

**Brief Summary**

Calls recorded on Radio Ergo's independent toll-free feedback platform this week (2-8 March 2022) follow the trend from recent previous weeks with the impact of the drought intensifying, according to listeners across the country. Somaliland regions and Galmudug stand out in terms of the highest number of calls. Middle Shabelle and Gedo regions in the south were also prominent. A critical lack of water was commonly described, with people saying they and their livestock are in dire circumstances. Communities displaced from their home areas appealed for help. Livestock herders asked for treatment and vaccinations for their animals. Calls about COVID19 were slightly up with questions about the disease and the vaccine. The following summarises the calls by theme.

Drought impact and water crisis – among the Somaliland callers, one herder said they were now destitute as they had not been able to sell their livestock. A caller in Awdal said their livestock were weak and thin. A caller in Salahley said the area was peaceful but they lacked water and fodder. There was a large number of calls from Togdher region. A caller in Tala-bur said water aid had been diverted and had not reached them. Among the many callers from Buhodle, one said their livestock were starving and they had no safe drinking water. Another said the land was bare, water was scarce and the animals were weak. Most appealed for aid. A caller in Sarar suggested national prayers for rainfall. Callers in various parts of Sanag asked for intervention to enable them and their herds to survive the prolonged harsh conditions. In Sool, a caller in Awr-bogeys said lack of clean water was their major problem and the children were sick with diarrhoea. A caller in Hudun said they needed water and food. A caller in Lasanod said people were becoming vulnerable and needed aid services. Callers in Puntland complained of lack of government attention to the crisis. In Mudug, a caller in Qalanqal said the only water left was undrinkable for people and animals, and monkeys were attacking as they tried to access it. Callers in Abudwak, Galgadud, said the drought was killing livestock and there were no jobs. IDPs in a camp in Adado said they had no water. A female caller in Ariadays said the drought was leading to death and displacement. A caller in Bali Ad northeast of Guriel welcomed a new borehole constructed in their area which meant they were no longer reliant on water trucking. In Guriel, a caller said they were facing drought, conflict, and inability to sell their livestock. Another said their donkey was no longer strong enough to fetch water. A female caller in Shilamadow said she was among 100 drought-hit families in the area in urgent need of water and aid. In Middle Shabelle, a caller in El-Maan said their livestock were unable to walk. A caller in Jowhar said prices of water, food and fuel were escalating and people were becoming destitute. Callers in various parts of Gedo said they had no water and livestock were dying, including one in Bardera who said the district had been ravaged by drought.

Livestock – among the callers about livestock health, a caller from Karkar said vaccination teams had come to their area but had not attended to all the animals. A caller in Middle Shabelle said they did not know if their livestock were dying from drought or diseases and they wanted veterinary diagnosis and treatment.

COVID19 – callers from different regions had questions about the symptoms of Coronavirus compared with flu, and about the efficacy of COVID19 vaccines.

Date	Location	Gender	Theme	Remarks
5-Mar-22	Somaliland	male	WASH	Hello Radio Ergo, my name is A.A.F in Dhore, we are now destitute as we have not been able to sell off our livestock. Our livelihoods have been disrupted and we need help. Thank you.

3-Mar-22	Somaliland	male	WASH	Hello my name is F.M.A and I would like to speak about drought that has wreaked havoc. We are appealing for help. Please share our message so that we can get help. Thank you.
6-Mar-22	Somaliland	male	WASH	Hello my name is A.A.A in Nasiye. We are facing prolonged drought and our livestock are facing a dire situation. We need the government to reach out to us with swift aid. Thank you.
4-Mar-22	Awdal	male	WASH	Hello Radio Ergo, I am calling from Awdal. We have been affected by drought that has impacted the livestock. They have become feeble and thin.
7-Mar-22	Salahley Marodi-Jeh	male	WASH	Hello Radio Ergo, my name is A.M.R. I am calling from Salahley, there is peace around this area although we are facing water and fodder shortage. We need aid intervention.
2-Mar-22	Tala-Bur Togdher	male	WASH/Aid	Hello my name is A.O.A in Tala-Bur. We are facing drought and there has been water aid delivered although we didn't get any water. We believe that the water was diverted and not given to beneficiaries.
7-Mar-22	Togdher	male	WASH	Hello Radio Ergo, my name is A.J I am calling from Togdher. There has been severe drought that has affected us and our livestock. Please share our message. Thank you.
7-Mar-22	Buhodle Togdher	male	WASH	Hello Radio Ergo, I am calling from Buhodle. There is drought and water shortage, we therefore need Radio Ergo to share our message and help us. Thank you.
7-Mar-22	Buhodle Togdher	male	WASH	Hello Radio Ergo, my name is M.A.D in Buhodle. Our livestock have been affected by drought and we are losing them. We need aid intervention. Thank you.
3-Mar-22	Buhodle Togdher	male	WASH	Hello Radio Ergo, my name is S.A.O in Buhodle. We are facing prolonged drought and we pray to God for rainfall. Thank you.
4-Mar-22	Buhodle Togdher	male	WASH	Hello I am calling from Buhodle. We are facing prolonged drought, our livestock are starving, there is scarcely any safe drinking water. We need aid organizations to help us. Thank you.
8-Mar-22	Buhodle Togdher	male	WASH	Hello my name is A.A.M in Buhodle. We are facing drought that has taken a toll on our livestock. We need the government to help us in this hardships.
6-Mar-22	Buhodle Togdher	male	WASH	Hello I am calling from Buhodle, we have been hit by the protracted drought and we would like to get water aid. Thank you.
6-Mar-22	Buhodle Togdher	male	WASH	Hello my name is A. in Buhodle. Drought effects have wreaked havoc, the land is bare without vegetation cover and water is getting scarce. Our livestock are also getting thin and weak. We need aid intervention. Thank you.
7-Mar-22	Dadmaren Togdher	male	WASH	Hello I am calling from Daadmaren. There is severe drought which has taken a toll on our livestock. We would like to get aid intervention. Thank you.

7-Mar-22	Durugsi Togdher	male	WASH	Hello my name is M.A.F in Durugsi, Togdher. There has been drought that has led to water shortage. We are facing a dire situation, please broadcast my message on the radio so that we can get help. Thank you.
6-Mar-22	Togdher	male	WASH	Hello Radio Ergo, my name is K.A.O in Togdher. There is drought in this area, which has affected the people and the environment. We need aid intervention. Thank you.
8-Mar-22	Togdher	male	WASH	Hello my name is M.A.H in Togdher. Drought effects have hit us and we are facing a dire situation.
5-Mar-22	Togdher	female	WASH	Hello Radio Ergo, I am calling from Togdher region. There is severe drought and water shortage in this area. Thank you.
6-Mar-22	Sahil	male	WASH	Hello my name is M.G in Sahil. There is severe drought in this area, and we are appealing for intervention. Please share our message so that we can get help. Thank you.
2-Mar-22	Bali-Arale Sarar	male	WASH	Hello Radio Ergo, my name is B.A.R. in Bali-Arale, Sarar. There is drought and water scarcity in this area. Thank you.
2-Mar-22	Elal Sarar	male	WASH	Hello Radio Ergo, I am calling from Elal, Sarar. There is severe drought and water scarcity, there are many people facing hardships across the country. I therefore suggest that we make a national prayer day for the rainfall. Thank you.
4-Mar-22	Sarar	male	WASH	Hello my name is A.R in Sarar. We need the government and aid organizations to bring us aid so that we can survive the drought and harsh weather conditions. Thank you.
6-Mar-22	El-Afweyn Sanag	male	WASH	Hello Radio Ergo, my name is A.Y.A in El-Afweyn. We are facing drought and water shortage that has affected our livestock. We need water aid so that we can save our livestock from this worsening drought.
3-Mar-22	Erigabo Sanag	female	WASH	Hello my name is F.S.A in Erigabo. We are doing well, although there is drought that has wreaked havoc in this area.
3-Mar-22	Erigabo Sanag	female	WASH	Hello Radio Ergo, I am calling from Erigabo, my name is F.S.A. We are facing severe drought and our livestock have perished.
3-Mar-22	Erigabo Sanag	male	WASH	Hello Radio Ergo, my name is M.A in Erigabo. The vegetation cover has been wiped out and we are facing drought. We need aid intervention. Thank you.
7-Mar-22	Fiqifuliye Sanag	male	WASH	Hello Radio Ergo, my name is J.M.F in Fiqifuliye, there is a prolonged dry season which has led to water and fodder shortage.
3-Mar-22	Yufle Sanag	male	WASH	Hello my name is J.A.A in Yufle. We are facing drought and water shortage that has affected us. We need help so that we can survive this drought. Thank you.

2-Mar-22	Sanag	male	WASH	Hello Radio Ergo, my name is N.A I am calling from Sanag region and we are facing drought and poor governance. The government has neglected us and we are appealing for help. Thank you.
4-Mar-22	Sanag	female	WASH	Hello Radio Ergo, I am calling from Erigabo, my name is F.S.A. We are facing drought and water shortage. Please share our message so that we can get help.
2-Mar-22	Sanag	male	WASH	Hello my name is M.M.H in Sanag region. There is severe drought that has led to water and fodder shortage. We need aid organizations to help us through this dry season. Thank you.
5-Mar-22	Sanag	male	WASH	Hello Radio Ergo, my name is J.S.A in Sanag region. There is prolonged drought and water shortage that has affected the people and livestock.
5-Mar-22	Awr-bogeys Sool	male	WASH	Hello Radio Ergo, my name is F. in Awr-Bogeys. We are facing drought, water and fodder shortage. We pray to God for help, please share our messages to aid donors. Thank you
3-Mar-22	Awr-bogeys Sool	male	WASH/ Health	Hello Radio Ergo, I am calling from Awr-bogeys, Sool. Our main concern is water shortage, we don't have clean drinking water and what little we have is not safe, the children have got running stomachs. We are appealing for water aid. Thank you.
5-Mar-22	Hudun Sool	male	WASH	Hello my name is A.A in Hudun. We are concerned about drought and water scarcity. We need the government to get us food and water aid. Thank you.
3-Mar-22	Lasanod Sool	male	WASH	Hello Radio Ergo, I am calling from Lasanod, there is drought in this area and the people are becoming vulnerable. We need aid organizations to bring us aid services.
8-Mar-22	Sool	male	WASH	Hello my name is M.M.A in Sool. There is widespread drought and we need aid intervention. Please share our messages so that we can get help. Thank you.
5-Mar-22	Qardo Bari	female	WASH	Hello Radio Ergo, my name is N. in Qardo. There has been a prolonged drought. We have not seen any efforts by the government to alleviate the suffering of the people.
7-Mar-22	Bari	male	WASH	Hello Radio Ergo, my name is M.A.A Bari region. We are facing drought that has wreaked havoc. We need water aid. Thank you.
7-Mar-22	Dangoronyo Nugal	male	WASH/ Livestock	Hello my name is A.Y in Dangoronyo. We are IDPs, we are facing lack of clean drinking water. There are also diseases affecting our livestock. Please share our messages, thank you.
7-Mar-22	Puntland	male	WASH	Hello we are concerned about the worsening drought in the country. The government officials have been focused on the election and we need intervention. Thank you.
2-Mar-22	Qalanqal Mudug	male	WASH	Hello Radio Ergo, my name is A.Y. in Qalanqal, Mudug. There is drought and water shortage, the nearest well is in Balanbal and the water there is bitter, it cannot be consumed by people or livestock. We need aid intervention. Thank you.

6-Mar-22	Qalanqal Mudug	male	WASH/ Wildlife	Hello Radio Ergo, my name is A.A.Y in Qalanqal, Mudug. Marauding monkeys have been creating fear. We are afraid they might attack us while trying to get the little water that we have. Thank you.
3-Mar-22	Wisil Mudug	female	WASH	Hello Radio Ergo, my name is I. in Wisil. We are facing drought and water shortage. We need the government to help us get water aid. Thank you.
5-Mar-22	Goldogob Mudug	male	WASH	Hello Radio Ergo, there is severe drought in Goldogob, Mudug. We would like to get aid intervention to survive the drought. Thank you.
6-Mar-22	Goldogob Mudug	male	WASH	Hello Radio Ergo, my name is M.A.A in Goldogob. We are worried about prolonged drought and water shortage which are taking a toll on our livestock. Please share our message so that we can get help. Thank you.
2-Mar-22	Abudwak Galgadud	female	WASH	Hello I am calling from from Abudwak, we are facing drought that has claimed the lives of our livestock. We need intervention. Thank you.
3-Mar-22	Abudwak Galgadud	male	WASH/Jobs	Hello Radio Ergo, I am in Abudwak and there is unemployment among the youth in this area. We need job opportunities. Thank you.
8-Mar-22	Abudwak Galgadud	male	WASH	Hello Radio Ergo, my name is M.A.M in Abudwak. I would like to inform you that there has been drought and we would like to get aid intervention. Thank you.
2-Mar-22	Adado Galgadud	male	WASH/IDPs	Hello my name is A.A. in Adado. We are IDPs in Karama camp, there is water shortage in this area and we need water aid. Thank you.
8-Mar-22	Adado Galgadud	female	WASH	Hello Radio Ergo, my name is D. in Adado, we are worried about drought that has hit this area hard. We are appealing for humanitarian aid. Thank you.
3-Mar-22	Adado Galgadud	male	WASH	Hello Radio Ergo, my name is A.A.A in Adado. There is drought that has affected us, our livestock especially the goats are dying from the protracted drought. We are appealing for help. Thank you.
5-Mar-22	Ado-Kibir Galgadud	male	WASH	Hello Radio Ergo, my name is M.S.J. I am calling from Ado-Kibir. There has been a prolonged drought and we need aid organizations to help us.
7-Mar-22	Ariadays Galgadud	female	WASH	Hello Radio Ergo, my name is S. in Ari-adeys, Galgadud. We are concerned about the drought that has affected us leading to death and displacements. We need aid intervention. Thank you.
7-Mar-22	Dhusamareb Galgadud	male	WASH	Hello Radio Ergo, my name is H. in Dhusamareb. We are facing drought and water shortage. Please share our message so that we can get help. Thank you.
7-Mar-22	Dibira Galgadud	female	WASH/ Livestock	Hello Radio Ergo, my name is F.A in Dibira. Our livestock are sick and they have been getting thin due to fodder shortage. We need aid intervention. Thank you.

2-Mar-22	El-Garas Galgadud	male	WASH	Hello Radio Ergo, my name is H.M.H in El-Garas, we have been facing prolonged drought, we need aid organizations to help us deal with this drought. Thank you.
2-Mar-22	Bali-Ad Galgadud	male	WASH	Hello Radio Ergo, my name is S. in Bali-Ad. There is drought in this area, we previously used to get water trucks delivering water but thankfully we have now had a water borehole constructed in the area. Thank you.
4-Mar-22	Guriel Galgadud	male	WASH	Hello Radio Ergo, I am calling from Guriel. We are feeling the effects of drought and we are appealing for aid intervention. Please share our message. Thank you.
3-Mar-22	Guriel Galgadud	male	WASH	Hello I am calling from Guriel. There is drought, conflict and poor markets in the area. The livestock market has plunged and there is no buying and selling of the animals.
5-Mar-22	Guriel Galgadud	male	WASH	Hello Radio Ergo, my name is F.H in Guriel. We are facing prolonged drought that is affecting us. We need aid organizations to help us.
8-Mar-22	Guriel Galgadud	male	WASH	Hello my name is D.H.A in Guriel. There is drought which has affected our livestock including the donkey that we used to fetch water. The drought has wreaked havoc. Thank you.
5-Mar-22	Hananbure Galgadud	male	WASH	Hello my name is A.H in Hananbure, we are concerned about the drought situation which continues to worsen in almost every part of the country. We need water aid. Thank you.
3-Mar-22	Landher Galgadud	male	WASH	Hello Radio Ergo, my name is A.H.A in Landher, Galgadud. Our livestock are dying following months of drought and water shortage. We are appealing for help. Thank you.
5-Mar-22	Shilamadow Galgadud	female	WASH	Hello Radio Ergo, my name is R.A in Shilamadow. We are concerned about prolonged drought and water shortage. There are more than 100 families in this area and we have been hit by drought effects. We need aid intervention. Thank you.
8-Mar-22	Galgadud	female	WASH	Hello Radio Ergo, my name is B. in Galgadud. We are facing prolonged drought and water shortage. We need to get aid intervention. Thank you.
5-Mar-22	Galgadud	male	WASH	Hello Radio Ergo, my name is A.G.R in Galgadud. There is drought and rising temperatures, we pray to God for rainfall.
3-Mar-22	Beledweyne Hiran	male	WASH	Hello Radio Ergo, my name is O.A.A in Beledweyne. There is severe drought in the country and as we pray to God we are appealing for aid. Thank you.
5-Mar-22	Buleburte Hiran	male	WASH	Hello Radio Ergo, my name is A.F in Buleburte. We are concerned about the water scarcity and drought. We have not seen aid organizations coming to this area. Please share our message. Thank you.
6-Mar-22	Buleburte Hiran	male	WASH	Hello my name is E.A.A in Buleburte. There has been prolonged drought, we pray that we get rainfall. Thank you.

6-Mar-22	El-Gal Hiran	male	WASH	Hello Radio Ergo, my name is F. in El-Gal, Hiran. We are facing drought and water scarcity, the people are destitute. We need aid intervention. Thank you.
7-Mar-22	El-Ma'an M.Shabelle	male	WASH	Hello Radio Ergo, my name is A.A in El-ma'an, M.Shabelle. There is drought in this area and our livestock have become thin, they have become very weak and couldn't walk in the sand. Please share our message with the government officials. Thank you.
6-Mar-22	Adale M.Shabelle	male	WASH	Hello Radio Ergo, my name is A.M.H in Adale. We are facing drought and water scarcity. We are appealing for humanitarian aid to survive this drought.
2-Mar-22	Jowhar M.Shabelle	male	WASH	Hello my name is M.H.A in Jowhar. The people are becoming destitute following prolonged drought. There is inflation of prices, food, water and fuel prices have increased and we are appealing for government intervention. Thank you.
3-Mar-22	Middle Shabelle	female	WASH	Hello Radio Ergo, my name is J. in M.Shabelle. We are facing drought and water shortage that has affected us. We thank you for the toll free number where we can share our messages.
3-Mar-22	Bakool	male	WASH	Hello Radio Ergo, I am calling from Bakool. Drought effects have hit us, we are sharing our messages so that we can get aid intervention. Thank you.
4-Mar-22	Afmadow L.Juba	male	WASH	Hello my name is A.H.A in Afmadow. There is severe drought and many people have been affected in this area, we are appealing for intervention. Thank you.
8-Mar-22	Bardera Gedo	male	WASH	Hello I am calling from Bardera that has been ravaged by drought. The water is getting very scarce and our livestock are dying. We pray that we get rainfall. Thank you.
6-Mar-22	Burdhubo Gedo	male	WASH	Hello my name is B. in Buurdhubo. We are facing drought and water shortage. We pray that we get rainfall. Thank you.
8-Mar-22	Dollow Gedo	male	WASH	Hello Radio Ergo, my name is I.A in Qansahley. There is water shortage and we need water aid. Thank you.
6-Mar-22	Garbaharey Gedo	male	WASH	Hello Radio Ergo, I am calling from Garbaharey, Gedo. There is severe drought and we are appealing for help. Thank you.
8-Mar-22	South Central	male	WASH	Hello Radio Ergo, my name is S.A. Our livestock are thin and dehydrated. We have lost some of them and we need water aid so that the remaining ones can survive. Thank you.
5-Mar-22	South Central	male	WASH	Hello Radio Ergo, my name is K.A.I. We are facing drought and water shortage that has affected us. We need aid intervention in this harsh dry season. Thank you.
6-Mar-22	South Central	male	WASH	Hello Radio Ergo, there is prolonged drought that has wreaked havoc, people need to pray to God. The aid organizations have neglected us. Thank you.
5-Mar-22	South Central	male	WASH	Hello Radio Ergo, my name is M.M. We are facing drought and since we are in the dry season the rainfall might not come soon.

3-Mar-22	Somali Region Ethiopia	female	WASH	Hello my name is F.D in Somali Region. We are facing drought and our livestock are dying. Please share our message with the aid organizations so that we can get help. Thank you.
7-Mar-22	Somali Region Ethiopia	male	WASH	Hello my name is B.M.H in Somali Region. The livestock are dying due to fodder shortage and drought. We need the government of Ethiopia to help us, please share our message with the authorities. Thank you.
5-Mar-22	Hudun Sanag	female	Livestock	Hello Radio Ergo, I am calling from Hudun, Sanag. We are facing drought and water shortage. Our goats have got running stomachs and we need help in treating them. Thank you.
4-Mar-22	Sanag	male	Livestock	Hello I am calling from Sanag region. I am a pastoralist and my goats are sick, they have got running nose, cough, and swelling of the body. I would like the vet doctor to tell us what causes this and how it can be treated. Thank you.
8-Mar-22	Karkar Bari	male	Livestock	Hello I am calling from Karkar. The livestock vaccination teams come to this area, however they vaccinate some of the animals and leave others. We don't know why.
5-Mar-22	Gelinsor Galgadud	male	Livestock	Hello my name is D.A.H in Gelinsor. My camels are sick and they have got camel pox, I would like to know how we can treat this disease. Thank you.
8-Mar-22	Dhusamareb Galgadud	male	Livestock	Hello Radio Ergo, my name is H. in Dhusamareb, Galgadud. I would like to know what causes lumpy jaw among goats where their faces become swollen, and how can we treat them? Thank you.
4-Mar-22	Beledweyne Hiran	male	Livestock	Hello Radio Ergo, there is drought as we all know that is affecting the livestock. There are also diseases including CCPP affecting the goats. We need to know how we can treat CCPP disease. Thank you.
6-Mar-22	M.Shabelle	male	Livestock	Hello I am calling from Middle Shabelle. Our livestock are dying and we don't know if it is due to the drought or diseases. We need to get our livestock diagnosed. Please share our voice so that we can get our livestock treated. Thank you.
4-Mar-22	Luq Gedo	male	Livestock	Hello Radio Ergo, my name is A.A. in Luq. Our goats are sick, they have got running noses and their coat is getting dark. I would like to know how we can treat them.
5-Mar-22	Puntland	male	Locust	Hello my name is A.H in Raqleyso. We are doing well although there is a plague of locusts that has invaded us. We need these pests to be sprayed away. Thank you.
3-Mar-22	Beledweyne Hiran	male	Agriculture	Hello my name is A.S. in Beledweyne. I would like to ask the agriculture expert to tell us how we can grow watermelons and bananas. Thank you.

4-Mar-22	Jowhar M.Shabelle	male	Agriculture	Hello my name is A.A.A in Jowhar. I would like to know how we can grow grains especially maize. We have received tips for growing vegetables [from the agriculture expert] and we need to know about maize. Thank you.
8-Mar-22	South Central	male	Agriculture	Hello my name is H.H.M we are farmers growing tomatoes, they have recently been attacked by white pests called aphids. We would like to know how we can deal with these pests. Thank you.
5-Mar-22	Sanag	male	COVID19	Hello Radio Ergo, my name is M.S.F in Sanag region. I would like to know if someone gets the Coronavirus and then gets vaccinated, what are the side effects you can get from the vaccines?
5-Mar-22	Sanag	male	COVID19	Hello my name is H.I in Sanag region. I would like to know if people who have underlying disease such as diabetes can take the COVID19 vaccine? Thank you.
3-Mar-22	El-Wak Gedo	male	COVID19	I am calling from El-Wak. I would like to know the symptoms of the Coronavirus. This disease resembles the flu and I would like to know if there is a way of differentiating between the flu and COVID19. Thank you.
5-Mar-22	Garowe Nugal	male	COVID19	Hello Radio Ergo, my name is Z.M.A in Garowe. I would like to know how we can know if I have got the Coronavirus. Also can children get this disease? Thank you.
5-Mar-22	Qardo Bari	male	COVID19	Hello Radio Ergo, my name is A.J in Qardo. I would like to know what causes Coronavirus. Have the researchers established where this disease came from?
7-Mar-22	Guriel Galgadud	female	COVID19	Hello Radio Ergo, my name is F. in Guriel. I would like to know the preventive measures we can take against COVID19. Thank you.
5-Mar-22	Middle Shabelle	male	COVID19	Hello Radio Ergo, my name is A.M.A in Middle Shabelle. If someone gets the Coronavirus and is quarantined, can he be visited by his wife? Thank you.
5-Mar-22	Middle Shabelle	male	COVID19	Hello Radio Ergo, my name is A.N.A in Middle Shabelle. I would like to ask the doctor to tell us how we can recognize if someone has got the Coronavirus. Thank you.
5-Mar-22	Middle Shabelle	male	COVID19	Hello Radio Ergo, my name is A.N.A in Middle Shabelle. I would like to know if someone who had recovered from Coronavirus can get the disease again. Thank you.