



## Brief Summary

Callers to Radio Ergo's independent feedback platform this week (25-30 June 2021) had similar concerns to the previous weeks, with locust invasions, water shortages, and livestock diseases affecting people in different parts of the country. Food security was therefore a major underlying theme. Coronavirus also continued to generate interest among callers. The following summarises calls by theme.

**COVID19** – callers from across the country asked questions to the Radio doctor mainly about symptoms, especially how to recognise Coronavirus, how to distinguish it from flu, and whether the disease can strike twice. Some callers had specific questions about how the virus spreads. A female caller in Hargeisa wanted to know how the virus affected the elderly. A male caller in Mogadishu said he had received two doses of the COVID19 vaccine and urged others to take it.

**Livestock** - there were many calls from livestock herders about livestock sickness and disease, including camel owners especially from central regions complaining of an unidentified disease killing their camels. A female caller in Dhusamareb, Galgadud, said they had only 10 left out of their herd of 60 camels due to disease. In Beletweyne, Hiran, a female caller wanted advice on how to safely inject medicine into their livestock without harming them.

**Locusts** – callers complained about locust invasions most notably across central regions, and with some from northern and southern parts as well. The areas most mentioned were Abudwak, Adado, and Dhusamareb inn Galmudug, where various callers spoke of damage to farms and grazing and called for help. Callers in Sahil in the north wanted aerial spraying there. Farmers also reported new swarms in Halgan, Hiran; Balad, M. Shabelle; Wanlaweyen, L. Shabelle, and Elwak, Gedo.

**Water shortage** – many people reported continuing drought and worsening water shortages across parts of the country. In Awdal and Sanag, callers said they had lost all their livestock in the drought. Callers in Bari and Nugal spoke of lack of pasture for livestock, water scarcity, and humanitarian need. There were a number of calls from parts of Galmudug. A female caller in Adado said the water shortage had led to food shortages. A camel herder in Mudug said the Puntland government had promised water aid but nothing had reached them. A caller in Ferfer, Hiran, said a well had been drilled in the district but the water was not potable and he needed water for his family of seven children. There were also calls from M. Shabelle, Bakool, and Gedo about water crisis.

**Food security** – callers in Bay region said conflict had exacerbated hardship and led to displacement and food shortages. A caller in Dinsor said prices of all basic foods had risen sharply due to the blockade of supply routes, with flour selling at 50,000 shillings as compared to 18,000 in other towns.

**IDPs/Refugees** – IDPs in different camps in Dollow, Abudwak, and Galkayo complained of shortages of food, water and other services. A female caller from Tora-bora IDP camp in Bosasso said her community of Ethiopian refugees who have been there for 20 years were neglected whilst other IDPs in the camp were being relocated to new housing.

Date	Location	Gender	Theme	Remarks
28-Jun-21	Hargeisa Marodi Jeh	female	COVID-19	Hello Radio Ergo. My name is F.A.Y. I am calling from Hargeisa. I would like to know the impact of COVID19 on elderly people. Thank you
27-Jun-21	Burao Togdher	male	COVID-19	Hello Radio Ergo my name is F.A.A in Burao. I would like to ask the doctor the first symptoms that develop once someone has got the Coronavirus. Thank you
29-Jun-21	Buhodle Togdher	female	COVID-19	Hello my name is R.D in Buhodle. I would like to know the symptoms of the Coronavirus. Thank you.
26-Jun-21	Lasanod Sool	male	COVID-19	Hello Radio Ergo, my name is A.M in Lasanod. I would like to know how we can protect ourselves from the Coronavirus. We are always around people including families and friends and I would like to know how we can stay safe.
29-Jun-21	Somaliland	male	COVID-19	Hello Radio Ergo, my name is D.H. My children are sick. I couldn't tell if they have got Coronavirus or the common flu. I would like to know the number to contact in Somaliland. Thank you.
26-Jun-21	Bosaso Bari	male	COVID-19	Hello Radio Ergo, my name is F.M.H in Bosaso. I would like to know if the Coronavirus can be transmitted from sharing clothes or chairs. Thank you for your services.
28-Jun-21	Puntland	male	COVID-19	Hello Radio Ergo. I would like the doctor to tell us the signs and symptoms of Coronavirus. Thank you
26-Jun-21	Puntland	male	COVID-19	Hello my name is A.I.G. I would like the doctor to tell me the symptoms of the Coronavirus. Thank you.
26-Jun-21	Abudwak Galgadud	female	COVID-19	Hello radio Ergo my name is S.M I am calling from Abudwak. I would like to ask the doctor the symptoms you feel when you have contracted the Coronavirus. Thank you
26-Jun-21	Abudwak Galgadud	female	COVID-19	Hello Radio Ergo, my name is D. in Abudwak. I would like to know from the expert about the effects of the Coronavirus on the people, can someone who has recovered from the Coronavirus get it again? Thank you.
29-Jun-21	Mogadishu Banadir	male	COVID-19	Hello Radio Ergo, my name M.I.M in Mogadishu. I am encouraging the people to take the Coronavirus vaccine. I have personally taken two vaccine doses and it is important for the Somali people to stay safe from this pandemic.
27-Jun-21	Mogadishu Banadir	female	COVID-19	Hello Radio Ergo my name is N.A. I am calling from Howl-Wadag in Mogadishu. I would like ask the doctor if someone who has recovered from the Coronavirus can get it a second time. Thank you
28-Jun-21	Wanlaweyn L.Shabelle	male	COVID-19	Hello Radio Ergo my name is M.A. in Wanlaweyn. I would like the doctor to tell us how we can tell the difference between flu and the Coronavirus. Thank you.

26-Jun-21	Bay	male	COVID-19	Hello Radio Ergo I am calling from Bay region in Southern Somalia. I would like to ask the doctor the symptoms of Coronavirus. Thank you.
26-Jun-21	South Central	male	COVID-19	Hello Radio Ergo my name is A.N I would like to ask the doctor how we can tell if someone has got the COVID19 virus. Thank you
26-Jun-21	South Central	male	COVID-19	Hello Radio Ergo I would like to ask the doctor if ginger can help fight the Coronavirus. thank you
28-Jun-21	Badhan Sanag	male	Livestock	Hello Radio Ergo, my name is A. in Badhan, Sanag. I own goats and they are limping. I would like to know what causes livestock to have weak limbs.
26-Jun-21	Sanag	male	Livestock	Hello Radio Ergo, my name is S.A.A in Sanag region. Our goats have got diseases, they got diarrhoea which is black in colour. We would like the vet doctor to advise us. Thank you.
26-Jun-21	Ayn Togdher	male	Livestock	Hello Radio Ergo, my name is J. in Ayn. We are doing well and we have got rainfall. However our livestock have got disease, they are coughing. Thank you Radio Ergo.
28-Jun-21	Puntland	male	Livestock	Hello Radio Ergo, we are pastoralists and our livestock are weak and they are giving birth to dead offspring. We would like the doctor to tell us how we can deal with this.
27-Jun-21	Galkayo Mudug	male	Livestock	Hello radio Ergo my name is A.D I am calling from Galkayo. There is a disease that is killing our camels and also making them blind. We would like to get treatment for our livestock.
28-Jun-21	Galkayo Mudug	male	Livestock	Hello Radio Ergo, my name is A.S.A in Galkayo. Our goats have got 'Dhabar-Jabshe' disease. They are weak and their back seems to be fragile and they are dying.
25-Jun-21	Galkayo Mudug	male	Livestock	Hello my name is A.A.A in Galkayo. I would like the expert to tell us how we can protect our livestock from the plastic waste that is being dumped by trucks.

27-Jun-21	Galgadud Abudwak	male	Livestock	Hello Radio Ergo my name is A.A.M. I am calling from Abudwak, there is an unknown disease that is killing our camels. We have never seen anything like it before. We would like to get help. Thank you
30-Jun-21	Elay Galgadud	male	Livestock	Hello Radio Ergo, my name is A.Y in Elay, west of Abudwak. Our livestock are coughing, we don't know what is causing this and how we can treat our livestock.
26-Jun-21	Dhusamareb Galgadud	female	Livestock	The camels are dying, we used to own 60 camels and now just over 10 are left. We don't know how to treat them.
28-Jun-21	Guriel Galgadud	female	Livestock	Hello Radio Ergo, my name is M.A in Guriel. I have goats, and I have been feeding them but they are still thin. I would like to know how we can fatten our livestock so that we can fetch more income from their sale.
26-Jun-21	Beledweyne Hiran	female	Livestock	Hello Radio Ergo, my name is A.I in Beldweyne Hiran region. There are many pastoralists who try to treat their livestock themselves, they are mostly not trained. They inject them on their neck or on the back, and sometimes it swells and the livestock are in agony. We would like to know the best place to inject the livestock Thank you.
29-Jun-21	Wanlaweyn L.Shabelle	female	Livestock	Hello Radio Ergo, I am calling from Wanlaweyn, Lower Shabelle. I want to know how we can treat livestock with running stomachs who might be having worms.
26-Jun-21	South Central	female	Livestock	Hello Radio Ergo, my name is H.O. We are farmers and our livestock have got ticks and lice. We would like to know how we can deal with these parasites. Thank you.
28-Jun-21	South Central	male	Livestock	Hello Radio Ergo, we have got rainfall and our livestock have got fodder. But our camels are sick, they have got fever. We would like the vet doctor to tell us how we can treat the livestock.
28-Jun-21	South Central	male	Livestock	Hello My name is O.M.A . I am calling from Dibid, our livestock are sick, they are suffering from an unknown diseases and we would like to get treatment for our livestock. Thank you
26-Jun-21	Somali Region Ethiopia	male	Livestock	Hello Radio Ergo, my name is A.A in Somali Ethiopian region. Our livestock are coughing and we thought they might have CCPP disease. We would like the doctor to advise us.
30-Jun-21	Hargeisa Marodi Jeh	female	Locust	Hello Radio Ergo, my name is N.M.J in Hargeisa. There are swarms of locusts that invaded us mid last year and they are still here with us.
27-Jun-21	Berbera Sahil	male	Locust	Hello Radio Ergo I am calling from Berbera, we are worried about the locust plague that has wreaked havoc. We would like to get help in controlling these locusts.
28-Jun-21	Sahil	male	Locust	Hello Radio Ergo, my name is O.M.M in Sahil. We would like the government to help us with aeroplanes to spray the locusts. Thank you.

26-Jun-21	Burao Togdher	male	Locust	Hello Radio Ergo, my name is A. in Burao. I owned a farm in this area however it was destroyed by locusts. We don't know how to deal with the locust plague. Thank you.
26-Jun-21	Sanag	male	Locust	Hello Radio Ergo my name is A.A in Sanag region. We are suffering from locusts in the area, we would like to know how we can repel them, thank you
26-Jun-21	Sanag	male	Locust	Hello Radio Ergo my name is M.H I am calling from Sanag region, we are under the grip of invasive locusts that have descended on this area. We would like to get help. Thank you.
25-Jun-21	Horsed Abduwak Galgadud	female	Locust	Hello Radio Ergo, my name is D.K in Horsed, Abduwak. I would like to speak about the locust plague that is set to invade us. We would like to know how we can deal with the locusts. Thank you.
25-Jun-21	Abduwak Galgadud	female	Locust	Hello Radio Ergo, my name is H. in Abudwak. We are doing well but locusts have descended on us. We want the government to help us deal with the locusts that are a threat to the people and vegetation. We would like the spraying teams to reach us. Thank you.
28-Jun-21	Abduwak Galgadud	female	Locust	Hello Radio Ergo, I am calling from Abudwak. We are doing well although the locusts have taken a heavy toll on the vegetation. We would like the ministries to help us deal with the locust invasion.
29-Jun-21	Abudwak Galgadud	male	Locust	Hello Radio Ergo, my name is A.J.B in Abduwak. I would like to speak about locusts that have wreaked havoc in this area. We would like to know how we can deal with the locust plague. Thank you.
27-Jun-21	Abudwak Galgadud	female	Locust	Hello Radio Ergo my name is N. in Abudwak. Locusts have descended on us and they pose a threat to our vegetation. We are appealing for help in dealing with the locusts.
29-Jun-21	Adado Galgadud	male	Locust	Hello Radio Ergo, my name is L.H. in Adado. Last year we were under the grip of a locust plague. We would like to know how we can deal with the locusts in case they come back this year. Thank you.
29-Jun-21	Adado Galgadud	female	Locust	Hello Radio Ergo, my name is K.A.A in Adado. I would like to speak about locusts that have eaten our vegetation and farms. We would like to get help in controlling the locusts.
26-Jun-21	Dhusamareb Galgadud	female	Locust	Hello Radio Ergo, my name is S.N. in Dhusamareb. I would like to speak about large swarms of locusts that have invaded us. We would like to get support so that we can deal with this plague.
27-Jun-21	Dhusamareb Galgadud	female	Locust	Hello Radio Ergo I am calling from Dhusamareb, locusts have taken a heavy toll on our vegetation and we would like to get help in dealing with these insects. Thank you.

25-Jun-21	Halgan Hiran	male	Locust	Hello Radio Ergo, my name is E.A.M in Halgan, Hiran region. Locust hopper bands have invaded our farms and they are destroying everything. We would like to get intervention so that we can deal with this plague.
27-Jun-21	Bal'ad M.shabelle	female	Locust	Hello Radio Ergo my name is S. I am calling from Bal'ad, we have been invaded by locusts that have eaten away all the vegetation. We would like to get help. Thank you.
28-Jun-21	Wanlaweyn L.Shabelle	male	Locust	Hello Radio Ergo, my name is M.A.M in Wanlaweyn. This area has been invaded by large swarms of locust that have invaded this area.
30-Jun-21	Baidoa Bay	male	Locust	Hello my name is M.N.M. I would like to know the breeding season for locusts especially when they multiply. Thank you.
28-Jun-21	South Central	male	Locust	Hello Radio Ergo, My name is A.J. I am calling from Tul-Weyne. I would like to speak about locusts that have invaded us and wreaked havoc. We would like to get intervention.
30-Jun-21	Bari	male	Agriculture	Hello my name is A.M.K in Bari. I am a farmer and our farms have been hit by pests that have diminished our harvests.
29-Jun-21	Balanbale Galgadud	female	Agriculture	Hello Radio Ergo, my name is F.A in Balanbale. We are farmers and we have been invaded by pests that are eating away our vegetation. We would like to know how we can deal with the pests or get pesticides.
25-Jun-21	Jowhar M.Shabelle	male	Agriculture	Hello Radio Ergo, my name is A.M. in Jowhar, Middle Shabelle. There are birds eating our produce and floods in the area.
25-Jun-21	Jowhar M.Shabelle	female	Agriculture	Hello Radio Ergo, my name is F.A in Jowhar. I would like to know how we can get sesame seedlings that we can plant this season. Thank you.
29-Jun-21	Bardera Gedo	male	Agriculture	Hello Radio Ergo my name is A.A in Bardera, Gedo. There are white pests that have covered my tomato and onion produce. I would like the doctor to tell me how we can deal with this.
28-Jun-21	South Central	male	Agriculture	Hello Radio Ergo, my name is A.S. in central Somalia. I would like to know the best produce to plant in the rainy season. Also is it better to plant in the Deyr season or in the Gu season.
28-Jun-21	South Central	male	Agriculture	Hello Radio Ergo. We are farmers and we would like to get support in advancing our farms. Thank you.
30-Jun-21	Baidoa Bay	male	Agriculture	Hello I am calling from Baidoa, Bay. We would like to get control measures to deal with pests and insects that have eaten into our produce.
26-Jun-21	Awdal	male	WASH	Hello Radio Ergo, I am calling from Awdal region, we are suffering from severe drought, the rainy seasons have failed. We have lost all our livestock. We need the government to get us help. Thank you.

25-Jun-21	Buhodle Togdher	female	WASH	Hello Radio Ergo, my name is F.A. in Buhodle. There is water shortage in the area. The little rain water was quickly used up. We would like the government to help us build water catchment areas.
26-Jun-21	Hidhhidh Sanag	male	WASH	Hello Radio Ergo my name is I.A I am calling from Hidhhidh. We are facing prolonged drought that has wiped out our livestock, we are appealing for intervention. Thank you.
27-Jun-21	Sanag	male	WASH	Hello Radio Ergo my name is H.I in Sanag region, we are suffering from water scarcity in the region. We would like the Somaliland administration to help us get water. Thank you.
30-Jun-21	Sanag	male	WASH	Hello Radio Ergo, I am calling from Sanag. We are facing water shortage in this area. Thank you Radio Ergo for your services.
28-Jun-21	Karkar Bari	female	WASH	Hello Radio Ergo, my name is A.A in Karkar. We are facing water shortage and the livestock are losing their fodder. We are appealing for humanitarian aid.
29-Jun-21	Qardo Bari	male	WASH	Hello Radio Ergo, my name is A. in Qardo. We are facing drought that has affected us. The drought and diseases are killing our livestock.
28-Jun-21	Eyl Nugal	female	WASH	Hello Radio Ergo. I am calling from Eyl. We are suffering from drought and we need help. Thank you
28-Jun-21	Garowe Nugal	male	WASH	Hello Radio Ergo, my name is M.A.O I am calling from Garowe. We are facing drought and water shortage and we would like to get help. Thank you.
28-Jun-21	Qoryaweyne Mudug	female	WASH	Hello Radio Ergo my name is N.M.A in Qoryaweyn. We are facing water shortage and we would like to get water aid. Thank you.
28-Jun-21	Qoryaweyne Mudug	female	WASH	Hello my name is B.M.A. I am calling from Qoryaweyn. I would like to report drought and water shortage in the area and we need help. Thank you
27-Jun-21	Mudug	male	WASH	Hello Radio Ergo my name is A.S in Mudug region. There is drought and lack of water and fodder in the area which has affected the livestock. Thank you Radio Ergo.
28-Jun-21	Mudug	male	WASH	Hello my name is J.A.H. In Mudug, I am a pastoralist keeping camels. We are facing water shortage, the Puntland government have told us they will bring us water aid, but we have not got the water. Thank you.
27-Jun-21	Adado Galgadud	female	WASH	Hello Radio Ergo I am calling from Adado, we are facing drought in the area which has caused food shortage. We would like aid organisations to get us help. Thank you
28-Jun-21	Bohol Galgadud	female	WASH/ Education	Hello I am calling from Bohol, near Dhusamareb. There is drought and water shortage in the area. Our children also don't have school and education centres. We would like to get help. Thank you.

29-Jun-21	Ferfer Hiran	male	WASH	Hello Radio Ergo, my name is A.H.G in Ferfer. We are facing water shortage in this area. We would like the aid organisations and the Hiran local authority to bring us water aid. Thank you.
30-Jun-21	Ferfer Hiran	male	WASH	Hello Radio Ergo, my name is M.G in Ferfer, Somalia. This a relatively new district and we are facing water shortage. We had a well drilled in this area however the water is bitter. I am a father of seven children and we would like to get water aid.
28-Jun-21	Middle Shabelle	male	WASH	Hello Radio Ergo. I am calling from Middle Shabelle. I would like to report about lack of water in the area . Thank you
26-Jun-21	Bakool	male	WASH	Hello Radio Ergo, my name is A.A.J in Bakool. I would like to speak about the delayed rainfall and water shortage in the area.
27-Jun-21	Elwak Gedo	female	WASH/ Locust	Hello Radio Ergo my name is F.S.A I am calling from Elwak. I would like to report drought and lack of water. There are also locust hopper bands that in the area.
26-Jun-21	Dollow Gedo	male	WASH	Hello Radio Ergo my name is H. in Dollow. We are facing drought and water shortage. We would like to get intervention from the Somali government. Thank you.
25-Jun-21	South Central	male	WASH	Hello Radio Ergo, my name is A.M.D in Dafle. There is drought and water shortage. We are in a dire situation and we would like to get intervention. Thank you.
28-Jun-21	South Central	male	Floods	Hello my name is my name is M. The people here are mostly farmers and the fields have been flooded. They are out of work and we would like to get help.
25-Jun-21	Dinsor Bay	male	Food Security	Hello Radio Ergo my name is in M.A.A Dinsor, Bay region. There is inflation of prices in the area, the prices of rice, cooking oil, sugar, and flour have skyrocketed. Flour is sold at 50,000 shillings while nearby cities are buying it at 18,000. The roads have been blockaded by militia and we want the government to intervene. Thank you.
30-Jun-21	Bay	male	IDPs	Hello Radio Ergo, my name is A.M. I am calling from Bay region. We have been displaced by the terrorist groups and we are facing hardships.
26-Jun-21	Dollow Gedo	male	IDPs	Hello Radio Ergo, my name is A.A in Kabasa. We IDPs and we are facing lack of food, water and services. Please share our message so that we can get intervention.
28-Jun-21	Galkayo Mudug	male	IDPs/Food Security	Hello Radio Ergo my name is A.H in Galkayo. We are IDPs and we are facing food shortage. Thank you.
28-Jun-21	Abudwak Galgadud	female	IDPs/WASH	Hello my name is F.M. I am caling from Abuwak, we are IDPs in Heriyal camp and we are facing water shortage. Thank you

25-Jun-21	Bosaso Bari	female	Refugees/ IDPs	Hello Radio Ergo, my name is B.M.Y in Bosaso. We are displaced people from Ethiopia and we are living in Tora-bora camp. We are in a dire situation and we don't have access to services. Some of the IDPs have been relocated and given homes however we have been neglected because we are from Ethiopia. It is injustice, we have been living here for 20 years.
25-Jun-21	Qardo Bari	male	Health	Hello Radio Ergo, my name is G.A.M in Qardo. There have been mosquitoes breeding in the area and we would like the government to help us get mosquito nets. Thank you.
25-Jun-21	South Central	male	Wildlife	Hello Radio Ergo, my name is N.H. We have been attacked by marauding monkeys that are eating our vegetation. We are appealing for intervention. Thank you.
28-Jun-21	South Central	male	Wildlife	Hello Radio Ergo, my name is N.H.M. Our farms and produce have been attacked by monkeys and we would like to get help. Thank you.
28-Jun-21	Awdal	male	Wildlife	Hello my name is S.D in Awdal. There are wild animals including hyenas and others that have been killing our livestock. We would like aid organizations to help us protect our livestock.
29-Jun-21	Beledweyne Hiran	male	Governance	Hello my name is D. in Beledweyne, Hiran. We are concerned about the local police that are extorting money from us. They are acting like robbers and taking our money. We would like the government to intervene.
30-Jun-21	El-Wak Gedo	male	Governance	Hello Radio Ergo, I am calling from El-wak, Gedo. We are concerned about the lack of telephone network. We would like to get back the network masts which were destroyed in conflict.
29-Jun-21	South Central	male	Jobs	Hello Radio Ergo, we would like to get job opportunities. The youth in this country are facing unemployment and we need the government to create jobs.
28-Jun-21	Guriel Galgadud	male	Conflict	Hello Radio Ergo, my name is A. in Guriel. There is ongoing conflict in the area which has led to displacement. Thank you Radio Ergo.
30-Jun-21	Beledhawo Gedo	male	Conflict	Hello Radio Ergo, my name is A. in Beledhawo, Gedo. The people in the area are mostly worried about the Kenyan troops in Somalia which are carrying out airstrikes.
28-Jun-21	Awr-Bogeys Sool	male	Rain	Hello Radio Ergo, my name F.M in Awr-Bogeys. Yesterday night we have got rainfall, we thank God for the rainfall. We are now recovering from the droughts.

25-Jun-21	Abduwak Galgadud	female	Rain	Hello Radio Ergo, my name is H. in Abudwak. We are doing well and we have got rainfall. The livestock have recovered from the rainfall. Please share our message. Thank you.
26-Jun-21	Kismayo L.Juba	male	Rain	Hello Radio Ergo, my name is A. in Kismayo. We have got rainfall however our livestock still don't have fodder. We hope the rainfall continues as the vegetation will grow afterwards. Thank you.