



## Brief Summary

Radio Ergo callers during the week 18-25 August 2021 were concerned by various climate-related and food security crises including new floods along the river Shabelle and other flash flooding, deepening water shortages especially across northern and central regions, and damage done to crops and pasture by locusts. COVID19 also continued to raise questions and concerns. The following summarises the calls by theme.

**Floods** – a number of callers in Middle Shabelle including Jowhar, Dhumaley and Bodale called about river floods that affected their homes and farms. A mother of six said they did not have proper shelter from the heavy rain. A caller in Bodale said their food and property had been washed away and there were many mosquitoes. People living around Dhumaley were cut off from the town. In Lower Shabelle too callers complained about floods, with one saying they also had food shortages and livestock diseases. Several callers pleaded for aid saying they lacked food. Also in part of Hudun, Sool, a caller said heavy rains had destroyed homes; and in Qardo, Bari, another caller feared flooding in low lying areas.

**Water shortage** – in the north, there were calls about drought and water shortage from places including Awdal, Hargeisa, Togdher, Sanag, and Sool. People wanted help from government and aid agencies in accessing water. In Durduri a caller said the only water they had left was contaminated. Calls came from a number of places in Galgadud about water shortage, lack of food, and affected livestock. A female caller in Gideys said many people had been displaced by water shortage. In Hiran, callers in Jalalaqsi and Mataban said consecutive failed rains had brought suffering. Water shortage was also reported in Lower Shabelle, Bay, and L. Shabelle. In Burhakaba, a caller also complained of rising prices as well as lack of water.

**Food Security** – several callers in different places complained about food shortages and rising prices. A female IDP in a camp in Abudwak said they needed aid. Callers in parts of Somaliland complained of food shortages, inflation, and poor livestock prices. A caller in Erigabo said goats were only fetching a poor price of 800 Somaliland shillings. A caller in Badhan said prices were being pushed up by the use of the dollar.

**Locusts** – calls about locusts came mainly from Somaliland and Puntland with a few from further south. The callers wanted swift action to control the locusts to prevent their crops from being ruined. Calls also came from farmers in Adado, L. Shabelle, and Kismayo.

**COVID19** – callers had various questions for the Radio Doctor about recognizing the specific symptoms of Coronavirus. In Qardo, a caller said the virus was widespread yet people were ignoring all precautions. In Garowe, a female caller said people were dying from the disease and the government needed to raise awareness and impose restrictions.

Date	Location	Gender	Theme	Remarks
24-Aug-21	Hudun Sool	male	Floods	Hello my name is S.H in Balaley. We have been hit by heavy rainfall that destroyed our homes and we are appealing for help in reconstructing our lives. Thank you
24-Aug-21	Qardo Bari	male	Floods	Hello Radio Ergo, my name is A.A.H in Qardo. I would like to speak about heavy rainfall that has affected this area. This is a low lying area and prone to floods.

22-Aug-21	Jowhar M.Shabelle	male	Floods	Hello Radio Ergo, my name is H. from Jowhar, we are complaining about floods, we are asking aid organizations to reach us immediately. Thanks
24-Aug-21	Jowhar M.Shabelle	female	Floods	Hello my name is S.A in Jowhar. There is the threat of floods, I am a mother of six children and we don't have proper shelters to protect us from the rainfall.
23-Aug-21	Jowhar M.Shabelle	male	Floods	Hello Radio Ergo my name is A.M.F in Jowhar. There has been fear of river floods and now the local government has started to bring sand to the river banks.
23-Aug-21	Dhumaley M.Shabelle	male	Floods	Hello Radio Ergo, my name is H.M.M in Dhumaley, Middle Shabelle. I would like to speak about floods that have hit our farmlands and we have been cut off from the rest of the town. We are appealing for help. Thank you.
24-Aug-21	Bodale M.Shabelle	male	Floods	Hello my name is M. in Bodale. We have been hit by floods. Our belongings and food have been washed away by the floods. There has also been an influx of mosquitoes.
22-Aug-21	Lower Shabelle	male	Floods	Hello radio Ergo, my name is A. the river flooded last year and it's about to flood again, we are asking aid organizations and local government to reach us and help us.
21-Aug-21	Lower Shabelle	male	Floods/Food Security/ Livestock	Hello radio Ergo, my name is A.G.R. from Lower Shabelle, we are complaining about floods, food shortages and our livestock are sick, we are asking for swift aid and help.
21-Aug-21	(not stated)	male	Floods	Hello, we are complaining about floods that surrounded us, we have no food, we are asking for help and aid.
21-Aug-21	(not stated)	male	Floods	Hello, my name is A.H.A, we are complaining about food scarcity, the floods destroyed our crops, and the animals are sick, we ask Radio Ergo to air our plea to aid organizations.
22-Aug-21	(not stated)	male	Floods	Hello Radio Ergo, my name is M.O.C. We are complaining about floods, the water from the river has reached us, we are requesting aid organizations to help us. Please share our message. Thank you
20-Aug-21	Dibira Awdal	male	WASH/ Wildlife	Hello Radio Ergo my name is Y.M in Dibira. We are facing drought and water scarcity. There has also been foxes that have been attacking our goats.
25-Aug-21	Hargeisa	male	WASH	Hello Radio Ergo A.F.Y. I am calling from Hargeisa, we are facing water shortage and the rainfall has delayed for a long time now. We would like to get water aid.
20-Aug-21	Togdher	male	WASH	Hello Radio Ergo I am calling from Togdher. We are facing drought and the depletion of the vegetation. We pray that we get rainfall soon. Thank you.

20-Aug-21	Bali-Jilal Togdher	female	WASH/ Services	Hello Radio Ergo, my name is N.F.S in Bali-Jilal, Togdher. We are facing water shortage as well as lack of schools and health centres. We need services in the area.
18-Aug-21	El Afweyn Sanag	female	WASH	Hello Radio Ergo, my name is S.A.F in El-Afweyn. The rains have failed and we are facing water shortage. Please share our message. Thank you.
18-Aug-21	El Afweyn Sanag	female	WASH	Hello my name is M.A in El-Afweyn. We are facing water shortage and it is hard to access water in the area. Thank you
20-Aug-21	Badhan Sanag	male	WASH	Hello Radio Ergo my name is J.J. I am calling from Badhan, there is acute water shortage in the area and we would like the government to help us access water. Thank you.
21-Aug-21	Badhan Sanag	male	WASH	Hello, I am calling from Baran, we are complaining about extreme heat and water scarcity, we need help. Thank you.
23-Aug-21	Durduri Sanag	male	WASH	Hello Radio Ergo, I am calling from Durduri. The water in this area is bitter and we don't have alternative sources of water. We would like the government to help us. Thank you.
19-Aug-21	Yabori Sool	male	WASH/ Locust	Hello Radio Ergo my name is H.D.M. I am calling from Yaboye. We are suffering from drought and locusts that are taking a heavy toll on the area.
21-Aug-21	Somaliland	male	WASH	Hello, my name is J.M, we are complaining about water scarcity, we ask aid organizations to help us.
23-Aug-21	Somaliland	male	WASH	Hello my name is I.H.A in Siradley. The rains have failed and we are facing water shortage which has affected our livestock. We need government intervention.
21-Aug-21	Somaliland	male	WASH	Hello Radio Ergo, we are complaining about drought and water shortages, we ask that you to air our appeal.
21-Aug-21	Puntland	male	WASH	Hello Radio Ergo, we are complaining about rain shortages and a lack of pasture for our livestock, we are asking the aid organizations to help and give us water. Thanks
25-Aug-21	Ba'adweyne Mudug	female	WASH	Hello Radio Ergo my name is A. calling from Ba'adweyne, we are suffering from drought and lack of water in the area, we need help, thank you
21-Aug-21	Abudwak Galgadud	male	WASH	Hello radio Ergo, my name is R.O.A, from Abudwak, we are complaining about widespread water scarcity. Thanks
20-Aug-21	Abudwak Galgadud	male	WASH/Food Security	Hello Radio Ergo my name is A. calling from Abudwak, we are suffering from food and water shortage, please share our message so that we can get help. Thank you.
24-Aug-21	Hero-lo'ad Galgadud	male	WASH	Hello my name is A. in Hero-Lo'ad. We are facing water shortage in this area and we would like to get water aid. Thank you.

20-Aug-21	Gideys Galgadud	female	WASH	Hello Radio Ergo, my name is A. in Gideys. We are facing water shortage and many people have been displaced. We would like to get intervention. Thank you.
21-Aug-21	Heraale Galgadud	male	WASH	Hello, Radio Ergo, my name is I.Y in Heraale, we are complaining about drought that has ravaged our animals, we request aid organizations to reach us with water and aid. Thanks
20-Aug-21	Jalalaqsi Hiran	female	WASH	Hello Radio Ergo my name is F.A.M. calling from Jalalaqsi, we are suffering drought in the area, the rains have failed for successive seasons. We need help, thank you.
24-Aug-21	Mataban Hiran	male	WASH	Hello Radio Ergo, I am calling from Mataban. We are facing water shortage and the rainfall has failed. Thank you Radio Ergo.
19-Aug-21	Bulo marer L.Shabelle	male	WASH	Hello I would like to report about water shortage in Bulo-marer that is posing a threat to our crops. We are appealing for help so that we can save our farms. Thank you.
20-Aug-21	Bur eyle Bay	male	WASH	Hello Radio Ergo I am calling from Buur-eyle, there is water shortage and drought in the area. Thank you Radio Ergo.
20-Aug-21	Burhakaba Bay	male	WASH/ Food Security	Hello Radio Ergo my name is M.A calling from Burhakaba. I would like to report the inflation of prices and water shortage. We need help. Thank you.
21-Aug-21	Kismayo L.Juba	male	WASH	Hello radio Ergo, my name is M.Y. from the outskirts of Kismayo, we are complaining about water scarcity and we ask the local government to help us and dig boreholes. Thank you.
21-Aug-21	South Central	male	WASH	Hello Radio Ergo, my name is M. We are complaining about water scarcity that has hit this area and we are requesting aid.
22-Aug-21	South Central	male	WASH	Hello Radio Ergo, we are complaining about lack of pasture due to severe drought and water shortage.
19-Aug-21	Abudwak Galgadud	female	Food security/IDPs	Hello Radio Ergo my name is M.M.A calling from Abudwak, we are IDPs in Kulmiye camp. We do not have anything and we would like to get humanitarian aid. Thank you.
22-Aug-21	Buhodle Togdher	male	Food Security	Hello Radio Ergo, my name is Y.A.E. from Buhodle, we are complaining about food shortages due to inflation and our livestock prices are low. Thanks
23-Aug-21	Erigabo Sanag	male	Food Security	Hello Radio Ergo my name is A.J.A. in Erigabo. Every year there is drought, the price of livestock has dropped and the best goats fetch 800 Somaliland shillings which a small amount. Thank you Radio Ergo.
18-Aug-21	Badhan Sanag	male	Food Security	Hello Radio Ergo, my name is J.M.J. in Badhan Sanag. I would like to speak about the Somali shilling that is no longer being used and the dollar which is causing inflation of prices.

18-Aug-21	Bosaso Bari	male	Food Security	Hello my name is N.Y in Bosaso. We are low income families and recently the prices of food and groceries have escalated, we need government intervention.
23-Aug-21	South Central	male	Food Security	Hello Radio Ergo, my name is S. The prices of food have risen steeply. A kilo of rice was \$12 and now it has shot up to \$30. We need intervention.
23-Aug-21	Somaliland	male	Livestock	Hello Radio Ergo, I am calling from Sanag, there are ticks that have infested our livestock and we don't know how to remove them. Please share my message.
24-Aug-21	Do'ol Mudug	female	Livestock	Hello Radio Ergo, my name is N.A in Do'ol, Mudug. I would like to ask the doctor to tell us what causes the livestock to lose their fur and get weak. I would like the doctor to tell us what causes this and how we can treat this.
23-Aug-21	Biyo Gadud Galgadud	male	Livestock	Hello Radio Ergo my name is F. I am calling from Biyo-Gadud. Our livestock have got CCPP disease and we would like to know how we can treat them.
20-Aug-21	Bahdo Galgadud	male	Livestock	Hello Radio Ergo, my name is A.A in Bahdo. Our goats have got unknown diseases. Please share our message so that we can get vet doctors. Thank you.
20-Aug-21	Jawil Hiran	male	Livestock	Hello Radio Ergo, my name is F.M.K in Jawil. I would like to speak about the goats that are sick and coughing. I would like to know how we can treat them. Thank you.
20-Aug-21	Adale M.Shabelle	male	Livestock	Hello Radio Ergo my name is M.O.M in Adale. Our goats are sick and the disease is affecting the animals' mouths and eventually killing them. We have never seen such a disease and we would like to get advice on how we can treat the livestock. Thank you.
22-Aug-21	Gedo	male	Livestock/ WASH	Hello Radio Ergo, my name is M.N.X. from North of Gedo, we are complaining about drought and our livestock are sick and dying, especially the cows and goats, we ask Radio Ergo to convey our complaint to the veterinarians. Thanks
25-Aug-21	South Central	male	Livestock	Hello Radio Ergo, my name is M.A.A I would like to ask the vet doctors to tell us what causes itchy skin among the goats, they are rubbing themselves against surfaces. Thank you.
19-Aug-21	South Central	male	Livestock	Hello Radio Ergo, we are are goat herders and our goats are dying from a disease that we have never seen, we would like to get information on these unknown diseases and how we can treat our livestock. Thank you.
22-Aug-21	Marodi-Jeh	male	Locust	Hello radio Ergo, my name is Z.H.A. from Marodi-Jeh, we are complaining about locusts that destroyed everything especially our crops, we are asking for intervention. Thank you for this toll free number.
23-Aug-21	Sahil	male	Locust	Hello Radio Ergo, I am calling from Sahil. We have been invaded by locusts. Please share our message so that we can get intervention.
21-Aug-21	Burao Togdher	male	Locust	Hello Radio Ergo, my name is D.A.Y from Burco, we are complaining about locusts that overwhelmed the area. Thanks

22-Aug-21	Somaliland	male	Locust	Hello Radio Ergo, my name is A.O.J. We are complaining about locusts and we don't know what to do, we are asking for help. Thank you.
21-Aug-21	Somaliland	male	Locust/WASH	Hello Radio Ergo, my name is M.M.A. We are complaining about locusts that have ravaged our pasture and water scarcity. Thank you.
22-Aug-21	Isku-shuban Bari	male	Locust	Hello, my name is M.M. from Iskushuban, we are farmers. We are complaining about pests and locusts, we are asking for swift aid. Thanks
20-Aug-21	Garowe Nugal	male	Locust	Hello my name is H.M.A calling from Garowe. I would like to report about swarms of locusts that have invaded our farm produce, we would like to get help in controlling these insects. Thank you.
19-Aug-21	Puntland	male	Locust	Hello Radio Ergo, my name is S.A.H calling from Gabati. I would like to report invasive locusts that have descended on our farms. We would like to get intervention in dealing with these locusts. Thank you.
20-Aug-21	Puntland	male	Locust	Hello Radio Ergo, I would like to speak about widespread locusts and ticks and we would like Radio Ergo to share our message so that we can get them sprayed. Thank you.
21-Aug-21	Puntland	male	Locust	Hello, radio Ergo, my name is A.A.A. We are complaining about locusts that have invaded our vegetation. Thank you
19-Aug-21	Adado Galgadud	female	Locust	Hello Radio Ergo my name is L.H. in Adado, we are suffering from locusts that invaded our farms and wiped out the livestock fodder. We would like to get control measures for the locusts. Thank you.
22-Aug-21	Lower Shabelle	female	Locust	Hello radio Ergo, my name is N. from Lower Shabelle, we are complaining about locusts that devastated our farms, we are asking aid organizations to reach us with pesticides. Thank you.
21-Aug-21	Kismayo L.Juba	male	Locust	Hello, my name is A.A.A. from Kismayo, we are devastated by locusts that destroyed our crops, we are asking for help. Thanks
20-Aug-21	Buhodle Togdher	female	COVID19	Hello Radio Ergo my name is F.I.F. calling from Buhodle. I would like know how to identify someone who has got the Coronavirus and how can we protect ourselves from the virus. Thank you.
24-Aug-21	Qardo Bari	male	COVID19	Hello Radio Ergo, my name A.Y in Qardo. The Coronavirus is widespread in this area and the people are living a precaution-free life and it seems to them the virus is no longer a threat.
21-Aug-21	Qardo Bari	male	COVID19	Hello Radio Ergo, my name is S.H from Qardho, I want to ask the doctor, what are the signs of Coronavirus and how it spreads.

22-Aug-21	Garowe Nugal	female	COVID19	Hello radio Ergo, my name is K. from Garowe, we are complaining about Coronavirus, people are dying because of the virus, we urge the government to raise awareness and implement restrictions. Thanks
19-Aug-21	Adado Galgadud	male	COVID19	Hello Radio Ergo my name is H.H in Adado I would like to ask the doctor the signs and symptoms of Coronavirus. Thank you.
21-Aug-21	Middle Shabelle	male	COVID19	Hello Radio Ergo, my name is A.N.A. from Middle Shabelle, I want to ask the doctor to tell us the the symptoms of Coronavirus?
21-Aug-21	Baidoa Bay	female	COVID19	Hello Radio Ergo, my name is M.O. from Baidoa, I want to ask the doctor, how one we protect ourselves from the Coronavirus. Thank you.
21-Aug-21	El wak Gedo	female	COVID19	Hello radio Ergo, my name is A.M. from El-Wak, I want to ask the doctor how to distinguish between normal flu and Coronavirus, also how do you protect yourself from it?
24-Aug-21	South Central	male	COVID19	Hello Radio Ergo, I would like to know if someone with the Coronavirus can walk outside and do shopping if they have a mask on?
19-Aug-21	South Central	male	COVID19	Hello Radio Ergo I would like to ask the doctor how we can protect ourselves from the Coronavirus. Thank you.
23-Aug-21	Galol-dhere Togdher	male	Environment	Hello Radio Ergo my name A.J.A in Golol-dhere, Togdher. There is rampant deforestation and people burning charcoal. We need the government to take measures in controlling the environment.
23-Aug-21	Dhusamareb Galgadud	male	Environment	Hello Radio Ergo, my name is S.A in Dhusamareb, Galgadud. There have been people cutting down trees and when the rains come they wash away the upper layer soil which is fertile.
25-Aug-21	Somaliland	male	Agriculture	Hello Radio Ergo my name is A.I. I am a farmer and we have had some rainfall, however the crops have not started to grow and I would like to get advice from the experts.
20-Aug-21	Jowhar M.Shabelle	male	Agriculture	Hello Radio Ergo my name is A.O.H in Jowhar. I am a farmer growing different crops, my lettuce and spinach plants have been attacked by aphids and the pesticides have not been effective enough to deal with these pests.
21-Aug-21	Dollow Gedo	male	Agriculture	Hello Radio Ergo, my name is A.I.H in Dollow Somalia. I am a farmer and I have lost the generator that we used to water the farm. I need help in getting back a generator.

25-Aug-21	Kismayo L.Juba	female	Agriculture/ WASH	Hello Radio Ergo my name is B.Y calling from Kismayo, we have not been getting enough rainfall and that has affected our farm produce that depended on rain water.
24-Aug-21	South Central	female	Agriculture/ Livestock	Hello Radio Ergo, I would like to speak about aphids that have attacked our maize plantations and giving them dark spots. We have previously sprayed them but we lost our livestock in the process.
24-Aug-21	South Central	male	Agriculture	Hello my name is A.H. I am a farmer and my crops have been attacked by small white pests. I would like to get tips from the agriculture expert on how we can save our farms.
18-Aug-21	Somaliland	male	Rain	Hello Radio Ergo, my name is S.A in Gabagabe. We have been getting some small irregular rainfall in the area, we are getting fodder and we are doing good. Thank you Radio Ergo.
20-Aug-21	Wanlaweyn L.Shabelle	male	Climate	Hello Radio Ergo my name is Y.A.A. I am calling from Wanlaweyn, I would like to report heavy rainfall and winds in the area. Thank you.
20-Aug-21	Kismayo L.Juba	female	Climate	Hello Radio Ergo my name is S.A calling from Kismayo. I would like to report heavy winds that have wreaked havoc along the coastal areas of Kismayo.
24-Aug-21	Jariban Mudug	male	Climate/ Governance	Hello Radio Ergo my name is A.A in Jariban. There have been heaps of sand carried by the winds that have now blocked the roads. The vehicles that used carry the food into the city drop off the food outside of the city. We need help in clearing the sand. Thank you.
24-Aug-21	Mudug	female	Health	Hello Radio Ergo my name is S.M. in Mudug region. We don't have health centres or doctors in this area. Please share our message so that we can get help. Thank you Radio Ergo.
19-Aug-21	Dhusamareb Galgadud	male	Education	Hello Radio Ergo my name is S.F. I am calling from Dhusamareb, we would like to get improved and free education in the city. Thank you.
23-Aug-21	Dollow Gedo	male	Education/ IDPs	Hello Radio Ergo my name is M.A in Dollow, we are IDPs and we don't have access to free education. I am a secondary school student and the schools are charging \$25 a month. We need help. Thank you.
23-Aug-21	Qardo Bari	female	Jobs	Hello Radio Ergo, my name F. in Qardo, Bari. The youth are facing unemployment and they are just idle. We need the government to help us get job opportunities.
19-Aug-21	Somaliland	male	Wildlife 🐾	Hello Radio Ergo my name is S.M calling from Furinle. I would like to report hyenas and foxes in the area that are attacking us and our livestock.

20-Aug-21	Somaliland	male	Wildlife	Hello my name is A.M.A in Somaliland. There are packs of monkeys that have been attacking us and our vegetation. We need help in dealing with these monkeys.
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