



Brief Summary

Calls this week (22-28 September 2022) to the Radio Ergo audience feedback platform reflected continuing concerns over lack of water, animal fodder, and food; perished or dying livestock; and widespread displacement without aid or services. Some callers mostly in northern regions reported some rainfall, although many said they would not easily recover from the drought. Callers in Galgadud and Hiran said conflict was exacerbating the hardships of the drought. High prices of basic items remained of great concern. Some callers said that aid was not going to the right people due to corruption. The following summarises the calls by theme.

Aid – several callers in Mudug complained about aid being diverted to the wrong people. They asked for aid agencies to give out the aid directly and not through third parties. A caller in one village said the cooking oil, sorghum and maize given out had ended up being sold in the market by those who acquired it.

Prices – complaints about prices came largely from Puntland, central regions and a few other areas. One female caller said the prices were rising yet nobody seemed to know about their situation. Another female caller in Puntland said the government should lower the price of books that had also gone up affecting education. Callers in Dusamareb reacted to journalistic coverage Radio Ergo gave this week to people's frustration at losing their savings in local currency that has been rejected. One said he had 120 million in Somali shillings that he could no longer use in this time of crisis.

Conflict – callers in various parts of Galgadud said drought and conflict were affecting them severely and they needed aid. One caller in Abudwak said they had heard about aid being delivered but had seen nothing. A caller in an unidentified village said to be occupied by Al-Shabab claimed that two children had died of malnutrition two days before his call.

Reactions to Rainfall – several callers in Ballidhig and Buhodle in Togdher said they were doing better after rainfall, though one said that their livestock were still dying. A caller in Yeed, Sool, said they had not recovered from the drought despite some rainfall. A female caller in Goob said they now had some water in the water catchment.

Water shortage and drought – in Togdher, several callers said they still faced severe water shortage and their livestock were dying. In Sanag, a female caller in El-afweyn said they had had no rain since 2020. Another said people were still cutting trees for charcoal despite the severity of the drought and toll on livestock. In Sool, a caller in Ainabo said they had lost all their livestock including their pack animals. In Puntland, a caller in Garowe said he had only 20 camels left from his original herd of 70. A caller in Harhar, Mudug, said they still faced drought and water shortage and aid organisations were only giving small handouts. In Galgadud, a caller in Adado said drought was worsening and displaced families were not getting any help. A caller in Bahdo said people who had fled after conflict were now returning to the area and they needed rainfall. Callers in Guriel said they faced the threats of drought, water shortage, and Al-Shabab and needed the government to help. Several callers in Hiran region described worsening drought conditions. A female caller in a rural part of Beletweyne district said people were migrating to areas where there had been a little rain. Another caller in Hiran said they were almost at famine stage. A female caller in Jowhar, M. Shabelle, said their children faced water and food shortage and they needed water aid. A caller in Gedo said they were many people now in the IDP camps and they needed government help.

Date	Location	Gender	Theme	Remarks
26/09/2022	Galkayo Mudug	male	Aid	Hello Radio Ergo, my name is S.Y in Galkayo. I would like to inform the authorities that the aid intended for the people has been diverted by some people and we need an investigation. Thank you.
22/09/2022	Tawfiq Mudug	male	Aid	Hello my name is A.I.A in Towfiq. Today the Red Crescent organisation has visited us and although they have given aid to some people we have not got anything. We request them to also give us aid. Thank you.
25/09/2022	Qarsoni Mudug	male	Aid	Hello Radio Ergo, my name is K.A in Qarsoni village. We have been given some food aid although the cooking oil, sorghum and maize have been sold in the market instead of giving it to the people. The aid organizations need to give the aid handouts themselves instead of delegating their responsibilities. Thank you.
24/09/2022	Galkayo Mudug	male	Health	Hello Radio Ergo, my name is A.A.M in Galkayo. Our children have been getting malaria and we would like to know how we can treat them. Thank you.
26/09/2022	Bardera Gedo	male	Health/ WASH	Hello Radio Ergo, my name is A.A in Bardera. The weather has been very hot and there are cases of diarrhoea and we pray for better times. Thank you.
25/09/2022	South Central	male	Health/ WASH	Hello Radio Ergo, my name is A.A.I. We have been facing drought and there have also been cases of diarrhoea. Our livestock have also perished and we are appealing for help. Thank you.
27/09/2022	South Central	male	Health/ WASH	Hello Radio Ergo, there is a coughing diseases that has affected many people as we also grapple with the drought. Thank you.
24/09/2022	Hargeisa Marodi Jeh	male	IDPs	Hello Radio Ergo, we have been displaced by drought. We have been displaced from our villages and we now live in Hargeisa. We are doing better now. Thank you.
24/09/2022	Lasanod Sool	female	IDPs	Hello Radio Ergo, my name is N.J.M in Lasanod. We migrated to this area and we are still facing hardships. Please share our message so that we can get help.
23/09/2022	Kismayo L.Juba	male	IDPs/ WASH	Hello Radio Ergo, my name is A.I.D in Kismayo. We are displaced families and we are facing poor shelter and water shortage. We have lost our livestock and we are appealing for help. Thank you.
24/09/2022	Baidoa	male	IDPs/ WASH	Hello Radio Ergo, we are IDPs displaced from the outskirts of Baidoa and we are still facing water shortage and drought.
27/09/2022	Garadag Sanag	male	Prices	Hello Radio Ergo, I am calling from Garadag. We have been facing inflation of commodity prices. We need the government to lower the prices. Thank you.
26/09/2022	Bosaso Bari	male	Prices	Hello Radio Ergo, I am calling from Bosaso. There has been inflation of prices and we need the Puntland government to help us. Thank you.

26/09/2022	Puntland	female	Prices	Hello Radio Ergo, we are facing various challenges, the prices are rising and no one seems to know about our situation. Radio Ergo, please share our information. Thank you.
25/09/2022	Puntland	female	Prices/ Education	Hello Radio Ergo, my name is S.A in Puntland. The government has raised the prices of books and we need them to lower the prices. Thank you.
23/09/2022	Ado-Kibir Galgadud	male	Prices/ WASH	Hello Radio Ergo, my name is A.M.A in Ado-Kibir. We are facing drought that has affected everyone, there has also been inflation of prices. We pray to God for help. Thank you.
25/09/2022	Harharka Mudug	female	Prices/ WASH	Hello Radio Ergo, my name is S.M in Harharka, we are facing drought and and inflation of prices. Please share our message. Thank you.
28/09/2022	Dhusamareb Galgadud	male	CASH	Hello Radio Ergo, my name is D. I am calling from Dhusamareb. We are business people and our Somali shilling has been rejected. We need the government to intervene. Thank you.
28/09/2022	Dhusamareb Galgadud	male	CASH	Hello Radio Ergo, my name is N.A.B in Dhusamareb. I have got 120 million shillings in my savings. I have also got 7 million shillings from the previous currency that was used during the past government. The money is no longer useful. We need the government to do something about the
22/09/2022	Abudwak Galgadud	male	Conflict/Aid	Hello Radio Ergo, I am calling from Abduwak, my name is A.H. There has been drought and conflict and although we hear there is aid delivered to the area but we have not seen anything coming our way. That is our message. Thank you
27/09/2022	Adado Galgadud	male	Conflict/ WASH	Hello Radio Ergo, my name is N.H in Adado Galgadud. There has been drought and conflict in this area. We need the government and aid donors to know about our situation. Thank you.
24/09/2022	El-dhere Galgadud	male	Conflict/ WASH	Hello Radio Ergo, my name is M.A.A in El-Dhere. We have been facing drought and water shortage. There has also been insecurity after Al-Shabab and the government clashed. We are appealing for help. Thank you.
26/09/2022	Balladher	male	Conflict/ WASH	Hello Radio Ergo, I am calling from Balla-dheer. We have been attacked by Al-shabab and we need the government to help us deal with the threats posed by these people. They have taken away
26/09/2022	South Central	male	Conflict/ WASH	Hello Radio Ergo, my name is M.A. There has been Al-Shabab militia in our village although we have been struggling with drought. There were two children that died of starvation two days ago. We need help.
27/09/2022	Balidhig Togdher	male	Rain	Hello Radio Ergo, my name is A.A.A in Bali-dhiig. We have been facing drought and we have just got the rainfall, we thank God.
28/09/2022	Balidhig Togdher	male	Rain	Hello Radio Ergo, my name is A.H.J. in Balidhiig. We have got rainfall and we are doing well, I am advising people to pray to God. Thank you.

22/09/2022	Buhodle Togdher	female	Rain	Hello Radio Ergo, my name is A.S.A in Ayn, Buhodle. We have got rainfall this morning. We thank God.
27/09/2022	Buhodle Togdher	male	Rain/ Environment	Hello Radio Ergo, my name is A.M.J in Buhodle. We have now got rainfall and we are doing better although our livestock are still dying. We need plastic bags to be banned since they are a threat our livestock. Thank you.
22/09/2022	Dhoqoshey Togdher	male	Rain	Hello my name is A. in Dhoqoshey, Togdher. We have got rainfall and we hope to get more. Thank you.
27/09/2022	Sanag	male	Rain	Hello Radio Ergo, my name is A.I.S. in Sanag region. We recently got the Deyr rainfall and we are doing well. We thank God.
27/09/2022	Sanag	male	Rain	Hello Radio Ergo, my name is A.I.S. in Sanag region. We have got the Deyr rainfall and we are doing well. Thank you.
27/09/2022	Tukaraq Sool	male	Rain	Hello Radio Ergo, my name is A.A.M in Tukaraq. We have got rainfall and we hope the other people in different areas will also get rainfall so they wouldn't have to depend on aid organizations
24/09/2022	Yeed Sool	male	Rain/WASH	Hello Radio Ergo, I am calling from Yeed, Sool. We are still have not recovered from the drought although there has been some rainfall in the region. We pray to God for rainfall. Thank you.
23/09/2022	Sool	male	Rain	Hello Radio Ergo, my name is M.Y in Sool region. We have got the rainfall and we thank God. We hope other people also get the rainfall. Thank you.
23/09/2022	Laso-dar Sool	male	Rain	Hello Radio Ergo, my name is F.S. I am calling from Lasodar, Sool. We have got rainfall and we are doing better. Thank you.
22/09/2022	Somaliland	female	Rain	Hello Radio Ergo, my name is H.S. in Isgarah village. We have got rainfall and we are doing better. We thank God.
23/09/2022	Goob Somaliland	female	Rain	Hello Radio Ergo, my name is U.A in Goob. We have got rainfall and the water catchment area has collected some rain water. Thank you.
23/09/2022	Galkayo Mudug	male	Rain	Hello Radio Ergo, my name is A.A.A in Galkayo. We have heard of some rainfall in central Somalia and we hope that we all get rainfall. Thank you.
23/09/2022	Beledweyne Hiran	female	Rain/ Conflict	Hello Radio Ergo, my name is S. in Beledweyne. We have got rainfall although there is still drought and conflict. Please pray for us. Thank you.
26/09/2022	South Central	male	Rain	Hello Radio Ergo, my name is D.M.R in Qorahley. We have been facing drought and we have now got the fainfall. We thank God. We also thank you for your programmes.

26/09/2022	Somali Region Ethiopia	male	Rain	Hello Radio Ergo, I am calling from Hegale. We have got the rainfall and we are doing well. I follow your broadcast and thank you.
28/09/2022	Bur-sheikh	male	Rain	Hello Radio Ergo, my name is M.A.O in Bur-Sheikh. We have got some little rainfall and we hope other people in different areas will also get rain.
24/09/2022	Ba'aha Togdher	male	WASH	Hello Radio Ergo, my name is A.G. in Ba'aha, Togdher. We have been facing drought and water scarcity. Please share our message with the aid organizations so that we can get help. Thank you.
23/09/2022	Buhodle Togdher	male	WASH	Hello my name is M.A.J in Buhodle. We have been facing drought and water shortage. The livestock are perishing and we therefore need the government to help us. Thank you.
24/09/2022	Buhodle Togdher	male	WASH	Hello Radio Ergo, my name is Y.A in Buhodle. There have been some areas that have got rainfall although we haven't got it. I am advising people to pray to God for the rain. Thank you.
25/09/2022	Buhodle Togdher	male	WASH	Hello my name is S.A.M in Buhodle. We have been facing drought and our livestock are dying. We are appealing for aid intervention. Thank you.
25/09/2022	Togdher	male	WASH	Hello Radio Ergo, my name is A.H.A in Togdher. We have been faced with drought and water shortage, we need the Somaliland government to help us. Thank you.
22/09/2022	El-afweyn Sanag	female	WASH	Hello my name is H.S in El-afweyn. We have been facing prolonged drought that has lasted since 2020 and we pray that we get rainfall soon. Thank you.
27/09/2022	El-afweyn Sanag	male	WASH/ Environment	Hello Radio Ergo, my name is J.D.J. I am calling from El-afweyn, Sanag. There are people still cutting down trees to produce charcoal although we are facing drought. Our livestock are facing fodder shortage and we need measures to stop these practices. Thank you.
22/09/2022	Sanag	male	WASH	Hello Radio Ergo, I am calling from Sanag. We have been hit by drought that has taken a toll on our livestock. We are appealing for aid intervention. Thank you.
27/09/2022	Ainabo Sool	male	WASH	Hello Radio Ergo, my name is J. in Aynabo. Our livestock have died due to prolonged drought and we have also lost our animals that we used to carry goods. We need aid intervention. Thank you.
26/09/2022	Lasanod Sool	male	WASH	Hello my name is A.A in Lasanod. This area has been under the grip of drought and we have not got any help. We need the Puntland administration to help us. Thank you.
22/09/2022	Garowe Nugal	male	WASH	Hello I am calling from Garowe. We have been hit by severe drought, we need the Puntland administration to reach us with aid intervention. Thank you.
24/09/2022	Garowe Nugal	male	WASH	Hello Radio Ergo, my name is A.H in Garowe. We have lost most of our camels, the drought has taken a toll on them. We had 70 camels and now only 20 have survived. Thank you.

22/09/2022	Bandiradley Mudug	female	WASH	Hello Radio Ergo, I am calling from Bandiradley, we have been facing drought and water shortage. Thank you.
22/09/2022	Galkayo Mudug	male	WASH	Hello Radio Ergo, my name is M.A.W in Galkayo. The drought hit people should pray to God for rainfall. Thank you.
28/09/2022	Galkayo Mudug	female	WASH	Hello Radio Ergo, my name is D.M.D in Galkayo. We still haven't received the rainfall and we are facing drought. We pray that we get rainfall.
25/09/2022	Harhar Mudug	male	WASH	Hello Radio Ergo, I am calling from Harhar. We have been facing drought and water scarcity. The aid organizations are giving small handouts. We pray to God for rainfall. Thank you.
27/09/2022	Abudwak Galgadud	male	WASH	Hello Radio Ergo, my name is S.W in Abudwak. We are worried about drought that has affected our livestock and the people. People need to come together and pray so that we can get rainfall.
23/09/2022	Adado Galgadud	male	WASH/IDPs	Hello my name is H.H.S. I am calling from Adado where the drought is getting severe. We have not seen any efforts to help the displaced families. Thank you.
27/09/2022	Bahdo Galgadud	male	WASH/ Conflict	Hello Radio Ergo, my name is M. in Bahdo. The people were previously displaced from this area due to insecurity and now people are returning. We pray that we get rainfall now. Thank you.
23/09/2022	Guriel Galgadud	male	WASH	Hello Radio Ergo, I am calling from Guriel. We have been facing drought that has caused hardship and suffering. The government has not done anything to help the people. Thank you.
26/09/2022	Guriel Galgadud	male	WASH/ Conflict	Hello Radio Ergo, my name is A.J.N in Guriel. There is severe drought in Somalia and there is also the threat of Al-shabab. We pray that we get rainfall and we need the government to help us deal with the insecurity.
24/09/2022	Guriel Galgadud	female	WASH	Hello Radio Ergo, my name is A.A in Guriel. We have been facing water shortage and drought. The people and livestock are in a dire situation. Please share our message. Thank you.
28/09/2022	Kadiye Galgadud	female	WASH	Hello Radio Ergo, my name is F.A in Kadiye, Galgadud. We have been facing drought and we need the government through the special envoy for drought to reach us with aid. Thank you.
25/09/2022	Mirisyle Galgadud	female	WASH	Hello Radio Ergo, my name is H. in Mirisyle. We have been facing drought and water shortage and we pray that we get rainfall. Thank you.
26/09/2022	Galgadud	male	WASH	Hello Radio Ergo my name is A.A in Dhagah-dher. We have been facing drought and we need aid organizations to bring us humanitarian aid. Thank you.
24/09/2022	Galgadud	male	WASH	Hello Radio Ergo, I am calling from Galgadud. We are worried about the prolonged delayed in the rainfall. The people are in a dire situation and we pray for the downpours. Thank you.

23/09/2022	Afgoye L.Shabelle	male	WASH	Hello Radio Ergo, my name is A.M in Afgoye. I would like the experts to tell us how we can break away from the recurring drought. Thank you.
27/09/2022	Beledweyne Hiran	male	WASH	Hello Radio Ergo, I am calling from Beledweyne, Hiran. There is widespread drought and water shortage. Our livestock are also facing fodder shortage. We pray that we get rainfall soon. Thank you.
26/09/2022	Beledweyne Hiran	female	WASH	Hello Radio Ergo, my name is A. in Beledweyne Hiran region. We are living in the rural parts of Beledweyne and we have been hit by drought. There has been some little rainfall in nearby areas and people are migrating to these areas. We pray that we get more rainfall. Thank you.
23/09/2022	Mataban Hiran	male	WASH	Hello Radio Ergo, I am calling from Mataban, Hiran. We have been facing drought and our situation is getting worse. We pray for rainfall. Thank you.
22/09/2022	Hiran	male	WASH	Hello Radio Ergo, I am calling from Hiran region and we have been facing a dire situation following drought. We are almost getting to famine and we need aid intervention. Please share our
23/09/2022	Hiran	female	WASH	Hello Radio Ergo, I am calling from Hiran region. We have been facing prolonged drought and we need the government to reach us with swift aid intervention.
25/09/2022	Jowhar M.Shabelle	female	WASH	Hello Radio Ergo, I am calling from Jowhar. We are concerned about drought, our children are facing water and food shortage. We need the aid organizations to help us get water aid. Thank you.
22/09/2022	Gedo	male	WASH/IDPs	Hello I am calling from Gedo region. We have been hit by drought and there are many IDPs in the camps, we need the government to help us. Thank you.
23/09/2022	South Central	female	WASH	Hello Radio Ergo, my name is S. We have been facing prolonged drought and we pray that we get rainfall soon. Thank you.
22/09/2022	South Central	male	WASH/ Prices/IDPs	Hello Radio Ergo, we have been facing rising temperatures, prolonged drought and rising water prices. There are IDP camps near us and the aid organizations have neglected us. Thank you.
28/09/2022	South Central	female	WASH	Hello Radio Ergo, we have been facing protracted drought, our livestock are getting weak and they are dying. We have heard some areas have got the seasonal rainfall although we still haven't. We pray that we get the rain soon.
28/09/2022	South Central	male	WASH/ Health	Hello Radio Ergo, we have been facing challenges. There has been drought, inflation and rejected money, our children have also been sick and we need humanitarian aid. Please share our message so that we can get help. Thank you.
28/09/2022	South Central	male	WASH	Hello Radio Ergo, we have been hit by drought and our livestock have also been sick. We are facing hardship, please share our message and respond to us. Thank you.

27/09/2022	South Central	male	WASH/ Environment	Hello Radio Ergo, my name is M.O. The drought situation is getting worse and people are in a dire situation. Our main concern now is the water shortage although there are people still cutting down trees.
26/09/2022	South Central	male	WASH	Hello Radio Ergo, we are doing well although there has been drought in the area. We pray for rainfall and better days. Thank you.
26/09/2022	Goda-weyn Togdher	male	Agriculture	Hello my name is M.A.A in Goda-weyn, Togdher. There are pests that have attacked our farms since we got rainfall and we don't know how to deal with them. Thank you.
26/09/2022	Hiran	male	Agriculture	Hello my name is D.A.F in Hiran region. I am a farmer growing lemons and there have been termites attacking the crops, also there is resin on the trees and we need the agriculture expert to tell us about this. Thank you.
27/09/2022	Hiran	female	Agriculture	Hello Radio Ergo, my name is L.H in Hiran. I would like to know if I can grow tomatoes in my house. What do I need to grow them and how much water do I need for them? Thank you.
27/09/2022	Burhakaba Bay	male	Agriculture	Hello my name is A.I.W in Buurhakaba. I am a farmer and my tomato plantations have got a disease where they become whitish. I would like to know what this disease is and how it can be treated.
27/09/2022	Lughaya Awdal	male	Livestock	Hello Radio Ergo, I am calling from Lughaya, Awdal. My goats have been infested by ticks and my goats are dying. I would like to know how we can control the parasites. Thank you.
24/09/2022	Durugsi Togdher	female	Livestock	Hello Radio Ergo, my name is H.D in Durugsi. Our livestock are sick, they are thin and have been coughing a lot. We need the vet doctor to advise us. Thank you.
28/09/2022	Buhodle Togdher	female	Livestock	Hello Radio Ergo, I am calling from Buhodle. I would like to know what is cowpox disease and how can it be treated. Thank you.
24/09/2022	Buhodle Togdher	male	Livestock	Hello Radio Ergo, I am calling from Ayn. Our livestock are sick and they have been limping. The front legs are weak and they are walking as if they are injured, also they have had fever. We need the vet to advise us. Thank you.
22/09/2022	Qararo Togdher	male	Livestock/ WASH	Hello Radio Ergo, my name is A.A in Qararo. We have been facing drought and water shortage. There have also been livestock diseases and we need the government to help us. Thank you.
24/09/2022	Puntland	female	Livestock	Hello Radio Ergo, my goats are sick, their fur gets dark and whenever we slaughter them we see their flesh turned yellow. Local people call this disease 'Banban' and we don't know about this disease, we would like to know more about it. Thank you.
25/09/2022	Galkayo Mudug	male	Livestock	Hello Radio Ergo, I am calling from Galkayo. Our livestock are coughing a lot and we have lost some of them to diseases. We don't have medicine to treat them and we would like the vet doctor to advise us. Thank you.

27/09/2022	Adado Galgadud	male	Livestock	Hello I am calling from Adado. Our goats are sick and they have got the goat-pox disease, we would like the vet doctor to tell us how we can treat them. Thank you.
24/09/2022	South Central	male	Wildlife	Hello Radio Ergo, there have been foxes attacking us and killing our livestock. We need the government to help us deal with these foxes. Thank you.
27/09/2022	Hulul Sanag	male	Locust	Hello Radio Ergo, my name is H.A in Hulul. We have been invaded by locusts and we need control measures to deal with these swarm of locusts. Thank you.
26/09/2022	Somaliland	male	COVID19	Hello Radio Ergo, I would like the doctor to tell us the symptoms of the Coronavirus and how it's different from other diseases such as the flu. Thank you.
23/09/2022	Galkayo Mudug	female	COVID19	Hello my name is M. in Galkayo. I would like the doctor to tell us the difference between the COVID19 and flu. Thank you.
27/09/2022	Adado Galgadud	male	COVID19	Hello Radio Ergo, my name is H.A I am calling from Adado. The doctor has advised us to wash our hands with soap to avoid contracting the COVID19. I would like to know if we can also use warm water or other detergents if we can't find soap or fire ash. Thank you.
26/09/2022	Beledweyne Hiran	male	COVID19	Hello Radio Ergo, my name is O.A in Beledweyne Hiran region. I would like to know if I can visit or help someone who has Coronavirus and has been sick. Thank you.