



Brief Summary

Callers this week (22-28 July 2021) to Radio Ergo's independent feedback platform were concerned mostly by ongoing effects of drought and water shortage, destruction of crops and grazing by locusts, and other livelihood-related challenges. Questions and comments came in about COVID19, as well as calls for advice and help from veterinary and agricultural experts. A few callers were also concerned about the dumping of waste in their areas, which is a common complaint. The following summarises the calls by theme.

Water – in the north, there were complaints about water scarcity in Awdal, Togdher, Sanag, and Sool. A caller in Borama said they needed reservoirs to store rainwater and avoid flooding. A caller in a village in Somaliland said they had suffered drought, water shortage, and locusts, and needed aid. Callers in parts of Puntland were mainly worried by the effects of drought on their livestock. A caller in Garasley said severe drought had caused loss of animals and hunger. Among the callers from Galgadud were those in Adado, Hananbure, and Biyo-gadud. They spoke of prolonged drought and many had lost farms and fodder to locusts. In the south, callers spoke of failed rains, drought and water scarcity in parts of Lower and Middle Shabelle, Bay, and Gedo regions. A farmer in Rahole, Bay, said they had not been able to plant anything this season due to lack of water.

Locusts – most calls about invasions of locusts came from Somaliland and Puntland. Several people in Sahil, Togdher, called for intervention as the area had been hit by swarms of locusts, on top of drought. Other affected areas named were Buhodle, Erigabo, and Lasanod. A caller in Dusamareb said their farms had failed due to the locusts. In Mogadishu, a farmer said he had no food for his children as locusts had destroyed his crops. A farmer in Barey, M. Shabelle, said they were concerned about food shortages after locusts destroyed their farms.

Sanitation and Health – callers in parts of Bari, Galgadud, Hiran, and Banadir complained about the dumping of waste in their areas causing the risk of disease outbreaks. In Qardo a caller said the waste made them vulnerable to diseases including Coronavirus. A caller in Mogadishu said the waste included medical syringes.

COVID19 – there were calls from different parts of the country, mainly wanting to know how to diagnose someone with Coronavirus, or other questions about symptoms. A female caller in Galgadud asked how to distinguish TB from COVID19. A female caller in Togdher said they had received the vaccine and were doing well. Another female caller in Beletweyne wanted to know if a 14 year-old could be vaccinated. A caller in Galkayo said they had not heard much news about COVID19 so assumed it had reduced. Another in Galgadud wanted the Coronavirus alerts on mobile phones to be stopped as they caused fear.

Livestock – pastoralists in various areas reported unknown diseases affecting their livestock and wanted help and advice. A caller in Sanag said his camels were sick, and they also had a problem with the locusts. Another caller in Sanag was puzzled that his goats had diarrhoea which normally comes in the rainy season. In M. Shabelle, a caller in Gashanle said they needed veterinary services in their area and their livestock has unknown diseases. In Hudur, Bakool, there were also reports of unknown animal disease as well as destruction of fodder by locusts.

IDPs – a caller in an IDP camp in Abudwak said aid was being diverted to people who even had houses and cars. IDPs displaced by conflicts in parts of Galgadud said they needed aid in Deynile on the outskirts of Mogadishu. A caller in Dollow, Gedo, called for aid for IDPs to avoid them being displaced again.

Conflict - callers in Galgadud and Sanag said clan conflicts were causing fear and uncertainty and they wanted intervention to resolve the conflicts.

Date	Location	Gender	Theme	Remarks
28-Jul-21	Qoryalle Togdher	male	COVID19	Hello Radio Ergo, my name is A. in Qoryalle. I would like the doctor to tell us how we can protect ourselves from the Coronavirus. Thank you.
25-Jul-21	Togdher	female	COVID19	Hello Radio Ergo, my name is L.H.F in Togdher. We have got the Coronavirus vaccines and we are doing good. Thank you Radio Ergo.
22-Jul-21	Somaliland	male	COVID19	Hello Radio Ergo I would like to ask the doctor how we can identify someone who has got the Coronavirus disease. Thank you.
28-Jul-21	Qardo Bari	male	COVID19	Hello Radio Ergo my name is M.G in Qardo. I would like to know the symptoms of the Coronavirus and how we can know if someone has got the virus.
23-Jul-21	Galkayo Mudug	male	COVID19	Hello my name is A.W. I am calling from Galkayo. We have not been getting news on the Coronavirus and lately it seems like the spreading of COVID19 has slowed down.Thank you
22-Jul-21	Galkayo Mudug	male	COVID19	Hello Radio Ergo, my name is B.H.A in Galkayo. We are doing well, I would like to know the best way to treat the Coronavirus.
27-Jul-21	Adado Galgadud	female	COVID19	Hello Radio Ergo my name is D. in Adado. I would like the doctors to tell us how we can stay safe from the Coronavirus. Thank you.
26-Jul-21	Galgadud	male	COVID19	Hello Radio Ergo, my name is A. in Galgadud. We are requesting the voice messages on the Coronavirus that pop up when trying to make a call to be removed. It has created fear among the people thinking they might have got the Coronavirus.
23-Jul-21	Galgudud	female	COVID19	Hello my name is F.L.S. I am calling from Galgudud. I would like to know what is the difference between Tuberculosis and COVID19. Thank you
22-Jul-21	Beledweyne Hiran	female	COVID19	Hello Radio Ergo, my name is A. in Beledweyne. I would like to know if a 14 year old person can take the Coronavirus vaccination. Thank you.
24-Jul-21	Jowhar M.Shabelle	male	COVID19	Hello Radio Ergo my name is M.M.A in Jowhar. I would like to ask the doctor how we can tell if someone has got the Coronavirus. Thank you
27-Jul-21	Baidoa Bay	male	COVID19	Hello Radio Ergo my name is M.A.A in Horsed, Baidoa. I would like to know the symptoms of the Coronavirus and how we can tell if someone has the disease.
26-Jul-21	Bardera Gedo	female	COVID19/ Livestock	Hello Radio Ergo my name is A.A in Bardera. I would like to know if the livestock can get the Coronavirus. Thank you
25-Jul-21	Gedo	female	COVID19	Hello Radio Ergo, my name is I.M.S in Gedo. I would like to know how we can identify someone with Coronavirus.
23-Jul-21	South Central	male	COVID19	Hello we are suffering from coughing and sore throat especially in the morning, we are not sure if it is the Coronavirus. We would like to know what causes it. thank you

27-Jul-21	South Central	male	COVID19	Hello Radio Ergo, I would like to know the symptoms of the Coronavirus. There is an old man here who we think might have the virus. Thank you.
26-Jul-21	Qardo Bari	male	WASH/Health/COVID19	Hello Radio Ergo my name is A. in Qardo. I would like to inform you that the area is covered with waste being dumped and this makes us vulnerable disease that could break out, including the Coronavirus.
26-Jul-21	Abudwak Galgadud	male	WASH/Health	Hello Radio Ergo my name is O. in Abudwak, Galgadud. We are facing drought and water shortage. There is also waste dumped in the area which is a threat to our livestock and children.
27-Jul-21	Beledweyne Hiran	male	WASH/Health	Hello Radio Ergo, my name is A.H in Beledweyne. I would like to report waste being dumped in the area and the risk of diseases spreading. The government is not doing anything and we are sharing our message so that we get measures to stop this.
22-Jul-21	Yaqshid Banadir	male	WASH/Health	Hello my name is A. in Yaqshid. There is a lot of waste being dumped in the streets which is unsafe. Thank you Radio Ergo.
28-Jul-21	Mogadishu Banadir	male	WASH/Health	Hello Radio Ergo my name is B. in Mogadishu. I would like to speak about waste and recently even syringes being dumped in the area.
23-Jul-21	Lower Shabelle	female	Health Services	Hello my name is A.A. I am calling from Lower Shabelle. There are no hospitals in this area and we need the the government to install doctors and health centres in the area. Thank you
26-Jul-21	Abudwak Galgadud	male	IDPs/Aid diversion	Hello Radio Ergo, my name is S.I am calling from Abudwak, in particular Daya'an camp. I would like to report aid diversion in the camps. The aid does not reach us and it is given to people that

27-Jul-21	Mogadishu Banadir	male	IDPs	Hello my name is A.A.A in Deynile. I would like to speak about some of us IDP families that have migrated from Amaro, Harardhere and El-Bur. We were displaced by conflicts and we are sharing our message so that we can get help. Thank you.
27-Jul-21	Dollow Gedo	male	IDPs	Hello Radio Ergo, my name is A.I.H in Dollow. There are IDP families in this area who are facing hardships and we would like aid organizations to come to these people before they are displaced
25-Jul-21	Maaga Marodi Jeh	male	Aid	workers have refused to give us aid. We would like to inform Radio Ergo that we have been neglected and cast aside. Please share our message.
28-Jul-21	Sahil Togdher	male	Locust/WASH	Hello Radio Ergo my name is A.O.D in Sahil. We are facing drought and locusts that are taking a heavy toll on our vegetation and we are appealing for intervention. Thank you.
28-Jul-21	Sahil Togdher	male	Locust	Hello Radio Ergo, my name S.A.H in Sahil. I would like to speak about the locust plague which has been a disaster to the country. We pray that the locusts will just disappear.
22-Jul-21	Sahil Togdher	male	Locust	Hello Radio Ergo N.H.A I am calling from Sahil region. This area has been invaded by plagues of locusts and we would like the get intervention from the government and aid organizations. Thank you.
28-Jul-21	Buhodle Togdher	male	Locust	Hello Radio Ergo, my name is N.A in Buhodle. I would like to ask the expert to tell us how we can control locusts that invaded our farms. Thank you.
26-Jul-21	Sanag	male	Locust	Hello Radio Ergo, my name is F.Q in Sanag. We have been invaded by locusts that have eaten away our livestock fodder. We would like the aid organizations to help us deal with the locusts. Thank you.
24-Jul-21	Sanag Erigabo	male	Locust	Hello Radio Ergo I am calling from Erigabo in Sanag region. The locusts are flying over us and descending on our vegetation. We would like the Somaliland government to help us spray these insects. Thank you.
22-Jul-21	Lasanod Sool	male	Locust	Hello Radio Ergo, my name is A. in Lasanod. Locust plagues have descended on us and we would like to get control measures.
26-Jul-21	Somaliland	male	Locust	Hello Radio Ergo, my name is Q.A.D. I own a farm however the locust plague has descended on my farm and I am requesting aid organizations to reach us with swift aid. Thank you.
24-Jul-21	Somaliland	male	Locust	Hello Radio Ergo my name is M.J in Sodonley area, we have been invaded by locusts that have destroyed our farms, we would like the Somaliland government to reach us with help. Thank you.
26-Jul-21	Qardo Bari	female	Locust	Hello Radio Ergo my name is S.A. in Qardo. We have been invaded by locusts that have wreaked havoc. Please share our message so that we can get intervention. Thank you.

28-Jul-21	Galkayo Mudug	male	Locust	Hello Radio Ergo, my name is I.T in Galkayo. I would like to speak about the locust plague that has wiped out our vegetation and we would like to get help. Thank you.
27-Jul-21	Dhusamareb Galgadud	male	Locust	Hello Radio Ergo my name is M.A in Dhusamareb. We have been hit by locusts and we would like to get intervention in dealing with the plague. Our farms have failed due to the locusts.
27-Jul-21	Mogadishu Banadir	male	Locust/Food Security	Hello Radio Ergo, my name is F. in Mogadishu. I am a farmer and the crops have been invaded by locusts. We don't have food for our children.
24-Jul-21	Jowhar M.Shabelle	female	Locust	Hello Radio Ergo my name is F. I am calling from Jowhar, the locusts have wreaked havoc and they are now destroying our vegetation. We are appealing for help. Thank you.
24-Jul-21	Barey M. Shabelle	male	Food Security/ Locust	Hello Radio Ergo my name is S.A.H. I am calling from Barey, we are concerned about food shortage as the locusts have destroyed our farms. We are calling out for help. Thank you.
28-Jul-21	South Central	male	Locust	Hello Radio Ergo, locust plagues have descended on this area and we would like to know how we can deal with these destructive insects. Thank you.
22-Jul-21	Sanag	male	Conflict	Hello Radio Ergo, my name is M.A.S in Sanag. There are clan conflicts in the area and we are calling out to the government officials to bring a peace settlement.
25-Jul-21	Adado Galgadud	female	Conflict/ WASH	Hello Radio Ergo my name is H.A in Adado. There are conflicts in the area that have created fear and uncertainty. Also the rainfall has delayed and we are facing water shortage. Thank you.
22-Jul-21	Galgadud	male	Conflict	Hello Radio Ergo I am calling from Galgadud. There are clan conflicts in the area and people are living in fear and uncertainty. We are appealing for intervention and good governance.
26-Jul-21	Somali Region Ethiopia	female	Conflict/IDPs	Hello Radio Ergo my name is N.A in Ethiopian Somali state. We are worried about the conflicts going on in the country. We have been displaced and we would like to get help. Thank you.
25-Jul-21	Borama Awdal	male	WASH	Hello Radio Ergo, my name is A.Y.S in Borama. Whenever we get rainfall we don't have water catchment areas and other means of storing the rain water and it ends up being destructive by causing floods. We would like to get reservoirs.
24-Jul-21	Sarar Togdher	male	WASH	Hello Radio Ergo my name is A.A.O I am calling from Sarar, we are suffering from lack of water, we would like aid organizations to get us water aid. Thank you
27-Jul-21	Dhahar Sanag	male	WASH	Hello Radio Ergo, my name is A in Dhahar. We are doing well although there is drought and water shortage in the area. We would like aid organizations to visit this area. Thank you.

25-Jul-21	Sool	male	WASH/Locust	Hello Radio Ergo, my name is Y.H.A in Sool region. We are worried about lack of fodder and water for our livestock. The locusts have taken a heavy toll on this area and we would like to get intervention. Thank you.
23-Jul-21	Somaliland	male	WASH/Locust	Hello Radio Ergo my name is A.A.F I am calling from Ali-Adan village. This area has been rocked by drought, water shortage and locusts in the area. We are appealing for help. Thank you
28-Jul-21	Garowe Nugal	male	WASH	Hello my name is A.M.A in Garowe. There is drought in the area, the nomadic pastoralists have been hit by drought. We would like aid organizations to bring us aid.
23-Jul-21	Puntland	male	WASH	Hello my name is O.M. I am calling from Puntland region. We are facing drought which has affected our livestock.
23-Jul-21	Garasley Puntland	male	WASH/Food Security	Hello Radio Ergo my name is Y.A.A I am calling from Garasley, we are suffering from severe drought in the region which has resulted in loss of our livestock and hunger we need help, thank
24-Jul-21	Puntland	male	WASH	Hello Radio Ergo my name is M.G in Hiriru, we are suffering from drought in the area we need help thank you
24-Jul-21	Hananbure Galgadud	male	WASH	Hello Radio Ergo my name is A.A.M in Hananbure we are suffering from lack of water, we need help, thank you
24-Jul-21	Biyo-gadud Galgadud	male	Locust/WASH	Hello Radio Ergo my name is D. in Biyo-Gadud area. We have been invaded by locusts that have destroyed our farms. They are excercabating the already dire situation faced by drought-hit families. We need help. Thank you
24-Jul-21	Adado Galgadud	male	WASH/Locust	Hello Radio Ergo my name is A.A. I am calling from Adado. We are facing water scarcity, there are also locusts that have descended on our farms and livestock fodder. We would like to get control measures. Thank you.
25-Jul-21	Adado Galgadud	male	WASH	Hello Radio Ergo, my name is A.A in Adado. We are facing water shortage and lack of fodder on the fields. Some of the generators in the wells have broken down.
24-Jul-21	Galgadud	male	Locust/WASH	Hello Radio Ergo my name is N.A.M. I am calling from Galgadud region. Locusts and drought have ravaged our farms and vegetation and we are calling out for help. Thank you.
28-Jul-21	Galgadud	male	WASH	Hello Radio Ergo, my name is A.O. in Galgadud. There has been prolonged drought and we are facing water scarcity. We would like Radio Ergo to share our message so that we can get help. Thank you.
23-Jul-21	Afgoye L.Shabelle	male	WASH/ Locust	Hello my name is N. I am calling from Afgoye. I would like to report about drought and the locust plague in the area. We need help from the aid services. Thank you
27-Jul-21	Jowhar M.Shabelle	male	WASH	Hello Radio Ergo, my name is M.J in Jowhar. We are facing water shortage that has affected the farms and livestock. Our main concern is the water scarcity.

23-Jul-21	Middle Shabelle	male	WASH	Hello my name is Z.M.A. I am calling from Middle Shabelle region. We are in the dry season and we are facing drought and water shortage. We need the aid organizations to reach out to us. Thank you.
26-Jul-21	Rahole Bay	male	WASH	Hello Radio Ergo, my name is I.M.H in Rahole, Bay. We are facing water shortage and we have not been able to do our farming this season.
23-Jul-21	Bardera Gedo	female	WASH	Hello my name is B.M. I am calling from Bardera. I would like to report drought and lack of water in the area. We are calling out for help. Thank you Radio Ergo.
22-Jul-21	Dollow Gedo	male	WASH	Hello Radio Ergo my name is M.K I am calling from Dollow, we are facing water shortage and we are appealing for water aid. Please share our information. Thank you Radio Ergo.
23-Jul-21	South Central	female	WASH	Hello my name is S.N. I would like to report prolonged drought and water shortage in the area. The rains have failed and we are now facing drought. Thank you
22-Jul-21	South Central	male	WASH	Hello Radio Ergo, my name is F. I am calling from Dhumburod. We are facing water shortage and we would like the government to help us get water. Thank you.
27-Jul-21	South Central	female	WASH	Hello Radio Ergo, I am calling from Aramala. We are facing water shortage and we would like to get help. Thank you.
23-Jul-21	Somal Region Ethiopia	female	WASH/ Locust	Hello my name is M.S. I am calling from Werder. I would like to report about drought and a locust plague in the area that have taken a heavy toll on this area. Thank you
22-Jul-21	Ayn Togdher	male	Livestock	Hello Radio Ergo my name is M.A.F I am calling from Ayn, Buhodle. Our livestock have got unknown diseases and we would like to know how we can deal with these diseases.
27-Jul-21	Bali-Alanle Togdher	male	Livestock	Hello Radio Ergo my name is Y.A.E in Bali-Alanle. I would like to ask the doctor to tell us what causes the weakening of livestock limbs. They are limping.
25-Jul-21	Sanag	male	Livestock	Hello Radio Ergo, my name is A.M.O in Adado. I am a pastoralist and our livestock have been hit by cowpox disease and we would like to get vaccination for our livestock. Thank you.
25-Jul-21	Sanag	male	Livestock/ Locust	Hello Radio Ergo, my name is M.A.J in Sanag region. Our camels are sick and they are in pain. There are also locusts that have descended on this area and they have eaten away our
25-Jul-21	Haylan Sanag	male	Livestock	Hello Radio Ergo, my name is M.F.O in Haylan. We are pastoralists and our livestock have got some unknown diseases. The goats have got diarrhoea and they look sick. We are not in the rainy season and we don't understand how they have got diarrhoea we would like the doctor to explain to us. Thank you.
25-Jul-21	El-hagar Galgadud	male	Livestock	Hello Radio Ergo my name is S.J in El-Hagar, Galgadud. Our livestock have got measles and we don't know the right medicines that can be used to treat our livestock. We are nomadic pastoralists that live in the rural outskirts and we would like to get advice. Thank you.

28-Jul-21	Abudwak Galgadud	male	Livestock	Hello I am calling from Abudwak. Our camels are coughing and they have got running noses. We would like the doctor to explain to us how we can deal with this. Thank you.
22-Jul-21	Abduwak Galgadud	female	Livestock	Hello Radio Ergo my name is F.M in Abudwak. Our goats are not feeding and they are sitting down in the sun. We would like the doctors to tell us what is causing this. Thank you.
23-Jul-21	Gashanle M.Shabelle	male	Livestock	Hello my name is D.H. I am calling from Gashanle. We need medicine and treatment for our animals. The livestock are getting unknown diseases and we would like to get treatment services. Thank you
26-Jul-21	Hudur Bakool	female	Livestock/ Locust	Hello Radio Ergo, my name is L.H in Hudur. We are doing well however our livestock have got unknown diseases. The locust plague is also still with us and we would like to get intervention.
22-Jul-21	South Central	male	Livestock	Hello Radio Ergo, my name is S.H.A. I would like to ask the vet doctor to tell us what causes goats to have constant running noses and cough. Thank you.
24-Jul-21	Awbare S.E region	male	Livestock	Hello Radio Ergo my name is A.M in Awbare. I would like to ask the doctor how we can treat cows that have got diarrhoea. Thank you
22-Jul-21	Sanag	male	Climate	Hello Radio Ergo, my name is H.I.I in Sanag region. We are doing well although there are strong winds blowing and we pray that they don't become destructive. Thank you.
27-Jul-21	Ainabo Sool	male	Climate	Hello Radio Ergo, my name is A.J.H in Qararo, Ainabo. I would like to speak about cold and drop in temperatures that is affecting our livestock.
26-Jul-21	Bosaso Bari	male	Cimate	Hello Radio Ergo my name is M.A.K in Bosaso, Bari. We are in the dry season however we are seeing clouds and signs of rainfall. We hope that we get good rainfall. Thank you Radio Ergo.
26-Jul-21	Jowhar M.Shabelle	male	Cimate	Hello Radio Ergo, my name is A. in Johwar. We have got rainfall although we are in the dry season. Thank you.
23-Jul-21	Barawe L.Shabelle	male	Cimate/ Livelihoods	Hello my name is M.J. I am calling from Barawe. I would like to report about lack of fish which might be caused by ocean storms.
27-Jul-21	Garowe Nugal	male	Environment	Hello Radio Ergo, I am calling from Garowe. My name is A.H.H, the Ali-Garob tree has become rampant and widespread. We are already facing environmental issues and this invasive tree is turning out to be menace.
26-Jul-21	Garowe Nugal	male	Environment	Hello Radio Ergo, my name is A.H.H in Garowe. I would like to speak about Ali-Garob tree that is been widespread across the country. It is a threat to the farms and other vegetation. Thank you Radio Ergo.

28-Jul-21	Galgadud	female	Environment	Hello Radio Ergo, I am calling from Galgadud. We are concerned about people cutting down trees in the area. Thank you.
23-Jul-21	Barawe Gedo	male	Wildlife	Hello my name is S.A. I am calling from Gedo. I would like to report about marauding monkeys in the area which are attacking us and our livestock. We need intervention and help from the government. Thank you.
22-Jul-21	Somaliland	male	Agriculture/ Food security	Hello my name is M.A.A. I would like to speak about diseases that have affected our farms. We have spent our investments on the farms and we have not been able to reap harvests, we would like to get intervention to improve our farms.
22-Jul-21	Qardo Bari	male	Agriculture	Hello Radio Ergo, my name is A.M.Y in Qardo. I would like to ask the agriculture expert to tell us the best time to grow the watermelon plantations. Thank you.
27-Jul-21	Garowe Nugal	male	Agriculture/ Food security	Hello my name is M.A.A in Garowe. I would like to speak about the many Somali people who have stopped farming and that is why there is food scarcity and dependency on aid. I am urging the Somali people to take up farming.
25-Jul-21	Garowe Nugal	female	Agriculture	Hello Radio Ergo, my name is H.M. in Garowe. I am a farmer and my farm has been infested by pests that are destroying it. Thank you Radio Ergo.
22-Jul-21	Galkayo Mudug	male	Agriculture	Hello Radio Ergo, I am calling from Galkayo. I would like to know how to plant farm produce on land with mineral content. How can we reduce the minerals so that the agriculture can thrive. Thank you.
25-Jul-21	Bardera Gedo	female	Agriculture	Hello Radio Ergo, my name is B.M.F in Bardera, Gedo. I am a farmer growing onions and maize, but there are pests that have invaded us and we would like to know how to deal with these pests.
27-Jul-21	Dollow Gedo	male	Agriculture	Hello Radio Ergo my name Y.I.M in Dollow. I would like to ask the doctor to tell us how we can deal with white things that grow on tomatos. Thank you.
22-Jul-21	Bardera Gedo	male	Jobs	Hello Radio Ergo my name is I.A in Bardera. WE are facing unemployment. The youth in the area don't have job opportunities and we want the government to create jobs.
25-Jul-21	Adado Galgadud	male	Education/ Jobs	Hello Radio Ergo, my name is A.K.H in Adado. There is lack of education centres and jobs for the youth. The youth are idle and there is nothing to keep them busy. Please share our message so that we can get education and jobs. Thank you.