our goats have got diarrhoea and we would like to know how we can treat them. Thank you.
1/1/2023	Balad M.Shabelle	male	Environment	Hello Radio Ergo, I am calling from Bal'ad. I would like to speak about the poor sanitation and garbage in the area. Thank you.
3/1/2023	Sanag	male	Environment	Hello I am calling from Sanag. We are doing well although there are people cutting down trees. We had a little vegetation that grew after the rainfall and there are people already cutting down the trees. We need the Somaliland government to stop the deforestation. Please share our message.
30/12/2022	Garowe Nugal	male	Environment	Hello my name is M. in Garowe. There has been deforestation and dumping of waste in the area. The local authorities have not made efforts to deal with this waste. Thank you.
2/1/2023	Mudug	male	Environment	Hello Radio Ergo, I am calling from Mudug region. The Ali-garob tree has become widespread in the area and it's hard to deal with this tree.
29/12/2022	Hiran	female	Environment	Hello Radio Ergo, my name is H. in Hiran region. The 'Garan-waa' tree poses danger to the environment and it also has spikes that could harm you. Thank you

4/1/2023	Awr-bogeys Sool	female	Locusts	Hello Radio Ergo, my name is S.A.M in Awr-Bogeys. I would like to report locust larvae on the ground and we fear the locusts might return. Thank you.
4/1/2023	Sanag	female	Agriculture	Hello my name is H.B.F in Sanag region. We are farmers and there are pests and ants that have attacked crops. We would like to know how we can deal with these pests. Thank you.
30/12/2022	Wisil Mudug	male	Agriculture	Hello Radio Ergo, my name is A.S in Wisil, Mudug. I would like to know if it is good to plant different crops together, like watermelons and beans, or if there could be challenges that might come up. Thank you
2/1/2023	Mudug	male	Agriculture	Hello Radio Ergo, I am calling from Mudug and my name is M. I am a farmer growing tomatoes and onions. Our farms have been invaded by aphids and I would like to know how we can control these pests and improve our farms.
29/12/2022	Mudug	female	Agriculture	Hello my name is H. in Mudug. There are pests that have been attacking our farm crops and we need the government to bring us pesticides to deal with the pests. Thank you.
4/1/2023	Hiran	male	Agriculture	Hello Radio Ergo, my name is O.H.J in Hiran. I am a farmer and I would like the experts to tell us how we can deal with aphids. Thank you.
29/12/2022	Abudwak Galgadud	male	COVID19	Hello Radio Ergo, my name is M.G.S in Abudwak. If you feel itchy nose and you lose the sense of smell without coughing, does this mean that I might have the Coronavirus? Thank you.
3/1/2023	Marka L.Shabelle	male	COVID19	Hello Radio Ergo, my name is A.A. in Marka. I would like to ask the doctor how we can tell if someone has got the Coronavirus. Thank you.
2/1/2023	Wanalweyn L.Shabelle	male	COVID19	Hello Radio Ergo, my name is Y.H.A in Wanlaweyn. I would like to know how we can identify the Coronavirus from the common flu. Thank you.
3/1/2023	South Central	male	COVID19	Hello Radio Ergo, I want to know how the flu and the Coronavirus are different in their symptoms. I am feeling fever and weak and I suspect that I could be having the Coronavirus. Thank you.
4/1/2023	South Central	male	COVID19	Hello Radio Ergo, I would like to ask the doctor to tell us about the symptoms of the Coronavirus and how we can protect yourselves.
29/12/2022	Kismayo L.Juba	female	COVID19	Hello Radio Ergo, my name is B. in Kismayo. I would like to know how we can recognize if someone has got the Coronavirus. Thank you.
30/12/2022	Sool	male	Protection	Hello Radio Ergo, I am calling from Sool region, and we are concerned about the killing of people in Lasanod. We need the aid organizations to intervene. Thank you.