Weekly Feedback Report



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Brief Summary

The severity of the drought remained the focus of most calls to Radio Ergo's feedback platform this week (4-10 August 2022). Price rises and the growing unaffordability of basics including food and water were common complaints. Displaced people in various areas asked why they were not receiving any aid. Many said the drought was worsening and they need intervention. The following summarises the calls by theme.

Prices — whilst the high cost of living was an implicit concern for many callers, quite a number specifically spoke of this. A caller in Talabur, Togdher, said they were increasingly concerned about the economy and wanted the government to control soaring prices. Another Togdher caller said people were unable to afford food. A pastoralist in Odweyne said a small tank of water cost four dollars and families could not afford it. A female caller in Sanag complained that food prices had risen alongside the drought. A caller in Dagahya-ade, Mudug, said their two concerns were the drought and the inflation of prices. Callers in Puntland and Hiran wanted the government to intervene to help them with the drought and inflation. A caller in El-Maan, Middle Shabelle, said they had rainfall but had already lost all their livestock and were faced by high costs. A caller in Dollow, Gedo, said it was now hard to afford basic items.

Displaced people – a caller in Buhodle said he was among many displaced families there needing food and medical aid, as well as livestock veterinary services. A caller in Mudug said the IDPs wanted to know what was hampering aid delivery to displacement camps. In Galgadud, a caller displaced from Amaro to Bahdo said they needed assistance. Another in Dusamareb said drought-hit displaced families needed help. A caller in Baidoa said their situation was difficult and the aid organisations had neglected displaced families. Another said they were displaced from Bakool to Baidoa and were short of food and water and needed help to address their desperate situation.

Aid – apart from the numerous calls requesting assistance, a caller in Somaliland said their names had been taken by an agency eight months ago and they would like to know if they could get any aid. Another in an unidentified location in central regions said some people in the area had received cash to help them recover from locust invasions but others had not received anything. He wanted an explanation about how the process worked.

Conflict – callers in Galgadud, Hiran, and Bakool were affected by insecurity due to various types of conflict, exacerbating other hardships, which they all said required intervention.

Drought and water shortage – callers in various parts of Togdher and Sanag said they were facing drought and severe water shortage. A caller in Hingalol said their livestock were dying, Another in Humbeys said the people were in a dire situation. In Bosaso, Puntland, a female caller said she was a pastoralist keeping goats in a remote village where the drought was worsening and they needed help. Others in Puntland said there was no fodder and the drought had led to livestock diseases. There were many callers from Galgadud. A female caller in Abudwak said most of their livestock had died and the remaining few were very thin. A female caller in Bahdo-gaabo said locusts had invaded and the livestock already had no fodder. A female caller in Dusamareb said the drought was worsening and they were still awaiting aid. A caller in Adado said even the usually drought-resistant Acacia trees had died. One of the Hiran callers said the drought had affected their children.

Wildlife and Health – many callers in recent weeks have reported conflict with wild animals as a result of the drought. This week a caller in Sool said there had been a surge in monkeys attacking people at water wells. He wanted to know if people were at risk of contracting Monkeypox disease because of this contact with monkeys.

Date	Location	Gender	Theme	Remarks
				Hello Radio Ergo, an aid organization took our names and gave aid to some people eight months
27-Jul-22	Somaliland	male	Aid	ago. We haven't got anything and if there is still some aid for us we would like to get it.
				Hello Radio Ergo, my name is K.A.D. We have been given cash aid to support families hit by
	Dhusamareb			locusts. Some people have got the aid while we still haven't got anything. We need to know how
27-Jul-22	Galgadud	male	Aid	this works. Thank you.
			IDPs/	Hello I am calling from Buhodle. There are many displaced families and we need aid
	Dollow		Aid/	organizations to help us with food and medical aid. There are also livestock parasites including
21-Jul-22	Gedo	male	Livestock	ticks and we need the vets to tell us how we can deal with these pests. Thank you.
				Hello Radio Ergo, my name is M.A in Mudug region. We are IDPs and the aid organizations have
			IDPs/	neglected us. We would like to know the issues in the aid delivery to the displacement camps.
22-Jul-22	L.Juba	male	Aid	Thank you.
	Somali Region		IDPs/	Hello Radio Ergo, I am calling from Bahdo. We have been displaced from Amaro due to drought.
24-Jul-22	Ethiopia	male	WASH	We are still facing hardships and we need help, please share our message. Thank you.
	Tala-Bur			Hello Radio Ergo, my name is M.A.F in Dhusamareb. We are among the drought hit families that
27-Jul-22	Togdher	male	IDPs/ WASH	have been displaced and we need aid intervention. Thank you.
	Bosaso		IDPs/	Hello my name is O.A.A in Baidoa. We are displaced families in a difficult situation. The aid
23-Jul-22	Bari	male	Aid	organizations have neglected us and we need our voices to be shared. Thank you.
				Hello Radio Ergo, I am calling from Baidoa. We have been displaced from Bakool region. We have
	Middle		IDPs/	been hit by food and water shortage. The families in this area have been in a dire situation and
25-Jul-22	Shabelle	male	WASH	we need help. Thank you.
				Hello Radio Ergo, my name is S.O.H in Tala-buur, Togdher. We are doing well although we are
21-Jul-22	Bardera Gedo	female	Prices	becoming increasingly concerned about the inflation and economy. The prices are soaring and
				Hello Radio Ergo, my name is M.S. in Togdher. We are worried about the rise in food prices. The
				economy is getting worse and people are unable to afford food. We need the prices to be
22-Jul-22	Jubaland	female	Prices	regulated. Thank you.

	Dhagah-dher			Hello my name is A.A in Oodweyne. We need Somaliland government to bring us water aid. A
21-Jul-22	Marodi-jeh	female	Prices/ WASH	small tank is around \$4. The pastoralist families cannot afford this price.
	Awdanle		Prices/	Hello Radio Ergo, my name is S.J.H, I am calling from Sanag region. There has been drought and
22-Jul-22	Togdher	male	WASH	rise in food prices in this area.
				Hello Radio Ergo, I am calling from Dhagahya-Ade. We are facing drought and inflation of
22-Jul-22	Beer Togdher	male	Prices/ WASH	commodity prices and we need help. Apart from those two issues we are doing well. Thank you.
	Buhodle		Prices/	Hello Radio Ergo, I would like to report drought and inflation that has hit Puntland region, we
27-Jul-22	Togdher	female	WASH	need government intervention. Thank you.
	Buhodle		Prices/	Hello Radio Ergo, I am calling from Mahas, there has been drought and inflation that have hit us.
22-Jul-22	Togdher	female	WASH	We need the government to bring measures to help us. Thank you.
				Hello Radio Ergo, my name is A.A in El-Ma'an, M.Shabelle. We have got rainfall and we are doing
	Buhodle			well, although we have lost our livestock and the living costs have soared. We need the
21-Jul-22	Togdher	male	Prices	government to help us. Thank you.
	Burao			Hello Radio Ergo my name is A.I in Dollow, Gedo. We are been hit by inflation of prices and it is
23-Jul-22	Togdher	male	Prices	now hard to afford basic things. We would like Radio Ergo to share our message. Thank you.
	Qoryalle			Hello Radio Ergo, my name is A.A in Hananbure. There is conflict and drought in this area, we
22-Jul-22	Togdher	male	Conflict/ WASH	therefore need the state and federal government to help us. Thank you.
	Qoryalle			Hello Radio Ergo, my name is A.F.O in Bukure, Hiran region. Al-Shabab militia have been
24-Jul-22	Togdher	male	Conflict	attacking this area and we need the world to help us.
				Hello Radio Ergo, my name is I. in Bakool. There has been conflict in this area and many people
	Qoryalle		Conflict/	have been displaced. The people are facing water shortage and hardship. We need aid
27-Jul-22	Togdher	male	WASH	intervention. Thank you.
	War-Ibran			Hello Radio Ergo, I am calling from Awdanle, Togdher. There is drought in this area and we pray
24-Jul-22	Togdher	male	WASH	that we get rainfall, please also pray for us. Thank you.
				Hello Radio Ergo, my name is A.M.O in Buhodle. We have been severely hit by drought and we
27-Jul-22	Togdher	male	WASH	pray that we get rainfall. Thank you.
				Hello my name is H.A.A in Buhodle. We are facing drought and water shortage, and we need
27-Jul-22	Togdher	male	WASH	help. Thank you.
	Garadag			Hello Radio Ergo, my name M.M in Daadmareen. I would like to speak about the drought in this
24-Jul-22	Sanag	female	WASH	area and we need people to pray to God for rainfall.

				Hello Radio Ergo, my name is A.A in Qorilugud. There is water shortage that has affected the
23-Jul-22	Haylan Sanag	male	WASH	residents. We would like to get help. Thank you Radio Ergo.
				Hello my name is H.A in east of Togdher region. We have been facing drought and water
25-Jul-22	Mariso Sanag	male	WASH	shortage. We are appealing for aid intervention. Thank you.
	5			Hello Radio Ergo, I am calling from Sarar. We are facing drought and water scarcity, we need aid
24-Jul-22	Sool	male	WASH	organizations to help us. Please share our message. Thank you.
				Hello Radio Ergo, my name is A. in El-Afweyn, Sanag. There has been drought in this area and we
25-Jul-22	Somaliland	male	WASH	need help to deal with water shortage. Thank you.
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				Hello Radio Ergo, my name is A.A.H in Hingalol. We are in a difficult situation and our livestock
24-Jul-22	Somaliland	male	WASH	are dying. Please share our voices with the government and aid organizations. Thank you.
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				Hello Radio Ergo, I am calling from Humbeys. We are facing drought and water shortage, the
27-Jul-22	Somaliland	male	WASH	people are in a dire situation. Please share our message with the aid organizations. Thank you.
				Hello Radio Ergo, I am calling from Yufle, Sanag. The drought is getting prolonged and severe. We
23-Jul-22	Somaliland	male	WASH	need water aid. Thank you.
	Bosaso			Hello Radio Ergo, my name is S.M.M in Sanag region. We are facing drought and water shortage,
27-Jul-22	Bari	male	WASH	we need the government to reach us swiftly. Thank you.
				Hello my name A.F.A in Sanag. We are facing drought and I am advising people to pray to God for
22-Jul-22	Puntland	female	WASH	rainfall. Thank you.
				Hello Radio Ergo, I am calling from Kheyr, Sanag region. There is drought and lack of fodder for
	Galkayo			our livestock. We need aid organizations to help us, also please share our message with the
27-Jul-22	Mudug	male	WASH	Puntland administration. Thank you.
	Galkayo			Hello Radio Ergo, my name is M.A in Lasanod. We need the Somaliland government to bring us
24-Jul-22	Mudug	female	WASH	water aid. Thank you.
	Galkayo			Hello Radio Ergo, my name is K.M.J. We are worried about the drought and water scarcity that
21-Jul-22	Mudug	male	WASH	has hit many parts of the country. Thankyou.
	Harhar			Hello Radio Ergo, my name is M.F and we have been affected by drought and water shortage.
23-Jul-22	Mudug	male	WASH	We need help. Thank you.
				Hello Radio Ergo, my name is S.M in Somaliland. We are facing drought and we pray for help.
27-Jul-22	Harhar Mudug	female	WASH	Please share our message. Thank you.
				Hello Radio Ergo, my name is A.A.A in Bosaso. I am a pastoralist keeping goats in a remote
24-Jul-22	Harhar Mudug	female	WASH	village. We are facing drought and our situation is getting worse. We need aid intervention.

	Jarriban			Hello Radio Ergo, I am calling from Nugal region. There has been widespread drought that has
25-Jul-22	Mudug	male	WASH	taken a toll on our livestock. We are appealing for help. Thank you.
	Sahawanag			Hello Radio Ergo, my name is A.A in Hasballe which was hit by water and fodder scarcity. We
27-Jul-22	Mudug	male	WASH	need the aid organizations and the government to help us. Please share our message. Thank you.
	Abudwak			Hello Radio Ergo, my name is H.M.J in Puntland. There is drought in this area that has led to
25-Jul-22	Galgadud	male	WASH	water and livestock diseases. Thank you.
	Abudwak			Hello I am calling from Galkayo, Mudug, apart from the drought we are doing well. We need
24-Jul-22	Galgadud	male	WASH	Radio Ergo to share our message so that we can get help. Thank you.
	Adado			Hello Radio Ergo, my name is A. in Abudwak. We are facing drought and our livestock have died
24-Jul-22	Galgadud	female	WASH	while the remaining few are thin. We need aid organizations to help us. Thank you.
				Hello Radio Ergo, my name is M.A.M in Abudwak. We are doing well although there has been
	Adado			drought and displacement. We haven't seen aid organizations and we would like to know why
25-Jul-22	Galgdud	male	WASH	they have neglected us.
				Hello Radio Ergo, my name is H.A in Abudwak. We are facing prolonged drought and our
	Bahdo			livestock are dying. We need Ergo to share our message so that we can get aid intervention.
27-Jul-22	Galgadud	female	WASH	Thank you.
	Balanbale			Hello Radio Ergo, my name is A. in Abudwak. We are facing drought and people should pray to
21-Jul-22	Galgadud	female	WASH	God for rainfall. Aid organizations can only do so much.
	Dhusamareb			Hello Radio Ergo, my name is Y.M.M in Adado. We are concerned about drought and water
22-Jul-22	Galgadud	male	WASH	shortage. We need aid intervention. Thank you.
	Do'oley		WASH/	Hello Radio Ergo, my name is F.S in Bahdo-Gaabo. There is drought and locusts in the area, our
25-Jul-22	Galgadud	male	Locust	livestock are are facing fodder scarcity and we are calling out for help. Thank you.
	Kahandale			Hello Radio Ergo, my name is A.N in Balanbale. We are facing severe drought and our livestock
27-Jul-22	Galgadud	male	WASH	are dying. We need aid intervention. Thank you.
	Baidoa			Hello Radio Ergo, my name is A in Dhusamareb. We are doing well although there is drought and
25-Jul-22	Вау	male	WASH	water shortage. We pray that we get rainfall. Thank you.
	Baidoa			Hello Radio Ergo, my name is S.M. in Dhusamareb. The drought in this area is getting worse, we
27-Jul-22	Bay	female	WASH	pray to God as we wait for aid intervention.
	Daynunay			Hello Radio Ergo, my name is A.A in Beledweyne. There has been prolonged drought which has
23-Jul-22	Bay	female	WASH	affected the people and livestock. Please pray for us. Thank you.

	Jowhar			Hello Radio Ergo, I am calling from El-Ali. This area has not got rainfall and we are still facing
27-Jul-22	M.Shabelle	male	WASH	drought. We need aid intervention. Thank you.
	Raaga-Elle			Hello I am calling from Hiran region. There is drought that has affected us and our children. The
22-Jul-22	M.Shabelle	male	WASH	aid organizations have neglected us.
	Tortorow			How Radio Ergo, my name is A. in Afgoye. In the past few days there has been an increase in the
25-Jul-22	L. Shabelle	male	WASH	number of houseflies as the drought conditions intensify.
	Wanlaweyn			Hello Radio Ergo, I am calling from Middlle Shabelle. There has been water shortage in this
23-Jul-22	L.Shabelle	male	WASH	region and we need government intervention. Thank you.
	South			Hello Radio Ergo, my name is K.M in Bay region. This year has been dry and we pray to God for
25-Jul-22	Central	male	WASH	rainfall. Thank you.
	South			Hello my name is A.M in Gedo region. There has been water shortage in this area and the
23-Jul-22	Central	male	WASH	livestock have perished. We are appealing for swift aid intervention. Thank you.
	South			Hello Radio Ergo, we are facing severe drought and water shortage. We are appealing for aid
27-Jul-22	Central	male	WASH	intervention. Thank you.
				Hello Radio Ergo, my name is H.F.A and I am calling from Quduro, on the Ethiopian border. There
25-Jul-22	Sarar	male	WASH	has been food and water shortage in this area. Thank you.
				Hello Radio Ergo, I would like to speak about prolonged drought that has affected us. We need
				aid organizations to reach out to us. We have recorded our messages and we have not seen any
27-Jul-22	Badhan Sanag	female	WASH	aid.
	Kismayo			Hello Radio Ergo, I am calling from Somali Region in Ethiopia. There has been recurring and
23-Jul-22	L.Juba	male	WASH	prolonged drought. We need the Somali people across the world to help us.
	Barawe			Hello Radio Ergo, my name is A. in Adado. I would like to ask the enviromental expert to tell us
22-Jul-22	L.Shabelle	male		what is causing the acacia and other trees that would withstand the drought to dry up. Thank
				Hello Radio Ergo, I would like to speak about people cutting down trees. This is an
				environmentally degrading process and we would like Radio Ergo to share our message with the
25-Jul-22	Galgadud	male	Environment	authorities.
	Galoley			Hello Radio Ergo, I am calling from Galkayo that has been invaded by locusts. We need the aid
23-Jul-22	M.Shabelle	male	Locust	organizations to help us get pesticides to control the plague. Thank you.
	Wanlaweyn			Hello Radio Ergo, my name is A.O. I am calling from Diinsor, Bay. We have been facing drought
23-Jul-22	L.Shabelle	male	Rain	although we have got rainfall recently and we thank God.

				Hello Radio Ergo, my name is A.A in Sool region. There has been a surge in the number of
	Wanlaweyn		Wildlife/	monkeys attacking us and camping at the water wells. We have been hearing about the monkey
23-Jul-22	L.Shabelle	male	Health	pox disease and we would like to know if we can get it from the monkeys around.
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	Kismayo			Hello Radio Ergo, I am calling from Beer, Togdher. Our goats have got a disease causing their
22-Jul-22	•	male	Livestock	limbs to swell. I would like the vet doctor to explain the cause of this. Thank you.
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	South			Hello Radio Ergo, my name is S.M.A in Hagal, Sahil. Our goats have been sick, they have got CCPP
21-Jul-22	Central	male	Livestock	disease and we have not got any help in treating them. Please share our message. Thank you.
				Hello Radio Ergo, my name is S.M.S I am calling from Sanag. I would like to know how we can
23-Jul-22	Garowe Nugal	female	Livestock	treat fungal infection among camels. Thank you.
				Hello my name is H.M.J in Taleh. I would like to ask the vet doctor what causes goats to nose-
	Beledweyne			bleed and die afterwards. They are coughing a lot and we don't know if they have also got the
23-Jul-22	Hiran	male	Livestock	Coronavirus. Thank you
	Biyo-ade			Hello Radio Ergo my name is A.B in Sool region. I am a pastoralist and the cattle have got cowpox
27-Jul-22	M.Shabelle	male	Livestock	disease. I have lost many cows to this disease and I would like to know how we can treat our
				Hello Radio Ergo, my name is H. in Galkayo. Our livestock have got cowpox disease. We have
	Middle			given them some injected medicine and the disease quickly returns after a little while. We need
27-Jul-22	Shabelle	male	Livestock	the doctor to tell us how we can deal with this disease. Thank you.
				Hello Radio Ergo, my name is S.A.Y in Galkayo. I would like to know about mouth sores disease
23-Jul-22	Bardera Gedo	female	Livestock	affecting the livestock. The livestock can barely eat and I would like to know how we can treat
				Hello I am calling from Dhusamareb. Our camels have got camel-pox disease and there are no medicines in this area. We would like the doctor to tell us how we can deal with this disease.
21 1 22	Hirshabelle	male	Livestock	Thank you.
21-Jui-22	пітзпарене	maie	LIVESTOCK	inank you.
				Hello I am calling from Kismayo. Our camels are dying of unknown disease, once they get this
27-Jul-22	Togdher	male	Livestock	disease they die within a few days. We would like to know about this disease. Thank you.
27-Jul-22	- Oguilei	maic	LIVESTOCK	Hello Radio Ergo, my goats have got watery diarrhoea, I have tried to give them different kinds of
				medicine however, they are still sick and we don't know how to treat them. We need the doctor
27-Jul-22	Puntland	male	Livestock	to advise us. Thank you.
				Hello Radio Ergo, my name is M.W. I am a pastoralist and our goats have got goatpox disease.
21-Jul-22	Somaliland	male	Livestock	We would like to know how we can treat them. Thank you.
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				Hello Radio Ergo, I am calling from Somali region. My goats are sick, they are weak and their fur
23-Jul-22	Togdher	female	Livestock	is getting dark. Also, they are losing their sight. I would like to know what causes this. Thank you.
	Milho			Hello my name is A.H.A in Wardher. I have a camel that I used to carry stuff, it has got teary eyes
25-Jul-22	Sanag	male	Livestock	and it is sick. I would like to know how I can treat this.
				Hello Radio Ergo my name is A.E.A, in Hiran region. We are farmers and our farms have been
				invaded by pigs and monkeys. We would like the experts to tell us how we can deal with these
23-Jul-22	Somaliland	male	Agriculture	animals.
	Qandala			Hello my name is M.A in Dollow. We are farmers and our farms have been infested by pests that
21-Jul-22	Bari	male	Agriculture	are eating our produce. We would like to get help so that we can save our farms.
				Hello Radio Ergo, my name is A.M.O in Mogadishu. There has been increase in crimes and
25-Jul-22	Garowe Nugal	female	Governance	robbery in the city. We need them to be stopped. Thank you.
	Galkayo			Hello Radio Ergo, H.S in Buhodle. I would like to ask the doctor if someone gets the Coronavirus
23-Jul-22	Mudug	male	COVID19	should they eat vegetables and drink a lot of soup. Thank you.
				Hello I am calling from Togdher. We are pastoralist communities, and there have been some
	Galkayo			people among us coughing and have running nose. I would like to know if there are other signs to
21-Jul-22		female	COVID19	know if someone has got the Coronavirus. Thank you.
	Shilamadow			
22-Jul-22	Galgadud	male	COVID19	Hello my name is M.I. I would like to know what causes the Coronavirus. Thank you.
	Abudwak			Hello my name is F. in Abudwak. The doctor has told us the symptoms of the Coronavirus and we
21-Jul-22	Galgadud	male	COVID19	would like to know more about this disease that has affected the whole world. Thank you.
	El-Buur			Hello Radio Ergo, my name is L. in Dhusamareb. I would like to know what we should look out for
25-Jul-22	Galgadud	female	COVID19	in Coronavirus patients. Is it the excess coughing or running noses.
	Guriel			Hello Radio Ergo, I would like to ask the doctor if the Coronavirus can spread between married
27-Jul-22	Galgadud	male	COVID19	people and to the children. Thank you.
				Hello Radio Ergo, my name is M.M in Baidoa. We would like to know the symptoms of the
27-Jul-22	Mataban Hiran	female	COVID19	Coronavirus. Thank you.
				Hello Radio Ergo, my name is A.M.A and I would like to ask the doctor if Coronavirus patients are
	Wanlaweyn			likely to change their voice, also if headache and chest pains are associated with this disease.
23-Jul-22	L.Shabelle	male	COVID19	Thank you.
	Kismayo			Hello Radio Ergo, I would like to know if the there are ways of preventing the Coronavirus, or if
21-Jul-22	L.Juba	male	COVID19	there are no ways of preventing yourself from getting it. Thank you.