



Brief Summary

Calls harvested from Radio Ergo's audience feedback platform this week (12-18 August 2021) raised concerns over continuing drought and water shortage in some areas, new invasions by locusts, and distress caused by rising prices and lack of aid. There were a number of calls from IDP communities asking for aid, as well a number of calls questioning aid processes in some areas. Calls about livestock disease and calls about COVID19 also featured. The following summarises the calls by theme.

Water shortage - calls about water shortage came especially from Togdher and Sanag in the north, with others from central regions and a few further south. Many asked for water aid to be delivered. A caller in Rag-adeye, Sanag, said their water well had been destroyed in heavy rainfall and they needed help to repair it. A caller in El-afweyn said their livestock were badly affected by drought and water shortage and locusts had made it worse. Several callers in Galmudug spoke of high temperatures, drought and water shortage. Farmers in El-barde, Bakool, said they were losing their crops due to drought and water shortage and asked for water aid.

Locusts – communities reported new invasions of locusts in Somaliland and Puntland, with some reports also from central and southern regions. Callers in Togdher and Sanag described the loss of vegetation and livestock fodder and asked for control measures to be taken against the locusts. A caller in Puntland said the locusts represented a new disaster on top of the ongoing drought. Calls from farmers about locust damage came from various parts of Galgadud and also L. Juba.

Prices and cash – callers in Puntland complained about rising food prices. A female caller in Bosaso said bread now cost 10,000 shillings. A caller in Nugal said the government needed to stabilise rising food prices. Callers in Sanag and Galmudug complained that they could not buy what they needed due to the lack of cash shillings in use. A caller in Bursalah, Mudug, said the shilling needed to be brought back so people could buy what they needed.

IDPs and Aid – there were a number of calls from people identifying as IDPs in areas including Mudug, Galgadud, Banadir, Bay and Gedo. A caller in Baidoa said they had poor shelter and toilets and many other problems. Another in Dollow said they faced food shortage and other hardships. A female caller in Garasbaley on the Mogadishu outskirts said their shelter was inadequate in the rain and they also faced challenges with Coronavirus. A caller in Abudwak said she is a mother of five and some aid they were given lasted two months and ended leaving them destitute. A caller in Bardera said ICRC had taken their names but only some families had received aid. A caller in Fiqi-fuliye, Sanag, said WFP had taken names of locust-affected families but they were still waiting for aid. In Abudwak, one caller said aid workers distributing aid there were engaged in corruption, whilst another wanted to know how agencies verified that aid reached the right people.

Livestock – there was a large number of calls from pastoralists around the country complaining of various diseases affecting their animals and requesting advice or treatment.

COVID19 – two callers in Galgadud raised questions about the safety of COVID19 vaccines and wanted to know if it was true they caused infertility or were dangerous. Some callers asked about symptoms and how to tell COVID19 from flu. A caller in Puntland said COVID19 precautions were necessary during the election period.

Date	Location	Gender	Theme	Remarks
15-Aug-21	Balli-Da'ar Nugal	male	COVID19	Hello Radio Ergo my name is i.A.A in Bali-Da'ar. I hope the election period takes place in a peaceful way. We should also take precautions around COVID19.
14-Aug-21	Galkayo Mudug	male	COVID19	Hello Radio Ergo, my name is M.A.M in Galkayo. I would like to ask the doctor to explain to us the symptoms of the Coronavirus in detail. Thank you.
16-Aug-21	Jariban Mudug	male	WASH/ COVID19	Hello Radio Ergo, my name is N. in Jariban. We are doing well although there is a water shortage. We are also feeling the effects of the Coronavirus.
14-Aug-21	Abduwak Galgadud	male	COVID19	Hello Radio Ergo, my name is F.A in Abudwak. We have seen there is a Coronavirus vaccination. I would like to know how the people who are skeptical about the vaccines can be convinced to take it. The people believe it is dangerous.
14-Aug-21	Adado Galgadud	female	COVID19	Hello Radio Ergo, my name is H.B.M in Adado. There is a belief that the people who take the COVID19 vaccination become infertile. How true is this?
14-Aug-21	Beledweyne Hiran	male	COVID19	Hello Radio Ergo, my name is M.D.M in Beledweyne. I have got COVID19 and I have been placed under quarantine. I have lost my sense of taste and I would like to get advice on how I can
14-Aug-21	Wanlaweyn L.Shabelle	male	COVID19	Hello Radio Ergo, my name is A.H in Wanlaweyn. I would like to ask the doctor if I can get the Coronavirus by shaking hands with someone.
17-Aug-21	Beledhawo Gedo	male	COVID19	Hello Radio Ergo, my name is A. in Baladhawo I would like to ask the doctor how we can know the difference between normal flu and COVID19 Thank you.
18-Aug-21	Kismayo L.Juba	male	COVID19	Hello Radio Ergo my name is A. I am calling from Kismayo. I would like to ask the doctor how we can tell the difference between normal flu and COVID19 Thank you.
13-Aug-21	Fiqi-Fuliye Sanag	male	Aid	Hello Radio Ergo, my name is Y.A.J in Fiqi-Fuliye. WFP has taken our name and promised cash aid to the locust-hit families, however we have not got the money.
13-Aug-21	Abudwak Galgadud	male	Aid	Hello Radio Ergo, my name is A.K in Abudwak, Galgadud. The aid workers that are tasked with handing out the cash aid are corrupt people and they are not distributing the aid properly.
15-Aug-21	Abudwak Galgadud	male	Aid	Hello Radio Ergo, my name is A. in Abudwak. I would like to know if the aid organizations find out whether the aid reaches the intended people in the right way.
12-Aug-21	Bardera Gedo	male	Aid/IDPs	Hello Radio Ergo, I am calling from Bardera. My name is A.A, we are IDPs and the ICRC has taken down our names and while some people have got the aid we still have not got the aid.

12-Aug-21	Wisil Mudug	female	IDPs/Conflict	Hello Radio Ergo, my name is F.A. in Wisil. We are displaced families and we have fled the insecurity in the area, we hope and pray that there will be peace in the area. Thank you.
14-Aug-21	Abduwak Galgadud	female	IDPs/Aid	Hello Radio Ergo, my name is A.M.H. in Abudwak. I am a mother of five children and we are IDPs living in camps. We are destitute and we would like aid organizations to help. There is an aid
14-Aug-21	Garasbaley Banadir	female	IDPs/ COVID19	Hello Radio Ergo my name is F.A.A. in Garasbaley. We are IDPs in a dire situation, we don't have proper shelters to protect us from the rain. There is also the threat of the Coronavirus and we are appealing for help.
15-Aug-21	Baidoa Bay	male	IDPs	Hello Radio Ergo, my name is M.F.A in Baidoa, we are IDPs and we are worried about poor shelters, the poor condition of the toilets, and a myriad other challenges. Please share our message so that we can get help.
13-Aug-21	Dollow Gedo	male	IDPs	Hello Radio Ergo my name is A.i.H in Dollow, there are many IDPs in this area that are facing food shortage and hardships. This people need help, please share our message.
12-Aug-21	South Central	male	IDPs	Hello Radio Ergo my name is S.I.M. in Godanle camp. We are displaced families facing a dire situation and we would like to get humanitarian aid. Please share our message. Thank you.
18-Aug-21	Aroweyn Sanag	male	WASH/ CASH	Hello Radio Ergo my name is M.J.F. I am calling from Aroweyn in Sanag, we are suffering from drought and lack of water in the area and also inflation due to cash not being in use in the area.
15-Aug-21	Bursalah Mudug	male	CASH	Hello my name is M.K.H in Bursalah, Mudug. The Somall shilling is not in use and we need the government to bring back the shilling. The businesses are not accepting the shilling and it is hard to buy anything. Please share our message.
18-Aug-21	Adado Galgadud	male	CASH	Hello Radio Ergo my name is F.M.A. I am calling from Adado, we are complaining about the Somali shilling not being in use in the city anymore, we want it back. Thank you.
13-Aug-21	Kismayo L.Juba	male	CASH	Hello my name is A.A.A in Kismayo. The local currency is in a bad state, we are using the US dollar. The government needs to put in effort to bring back the shilling.

14-Aug-21	Bosaso Barl	female	Food Security	Hello Radio Ergo, I am calling from Bosaso and I would like to speak about inflation of prices. The price of bread is now 10,000 shillings. Ice is sold at a dollar or 50 cents, we are in the dry season and the inflation is very high.
12-Aug-21	Nugal	male	Food Security	Hello Radio Ergo, my name is A.A in Nugal. We are facing inflation of prices, the price of rice and sugar have risen and we need the government to help stabilize the prices.
12-Aug-21	Jowhar M.Shabelle	male	Floods	Hello my name is A.A.M. calling from Jowhar. I would like to report about the river Shabelle which has overflowed, we need the government to send help. Thank you.
16-Aug-21	Buhodle Togdher	male	Livestock	Hello my name is S.M in Buhodle. Our livestock have got CCPD disease, I would like to know if there are medicines besides 'Oska'. Thank you.
15-Aug-21	Sanag	male	Livestock	Hello Radio Ergo, my name is A.A.W in Sanag. I would like to ask the doctor how we can treat eczema in animals. Thank you.
16-Aug-21	Fadhi-gab Sanag	female	Livestock/ WASH	Hello Radio Ergo, my name is F.A. in Fadhi-gab. We are facing water shortage and rise in temperatures, our livestock are also sick and they are coughing, we would like to get treatment.
16-Aug-21	Sool	male	Livestock	Hello my name is I. I am calling from Sool, our goats are suffering from an unknown disease which is causing the goats to have diarrhoea and they even have live worms in the diarrhoea sometimes. I would like to ask the doctor what causes it. Thank you.
12-Aug-21	Somaliland	male	Livestock	Hello I am calling from Damagoshe. I would like to ask the doctor why the goats are coughing, and they have mucus too. Thank you.
14-Aug-21	Somaliland	male	Livestock	Hello Radio Ergo, my name is A.A. Our goats and camels have been infested by parasites and I would like to know how we can get rid of them and how we can treat the livestock infested by the parasites.
18-Aug-21	Somaliland	male	Livestock	Hello Radio Ergo I would like to ask the vet doctor if the livestock have particular spots on their body where we can inject them or we can inject them anywhere. Also how can we deal with ticks in livestock.
16-Aug-21	Qardo Barl	male	Livestock	Hello Radio Ergo my name is A.A.S.F. calling from Qardo. I would like to ask the doctor what causes smallpox in animals? Thank you.
14-Aug-21	Elal Saraf	male	Livestock	Hello Radio Ergo, I am calling from Elal, Sarar. I would like to ask the vet doctor about the diseases caused by ticks. Thank you.
14-Aug-21	Puntland	male	Livestock	Hello Radio Ergo, I would like the vet doctor to tell us the disease that causes livestock to have running noses and their bodies turn red.

15-Aug-21	Bandiiradley Mudug	male	Livestock	Hello Radio Ergo, my name is A.N in Bandiiradley. Our goats are sick and they have got diarrhoea and running noses. I would like to know how we can treat them.
14-Aug-21	Galkayo Mudug	male	Livestock	Hello Radio Ergo, my name is F.H.S in Galkayo. I would like to know how we can treat livestock with facial nerve paralysis. Thank you.
16-Aug-21	Jariban Mudug	male	Livestock	Hello Radio Ergo, my name is M.W.M in Jariban, Mudug. Our livestock are sick, they are coughing and they have got diarrhoea. Please share our message so that we can get advice. Thank you.
12-Aug-21	El-Baraf Galgadud	male	Livestock	Hello Radio Ergo, my name is S.A.H in El-Baraf, Galgadud. I would like to speak about unknown diseases that are killing our livestock. We would like to get intervention so that we can save our livestock.
13-Aug-21	Tulo-Sarman Galgadud	male	Livestock	Hello my name is A. in Tulo-Sarmaan, Galgadud. We would like to know how we can treat CCP disease. We have been giving the livestock medicine and it is not effective.
13-Aug-21	Abduwak Galgadud	female	Livestock	Hello Radio Ergo my name is F.A.A in Abudwak. There are unknown diseases affecting our livestock and we don't know how to treat them. We need help in treating our livestock.
15-Aug-21	Abudwak Galgadud	female	Livestock	Hello Radio Ergo, my name is R. in Abudwak. Our goats have got diseases, their necks are swelling up, the fur is getting dark and their limbs are getting weak. We would like to know how we can treat them.
14-Aug-21	Bandiiradley Galgadud	male	Livestock	Hello Radio Ergo, my name is A. in Bandiiradley. Our livestock are sick and they have got diarrhoea. I would like to know how we can treat them. Thank you.
16-Aug-21	Beledweyne Hiran	female	Livestock	Hello Radio Ergo, my name is R. in Beledweyne. Our goats have got cowpox disease and I would like to know how we can deal with this disease.
15-Aug-21	Sakow M.Juba	male	Livestock	Hello Radio Ergo, my name is A.M in Sakow. Our goats are coughing and I would like to know how we can treat them. Also can they transmit the disease to the people treating them?
16-Aug-21	Marodi-Jeh	male	Locust	Hello Radio Ergo, I am calling from Marodi-Jeh, my name is N.M. This area has been hit by locusts that are eating away our vegetation. Thank you.
15-Aug-21	Oodweyne Togdher	male	Locust	Hello Radio Ergo my name is F.J.M in Odweyne, Togdher. I would like to report a swarm of locusts that are quickly destroying our vegetation. Thank you.
12-Aug-21	Oodweyne Togdher	female	Locust	Hello Radio Ergo I am calling from Oodweyne, Togdher. I would like to report about a locust plague in the area. Thank you.
14-Aug-21	Aroweyn Togdher	male	Locust	Hello Radio Ergo, my name is A. in Aroweyn. There are widespread locusts that are taking a heavy toll on the vegetation.

12-Aug-21	Hagasimo Sanag	male	Locust	Hello Radio Ergo, my name is M.A.O in Hagasimo, Sanag. We are in the rainy season and the locusts are coming out to destroy the vegetation we got during the rain. We need the aeroplanes to help us spray these locusts. Thank you.
12-Aug-21	Erigabo Sanag	male	Locust	Hello Radio Ergo, my name is Y.J.I in Erigabo. I need the government of Somaliland to help us control the locusts that pose a threat to the area. Thank you.
12-Aug-21	Sanag	male	Locust	Hello my name is A. calling from Sanag. I would like to report about locust swarms that have hit the area. Thank you.
12-Aug-21	Sanag	male	Locust	Hello my name is A.D in Sanag. Swarms of locusts have invaded us and they are eating away the livestock fodder. We are calling for intervention to deal with the locusts.
14-Aug-21	Nugal	male	Locust	Hello Radio Ergo, I am calling from Nugal region. My name is A.N.A. We have been invaded by locusts and we would like the government to help us deal with these locusts. Thank you Radio Ergo.
13-Aug-21	Puntland	male	Locust	Hello Radio Ergo, my name is A. in Kulmiye. I would like to speak about locusts that have invaded us. We would like get intervention.
14-Aug-21	Puntland	male	Locust	Hello Radio Ergo, we have been invaded by locusts, we are already dealing with drought and new disaster has come. We would like to get intervention. Thank you.
12-Aug-21	Bulaley Galkayo	male	Locust	Hello my name is H. calling from Bulaley. I would like to report about the locust plague which has damaged our produce. We need help from spraying services. Thank you.
14-Aug-21	Godinlabe Galgadud	female	Locust	Hello Radio Ergo, my name is K. in Godinlabe. We are concerned about the locust plagues that have descended on our vegetation. Thank you.
15-Aug-21	Do'ole Galgadud	male	Locust	Hello Radio Ergo my name is M.D. I am calling from Doole, we are reporting locust that destroyed our farms we need help Thank you.
16-Aug-21	Galgadud	male	Locust	Hello my name is A.A calling from Galgadud. I would like to report about a locust plague that has damaged our farm produce. Thank you.
12-Aug-21	Kismayo L.Juba	male	Locust	Hello Radio Ergo my name is H.A.A. I am calling from Kismayo, I would like to report about the locust plague in the area. Thank you.
12-Aug-21	South Central	male	Locust	Hello my name is Q.I. I would like to report about the locust plague in the area and to find out how can you control the locusts? Thank you
13-Aug-21	Buhodle Togdher	male	WASH	Hello Radio Ergo my name is A.S.J in Buhodle. We are facing water shortage and we would like to get water aid. Thank you.
12-Aug-21	Burao Togdher	female	WASH	Hello Radio Ergo my name is F.M. I am calling from Burao, we are suffering from drought causing water shortage in this area. We need water aid. Thank you.
12-Aug-21	Sheikh Togdher	male	WASH	Hello Radio Ergo my name is I.M.J. I am calling from Sheikh. I would like to report about drought in the area. Thank you.

17-Aug-21	El-Afweyn Sanag	male	WASH	Hello Radio Ergo, I am calling from EL-Afweyn, Sanag. We are facing water shortage and drought, and we would like to get water aid. Thank you..
14-Aug-21	El-Afweyn Sanag	male	WASH/ Locust	Hello Radio Ergo, my name is A.A in El-Afweyn, Sanag. We are facing drought and water shortage, the livestock are also in a dire situation. The locusts have also taken a heavy toll on the vegetation and we need government to help us spray these locusts. Thank you.
13-Aug-21	Rag-Adeye Sanag	male	WASH	Hello my name is F.M.H. in Rag-adeye, Sanag. We owned a water well which was destroyed in the heavy Gu rains. There have not been any efforts to reconstruct the well and we need help. Thank you.
15-Aug-21	Sanag	male	WASH	Hello Radio Ergo, my name is M.M.S in Sanag region. We are facing water shortage and we hope to get rainfall soon.
12-Aug-21	Bur Salah Mudug	male	WASH	Hello Radio Ergo I am calling from Bur salah. There is extreme heat and drought in the area which is causing water shortage in the area.
13-Aug-21	Hanra Galgadud	male	WASH	Hello Radio Ergo, my name is A.M.A. I am calling from Hanra, Galgadud. We are facing water shortage and we would like aid organizations to help us get access to water. Thank you.
18-Aug-21	Abudwak Galgadud	female	WASH	Hello Radio Ergo my name is S.M.M in Abudwak, we are suffering from lack of water in the area and we need help. Thank you.
17-Aug-21	Abudwak Galgadud	male	WASH	Hello my name is H.S in Abudwak. We are facing drought and strong dry winds. Our livestock are facing water shortage, we are appealing for help. Thank you Radio Ergo.
13-Aug-21	Hiran	male	WASH	Hello my name is M.A.M in Hiran. There is drought and water shortage in the area. We would like Radio Ergo to share our message with aid organizations. Thank you.
16-Aug-21	M. Shabelle Jowhar	male	WASH	Hello my name A.S.O. calling from Jowhar. I would like to report about drought and water shortage that has ravaged this area. Please share our message. Thank you.
12-Aug-21	El-Barde Bakol	male	WASH	Hello Radio Ergo, I am calling Eel berde. We are farmers and we are losing our crops due to drought and water shortage. We would like to get water aid. Thank you.
14-Aug-21	Garbaharey Gedo	female	WASH	Hello Radio Ergo, my name is F.A.H in Garbaharey, Gedo. There is a water shortage in the area and we would like to get water aid. Thank you.
13-Aug-21	South Central	male	WASH	Hello Radio Ergo, my name is A.F. We are facing water and fodder shortage and recurring droughts. Please share our message so that we can get intervention. Thank you.
17-Aug-21	South Central	female	WASH	Hello Radio Ergo, my name is N.F.J. We are facing water shortage and we would like the government to help us access water.

12-Aug-21	Somaliland	male	Agriculture	Hello Radio Ergo I would like to report about pests found in the soil that are attacking the roots of the plants. We tried to spray them however they are still around. I would like to know how we can prevent them. Thank you.
15-Aug-21	Dhusamareb Galgadud	male	Agriculture	Hello my name is S.A in Dhusamareb. There are pests that have infested my farm and they have affected the growth of the plants. I would like to know how we can deal with these pests.
13-Aug-21	Hiran	male	Agriculture	Hello Radio Ergo, I am calling from Hiran region. Our tomatoes have got diseases and we would like to know how we can treat them. Thank you.
14-Aug-21	Adale M.Shabelle	male	Agriculture	Hello Radio Ergo, my name is M.O.M. in Adale. I would like to know how we can deal with pests on the crops. I have tried to spray them however they come back after a week.
13-Aug-21	Jowhar M.Shabelle	male	Agriculture	Hello my name is M. in Jowhar. We have got rainfall and farmers are now preparing for the planting season. Thank you.
17-Aug-21	Jowhar M.Shabelle	male	Agriculture	Hello Radio Ergo, my name is A.A. in Jowhar. I would like to know if peppers and onions can grow in red soil. We are using water wells to grow our produce.
12-Aug-21	Middle Shabelle	male	Agriculture	Hello my name is A.A calling from Middle Shabelle. I would like to ask how can you prevent tomato pests and how can you treat onion pests Thank you.
17-Aug-21	Middle Shabelle	male	Agriculture	Hello Radio Ergo my name is Y.I. in Middle Shabelle. I would like to know about the different farm pests and how we can control them. Thank you.
12-Aug-21	Hirshabelle	male	Agriculture	Hello my name is A.H.M. I am calling from Hirshabelle. I would like to report about aphids that are damaging our produce. Thank you.
14-Aug-21	South Central	male	Agriculture	Hello Radio Ergo, there are pests that are eating our farm produce, including maize, beans and other vegetables. We don't know how to deal with them.
17-Aug-21	South Central	male	Agriculture	Hello Radio Ergo, I would like to ask the agriculture expert to tell us what causes watermelons to become white. Please share my message with the experts so that we can get answers.
13-Aug-21	El-Buh Sanag	male	Environment	Hello Radio Ergo my name is A.M. in EL-Buh, Sanag. The environment programme and the expert mostly talk about deforestation and emission of gases to the air. I would like to ask if the aeroplanes that leave a trail of smoke in the air also contribute to climate change.
13-Aug-21	Biyo-Gadud Galgadud	male	Environment	Hello Radio Ergo, my name is A. in Biyo-Gadud. I would like to talk about the issue of people cutting down trees in the area. The government needs to stop these people. Thank you.

12-Aug-21	Gabiley Marodi Jeh	male	Wildlife	Hello I am calling from Gabiley. I would like to report that monkeys have been destroying our produce, how can we stop them? Thank you.
12-Aug-21	Buhodle Togdher	male	Wildlife	Hello Radio Ergo my name is S.A calling from Buhodle. I would like to report about a lion in the area, how can we stay protected from it?
18-Aug-21	Puntland	female	Wildlife	Hello Radio Ergo, I am F.A.H. in Janogode, we are suffering from warthogs that are digging the ground and eating the livestock fodder. We would like to get help in dealing with these wild animals. Thank you.
14-Aug-21	Buhodle Togdher	male	Wildlife	Hello Radio Ergo, my name is N.M. in Buhodle. Marauding monkeys are attacking our goats. We would like to know how we can deal with these monkeys.
15-Aug-21	Saha-qurun Mudug	male	Wildlife	Hello Radio Ergo my name is A. in Saha-qurun. There have been foxes in the area attacking our goats and it has been very hard to find their hideouts. We would like to get help in dealing with these foxes.
12-Aug-21	Mudug	male	Wildlife	Hello my name is A.A calling from Mudug. I would like to report about foxes that keep attacking us and our livestock. Thank you.
13-Aug-21	Bardera Gedo	male	Wildlife	Hello I am calling from Bardera, Gedo. There are baboons that have been attacking and killing our livestock. We need the government to help us deal with them.
17-Aug-21	Bali-Jilal Togdher	female	Education	Hello Radio Ergo, my name is R.S.F in Bali-Jilal. There are no schools or education centres in this area. We need the government to install schools in this area.
16-Aug-21	Beledhawo Gedo	male	Education	Hello my name is A.A.M. calling from Beled hawo. I would like to report about lack of education centres in the area. Thank you.
16-Aug-21	Dollow Gedo	male	Conflict	Hello Radio Ergo, my name is M.A in Dollow, Gedo. Conflicts have created fear but there was a peace settlement and we are now doing better.