



## Brief Summary

Callers this week (25 August – 1 September 2021) to Radio Ergo's audience feedback platform were concerned largely by the same pressures on livelihoods that have prevailed over recent weeks: acute water shortages, price rises, locusts, and impact of Shabelle river floods. Callers were also concerned about the rise in Coronavirus cases in some areas, and also about livestock diseases. The following summarises the calls by theme:

**Water shortage** – calls about water shortage came predominantly from northern and central regions. Callers in Ainabo, Sarar, asked for water aid and noted many displaced people in need of water. Callers from Togdher, Sanag, Sool, and Bari reported prolonged drought and water shortage affecting people and their livestock. A caller in Dhuure, Mudug, appealed for aid. In Galgadud, calls came from Adado, Balanbale, Madina and Bahdo, with appeals for water aid and help for pastoralists. A caller in Adado said a tank of water cost two dollars. Other said reservoirs and wells were dry. There were also calls from Hiran and Gedo.

**Locusts** – several callers reported fresh swarms of locusts invading their farms and land. A caller in Bodley said they had come after rainfall but other callers in Togdher still reported drought. There were similar calls from Puntland, with people asking for control measures. Callers further south in Banadir, M. Shabelle, Bay and L. Juba also reported invasions of locusts.

**Floods** – callers in Buloburte, Mahaday, and Jowhar reported river flooding affecting farms and causing displacement.

**Aid, food security** – two callers in Sanag asked why their names had been taken but they had received no aid from Bahnano project. Callers in parts of the north complained about rising food prices. Some complained that the absence of the local shilling currency was making prices rise and small transactions hard. IDPs in Kahandale, Buhodle, said they needed food and water.

**COVID19** – callers in various regions asked about recognition of Coronavirus symptoms. A caller in Mogadishu said the current new wave was dangerous and measures should be taken in mosques and markets. A caller in Mahaday, M. Shabelle, said there was a new outbreak there. Another in Hawadley said COVID19 was just like flu yet was responsible for the price rises. A female caller in Qardo, Bari, said COVID19 had brought unemployment and they needed jobs.

Date	Location	Gender	Theme	Remarks
27-Aug-21	Laac-Dheer Sanag	male	Aid	Hello Radio Ergo, my name is M.S in Laac-dheer, Sanag. I would like to speak about Bahnano organization that has taken our names and promised to give us aid. We would like to know what happened to this organization. Thank you.
27-Aug-21	Aroweyn Sanag	male	Aid	Hello Radio Ergo my name is A.M.S in Aro-weyn. There is high inflation of price of commodities. Last year there was an aid organization called Bahnano that took our names and promised us aid. We are now in dire need of the aid.
26-Aug-21	Somaliland	male	CASH	Hello Radio Ergo my name is A.I.A calling from Kali-guur village. I would like to report inflation of food prices in the area that is making living standards very expensive. Thank you.

29-Aug-21	Bosaso Bari	female	CASH	Hello Radio Ergo, my name is F.M.Y in Bosaso. I would like to speak about the Somali shilling that has been rejected for a few months now. We need the government to re-introduce the cash instead of mobile money. Thank you.
27-Aug-21	Puntland	female	Food Security	Hello Radio Ergo, my name is B.M.A. I am a business woman selling food stuff including flour and cooking oil. The prices of food is sky rocketing and the people are complaining.
29-Aug-21	Buhodle Togdher	female	IDPs	Hello Radio Ergo, my name is A. in Buhodle. We are IDPs and we are facing lack of water and food in Kahandale. We would like to get humanitarian aid. Thank you.
26-Aug-21	Sool	male	COVID-19	Hello Radio Ergo, my name is A.H in Sool region. I would like to know the symptoms of the Coronavirus. Thank you.
29-Aug-21	Somaliland	male	COVID-19	Hello Radio Ergo my name is A.J.A in Dolol-dhere. I would like to know the difference between asthma and the Coronavirus. They are both diseases that lead to difficulty in breathing.
30-Aug-21	Qardo Bari	female	COVID-19/ Jobs	Hello Radio Ergo, my name is F. in Qardo. I would like to speak about unemployment since the Coronavirus pandemic hit us. We need the government to create jobs for us. Thank you.
30-Aug-21	Galkayo Mudug	male	COVID-19/ IDPs	Hello Radio Ergo, my name A.F.M in IDP camps within Galkayo. I would like to know how we can protect ourselves from the Coronavirus. Thank you.
30-Aug-21	Galkayo Mudug	male	COVID-19	Hello Radio Ergo, my name is M.M.S in Galkayo. I would like to ask if someone with the Coronavirus can wear a mask and go out to the markets.
30-Aug-21	Mogadishu Banadir	male	COVID-19	Hello Radio Ergo, my name is M.H in Banadir, the Coronavirus has once again made a comeback in the country. This new wave is dangerous and people should take caution and maintain social distancing in mosques and markets.
27-Aug-21	Mahaday M.Shabelle	male	COVID-19	Hello Radio Ergo, my name is A. in Mahaday. I would like to report Coronavirus outbreak in this area, we would like to get help from the government.
30-Aug-21	Hawadley M.Shabelle	male	COVID-19	Hello Radio Ergo, my name is M.A. in Hawadley. The Coronavirus is just like a flu and this disease has only caused the prices of commodities to hike up. We have all got flu-like disease with the Coronavirus symptoms. People should read the Koran for protection.
28-Aug-21	Middle Shabelle	male	COVID-19	Hello my name is A.M.J calling from M.Shabelle. I would like to ask the doctor What are the differences between common cold and COVID-19? Thank you
29-Aug-21	South Central	male	COVID-19	Hello Radio Ergo, I would like to know the signs of the Coronavirus, there is an old man that is sick and we would like to know if he has the virus. Thank you.
28-Aug-21	South Central	female	COVID-19	Hello Radio Ergo I would like to ask the doctor what are the signs and symptoms of COVID-19 and how we prevent it? Thank you

26-Aug-21	Buloburde Hiran	male	Floods	Hello Radio Ergo my name is A. calling from Buloburde, I would like to report the Shabelle river that has flooded into the city. We need help. Thank you.
29-Aug-21	Mahaday M.Shabelle	male	Floods	Hello Radio Ergo, my name is M.M. in Mahaday, M.Shabelle. We have been displaced by river floods that have hit our farms. Please share our message so that we can get aid. Thank you.
26-Aug-21	Jowhar M.Shabelle	male	Floods	Hello Radio Ergo, my name is A.M in Jowhar. I would like to speak about recurring floods that always displace people and cause havoc. Please share our message so that we can get help. Thank you.
26-Aug-21	South Central	male	Floods	Hello Radio Ergo my name is A.M and I would like to speak about the river Shabelle floods. Please share our message so that we can get intervention. Thank you.
29-Aug-21	Qoryalle Togdher	female	Livestock	Hello Radio Ergo my name is N.M.I in Qoryalle, Togdher. I would like to ask the doctor how we can treat the cowpox disease affecting livestock. Thank you.
31-Aug-21	Buhodle Togdher	female	Livestock	Hello Radio Ergo, my name is H.A.A, I am calling from Goob area near Buhodle, I would like to know how we can deal with lice in livestock.
30-Aug-21	Bali-do'ol Togdher	male	Livestock/ WASH	Hello Radio Ergo, my name is A. in Bali-docol. We are facing drought that has affected our livestock. We would like the aid organizations to reach us for intervention. Thank you.
31-Aug-21	Togdher	male	Livestock	Hello Radio Ergo, my name is B. in Togdher. I am a pastoralist and my camels have got mouth disease and they are not able to hold water inside their mouth. I would like to know how we can treat these camels.
27-Aug-21	Bali-dhiig Togdher	male	Livestock	Hello Radio Ergo, my name is A.I.A in Bali-dhiig. Our livestock are coughing and they are sick. We would like to know how we can treat them. Thank you.
27-Aug-21	Dhoqoshey Togdher	male	Livestock	Hello Radio Ergo, my name is Y.A in Dhoqoshey, Togdher. We are doing well, however we have not seen livestock exports this years and we have been rearing our livestock for export.
30-Aug-21	El-Afweyn Sanag	male	Livestock/ Locust	Hello Radio Ergo, my name is M.A in El-Afweyn. There are locusts that have eaten away the livestock fodder and we need help in saving our livestock. Thank you.
30-Aug-21	Bali-Busle Sanag	female	Livestock	Hello Radio Ergo, my name is I.B.Y in Bali-busle. There are diseases affecting our livestock causing them to cough, shiver and bleed from the nose. We don't know what is causing this and we would like to get answers from the vet doctor.
29-Aug-21	El-Afweyn Sanag	male	Livestock	Hello Radio Ergo, my name is J.A.D, I am calling from El-afweyn. I would like to know what causes CCPP disease and how we can treat it. Thank you
30-Aug-21	Somaliland	female	Livestock	Hello Radio Ergo, my name is A.S.M. Our goats and camels have got diseases and we would like to get help. Thank you.

26-Aug-21	Somaliland	male	Livestock	Hello Radio Ergo, we are pastoralists and we would like to know how we can deal with parasites that have infested our goats. The goats are sick and weak with very limited movement.
26-Aug-21	Bosaso	female	Livestock	Hello Radio Ergo, my name is H. in Bosaso. I have got two goats and they are sick, they don't have appetite and they are mostly sitting around. We would like to get help in treating the goats. Thank you.
30-Aug-21	Garowe Nugal	male	Livestock	Hello Radio Ergo, my name is M.A.I in Garowe, Nugal. I would like to know what causes the livestock to produce less milk and to have increased parasites infesting the livestock. Thank you.
30-Aug-21	Bandiradley Mudug	male	Livestock	Hello Radio Ergo, my name is A. in Bandiiradley. We are pastoralist families keeping livestock. Our goats are sick and they have got running noses and fever. We would like to know how we can treat them. Thank you.
29-Aug-21	Bandiradley Mudug	male	Livestock/ Food security	Hello Radio Ergo, my name is H.D in Bandiiradley. I am a pastoralist and we are losing our livestock. We would like to get food aid and intervention.
28-Aug-21	Mudug	male	Livestock	Hello my name A.I. I am calling from Mudug. Our animals are suffering from small pox. I would like to ask the doctor how can small pox be treated? Thank you
27-Aug-21	Abduwak Galgadud	male	Livestock	Hello Radio Ergo my name is M.A in Abudwak. I have got some goats and they are swelling up and we would like to know what causes this and how we can treat our livestock. Thank you.
27-Aug-21	Balanbale Galgadud	male	Livestock	Hello Radio Ergo, my name is A.J.W in Balanbale. We are pastoralists and our livestock have got 'Dhabar-Jabshe' disease and we would like to know how we can treat this disease.
30-Aug-21	Sahawanag Galgadud	male	Livestock	Hello Radio Ergo, my name is A.D in Sahawanag. Our camels are sick and they are losing their hair, also they have got fever. We would like to get treatment for our livestock. Thank you.
30-Aug-21	Adado Galgadud	female	Livestock	Hello Radio Ergo my name is F.O in Adado, I would like to know how we can treat livestock with swollen and ailing mammary glands.
28-Aug-21	Middle Shabelle	male	Livestock	Hello i am calling from Middle Shabelle. My cows have been sick for the past 20 days, it seems like the cow is in labour pain but they are not even pregnant. What can we do to help save the cows?
26-Aug-21	El-Wak Gedo	male	Livestock	Hello Radio Ergo my name is A.A.O in El-Wak. My goats have got the goat pox disease and I would like to know how I can treat my livestock. Thank you.
30-Aug-21	El-Wak Gedo	male	Livestock	Hello Radio Ergo, I am calling from El-Wak, Gedo. There is a coughing disease affecting our livestock that we have been unable to treat. We need the vet doctor to tell us how we can treat this disease. Thank you.

29-Aug-21	South Central	male	Livestock	Hello Radio Ergo, We are nomadic pastoralist keeping goats. Our livestock have got diseases and we would like to know how we can treat them. Thank you.
31-Aug-21	Buhodle Togdher	female	Livestock	Hello Radio Ergo, my name is H.A.A, I am calling from Goob area near Buhodle, I would like to know how we can deal with lice in livestock.
29-Aug-21	Bodley Togdher	male	Locust	Hello Radio Ergo, my name is S.A.S in Bodley, Togdher. We have got rainfall although swarms of locusts have poured on this area. We have not get any control measures to deal with the locusts, please share our message. Thank you.
30-Aug-21	Qoryalle Togdher	male	Locust	Hello Radio Ergo my name is A. in Qoryalle. We have been invaded by locusts and we are appealing to aid organizations to reach us with intervention. Thank you.
29-Aug-21	Togdher	male	Locust	Hello Radio Ergo, my name is A.M.I in Togdher. We have been displaced by locusts that have invaded us. We were already facing drought and now a plague of locusts has descended on us. Thank you.
27-Aug-21	Togdher	female	Locust	Hello Radio Ergo my name is S.A calling from Togdher. I would like to report locusts that descended on the vegetation in the the region. We would like to get help.
26-Aug-21	Somaliland	male	Locust	Hello Radio Ergo, there have been large swarms of locusts that have invaded us and they are leaving behind larvae. They have fallen into the water, causing contamination. We would like to get help in dealing with the locusts.
29-Aug-21	Qardo Bari	male	Locust	Hello Radio Ergo, my name is S.A.A in Qardo. There are have large swarms of locust that have taken a heavy toll on our farms. We would like to get help from the aid organizations. Thank you.
26-Aug-21	Puntland	male	Locust	Hello Radio Ergo my name is M.A.M calling from Puntland. I would like to report locusts that invaded us and we need to get help in dealing with this plague.
26-Aug-21	Puntland	male	Locust	Hello I would like to report the locust plague that has wreaked havoc. We are now hearing there have been campaigns to deal with the locusts although we have not seen the organizations spraying the locusts.
31-Aug-21	Bandiradley Mudug	male	Locust	Hello Radio Ergo, my name is A.Y in Bandiiradley. We have been invaded by large swarms of locust that have overwhelmed us and we have not been able to deal with them. Thank you.
29-Aug-21	Adado Galgadud	male	Locust	Hello my name is H.M.M in Adado. We have been invaded by locusts that have depleted our vegetation and affected our livestock. That is our main concern. Thank you.
26-Aug-21	Mogadishu Banadir	male	Locust	Hello Radio Ergo my name is A.A.E in Mogadishu. I would like to ask what causes the locust oubreak and how can we deal with it.
26-Aug-21	Middle Shabelle	female	Locust	Hello Radio Ergo my name is N.A.H in Middle Shabelle region. I would like to report locusts that invaded our farms, we need help. Thank you

31-Aug-21	Diinsor Bay	male	Locust	Hello Radio Ergo, I am calling from Diinsor. Locusts have descended on this area and it has destroyed our vegetation. We would like to get help. Thank you.
28-Aug-21	Goobweyn L.Juba	male	Locust	Hello my name A.A.M. I am calling from Goobweyn. I would like to report about the locust plague that is destroying our crops. We need the expert to tell us how we can control locusts? Thank you.
30-Aug-21	Ainabo Sarar	male	WASH	Hello Radio Ergo, my name is A. in Ainabo. I would like to speak about drought and the rise in heat. We would like to get water aid. Thank you.
27-Aug-21	Ainabo Sarar	male	WASH/IDPs	Hello I am calling from Ainabo, Sarar. We are doing well although there are many displaced people facing water shortage. The aid organizations should reach out to this area.
30-Aug-21	Togdher	female	WASH	Hello my name is I.J.I in Togdher. We are facing water shortage and we need the government to help us access water. Thank you.
30-Aug-21	Sanag	male	WASH	Hello Radio Ergo my name is A.M.S in Sanag region. We are facing drought and water shortage. We would like the government to bring us water aid. Thank you.
28-Aug-21	Sanag	male	WASH	Hello my name is A.A.A. I am calling from Sanag. I would like to report about drought in the area that has affected our livestock. we would like the government of Puntland to send help. Thank you
26-Aug-21	Hudun Sool	male	WASH	Hello Radio Ergo, I am calling from Hudun. There have been some areas that have got rainfall although we are facing drought and heat. We hope that we will get rainfall soon. Thank you.
30-Aug-21	Gardafuu Bari	male	WASH	Hello Radio Ergo, my name is M.M in Gardafuu, Bari. We are facing prolonged drought that is affecting our livestock and their fodder. We are praying for intervention. Thank you.
30-Aug-21	Qardo Bari	female	WASH	Hello my name is A.A in Qardo. We are facing water shortage and drought. Please share our message. Thank you.
26-Aug-21	Puntland	male	WASH	Hello Radio Ergo, I would like to speak about droughts that have devastated this area. We have not got rainfall in the past few months and we are appealing for help.
27-Aug-21	Bali-Busle Mudug	female	WASH/ Education	Hello Radio Ergo my name is H.H.F in Bali-Busle, Mudug. We are facing water shortage. We would also like to get education since we are young women. Thank you.
27-Aug-21	Dhuure Mudug	male	WASH/ Livestock	Hello Radio Ergo, my name is A.M in Dhuure. We are facing prolonged drought and water shortage. Our livestock have also got disease. We are appealing for humanitarian aid. Thank you.

30-Aug-21	Adado Galgadud	male	WASH	Hello Radio Ergo, my name is A. in Adado. We are facing water shortage, we get water from trucks who sell the tanks at \$2. We previously used to depend on reservoirs although they got contaminated. We are appealing for help. Thank you.
27-Aug-21	Madina Galgadud	male	WASH	Hello Radio Ergo my name is A.Y.A I am calling from Madina area in Galgadud region, we would like to report drought that affected pastoralists, we would like to get help. Thank you
27-Aug-21	Balanbale Galgadud	male	WASH	Hello Radio Ergo my name is M.S.A calling from Balanbale. I would like to report drought and no rain in the area.
31-Aug-21	Bahdo Galgadud	male	WASH	Hello Radio Ergo, my name is H.Y. in Bahdo. There have been droughts in the area that have affected us. The wells are drying up and we are calling out for help. Please share our message. Thank you.
29-Aug-21	Beledweyne Hiran	male	WASH	Hello Radio Ergo, my name is F. in Beledweyne. We are facing very high temperatures and the rainfall has delayed. Our livestock and farms depend on rain water. Thank you.
28-Aug-21	Bula-hawa Gedo	male	WASH	Hello Radio Ergo I am calling from Bula-hawa. I would like to report about lack of rain and failed rainy season. We need help. Thank you
29-Aug-21	Burdhubo Gedo	male	WASH	Hello Radio my name is I.M.A in Dhuro near Burdhubo. We are facing drought that has affected our livestock and farms. We are facing hardships and would like to get intervention. Thank you.
30-Aug-21	Somali Region, Ethiopia	female	WASH/ Food Security	Hello my name is S.A in Gashamo in Somali region of Ethiopia. We are facing water and food shortage in this area, we would also like to get medicine.
31-Aug-21	Durduri Sanag	male	Agriculture	Hello Radio Ergo, my name is G.A.A in Durduri. We are concerned about the crops that are not growing. We need the expert to tell us what is causing this.
27-Aug-21	Puntland	female	Agriculture	Hello Radio Ergo my name is R. in Marka-Ade. Our farms have been infested by pests and we would like to get help in dealing with these pests.
26-Aug-21	Galkayo Mudug	male	Agriculture	Hello Radio Ergo my name is A.A in Galkayo. We are farmers and we would like to get tips on how we can deal with pests in our crops. Thank you.
26-Aug-21	Galkayo Mudug	male	Agriculture	Hello Radio Ergo, I am calling from Galkayo, my name is A.M. I recently started farming and I would like to know how I can advance my farm. Thank you.
26-Aug-21	Jowhar M.Shabelle	male	Agriculture	Hello my name is A.A in Jowhar. I would like the agriculture expert to tell us the different types of maize. Thank you.

27-Aug-21	Beledweyne Hiran	male	Agriculture	Hello Radio Ergo, my name is A.A.Y in Beledweyne. I would like to speak about pests that have infested our farms. We would like to know how we can deal with these pests. Thank you.
29-Aug-21	Goobweyn L.Juba	male	Agriculture	Hello Radio Ergo, my name is A.A.M in Gobweyn. We are worried about pests that have invaded our maize plantations and they are eating the nutrients away. We would like to know how we can deal with these pests. Thank you.
29-Aug-21	Garbaharey Gedo	male	Agriculture	Hello Radio Ergo, my S.Y in Garbaharey. I am a honey harvester and I know about bees. We would like aid organizations to help us with the bee-keeping clothing.
30-Aug-21	South Central	male	Agriculture	Hello Radio Ergo, we have planted some tomatoes which have been attacked by pests and although we have tried to spray them, they are still on our farm. We need advice from the experts.
1-Sep-21	Jalalaqsi Hiran	male	Agriculture	Hello my name is G. in Jalalaqsi. We are farmers and we would like to get generators for the water needs and pesticides to deal with pest infestations. Thank you.
30-Aug-21	Ayn Togdher	male	Wildlife	Hello Radio Ergo, my name is I.M in Ayn. There have been foxes in the area attacking our livestock. Please share our message so that we can get help. Thank you.
27-Aug-21	Balli-dhig Togdher	male	Governance	Hello Radio Ergo, I am calling from Balli-dhiig. The roads in this area have been buried by sand and we would like to get help in clearing the sand. Thank you.
27-Aug-21	Togdher	male	Environment	Hello Radio Ergo my name is A.J in Togdher. There are people cutting down the trees to burn charcoal. We would like the aid organizations to help us deal with these people destroying the environment.