

# Weekly Feedback Report



CONTACT ADDRESS: [ltu@mediasupport.org](mailto:ltu@mediasupport.org)

Issued: 2 Dec 2022



## Brief Summary

There was a rise in interest from callers to the Radio Ergo feedback platform this week (24-30 November 2022) in health matters especially COVID19. Some callers seemed confused about the nature of flu-like illnesses they were experiencing in their communities, whilst others complained of mosquito-borne disease. Drought persisting in many areas continued to worry many callers, whilst others noted rainfall and some improvements. The following summarises the calls by theme.

**Health and COVID19** – in the north, callers in Togdher and Sanag mentioned a disease going around causing fever and flu-like symptoms, which some suspected to be COVID19. A caller in El-Buh said the health programmes on the radio were useful and people needed to pay attention to Coronavirus. A number of female callers in different parts of Galmudug and Hiran wanted the radio doctors to tell them more about how to detect the symptoms of Coronavirus and prevent its spread. Further south a caller in Sakow, M. Juba, said people there were coughing and there was confusion between the flu and the virus. Callers in Sool and Mudug complained of waves of mosquitoes threatening health.

**IDPs, Aid** – IDP callers in Galkayo and Garowe complained of water shortage, poor sanitation, and lack of access to aid. A female caller in Adado said they needed plastic sheeting for shelter and other basics. A caller in Puntland questioned the election of beneficiaries of aid under the Bahnano social protection programme, saying they had lost their livestock and needed support now.

**Drought & Water shortage** – livestock herders in Awdal, Sanag, and Sool said their livestock were struggling or had been lost. A caller in Hudun said they had also been attacked by locusts, whilst another in Sool said there was food shortage and they needed aid. A caller in Sanag said their farms had been affected by lack of water and they needed government intervention. A caller in Abudwak said nomadic families were badly affected by the drought, and there was also clan conflict going on. Another in Galgadud said they were suffering food and water shortage. One caller said they had lost their donkeys and other transport animals and pastoralists were really suffering from the drought. A caller in Jowhar said the river level was low again, whilst a caller in Wanleweyn said they still had not recovered from the drought. A caller in Baidoa said those displaced by drought needed food and water. In Gedo, several callers reported ongoing drought.

**Rainfall** – callers from parts of Togdher, Mudug, and Galgadud reported rainfall that was helping them and their livestock to recover. Callers said rainfall was heavy in Abudwak, with one reporting blocked roads and closed shops as a result. Calls celebrating rainfall also came from listeners in parts of Hiran, L. Shabelle, and Bay region.

Date	Location	Gender	Theme	Remarks
28/11/2022	Sarar Togdher	male	COVID19/ Health	Hello I am calling from Sarar. There is disease going around and we suspect that it is the Coronavirus, people are sick with fever and we need the emergency health services. Thank you.
28/11/2022	Togdher	male	Health/ WASH	Hello Radio Ergo, my name is A.A. in Togdher region. We are doing well although the rain has been little. There has also been fever among the people. Thank you.

29/11/2022	Awdanle Togdher	male	Health	Hello Radio Ergo, my name is M.M.S in Awdanle, Togdher. We have got the rainfall and our livestock have recovered from the drought. Apart from some flu diseases we are doing well. Thank you.
28/11/2022	El-buh Sanag	male	COVID19/ Health	Hello Radio Ergo, my name is S.M.J in El-buh. I would like to thank the doctor for the health programmes especially about the Coronavirus. The people are not paying attention to the disease and there is a risk of the disease affecting many people. Thank you.
28/11/2022	Hudun Sool	male	Health	Hello Radio Ergo, my name is A.A.E in Hudun, Sool. There are mosquitoes that have been attacking us and we need help to deal with them. Thank you.
28/11/2022	Galkayo Mudug	male	Health	Hello Radio Ergo, my name is S. in Galkayo. We are worried about the influx of mosquitoes in this area. Thank you.
28/11/2022	Mudug	female	COVID19	Hello my name is K. in Towfiq. I would like to know how we can identify someone who has got the Coronavirus. Also, what should we do if someone has got the disease? Thank you.
28/11/2022	Adado Galgadud	female	COVID19	Hello Radio Ergo, my name is N. in Adado. I would like to know how we can tell if we have contracted COVID19. Thank you.
30/11/2022	Adado Galgadud	female	COVID19	Hello Radio Ergo, my name is S.N in Adado. People have been coughing and are showing signs of flu, I am not sure if this disease is COVID19 and we would like the doctor to advise us. Thank you.
28/11/2022	Bahdo Galgadud	female	COVID19	Hello Radio Ergo, my name is M.H.A in Bahdo, Galgadud. I would like the doctor to tell us how we can protect ourselves from the Coronavirus. Thank you.
30/11/2022	Guriel Galgadud	female	COVID19	Hello Radio Ergo, my name if F. in Guriel. I would like to know the symptoms of the Coronavirus. Thank you.
30/11/2022	Beledweyne Hiran	female	COVID19	Hello Radio Ergo, my name is A.A in Beledweyne. I would like to know the symptoms of the Coronavirus and how we can protect ourselves from this disease. Thank you.
29/11/2022	Bardale Bay	male	COVID19	Hello Radio Ergo, I am calling from Bardale. I would like to know how we can identify someone who has got the Coronavirus. Thank you.
28/11/2022	Sakow M.Juba	male	COVID19	Hello Radio Ergo, I am calling from Sakow. The Coronavirus is a deadly disease, and we pray to God to protect us. People are coughing and they say they have got flu. We don't know who has the virus and we pray for protection.
28/11/2022	South Central	male	COVID19	Hello Radio Ergo, my name is A.A.S. I would like to know how we can tell if someone has got the Coronavirus. Thank you.
28/11/2022	South Central	male	COVID19	Hello Radio Ergo, my name is A.Y.M I would like to get information on how we can protect ourselves from the Coronavirus. Thank you.

28/11/2022	Garowe Nugal	female	IDPs/WASH	Hello my name is A. in Garowe. We are IDPs in the camp and there is poor sanitation here. There is also drought and inflation of prices. Please share our message so that we can get help.
27/11/2022	Galkayo Mudug	male	IDPs/Aid	Hello Radio Ergo, my name is M.D in Galkayo. We are IDPs and there is drought and water shortage here. We have some aid cards although they are about to expire. We hope to continue getting aid.
28/11/2022	Adado Galgadud	female	IDPs	Hello my name is F.M.A in Adado. We are IDPs and we would like to get plastic shelters and other basic needs. Thank you.
29/11/2022	Puntland	male	Aid	Hello Radio Ergo, my name is H.M.A Gejile. Bahnano aid organisation has given aid to some people while we have not got anything. We have been hit by drought and we lost our livestock. We thank them for the aid they had been giving us for a year. Thank you.
30/11/2022	Bay	male	Prices	Hello my name is H.H.A in Bay region. The food commodities including sugar and flour and other items. We need the prices to be stabilised. Thank you.
30/11/2022	Guriel Galgadud	male	Jobs	Hello Radio Ergo, my name is A. in Guriel. There is unemployment among the youth in this area and we need job opportunities. Thank you.
30/11/2022	Kismayo L.Juba	male	Livelihoods	Hello Radio Ergo, my name is O.M.O in Kismayo. I am a 48-year-old fisherman and there have been trawlers roaming the waters and it has been hard to make a living from the ocean.
30/11/2022	South Central	female	Education	Hello Radio Ergo, my name is L.A in Kirli. We are the young people of this area and there are no learning institutions in this area. We need the Galmudug government to install schools here.
28/11/2022	Bali-dhiig Togdher	male	Rain	Hello Radio Ergo, my name is S.O in Bali-dhiig. We are doing well and we have got the rainfall, we hope the people facing drought will also get rainfall. I advise them to pray to God. Thank you.
28/11/2022	Burao Togdher	male	Rain	Hello Radio Ergo, my name is A.M.O in Burao. We are doing well and we thank God for the rainfall. Thank you for your services.
28/11/2022	Doqoshey Togdher	male	Rain	Hello Radio Ergo, my name is L.A.H in Doqoshey, Togdher. We have got the Deyr rainfall in this area and we thank God.
28/11/2022	Gara'ad Mudug	male	Rain	Hello Radio Ergo, my name is A. in Gara'ad. We are doing well here and there has been rainfall. Thank you for your services.
29/11/2022	Ba'adweyn Mudug	male	Rain	Hello Radio Ergo, my name is A.K.O in Ba'adweyn. We have got the rainfall and our livestock are recovering from the drought. We thank God.

28/11/2022	Abudwak Galgadud	male	Rain	Hello Radio Ergo, my name is A.G.M in Abudwak. There has been heavy rainfall, the roads have been blocked by rainwater. Some of the grocery shops have been closed.
25/11/2022	Abudwak Galgadud	female	Rain	Hello Radio Ergo, I am calling from Abudwak, we have got some heavy rainfall and we thank God.
28/11/2022	Adado Galgadud	male	Rain	Hello Radio Ergo, my name is O.A in Adado. We have got the rainfall and we thank God we are in bliss.
30/11/2022	Adado Galgadud	female	Rain	Hello Radio Ergo, my name is S.M in Adado. We are doing well and we have got rainfall. Thank you.
29/11/2022	Guriel Galgadud	female	Rain	Hello Radio Ergo, my name is N. in Guriel. We have got rainfall and our livestock have got water and fodder. We hope other regions also get the rainfall. Thank you.
28/11/2022	Beledweyne Hiran	male	Rain	Hello Radio Ergo, I am calling from Beledweyne. We have got the rainfall and we are doing well. We thank you for your services.
24/11/2022	Mataban Hiran	male	Rain	Hello Radio Ergo, my name A.A in Mataban, Hiran. We are doing well and there has been rainfall here. I am urging people to pray to God. Thank you.
24/11/2022	Qura-Joome Hiran	female	Rain	Hello Radio Ergo, my name is H. in Qura-joome, Hiran. We have got the rainfall here and we are doing well. We thank God.
29/11/2022	Barawe L.Shabelle	male	Rain	Hello Radio Ergo, my name is M.O.N in Barawe. We are doing well and we have recovered from the drought. Today we have got heavy rainfall. Thank you.
28/11/2022	Baidoa Bay	female	Rain	Hello my name is F.A I am calling from Baidoa. This area has got the rainfall and we are doing well. Thank you for your services Radio Ergo.
28/11/2022	Lughaya Awdal	male	WASH	Hello Radio Ergo, my name is M.A. in Lughaya. We are facing drought in this area and our livestock are still weak. We are appealing for help, please share our message. Thank you.
29/11/2022	Sanag	male	WASH	Hello Radio Ergo, my name is A.H in Sanag region. There has been drought in this area, our farms have been affected by water shortage and we need the government to help us.
25/11/2022	Hudun Sool	male	WASH/ Locust	Hello Radio Ergo, I am calling from Hudun, Sool. We are facing drought and we lost our livestock to the drought. There has also been a locust invasion and we are appealing for help. Thank you.
29/11/2022	Sool	male	WASH	Hello Radio Ergo, I am calling from Sool region. We have been facing drought and food shortage, our livestock are struggling, and we need aid intervention. Thank you.
30/11/2022	Garowe Nugal	male	WASH	Hello Radio Ergo, my name is F.Y in Garowe. There is drought in this region. We need the aid organisations to reach us with aid intervention. Thank you.
25/11/2022	Abudwak Galgadud	male	WASH/ Conflict	Hello Radio Ergo, my name is A.R in Abudwak. There has been recurring drought that has affected the nomadic families. There are also clan conflicts in this area. Thank you.

28/11/2022	Galgadud	male	WASH	Hello Radio Ergo, my name is A.Y in Galgadud. We are facing food and water shortage and we are appealing for help. Thank you.
29/11/2022	Jowhar M.Shabelle	male	WASH	Hello my name is H.A. in Jowhar. There has been worsening drought and the rainfall has been little. The water in the Shabelle river has also been low. Please share our message.
30/11/2022	Wanlaweyn L.Shabelle	male	WASH	Hello Radio Ergo, my name is A.A.A in Wanlaweyn. We are facing hardships and we are appealing for help, the people have been hit by the drought and we still haven't recovered. Thank you.
30/11/2022	Baidoa Bay	male	WASH	Hello Radio Ergo, my name is H.A.A in Baidoa. There has been drought in this area that has led to displacement. The people need water and food aid. Thank you.
29/11/2022	Bardera Gedo	male	WASH	Hello Radio Ergo, my name is B.A in Bardera, Gedo. We are facing drought in this area, some areas have got rainfall although this part has remained dry. We are appealing for help. Thank you.
29/11/2022	Bardera Gedo	male	WASH	Hello Radio Ergo, my name is M.M. I am calling from Bardera. We pray that we get the rainfall. Thank you for your services.
29/11/2022	Makara Gedo	male	WASH	Hello Radio Ergo, my name is H. in Makara village, Gedo. There is drought in this area, and we pray that we get rainfall. Thank you.
30/11/2022	Makara Gedo	male	WASH	Hello Radio Ergo, my name is H. in Makara, Gedo. We are doing well, although there has been drought here. We pray for rainfall. Thank you.
28/11/2022	Gedo	male	WASH	Hello Radio Ergo, my name is H. in Gedo region. There has been drought and we pray that we get rainfall. I also ask other people facing drought to pray to God for rainfall. Thank you.
30/11/2022	South Central	male	WASH	Hello Radio Ergo, my name is A. There has been drought in this area and many people have migrated with their livestock. We are facing hardship and we need aid intervention. Thank you.
28/11/2022	South Central	male	WASH	Hello Radio Ergo, my name is S.O in Dulsar. There has been drought in this area, we need the government and Somali people to help us. We are pastoralists and drought conditions are worsening, the donkeys are dying, and people are losing their means of transport. We are appealing for help. Thank you.
29/11/2022	Garadag Sanag	male	Livestock	Hello Radio Ergo, my name is A.A.A in Garadag, Sanag. Our livestock have been feeding on some trees and they have got 'Darakada' disease. I would like to know how we can treat this disease. Thankyou.
25/11/2022	Dhakargenyo Sool	male	Livestock	Hello Radio Ergo, my name is Y.A.J in Dhakargenyo, southern Sool. I would like to report ticks and other parasites that have attacked our livestock. Thank you.

30/11/2022	Somaliland	male	Livestock	Hello Radio Ergo, my name is J.M. I would like to know if the 'acaricide' medicine affects the meat of the livestock when it is consumed. Thank you.
30/11/2022	Puntland	male	Livestock	Hello Radio Ergo, our livestock are sick with running noses and diarrhoea. They have been attacked by ticks and we would like to know how we can treat them. Thank you.
24/11/2022	Sanag	male	Livestock/ WASH	Hello Radio Ergo, my name is K.M.A in Sanag region. Our camels are sick and we need help in treating them. There is also drought in this area.
28/11/2022	Puntland	male	Livestock	Hello Radio Ergo, my name is M.A.S. I would like to know how we can treat 'Dhbar-Jabshe' disease that affects the livestock. What causes this disease and how can we treat it?
28/11/2022	Galkayo Mudug	male	Livestock	Hello Radio Ergo, I am calling from Galkayo. My goats are sick and coughing and they are also wiggling their tails and we would like to know how we can treat them. Thank you.
30/11/2022	Galkayo Mudug	male	Livestock	Hello Radio Ergo, I am calling from Galkayo. We have got the rainfall and we are doing well. One of my camels is sick and it has got running nose. I would like to know how we can treat it
30/11/2022	Galkayo Mudug	male	Livestock	Hello Radio Ergo, my name if F.G in Galkayo. There are parasites and ticks that have attacked our livestock. Thank you.
30/11/2022	Galgadud	male	Livestock	Hello Radio Ergo, my name is H.M.J in Galgadud. Our goats are sick and they have got an unknown disease which is also killing them. We need livestock treatment in this area.
25/11/2022	Beledweyne Hiran	male	Livestock	Hello Radio Ergo, my name is M.I.Y in Beledweyne. Our livestock have been attacked by parasites. We need help in dealing with livestock parasites. Thank you.
29/11/2022	Bardera Gedo	male	Livestock	Hello Radio Ergo, my name is A.M. in Bardera, Gedo. I would like to know what causes goat-pox disease and how can we treat it. Thank you.
24/11/2022	South Central	male	Livestock	Hello Radio Ergo, my name is M.I. We have got the rainfall and we doing well although my goats have got measles and I would like to know how we can treat them. Thank you.
30/11/2022	South Central	male	Livestock	Hello Radio Ergo, my name is A. in Dhusamareb. Our goats have got swollen stomachs and we need help in treating them. Thank you.
30/11/2022	South Central	male	Livestock	Hello Radio Ergo, my name is M.A.M. Our livestock have got cow-pox disease. We have got rainfall and fodder although they have got diseases. Thank you.