



## Brief Summary

The calls to Radio Ergo's independent audience feedback platform this week (10-16 November 2022) included celebrations of rainfall in certain parts of the country, notably parts of Togdher, Puntland, and some south central areas. At the same time, callers in parts of Sool, Sanag, Bari, Galmudug, Hiran, and Bay complained of continuing drought or rainfall that had ended quickly. People calling the platform also spoke about high prices, lack of aid and aid distribution anomalies, livestock diseases, conflict, locusts and farm pests, among other issues. The following summarises the calls by theme.

**Aid Complaints** – several callers complained about aid from the World Food Programme (WFP). In Bari, a caller in Qardo claimed the food aid they had received was contaminated by pests and was not fit to eat; a caller in Unun, Qandala, claimed that people holding the food were demanding \$10 before releasing it. In Somaliland, a caller in Gololey claimed that they had problems getting food with their WFP cards from certain stores and wanted cash instead. In Hiran, a caller in El-gal said that certain people had been given aid by WFP whilst others had not.

**IDPs** – in Gedo, a father of four in a camp in Dollow said he had not received any aid in nine months not even soap, and as he was sick he was unable to work to earn any income. Another caller in Kabasa IDP camp in Dollow wanted to know why aid was delivered when it rained and not at other times of need. A caller identifying as disabled said that PLWD were ignored by aid organisations.

**Locusts** – a caller in Garadag, Sanag, said they were still suffering from drought after little rainfall and locusts were destroying their vegetation. A caller in Sool said aerial spraying was needed to control locusts there. A caller in Habardulle, Puntland, described locusts eating the vegetation and locust larvae crawling on the fields.

**Rainfall** - several callers from areas close to the Ethiopian border in Togdher's Burao district welcomed rainfall. A female caller in Ballidhig said their water wells were now replenishing and they hoped for more rain. A caller in Balialanle said others could go there to access water and fodder for their livestock now. In Buhodle and Sheikh, callers were pleased to get some rain but wanted intervention to control inflation of basic commodities. Some callers in Galkayo welcomed rainfall and hoped other nearby areas also would receive rain. Among callers in Guriel, a female caller said whilst their livestock were recovering they still had no market and landmines after conflict were blocking the roads in the area. A caller in Kismayo said food prices were coming down but they still needed more rain. A few callers in Baidoa, Bay, and Dollow and Luq in Gedo reported some rain in their areas.

**Drought and water shortage** – a caller in Awdal, north-western Somaliland, said they had received a little rainfall but livestock were still weak, drought was a problem, and prices were high. A caller in Buhodle, Togdher, said the rain had been scanty and water was short. In Sanag, a caller in Humbeys said the water catchments had dried up and they needed the government to drill boreholes. Another Sanag caller said they faced water and food shortage and high prices. Callers in various parts of Sool said the rain had stopped or had been inadequate and water and fodder were short. A caller in Dharkeyn said the land was becoming dry again after the rain. Two female callers in Bosaso said the drought was prolonged. Callers in parts of Galmudug described lack of water and fodder, high prices, displacement, and dying livestock. A caller in Jalalaqsi, Hiran, said they were having to use generators to access groundwater and needed help. Two callers in Bay region said the drought persisted and they needed response. A caller in Bardera, Gedo, said they had never experienced such a prolonged drought.

**Livelihoods** – herders called in from different regions for veterinary advice from Ergo’s Radio Vet programme about goat, camel, and cow diseases and conditions. Farmers in various areas had questions for the Radio Farming programme about soil, seeds, and crop pests. A fisherman in Kismayo complained that local fishermen were finding fish and seafood stocks greatly depleted.

**COVID19** – several callers from different regions expressed interest in information from the Radio Doctor about Coronavirus, indicating that the disease was present.

Date	Location	Gender	Theme	Remarks
11/11/2022	Somaliland	male	Aid	Hello Radio Ergo, my name is M.M.F in Galoley. WFP has been giving us food cards but we have been facing challenges in dealing with the stores where we were taking the food. We want this aid organization to give us cash aid instead. Thank you.
12/11/2022	Qandala Bari	male	Aid	Hello Radio Ergo, my name is M.A.F in Unun, Qandala, Bari. The WFP food aid has been confiscated by some people and they are demanding \$10 from us so that we can get the food. That is our concern. Thank you.
11/11/2022	Qardo Bari	male	Aid	Hello Radio Ergo, I am calling from Qardo. WFP has given us some food aid although it has pests and it's not fit for consumption. We used to get food and we pray to God for food.
12/11/2022	El-Gal Hiran	male	Aid	Hello Radio Ergo, I am calling from El-gal, Hiran. We have got rainfall and we are doing well, however, the aid organization WFP has given aid to some people while others have not got it. That's our complaint. Thankyou.
16/11/2022	Dollow Gedo	male	Aid/IDPs	Hello Radio Ergo, I am a father of four children, and we have been in the IDP camps in Dollow for nine months. We have not got any aid in the camp, not even soap. I have been doing odd jobs although I got sick and couldn't continue working.
15/11/2022	Dollow Gedo	male	Aid/IDPs	Hello Radio Ergo, I am calling from Kabasa camp in Dollow. I would like to know why aid organizations bring aid during rainy seasons only. Thank you.
16/11/2022	Gedo	male	PLWD	Hello my name is O.A.F in Gedo. I am one of the people living with disabilities. We have been neglected and we would like to get help. Thank you.
16/11/2022	Somaliland	male	Health	Hello Radio Ergo, my name is M.M. I would like to know how we can deal with the influx of mosquitoes in this area. Thank you.
12/11/2022	Baidoa Bay	male	Health	Hello Radio Ergo, I am calling from Baidoa. We are doing well but we are worried about mosquitoes. We would like to have measures to curb these mosquitoes. Thank you.
14/11/2022	Garadag Sanag	male	Locust	Hello Radio Ergo, my name is A.S.A I am calling Garadag, Sanag. We are concerned about drought although there has been some rainfall. There are also locusts that are eating away our vegetation. Thank you.

15/11/2022	Sool	male	Locust	Hello Radio Ergo, my name is M.O.A. I am calling from Sool region. We have been invaded by locusts and we need aeroplanes to spray them. Thank you.
11/11/2022	Puntland	male	Locust	Hello Radio Ergo, my name is I.J. Habar-Dulle. We have been invaded by locusts that are eating away our vegetation, there are locust larvae on the fields.
12/11/2022	Marwade Sanag	female	Conflict	Hello Radio Ergo, my name is S.O.A in Warwade, Sanag. There has been conflict in this area and we are appealing for help. Thank you.
10/11/2022	Awdal	male	Rain	Hello Radio Ergo, I am calling from Awdal. We have got the rainfall and we are doing well. Thank you.
16/11/2022	Awdanle Togdher	female	Rain	Hello Radio Ergo, my name is R.A. in Awdanle. We have got the rainfall and we are doing well. Thank you.
12/11/2022	Balidhig Togdher	male	Rain	Hello Radio Ergo, my name is M.A.S in Bali-dhiig. We are doing well, and we have got the rainfall, our vegetation is growing, and we thank God.
11/11/2022	Balidhig Togdher	female	Rain	Hello my name is A.A.J in Bali-dhiig. The rainfall has started, our water wells have now got water and we are expecting more rainfall. Thank you.
11/11/2022	Balidhig Togdher	male	Rain	Hello Radio Ergo, my name is F.A in Bali-dhiig, Togdher. We have got the rainfall and we are in bliss. We also hope other areas will get the rainfall. Thank you.
15/11/2022	Togdher	male	Rain	Hello Radio Ergo, I am calling from Togdher. We have got rainfall and we are doing well. Thank you.
13/11/2022	Balialanle Togdher	male	Rain	Hello Radio Ergo, my name is M.A in Bali-Alanle, Togdher. We have got the rainfall and we are doing well. The people facing drought can come to this area and access water and fodder. Thank you.
10/11/2022	Burao Togdher	male	Rain	Hello Radio Ergo, I am calling from Burao. We are doing well and we have got the rainfall. Thank you.
10/11/2022	Buhodle Togdher	male	Rain/Prices	Hello my name is A.A.Y in Buhodle. We have got rainfall and we thank God, however we are concerned about the inflation of prices. Thank you.
14/11/2022	Sheikh Togdher	female	Rain/Prices	Hello Radio Ergo, I am calling from Sheikh. We are doing well, and we have got rainfall. We need the government to deal with the inflation. Thank you.
16/11/2022	Sanag	male	Rain	Hello Radio Ergo, I am calling from Sanag. We have got rainfall and we are doing well. We hope other people complaining about drought will also get the rainfall. Thank you.
10/11/2022	Somaliland	male	Rain	Hello Radio Ergo, my name is Y.E. There has been rainfall and the weather has become cold. We need humanitarian aid. Thank you.

16/11/2022	Somaliland	male	Rain	Hello my name is A.A.B. We have got the rainfall. I am advising people to pray to God instead of waiting for aid organizations.
16/11/2022	Bari	female	Rain	Hello Radio Ergo, my name is F. in Bari. We are doing well and we have got the rainfall. We hope other regions will also get the rainfall. Thank you.
11/11/2022	Somali Region Ethiopia	male	Rain	Hello Radio Ergo, my name is A.A.H in Booc. We are doing well, and we have got the rainfall. We are doing well although the aid organizations and the government have neglected us. Thank you.
15/11/2022	Galkayo Mudug	female	Rain	Hello Radio Ergo, my name is S.S. I am calling from Galkayo, Mudug. We have got the rainfall and we are doing well. Thank you.
15/11/2022	Galkayo Mudug	female	Rain	Hello Radio Ergo, my name is S.A in Galkayo. We have got rainfall and we are doing well. We hope other regions will also get the rainfall. Thank you.
12/11/2022	Mudug	male	Rain	Hello Radio Ergo, my name is O. in Mudug. We have got the rainfall and we are doing well. We thank God.
10/11/2022	Guriel Galgadud	female	Rain	Hello Radio Ergo, my name is N. in Guriel. We have got the rainfall and we thank God. We hope that other areas will also get rainfall. Thank you.
16/11/2022	Guriel Galgadud	female	Rain	Hello Radio Ergo, my name is M. in Guriel. We have got the rainfall and we are doing well, our livestock have now got water and fodder. Thank you for this toll free number
11/11/2022	Guriel Galgadud	male	Rain/Conflict	Hello Radio Ergo, my name is M.H in Guriel. We have got the rainfall and our livestock are now recovering from the drought. However, we are concerned about the lack of market for our livestock. The roads have been blocked and there are landmines in the area. Thank you.
10/11/2022	Hananbure Galgadud	female	Rain	Hello my name is M. in Hanabure, Galgadud. We have got the rainfall and we are doing well; we hope other people also get rainfall. Thank you.
10/11/2022	Buleburte Hiran	male	Rain	Hello Radio Ergo, my name is O.A. I am calling from Buleburte. We have got rainfall and our livestock are recovering from the drought. Thank you.
10/11/2022	Kismayo L.Juba	male	Rain/Prices	Hello Radio Ergo, I am calling from Kismayo. We are doing well and the food prices are now dropping although we are hope that we get more rainfall. Thank you.
15/11/2022	Baidoa Bay	male	Rain	Hello Radio Ergo, my name is J.A. in Baidoa. The rainy season has begun and we are doing well. We hope other regions will also get the rainfall. Thank you.
14/11/2022	Baidoa Bay	female	Rain	Hello Radio Ergo, my name is Q.M in Baidoa. We have got some rainfall, although the temperatures have been high these days. Thank you.

12/11/2022	Baidoa Bay	female	Rain	Hello Radio Ergo, my name is L. in Baidoa. We have got rainfall and we are doing well. Thank you.
10/11/2022	Dollow Gedo	male	Rain	Hello Radio Ergo, my A.M. in Dollow. We have got some little rainfall and we pray that we get more. Thank you.
11/11/2022	Luq Gedo	male	Rain	Hello Radio Ergo, my name is S.A in Luuq, Gedo. We have received the rainfall and we hope that we get more rainfall. We also pray that other areas facing the drought will also get the rain.
12/11/2022	South Central	male	Rain	Hello Radio Ergo, we got some little rainfall and we pray that we get good rainfall. Thank you.
10/11/2022	South Central	male	Rain	Hello Radio Ergo, my name J.A.F. We have been getting rainfall and we thank God that we are recovering from the drought
12/11/2022	Awdal	male	WASH/Prices	Hello Radio Ergo, my name is M.I.A in Awdal. We are facing drought in this area and our livestock are weak. We are also facing inflation. We had some little rainfall a few days ago although the drought is still a problem.
16/11/2022	Buhodle Togdher	male	WASH	Hello Radio Ergo, I am calling from Buhodle. The rainfall has been little and there is water shortage. We are appealing for swift aid intervention. Thank you.
15/11/2022	Odweyne Togdher	male	WASH	Hello Radio Ergo, my name is M.A.A in Oodweyne. We are facing drought in this area. We pray that we get rainfall. Thank you.
11/11/2022	Humbeys Sanag	male	WASH	Hello Radio Ergo, I am calling from Humbeys. Our water catchment areas have dried up and we would like the government to help drill boreholes. Thank you.
16/11/2022	Sanag	male	WASH/Prices	Hello Radio Ergo, my name is K.A.I in Sanag region. We are concerned about water and food shortage. There is also inflation of commodity prices. Share our message. Thank you.
12/11/2022	Sanag	male	WASH	Hello Radio Ergo, my name is M.J in Sanag region. We are facing drought and water shortage. We need the government to help us. Thank you.
13/11/2022	Bali-Busle Sool	male	WASH	Hello my name is A.A. in Bali-Busle, Sool. We are doing well, and we pray that we get more rainfall and more fodder. Thank you for your community reach out.
11/11/2022	Lasanod Sool	male	WASH	Hello Radio Ergo, my name A.M.F in Lasanod. We are facing drought and water shortage although there has been some little rainfall in nearby areas. We hope that we get rainfall. Thank you.
16/11/2022	Dharkayn Sool	male	WASH	Hello Radio Ergo, my name is M.A. in Sool Region. We received the rainfall although it has now stopped, and the land is now becoming dry again. Thank you.
11/11/2022	Sool	male	WASH	Hello Radio Ergo, my name is A.A.I in Sool Region. We are facing drought and water shortage. We pray that we get rainfall soon. Thank you.
11/11/2022	Bosaso Bari	female	WASH	Hello Radio Ergo, I am calling from Bosaso and we are concerned about prolonged drought that is affecting us. Thank you.

11/11/2022	Bosaso Bari	female	WASH	Hello Radio Ergo, my name is S. I am calling from Bosaso. We are facing drought and water shortage. We pray that we get some rainfall.
15/11/2022	Bandiradley Mudug	male	WASH	Hello Radio Ergo, my name is M.M in Bandiiradley. We have got some water although there is barely any fodder. The aid organizations have neglected us. Thank you.
10/11/2022	Hero- Dhagahley Mudug	male	WASH	Hello my name is B. in Hero-Dhagahley. We are facing food and water shortage and we need aid intervention. Thank you.
14/11/2022	Abudwak Galgadud	female	WASH	Hello Radio Ergo, my name is A.A in Abudwak. We are facing drought and water shortage that has led to displacement. Our livestock are dying and we are appealing for help. Thank you.
10/11/2022	Abudwak Galgadud	male	WASH/Prices	Hello Radio Ergo, my name is N.A in Abudwak. There is water shortage and the prices of food have risen steeply. We are appealing for help. Thank you.
10/11/2022	Adado Galgadud	male	WASH	Hello Radio Ergo, I am calling from Adado. The rainfall has been little and we pray for more rainfall. Thank you.
12/11/2022	Jalalaqsi Hiran	male	WASH	Hello Radio Ergo, D.B in Jalalaqsi. We are still facing drought and we using generators to access ground water. We therefore need help, please share our message. Thank you.
16/11/2022	Hiran	male	WASH	Hello Radio Ergo, my name is A.H in Hiran. There has been drought in this area and we are appealing for help. Thank you.
14/11/2022	Wanlaweyn L.Shabelle	male	WASH	Hello Radio Ergo, my name is M. in Wanlaweyn, Lower Shabelle. We have got some little rainfall and there is heat in this area.
15/11/2022	Baidoa Bay	male	WASH	Hello Radio Ergo, my name is A.M in Baidoa. We have not been getting rainfall as we hoped and we pray for rainfall now.
15/11/2022	Bay	male	WASH	Hello Radio Ergo, my name is S.M.D in Bay region. There has been drought and we need the drought response organizations to know about our situation. Thank you.
16/11/2022	Bardera Gedo	male	WASH	Hello my name is I. in Bardera, there has been drought in this area. We have not seen drought that lasts this long. We don't know what has happened to the climate. Thank you.
15/11/2022	South Central	male	WASH	Hello Radio Ergo, we are facing drought and we pray that we get rainfall to cool down the temperatures. Thank you.
10/11/2022	South Central	male	WASH	Hello my name is S.A. we facing drought although there are some areas near us that have got the rainfall. We hope that we also get the rain. Thank you.
14/11/2022	South Central	female	WASH	Hello Radio Ergo, my name is D. We have got rainfall and we are doing well. We thank God.

12/11/2022	Buhodle Togdher	male	Livestock	Hello Radio Ergo, my name is H. in Buhodle. Our goats have got a disease called 'Darato' and I would like to know how we can treat it. Thank you.
12/11/2022	Balidhig Togdher	male	Livestock	Hello Radio Ergo, my name is A.A.J in Bali-dhiig. We are doing well, and I would like to ask the veterinary doctor to tell how we can tell we can treat wounds on livestock limbs. Thank you.
12/11/2022	Sanag	male	Livestock	Hello Radio Ergo, my name is A.I.S in Sanag region. Our goats are sick and they have got the CCPP disease. I would like to know how we can treat them. Thank you.
14/11/2022	Sanag	male	Livestock	Hello Radio Ergo, I am calling from Sanag. Our goats have got CCPP and we would like to know how we can treat it.
16/11/2022	Somaliland	male	Livestock	Hello Radio Ergo, my name is M.A. Our camels are sick, they are weak and they also have fever, and we need the vet doctor to advise us. Thank you.
16/11/2022	Mudug	male	Livestock	Hello Radio Ergo, my name is R.A in Mudug region. My camels are sick and we don't know what they have fed on. We need the vet doctor to advise us. Thank you.
14/11/2022	Abudwak Galgadud	male	Livestock	Hello Radio Ergo, my name is A. in Abudwak. I would like the vet doctor to tell us what causes livestock to lose their sense of hearing and their heads to look swollen. Thank you.
13/11/2022	Mogadishu Banadir	female	Livestock	Hello Radio Ergo my name is K.A in Mogadishu. I would like to know what causes premature births among the goats.
10/11/2022	Middle Shabelle	male	Livestock	Hello Radio Ergo, my name is I.H.A in Middle Shabelle. My cow is sick, it has been sick and has been bleeding from the back, it also coughing. We have tried giving it injection although it is still sick. We need the vet to advise us. Thank you.
11/11/2022	Qoryolley L.Shabelle	male	Livestock	Hello Radio Ergo, my name is F. in Qoryolley. I would like the veterinary doctor to tell us how we can treat our goats that have been coughing. Thank you.
12/11/2022	South Central	male	Livestock	Hello Radio Ergo, my goats are sick and they have got CCPP, I would like the vet doctor to tell us how we can treat this disease. Thank you.
16/11/2022	Kismayo L.Juba	male	Food Security	Hello Radio Ergo, my name is O.M.O in Kismayo. We are fishermen and these days we are not able to get the fish. We used to get crabs and other sea fish, but they seem to have been depleted. Thank you.
14/11/2022	Awdal	male	Agriculture	Hello Radio Ergo, my name is A.H in Awdal. I would like to know can deal with 'Dagab' that affect the soil.
15/11/2022	Sheikh Togdher	male	Agriculture	Hello my name is M.M.F in Sheikh. I would like the expert to tell us how we can treat white spots on the crops. Thank you.

15/11/2022	Sanag	male	Agriculture	Hello Radio Ergo, my name is A.A.Y in Sanag region. I would like to know how we can deal with pests that are eating our vegetation. Thank you.
16/11/2022	Galkayo Mudug	female	Agriculture	Hello my name is S. in Mudug. I am a farmer and we have some pests eating into our tomato and okra planations. We need the agriculture expert to tell us how we can deal with the pests. Thank
15/11/2022	Dhusamareb Galgadud	male	Agriculture	Hello Radio Ergo, I am calling from Dhusamareb. There is red soil in this area and I would like the agriculture expert to tell us the best soil for planting. Thank you.
11/11/2022	Lower Shabelle	male	Agriculture	Hello my name is H.O.M in Lower Shabelle. We buy farm seeds from the market and sometimes some of the seeds germinate and grow while others don't. I would like to know what causes this.
14/11/2022	Bardera Gedo	male	Agriculture	Hello Radio Ergo, my name is A.F in Bardera. The rainfall has been little and there have been pests that have invaded our crops. We would like to know how we can deal with them. Thank you.
11/11/2022	Dollow Gedo	male	Agriculture	Hello Radio Ergo, I am calling from Dollow. I would like the agriculture expert to tell us how we can deal with worms attacking our tomato plantations.
10/11/2022	South Central	male	Agriculture	Hello Radio Ergo, my name is Y.I.M. I am a farmer and we have been losing our produce whenever we grow them. We need the aid organizations to help us get pesticides and better crop yields.
16/11/2022	Somali Region Ethiopia	male	Agriculture	Hello Radio Ergo, I am calling from Somali Region. I am a farmer, we have clay soil although we don't have generators to help us get water from the ground. Thank you.
13/11/2022	Lasanod Sool	male	COVID19	Hello Radio Ergo, my name is M. in Lasanod. My message is about Coronavirus. I would like to know if people can now stay together without social distancing. Thank you.
12/11/2022	Somaliland	male	COVID19	Hello my name is Y.E. I would like to know if mosquitoes can spread the Coronavirus and fever from one person to the other. Thank you.
14/11/2022	Somaliland	male	COVID19	Hello Radio Ergo, I would like the doctor to tell the first symptoms of the Coronavirus. Thank you.
10/11/2022	Galkayo Mudug	female	COVID19	Hello Radio Ergo, my name is N.A in Galkayo. I would like to know what the Coronavirus is. There is someone who has got fever and red eyes, the nose is also bruised. I would like to know if those are the symptoms of the Coronavirus.
15/11/2022	Adado Galgadud	male	COVID19	Hello Radio Ergo, I am calling from Adado. I would like to know the symptoms of the COVID19. Thank you.
14/11/2022	Dollow Gedo	male	COVID19	Hello Radio Ergo, I am calling from Dollow, Gedo. I have been coughing for 15 days and I would like to know if that is Coronavirus. Thank you.

10/11/2022	Dollow Gedo	male	COVID19	Hello Radio Ergo, my name is M.N.A in Dollow. I would like to know how we can treat the COVID19. Thank you.
14/11/2022	Kismayo L.Juba	male	COVID19	Hello Radio Ergo, I am calling from Kismayo. There have been increased Coronavirus cases and we pray that we get good health.
10/11/2022	Somaliland	male	Environment	Hello my name is M.M.F. I would like the environmental experts to tell us the effects on the environment of cutting down trees. Thank you.
14/11/2022	Galgadud	male	Environment	Hello Radio Ergo, my name is A. in Galgadud. We need people to stop cutting down trees, we need the trees for our livestock and the protection of the environment. Thank you.
15/11/2022	Lower Juba	male	Environment	Hello my name is A.M.Y in Lower Juba. Burning charcoal is not good for the environment and we need measures to protect the environment. Thank you.
14/11/2022	Puntland	male	Information	Hello Radio Ergo, my name is O.M in Bullaley. I am now on a hill and I have been trying to get the Radio signal. We need the Puntland government to help us fix the signal issue. Thank you.
15/11/2022	Baidoa Bay	male	Information	Hello my name is H.A.A in Baidoa. I would like the experts on the Radio to give us the feedback in Somali without using English or other foreign words. Thank you.



