

**Brief Summary**

Callers to Radio Ergo's independent feedback platform during the week 14-21 July 2021 were concerned mainly by locusts, water shortages, and food insecurity. The following summarises the calls by theme.

Locusts – there were complaints about locust invasions from callers in Awdal, Hargeisa, and Togdher in the north. A female caller in Hargeisa said the locusts had come after several days of good rainfall. In Puntland, there were calls from Bosaso, Qardo, and Nugal especially Garowe. A caller in Bosaso said farmers and pastoralists were both being affected. Similarly in Garowe, a female caller said locusts and hopper bands were destroying farms and grazing. In central Somalia, several people called from parts of Mudug including Galkayo, Dagari, Jariban and Harardhere. There were also a number of calls from Abudwak and Adado in Galgaduud, where people called for intervention to control the locusts. Further south in Jowhar a caller said the locusts had left their goats without any fodder.

Water shortage – the complaints about water shortage came from different parts of the country. In Somaliland, separate callers in Gabiley, Ayn and Badhan said water shortage had caused lack of fodder, weakness and disease among their livestock. Some callers wanted more water wells constructed. There were complaints of water shortage from parts of Galgaduud and Hiran, In Bay, a caller said they had to trek to Burhakaba for water and needed water delivery. In Dinsor, a caller said there was drought and water scarcity, as well as fear of COVID19. A female caller in Dollow, Gedo, said they were experiencing food and water shortages as well as insecurity. Another caller in Balanbal complained of water shortage and disease outbreaks. On the contrary, in El-Wak, a caller said they had water and claims of drought were untrue.

IDPs – several callers in camps in Puntland complained of food and water shortages and lack of other basic services. A female caller in Ayn, Togdher, said they needed water in their camp. A caller in Baidoa said they needed food, water and mosquito nets. A disabled father of nine in Dusamareb appealed for resumption of the cash payments he had received under the Bahnano project.

Health – several callers in different areas had concerns about diseases including diarrhoea and malaria breaking out after rain or flooding. In Beletweyne, a caller complained that waste being dumped in the streets and grazing areas was causing diseases.

Livestock – pastoralists in Togdher, Sanag, Galmudug, and Hiran reported livestock illnesses and asked for advice or treatment. A caller in Abduwak wanted vets to visit his area to diagnose and treat their animals dying from an unknown disease.

COVID19 – a female caller identifying as an IDP in Togdher said she had received the vaccine and advised others to take it. There were questions for the Radio Doctor about Coronavirus from Bari, Mudug, and L. Shabelle.

Date	Location	Gender	Theme	Remarks
19-Jul-21	Togdher	female	COVID19	Hello Radio Ergo, I am calling from Togdher, 18-May camp. We have got the Coronavirus vaccination and we are doing good. I am advising the people to also take the vaccines.

20-Jul-21	Bosaso Bari	male	COVID19	Hello Radio Ergo my name is S.A in Bosaso. I would like to ask the doctor how we can recognize the Coronavirus.
20-Jul-21	Mudug	male	COVID19	Hello my name is M. in Mudug. I would like to ask the doctor, how the Coronavirus spreads from one person to another. Thank you.
19-Jul-21	Wanlaweyn L.Shabelle	male	COVID19	Hello Radio Ergo, my name is A.H in Wanalaweyn. My sister has got the Coronavirus. I would like to know if I will also get the virus if I greet her. Thank you.
19-Jul-21	Ayn Togdher	male	Livestock	Hello my name is A. in Ayn. I have got over 100 goats but five of the goats are sick, they have got running noses and swollen throats. We would like to get treatment for our livestock.
19-Jul-21	Buhodle Togdher	male	Livestock	Hello Radio Ergo, my name is A.M. in Buhodle. I would like the doctor to tell us what is causing the camels to have weak limbs and just sit down without any movement.
19-Jul-21	Hingalol Sanag	male	Livestock	Hello Radio Ergo, my name is A.G in Hingalol. There are diseases affecting our livestock that have weakened our goats. We would like the doctors to advise on how we can treat them. Thank you.
19-Jul-21	Somaliland	male	Livestock	Hello my name is A.A. in Dila village. I have been trying to keep chickens but they were killed by diseases. I have turned to bees but I have not been able to get good techniques of harvesting the honey.
19-Jul-21	Galkayo Mudug	male	Livestock	Hello Radio Ergo, my name is A.M in Galkayo. I would like the veterinary doctor to tell us if CCPP disease affects the lungs or liver of the goats. Thank you.
19-Jul-21	Mudug	female	Livestock	Hello Radio Ergo my name is H. in Mudug. I am a pastoralist keeping 12 goats. They have got runny noses and I would like to know how I can treat them Thank you.
19-Jul-21	Abudwak Galgadud	female	Livestock	Hello my name is H.A in Abudwak, my goats have got diseases and they have lost appetite. We would like to get advice from the experts on how we can treat the livestock.
19-Jul-21	Abduwak Galgadud	male	Livestock	Hello Radio Ergo, I am calling from Abudwak. Our livestock are dying due to unknown diseases. We would like vet doctor to come to this area to help us diagnose and treat our livestock
16-Jul-21	Abudwak Galgadud	male	Livestock	Hello I am calling from Abudwak. I would like the vet doctor to tell us how we can deal with lice that are affecting our livestock. We would like the doctor to also tell us about the pesticides that are used.
19-Jul-21	Abudwak Galgadud	female	Livestock	Hello Radio Ergo, my name is F. in Abudwak, Galgadud. I have over a hundred goats, however I have noticed that some of the goats have got running noses and difficulty in breathing.
19-Jul-21	Hiran	male	Livestock	Hello Radio Ergo, my name is O.A.M in Hiran. Our goats are sick and there are unknown diseases affecting them. We don't know how to treat our livestock. Thank you.

15-Jul-21	South Central	male	Livestock	Hello Radio Ergo I would like to ask the doctor about a disease that is making our goats sick and eventually killing them, which we do not know how to cure. I would like to ask the experts if we can use the the milk and meat of the sick diseased goats. Thank you
19-Jul-21	South Central	male	Livestock	Hello Radio Ergo, my name is G.M.H in El-Gesawayne. Our livestock have got cowpox and other unknown diseases causing them to have diarrhoea. We would like to get help. Thank you.
16-Jul-21	South Central	male	Livestock	Hello Radio Ergo, my name is R.G. My goats are sick, their coat has become dark and stiff. They have got an unknown disease. I would like to know how we can treat the livestock that are getting sick every day.
20-Jul-21	Durugsi Togdher	male	Agriculture	Hello I am calling from Durugsi my name is A.F.I. I would like to ask the agriculture expert to tell us what makes the watermelon plantations turn white.
15-Jul-21	Puntland	male	Agriculture	Hello Radio Ergo my name is A.F.H I would like ask how we can protect ours farms from pests and the best pesticides that can be used to deter the farm pests.
16-Jul-21	Bursalah Mudug	male	Agriculture	Hello Radio Ergo, I am calling from Bursalah, my name is A.A.H. I am a farmer and my watermelon crops are growing and swelling until they burst. There are also pests cutting the branches off the tree. We would like the experts to tell us how we can deal with this.
19-Jul-21	Bal'ad M.Shabelle	male	Agriculture/ WASH	Hello Radio Ergo my name is D.S.M in Bal'ad. I would like to speak about poor market for our lemon produce. We would also like to get water catchment areas so that we can use the water in the dry season.
16-Jul-21	South Central	male	Agriculture	Hello Radio Ergo, my name is A.D. I am a farmer and I would like to know if there are some ploughing machines that automatically dig the farm or if we should invest in labour.

16-Jul-21	South Central	male	Agriculture	Hello Radio Ergo, my name is A.A. I would like to ask the agriculture expert to tell us what is causing our sesame plantations to have stunted growth and get sick.
19-Jul-21	Qura'dher Togdher	male	Environment	Hello Radio Ergo my name is J.F.M in Qura'-dher, Togdher. The invasive Ali-Garob tree has been spreading in this area and we would like the government to help us deal with this plant.
16-Jul-21	Qardo Bari	female	Environment	wide spread and the livestock are feeding on this tree. We would like to know how we can deal with these trees.
19-Jul-21	Galgadud	male	Environment	Hello Radio Ergo, my name is M.A in Galgadud. There are people cutting down trees trying to make water catchment areas. Please share our message so that the authorities can intervene.
19-Jul-21	Beledweyne Hiran	male	Environment/ Health	Hello Radio Ergo, my name is A.H. in Beledweyne. We are concerned about waste being dumped in the streets, there is fear of disease outbreak including diarrhoea. The people are dumping waste everywhere including grazing fields and we need the local government to intervene in this. Thank you.
17-Jul-21	Mandhere M.Shabelle	male	Floods Prevention	Hello Radio Ergo, my name is A.A.A. I am calling from Mandhere, in Middle Shabelle. We would like Radio Ergo to share our message. We would like the government and aid organizations to help us barricade the river banks before the flooding begins.
19-Jul-21	Qardo Bari	male	Health	Hello Radio Ergo, my name is M.O.S in Qardo. I would like to speak about diarrhoea cases in this area. We are worried about this disease and we would like the ministry of health to help us. Thank you.
16-Jul-21	Hiran	female	Health/ Floods	Hello Radio Ergo, my name is M.M.M in Hiran. There has been heavy rain and we are concerned about floods. Our children are sick and we would like to get help. Thank you.
16-Jul-21	Ado-Kibir Galgadud	male	Health	Hello Radio Ergo, my name is F.A.A in Ado-Kibir. We have got rainfall and there have been outbreaks of diseases including diarrhoea and mosquitoes. We would like to get medical aid including mosquito nets.
20-Jul-21	Ayn Togdher	female	IDPs/WASH	Hello my name is A.F in Ayn, I am calling from Shanqale IDP camp and we are facing water scarcity and we would like to get help.
16-Jul-21	Puntland	female	IDPs/ WASH	Hello Radio Ergo, my name is H.M.M. We are IDPs and we were living in camps near the port. The government has relocated us and we are now facing water shortage and lack of toilets. We want the government to construct toilets in this area.
15-Jul-21	Puntland	male	IDPs/Aid	Hello Radio Ergo, I am calling from Bal-Awar IDP camp we are suffering from shortage of food, the aid organizations have stopped coming to this area and we are destitute families that need help. Please share our message. Thank you.

19-Jul-21	Baidoa Bay	male	IDPs/Aid	Hello Radio Ergo, my name is M.H in Baidoa, Bay. We are IDPs and we are facing food and water shortage, there are also no mosquito nets and we are appealing for help. Thank you.
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19-Jul-21	Dhusamareb Galgadud	male	PLWD/Aid	Hello Radio Ergo, my name is J.A.D in Dhusamareb. I am a father of nine children without their mother. I am a disabled man and we are facing hardships, we used to get cash aid called
16-Jul-21	Awdal	male	Locust	Hello Radio Ergo, my name is M.O in Awdal. I would like to speak about locusts that have taken a heavy toll on our vegetation and livestock fodder. We would like Radio Ergo to share our
17-Jul-21	Adadley Marodi Jeh	male	Locust	Hello my name is A.I.E in Adadley. In the past few days there have been locusts here, there has been a locust plague in the area. The farms and produce have been destroyed.
15-Jul-21	Hargeisa Marod Jeh	female	Locust	Hello Radio Ergo my name is N.M.M in Hargeisa, we received heavy rains in the past days which is good and we are happy, however locusts are beginning to sprout out in the area and we would like to get help. Thank you
15-Jul-21	Buhodle Togdher	male	Locust	Hello Radio Ergo my name is I.F I am calling from Buhoodle, we are concerned about the locust plague that is destroying our farms and we are appealing for help so that we can save our farms.Thank you
21-Jul-21	Qardo Bari	male	Locust	Hello A.N in Qardo. I am worried about the locust invasion that has eaten away the farm produce. We would like to get intervention from the government. Thank you.
21-Jul-21	Bari	female	Locust	Hello my name is N. in Bari. We are pastoralists and this area has been invaded by swarms of locusts, we are appealing for help from the spraying groups to reach us with control measures.
21-Jul-21	Bosaso Bari	male	Locust	Hello Radio Ergo, the locust is a devastating menace that is affecting the farmers and pastoralists. I would like to urge the local authorities and the government to take control of the devastating locusts. Thank you.
15-Jul-21	Garowe Nugal	female	Locust	Hello Radio Ergo my name is A. in Garowe I would like to ask the expert how can we protect our farms from locusts. Thank you
21-Jul-21	Garowe Nugal	female	Locust	Hello Radio Ergo my name is F.A.H in Garowe. We have been invaded by locusts and I would like to know how we can deal with the locusts and hopper bands that are destroying the grazing lands and the farms.
17-Jul-21	Nugal	male	Locust	Hello Radio Ergo, my name is S.A.N. I am calling from Nugal region. We have been invaded by locusts although we are in the dry season. We are facing hardships and we would like to get help. Thank you.
15-Jul-21	Puntland	male	Locust	Hello my name is M.M.M. I would like to speak about the locust invasion that has wreaked havoc. We would like aid organizations to help us deal with the locusts. Thank you Radio Ergo.
21-Jul-21	Dagari Mudug	male	Locust	Hello Radio Ergo, I am calling from Dagari, We are worried about the locust invasion that has destroyed our vegetation. We would like to get spraying and control measures. Thank you Radio Ergo.

21-Jul-21	Galkayo Mudug	male	Locust	Hello Radio Ergo, my name is D. in Galkayo. our farms have invaded by locusts and we don't know how we can get rid of these insects.
21-Jul-21	Galkayo Mudug	male	Locust	Hello Radio Ergo, I am calling from Galkayo, we are worried about locusts that have invaded our farms. We would like the ministry of agriculture to help us deal with the locust plague. Thank you.
21-Jul-21	Harardere Mudug	male	Locust	Hello my name is M.D in Harardhere. I am a farmer and my farm has been destroyed by locusts. I would like to get advice on how I can save my farm
15-Jul-21	Mudug	female	Locust	Hello my name is N. in Mudug. I would like to speak about more locusts that could come out during the rainy season. We would like to get measures to curb the plague.
15-Jul-21	Jariban Mudug	male	Locust	Hello my name is S.F.H in Jariban. I would like to speak about locusts that have invaded this area. The swarms of locusts have devastated our grazing lands and all vegetation. We would like
15-Jul-21	Abudwak Galgadud	male	Locust	Hello Radio Ergo, my name is A. in Abudwak. We have been devastated by locusts and we would like the federal government and the government of Ethiopia to reach us with intervention. Please share our message. Thank you.
15-Jul-21	Abudwak Galgadud	male	Locust	Hello Radio Ergo, my name is D.A.J in Abudwak. We are under the grip of invasive locusts and we would like to get aerial spraying to control the locusts.
17-Jul-21	Abudwak Galgadud	female	Locust	Hello my H.A in Abduwak. There are larvae which have invaded the area. The environment has been destroyed.
17-Jul-21	Abudwak Galgadud	male	Locust	Hello Radio Ergo my name is A.M.F in east Abudwak. There are larvae that are quickly destroying the vegetation. We need help to deal with it.
17-Jul-21	Adado Galgadud	male	Locust	Hello Radio Ergo, my name is D.H in Adado. I would like to speak about large swarms of locusts that are a threat to the vegetation and the fodder. We would like to get intervention so we can deal with the locusts.
17-Jul-21	Adado Galgadud	female	Locust	Hello Radio Ergo, my name is A. in Adado. I would like to speak about locusts that are eating our vegetation. Please share our message so that we can get control for this locusts.
17-Jul-21	Jowhar M.Shabelle	male	Locust	Hello Radio Ergo my name is M.M.K. in Jowhar, Middle Shabelle. The locusts have taken a heavy toll on our vegetation and our goats don't have access to fodder.
17-Jul-21	South Central	female	Locust	Hello Radio Ergo, my name is R. in Argow village. We are concerned about locusts that have taken a heavy toll on our vegetation. Please share my message and tell us how we can deal with the locust menace.
19-Jul-21	Gabiley Marodi Jeh	male	WASH/ Livestock	Hello Radio Ergo, I am calling from Gabiley. There is drought and livestock diseases in the area. We are appealing for help.

16-Jul-21	Ayn Togdher	female	WASH	My name is I. in Ayn. We are facing drought in this area. The livestock are facing fodder shortage. Please share our message. Thank you.
15-Jul-21	Badhan Sanag	male	WASH	Hello Radio Ergo my name is A.O.A I am calling from Badhan in Sanag, we are suffering from a severe drought and lack of water in the area and our livestock is getting weak. We need Puntland state government to reach us with help. Thank you
20-Jul-21	Salal Somaliland	male	WASH	Hello I am calling from Salal, my name is A. We are facing water scarcity. We get water from a well which is far away. We would like the government and aid organizations to help us drill water wells in our village.
20-Jul-21	Somaliland	male	WASH	Hello Radio Ergo, my name is M.H.B in Warwar. We are facing water scarcity in this area. Please share our voice. Thank you.
16-Jul-21	Somaliland	male	WASH	Hello Radio Ergo, the main concern in our area is water shortage. There is a small water well but the water is sour and it might be unsafe for drinking. We are sharing our voice so that we can get water. Thank you.
17-Jul-21	Abudwak Galgadud	female	WASH	Hello Radio Ergo, my name is F. in Abudwak. I would like to report drought and water shortage in this area. Thank you Radio Ergo.
17-Jul-21	Galgadud	male	WASH	Hello Radio Ergo my name is F.M in Abudwak. There is water shortage and strong winds blowing. We are in the dry season and we thank God.
15-Jul-21	Beledweyne Hiran	male	WASH	Hello Radio Ergo my name is A.M I am calling from Beledweyne, we are facing drought and delayed rainfall and we need water aid. Thank you.
16-Jul-21	Mogadishu Banadir	male	WASH/IDPs	Hello Radio Ergo, my name is I.J in Mogadishu. We are facing water shortage and inflation. We would like WFP to bring us aid intervention. Thank you.
16-Jul-21	Burhakaba Bay	male	WASH	Hello Radio Ergo, my name is A. We are facing water shortage, we trek 30 minutes to Buurhakaba to get water. We would like to get water aid. Thank you.
20-Jul-21	Dinsor Bay	male	WASH/ COVID19	Hello Radio Ergo my name is M.M in Diinsor. There is drought and water scarcity in this area. We also fear the pandemic Coronavirus that is spreading.
19-Jul-21	Dollow Gedo	female	WASH/Food security/ Conflict	Hello I am calling from Dollow, Gedo. There is a dire situation in the area. We are experiencing food and water shortages as well as insecurity. We would like the government to help us. Thank
19-Jul-21	El-Wak Gedo	male	WASH	Hello Radio Ergo, my name is K.M.H in El-Waq, Gedo. We are doing well and we have got water. There are some people claiming that there is drought but that is not true.
19-Jul-21	Balanbal Gedo	male	WASH/ Health	Hello Radio Ergo, my name is F.A.J in Balanbal, Gedo. There is drought and water shortage, there are also diseases, and we pray that we stay safe and healthy.
16-Jul-21	Mogadishu Banadir	male	Rain	Hello Radio Ergo my name is M. in Mogadishu. There has been rainfall in the area for the past two days and we are happy. Thank you Radio Ergo.

16-Jul-21	Buhodle Togdher	male	Conflict	Hello Radio Ergo my name is A.Y.D in Buhodle. We have got heavy rainfall and we are doing better. However, there have been clan conflicts and we need the government to intervene. Thank you Radio Ergo.
17-Jul-21	Badhan Sanag	female	Climate	Hello Radio Ergo my name is M.A.S in Badhan, there have been strong winds that are even removing the house roofs. Thank you Radio Ergo.
19-Jul-21	Togdher	male	Wildlife	Hello Radio Ergo, my name is A.A.Y in Togdher. I would like to speak about foxes that are attacking our goats. We would like to get help. Thank you.