

**Brief Summary**

Callers this week (8-14 July 2021) to Radio Ergo's independent listeners' feedback platform were concerned mostly about water shortages and locusts affecting livestock and farming livelihoods in various parts of the country. Other topics of concern included lack of aid in some IDPs camps including for disabled people, and livestock diseases affecting pastoralist communities. Some callers also had questions for the COVID19 Radio doctor. The following summarises the calls by theme.

Water shortage – the biggest number of calls about water shortage came from Galmudug areas, with some also from southern regions including M. Shabelle, as well as parts of Somaliland including Togdher and Sanag. Most callers in the north called on their government to assist them. A female caller in Gol-janno, Somaliland, said they wanted more boreholes to be drilled. In Mudug, a caller in Baadweyn said local people lacked water and food. Another caller in Bulaley said they had to walk for 70 kilometres to fetch water. There were many callers from Galgadud, including from Abudwak, Adado, Qoryaweyn, Do'oley, and El-Garas. Callers said their livestock were being affected, people were being displaced, and they needed aid. Some called for aid organisations to drill wells. A caller in El-Garas said their livestock were dying due to lack of water and locusts eating the vegetation. In Middle Shabelle, callers in Warsheikh and Elasha-Biyaha complained of lack of water and their livestock failing. In Bay, farmers said their production had been damaged by water shortage. People in L. Juba and Gedo also complained of water shortage.

Locusts – the majority of calls about locusts came from Awdal, Togdher, and Sanag in the north. There were also a number of calls from Galgadud. A caller in Gabiley, Awdal, said locusts had invaded from all directions and they needed help. Several callers in different parts of Sanag said locusts were threatening their farms especially, as well as livestock grazing areas. A female caller in Badhan said their farms had been invaded by locusts and other crops pests. Farmers in Abudwak and Adado appealed for help to control locusts damaging crops. A female caller in Baidoa said locusts had invaded farms there.

Livestock – calls about diseases affecting goats and camels came mainly from central regions with some also from further south. A number of livestock herders continued to complain about hyenas and foxes killing their animals.

IDPs/PLWD – a female caller in Adado reported cases of diarrhoea in an IDP camps and called on Galmudug authorities to respond. A caller in Dollow, Gedo, said IDPs in the camps there had been forgotten and needs were high. Callers in Bay and another unidentified location said that disabled families had been neglected and they needed aid.

COVID19 – there were calls to the Radio Doctor from Togdher and Galmudug about symptoms and diagnosis. One caller asked if mosquitoes spread Coronavirus. Another wanted to know if someone could be treated with medicine for another condition if they had COVID19.

Date	Location	Gender	Theme	Remarks
13-Jul-21	Burao Togdher	male	COVID-19	Hello my name is A.A. I am calling from Burao. I would like to ask the doctor if mosquitoes can spread COVID-19. Thank you
11-Jul-21	Togdher	female	COVID-19	Hello Radio Ergo, my name is H.M in Togdher. I would like to know how we can tell someone has got the Coronavirus. Thank you.
10-Jul-21	Mudug Galkayo	male	COVID-19	Hello Radio Ergo my name is S.H.M in Galkayo I would like to ask the doctor to tell us the symptoms of the Coronavirus. Thank you
10-Jul-21	Guriel Galgadud	female	COVID-19	Hello Radio Ergo, my name is N. in Guriel. I would like to know if the Coronavirus and COVID are the same disease. Does the Corona 'virus' have a cure?
11-Jul-21	South Central	male	COVID-19	Hello, I would like to know if someone with the Coronavirus can be given other medicine or we should wait until the person recovers from the virus so that they can be given other medicine.
13-Jul-21	South Central	male	COVID-19	Hello Radio Ergo my name is S.S. The Coronavirus pandemic has killed many and affected many more. People should take caution.
10-Jul-21	Buhodle Togdher	male	WASH	Hello Radio Ergo my name is A.M.A I am calling from Buhodle we have been hit by recurring droughts. The water is scarce and we need help from the state and federal government. Thank you
8-Jul-21	Mariso Sanag	male	WASH	Hello my name is A.M.A, in Mariso, Sanag. We are facing water shortage and drought. We would like the government of Somaliland to help us. Thank you.
10-Jul-21	Somaliland	male	WASH	Hello Radio Ergo my name is J.M in Garoley we are suffering from shortage of water, we would like to get help. Thank you.
11-Jul-21	Somaliland	male	WASH	We are concerned about water shortage, we had boreholes that were drilled in the area, however the water has been depleted. We would like to get more boreholes. Thank you.
14-Jul-21	Somaliland	female	WASH	Hello my name is H.I.H. I am calling from Gol-janno. This area has been hit by drought and water shortage and we need the government to help us drill boreholes.
13-Jul-21	Ba'adweyn Mudug	male	WASH	Hello My name is D.A. I am calling from Ba'adweyn. I would like to report food and water shortage that has affected the local people. We need humanitarian intervention. Thank you
12-Jul-21	Bulaley Mudug	male	WASH	Hello Radio Ergo, my name is A. I am calling from Bulaley, we are suffering from lack of water. We walk for 70 kilometres to get water. We would like to get help thank you

12-Jul-21	Abudwak Galgadud	female	WASH	Hello Radio Ergo my name is U. I am calling from Abudwak, we are facing water shortage and we need the Galmudug state government to help us get water. Thank you
9-Jul-21	Abduwak Galgadud	male	WASH	Hello Radio Ergo, my name is L. in Lanwardiye, Abduwak. We are facing prolonged drought and water shortage that is affecting our goats and camels. We would like Radio Ergo to share our message with the government so that we can get help.
11-Jul-21	Abduwak Galgadud	male	WASH	Hello Radio Ergo, my name is I. in Abudwak. There is drought in this area that has displaced people from the area. We have stayed here although we face hardship. We would like to get help. Thank you.
9-Jul-21	Adado Galgadud	male	WASH	Hello Radio Ergo, my name is R.N. in Adado, Galgadud. We are facing drought, the water in the water catchment area has been depleted. We don't have generators to help us get water from the boreholes. We would like to get water aid. Thank you.
11-Jul-21	Qoryaweyn Galgadud	male	WASH	Hello Radio Ergo, my name is M.A.Y in Qoryaweyn, Galgadud. This area is facing drought and water shortage that has affected our livestock. We would like humanitarian organizations to help us. Thank you.
8-Jul-21	Do'oley Galgadud	male	WASH	Hello Radio Ergo, my name is H.N.H in Do'oley. There is water shortage that has affected the people and livestock and we would like to get help. Thank you.
9-Jul-21	Galgadud	male	WASH/ Conflict	Hello Radio Ergo, my name is A.N.E in Galgadud. We are concerned about water shortage, the water we have is bitter and we would like the aid organizations to reach us and help us drill water wells. We would also like the government to help us deal with insecurity in the area.
10-Jul-21	El-Garas Galgadud	male	WASH/Locust	Hello Radio Ergo, my name is A. in El-Garas. Our livestock are dying due to water shortage and locust plague. The people are facing hardships and we are calling out for help. Thank you.
11-Jul-21	Warsheikh M.Shabelle	male	WASH	Hello Radio Ergo, my name is A.A.D in Warsheikh. I would like to speak about drought and water shortage that has affected our livestock. We didn't get the Gu rainfall and it is now the dry season. We are appealing for intervention. Thank you.
11-Jul-21	Warsheikh M.Shabelle	male	WASH	Hello Radio Ergo, my name is A.A in Warsheikh, M.Shabelle. We are facing drought and water shortage, there are also winds that are blowing sand. We are losing our livestock and we are

9-Jul-21	Elasha Biyaha M.Shabelle	female	WASH	Hello Radio Ergo, my name is A.O.A. in Elasha-Biyaha. We are facing water shortage. Thank you Radio Ergo for your services.
11-Jul-21	Qoryolley L.Shabelle	male	WASH/ Health	Hello my name is A.A.O in Qoryolley, Lower Shabelle. We would like to get water and health services in this area. Thank you.
11-Jul-21	Burhakaba Bay	male	WASH	shortage. This year the farm productivity has been derailed and we are calling for intervention. Thank you.
9-Jul-21	Burhakaba Bay	male	WASH	Hello Radio Ergo my name is A.M. I am calling from Burhakaba, we are facing drought and water shortage and we are calling for help.
9-Jul-21	Dollow Gedo	male	WASH	Hello my name is B.A.D in Qansahley. We are facing drought and water shortage. We are losing our livestock and we would like to get help. Thank you.
10-Jul-21	Burgabo L.Juba	male	WASH	Hello Radio Ergo, my name is M.J.H in Buurgaabo. There is water shortage in the area and we would like the aid organizations to help us. Thank you.
11-Jul-21	Kismayo L.Juba	male	WASH	Hello Radio Ergo, my name is M.F.H in Kismayo, Lower Juba. There is water shortage in the area and we would like the aid organizations to help us get water. Thank you.
9-Jul-21	South Central	male	WASH	Hello Radio Ergo, we are facing drought and water shortage. We would like to get help in this dry season. Please share our message. Thank you.
10-Jul-21	South Central	male	WASH	Hello Radio Ergo, my name F.M in Qurubale. We are facing water scarcity. We previously depended on water wells and now the water has been depleted. I have lost 28 goats yesterday and we are appealing for help. Thank you.
13-Jul-21	Somali region Ethiopia	male	WASH	Hello my name A.M.O. I am calling from Buur-ader. We are in the dry season and water shortage is looming in the area. Please share our message.
14-Jul-21	Somali region Ethiopia	male	WASH	Hello my name is A, in Somali Ethiopian region. I would like to report water shortage that has ravaged our area. We need the government and aid organizations to bring us aid.
12-Jul-21	Somali region Ethiopia	female	WASH	Hello Radio Ergo my name is F.A.O. I am calling from Dhagahbur we are suffering from drought and winds in the area, we would like the Somali government to get us help thank you
9-Jul-21	Borama Awdal	male	Locust	Hello Radio Ergo, my name is A.M. in Borama. We are doing well although this area has been invaded by swarms of locusts.

9-Jul-21	Baki Awdal	male	Locust	Hello Radio Ergo, my name is M.S.B in Baki. We are pastoralists and we have been affected by locusts. We would like to get help. Thank you.
9-Jul-21	Gabiley Awdal	male	Locust	Hello Radio Ergo, A.N.M in Gabiley. We are worried about locusts that have invaded us from all directions. We are losing our vegetation and we would like the Somaliland authorities to help us
14-Jul-21	Togdher	male	Locust	Hello My name is J.A.M, I am calling from Togdher. I would like to report about locusts that have destroyed our produce. Thank you
12-Jul-21	Togdher	male	Locust	Hello Radio Ergo my name is A.M in Togdher, we are suffering from a locust plague that has descended on the area, we need help in controlling these insects. Thank you
8-Jul-21	Balidhiig Togdher	male	Locust/ WASH	Hello Radio Ergo, my name is D.H.B. I am calling from Balidhiig, we are complaining about drought, increase in temperatures, and locusts. We would like to get intervention from the Somaliland government.
8-Jul-21	Sanag	male	Locust	Hello Radio Ergo, my name is M.A.J from Sanag, we are worried about locusts that overwhelmed this area. They have destroyed the vegetation. We would like Radio Ergo to share our message. Thank you.
8-Jul-21	Badhan Sanag	female	Locust	Hello my name is A.A.A, from Badhan, we are farmers and our crops have been invaded by locusts and other pests, we are therefore asking for intervention from aid organizations.
8-Jul-21	Badhan Sanag	male	Locust	Hello Radio Ergo, my name is M.A.S from Badhan, we are complaining about locusts that have devastated us, we are would like the government to help us. Please share our message.
10-Jul-21	Hingalol Sanag	male	Locust	Hello Radio Ergo, my name A.O.F I am calling from Hingalol, we are suffering from locusts that invaded our farms and destroyed our plants and trees, we need help. Thank you.
11-Jul-21	Dhahar Sanag	female	Locust	Hello Radio Ergo, my name is N.H. A in Dhahar. We are concerned about the plague of locusts that has wreaked havoc. Please share my message with the experts so that we can know how to deal with the locusts. Thank you.
8-Jul-21	Dhalah Sanag	female	Locust/ WASH	Hello Radio my name is H.F in Dhalah, I am requesting the Somaliland government to bring us aid. There is a locust invasion, the livestock are in a dire situation, and we are facing water shortage. We would like to get humanitarian aid.
13-Jul-21	Puntland	male	Locust	Hello Radio Ergo, I would like to speak about locusts that descended on us last year and they have been around since then. We would like aid organizations to help us spray the locusts. Thank you.

11-Jul-21	Qardo Bari	male	Locust	Hello Radio Ergo, my name is A.F.S in Qardo. We are worried about locusts that have descended on this area and we would like to get help in protecting our vegetation. Thank you.
14-Jul-21	Bur salah Mudug	male	Locust	Hello my name is M.A .I am calling from Bur-salah. I would like to report about severe invasion of locusts that have destroyed our produce and caused a lot of damage, we need help . Thank you
9-Jul-21	Abudwak Galgadud	female	Locust	Hello Radio Ergo, my name is U. in Abudwak. We have been devastated by locusts that have descended on our vegetation. They are eating away everything and we would like to get help.
13-Jul-21	Abudwak Galgadud	female	Locust	Hello. My name is H.W. I am calling from Abudwak. I would like to report about a locust plague in the area that has damaged our produce and we would like to ask how can we can control it, thank you.
10-Jul-21	Adado Galgadud	female	Locust	Hello Radio Ergo my name A.A. I am calling from Adado, we are suffering from locusts in the area. Thank you.
10-Jul-21	Adado Galgadud	female	Locust	Hello Radio Ergo my name is F.I. I am calling from Adado, we are suffering from locusts that invaded our farms. We need aid organizations to get us help. Thank you.
12-Jul-21	Baidoa Bay	female	Locust	Hello Radio Ergo. My name is F. I am calling from Baidoa. We are suffering from locusts that are invading our farms, we need help. Thank you.
14-Jul-21	South Central	female	Locust	Hello Radio Ergo, my name D. I would like to ask how can you control a locust plague, also I would like the experts to tell us how much damage the locusts can do to us if we don't deal with them. Thank you.
11-Jul-21	South Central	male	Locust	Hello Radio Ergo, Radio Ergo, my name is A. Locusts have wreaked havoc, they are eating the green and the dry grass that our livestock would feed on in the dry season. We would like to get intervention. Thank you.
12-Jul-21	Somaliland	male	Livestock	Hello Radio Ergo. I would like to ask the doctor if 'Dawo-Maqaar' medicine used to treat livestock is injected or given to the animals orally. Thank you.
9-Jul-21	Hinlabi Mudug	male	Livestock	Hello Radio Ergo, my name is M.A in Hinlabi, Mudug region. Our goats have got a disease locally know as 'Dhabar-Jashe.' The goats are sick and weak, they are just being slaughtered so that they don't just die. We would like to get help.
9-Jul-21	Harardhere Mudug	male	Livestock	Hello Radio Ergo, my name is D.A.Y. I am calling form Harardhere, my goats are sick and they have got an unknown diseases, that we have never seen before. They are bleeding and we would like to know how we can treat our goats.
9-Jul-21	Abudwak Galgadud	female	Livestock	Hello Radio Ergo, my name is N. in Abudwak, Galgadud. We are pastoralists keeping around 100 goats and they are sick. They are coughing and they have got running noses.

10-Jul-21	Dhusamareb Galgadud	male	Livestock	Hello my name is M. in Dhusamareb. I would like to ask the vet doctor what causes the camels to have swollen throats and they are not feeding. Thank you.
12-Jul-21	Banadir Mogadishu	male	Livestock	Hello I am calling from Mogadishu. I would like to ask the doctor what causes the animals to cough and have running noses. Thank you.
10-Jul-21	Bal'ad M.Shabelle	female	Livestock/ WASH	Hello Radio Ergo, my name is S.I in Bal'ad. I would like to speak about drought and measles affecting our goats. I would like to know how we can treat the measles and CCPP disease. Thank you.
10-Jul-21	Bay	male	Livestock	Hello Radio Ergo, I am calling from Bay region, my name is H. Our goats are sick and they have CCPP disease. We would like to know how we can treat our livestock.
14-Jul-21	South Central	male	Livestock/ Wildlife	Hello Radio Ergo My names is S.M.Y. I would like to speak about foxes that have attacked and killed our goats. We would like to get help in dealing with these wild animals.
8-Jul-21	Gashamo S.E. Region	male	Livestock	Hello Radio Ergo, I am calling from Gashamo. Our goats have got an unknown disease that is affecting their mouths and we would like the vet doctors to advise us.
8-Jul-21	Middle Shabelle	male	Livestock/ Wildlife	Hello Radio Ergo, my name is A.M. in Middle Shabelle. There are wild animals including hyenas that are attacking us and our livestock. We would like to get help so that can deal with these wild animals.
14-Jul-21	Qoryo-Weyn Mudug	male	Wildlife	Hello my name is F.J.M. I am calling from Qoryoweyn. I would like to report about hyenas that have increased in the area and which have caused a lot of fear to the people.
9-Jul-21	South Central	male	Wildlife	Hello Radio Ergo, I would like to speak about hundreds of monkeys that have attacked my farms, we would have been trying to chase them away but they are very many. We would like to get help. Thank you.
13-Jul-21	Puntland	male	Agriculture	Hello my name is D.S in Fahmo area. I would to ask the expert to tell us how we can grow carrots and onions. Thank you.
13-Jul-21	Garowe Nugal	male	Agriculture	Hello Radio Ergo, my name is A.H.A in Garowe. I would like to ask the agriculture expert to tell us what happens to the farm if the water used is either too much or too little.
10-Jul-21	Galgadud	male	Agriculture	Hello Radio Ergo I am calling from Galgadud. We are farmers that have been hit by locusts and we would like the experts to help us deal with white pests that are affecting our tomato
11-Jul-21	Beledweyne Hiran	male	Agriculture	Hello my name is D. in Beledweyne. I would like to ask the agriculture expert to tell us how we can deal with pests including caterpillars that attack our farm produce. Thank you.
13-Jul-21	Buaqable Hiran	male	Agriculture	Hello Radio Ergo, my name is I.A.A in Buaqable, Hiran. We have been trying to plant crops but they have failed. We have got enough water since we plant right next to the river. We would like

9-Jul-21	Bal'ad M.Shabelle	male	Agriculture	Hello my name is M.A in Bal'ad. Our produce is getting white and we don't know what is causing this or how we can get rid of the white substance growing on the produce. We need help.
13-Jul-21	Baidoa Bay	male	Agriculture	Hello Radio Ergo, my name is M.H in Baidoa. I would like the expert to tell me how I can start farming and what I might need. Thank you.
9-Jul-21	Beledhawo Gedo	male	Agriculture	Hello Radio Ergo, my name is M.S.A in Beledhawo. Our farms have been infested by pests and we would like to know if we should use pesticides to kill the pests. Thank you.
14-Jul-21	South Central	male	Agriculture	Hello Radio Ergo, my name is Y.M. We would like to get support so that we can deal with pests affecting our crops.
11-Jul-21	Adado Galgadud	female	Health/IDPs	Hello Radio Ergo, my name is N. in Adado, Galgadud. I would like to report diarrhoea cases in the IDP camp, we would like the Galmudug government to reach us swiftly. Thank you.
8-Jul-21	Dollow Gedo	male	IDPs	Hello Radio Ergo, my name is H.K.M in Dollow. We are IDPs and the aid organizations have forgotten the camps. There are many people that are facing hardship and we would like the aid organizations to visit this area and see the dire situation of the residents.
10-Jul-21	Abduwak Galgadud	male	IDPs	Hello Radio Ergo, I am calling from Abudwak. There are destitute and paralyzed families in this area and we are appealing to the aid organizations to help us. Thank you.
10-Jul-21	Baidoa Bay	male	PLWD	Hello Radio Ergo my name is I.M.A in Baidoa, Bay. We are people living with disabilities and the aid organisations have not been active to help us in this area. We are appealing for support.
9-Jul-21	South Central	female	PLWD	Hello Radio Ergo, my name is F.A.A, we are people living with disabilities. We are destitute families who need help. In the past few days there has been some cash aid that was given out in this area however we have been neglected. We would also like to get help.
11-Jul-21	Beledweyne Hiran	male	Aid	Hello Radio Ergo my name is A.M.H in Beledweyne, Hiran. We sometimes get aid, however it is unfortunate that the aid is given to people that chew khat. People that use drugs are not fit for such positions. Thank you.
10-Jul-21	Somaliland	male	Weather forecast	Hello Radio Ergo, we are in the dry season and we would like to get updates from the weather forecast groups so that we can know when to expect rainfall.
8-Jul-21	Isku-Shuban Bari	male	Governance	Hello Radio Ergo, my name is A.K in Isku-Shuban. There is sand that has been blown on the roads, the paved road has been buried by the sand and it is now hard for the vehicles to move around. We need the government to help us.

14-Jul-21	El-wak Gedo	male	Governance	Hello Radio Ergo my name is A.A.A in El-wak. We are concerned about poor connection as the tele-communication masts were destroyed by Kenyan forces.
9-Jul-21	Qalanqalo Sanag	male	Environment	Hello Radio Ergo, my name is A.I in Qalanqalo, Sanag. I would to speak about aeroplanes that are polluting the air with smoke which is forming clouds and could be harmful to the vegetation and livestock. Please share our message so that we can intervention.
11-Jul-21	Badhan Sanag	male	Conflict	Hello Radio Ergo, my name is M.H.J in Badhan, Sanag. I would like to speak about clan conflict that has ravaged the area. We are calling out to the Puntland government for intervention and peace settlement.
12-Jul-21	Lafoole Hiran	male	Floods	Hello Radio Ergo, my name is A.H. I am calling from Lafoole, we are suffering from recurring floods that have destroyed our farms and houses and we want the Somali government to help us. Thank you.
9-Jul-21	Bosaso Bari	male	Rain	Hello my name is A.M.A in Bosaso. We are doing well and we have got rainfall, there is no drought and hardships as per the reports of some people. We are happy and we are doing well.
9-Jul-21	Abudwak Galgadud	female	Rain	Hello Radio Ergo, my name is F.K.Y in Abudwak. We are doing well and we have got rainfall, this year has been good to us and our livestock. Thank you.
12-Jul-21	Bardera Gedo	male	Rain	Hello Radio Ergo, my name is I.M in Bardera. Our farms and livestock are doing very well. I hope that the other people complaining of drought will get rainfall.
13-Jul-21	Qoryale Togdher	male	Education	Hello my name is A.J.D. I am calling from Qoryale. There is a lack of education in the area, we have schools but most of the people fail to afford the fees. We need help from the government .Thank you