



Brief Summary

The main topic of the calls to Radio Ergo's independent feedback platform this week (17-21 April 2021) was the continuation of drought and scarcity of water, most notably across the northern regions and central areas. However, in some areas there was a mixed picture with callers also reporting the start of rainfall that they hoped meant the end of the drought and water scarcity. Locusts remained a concern in northern and central regions. The spread of COVID19 was also a concern. The following summarises the calls by theme.

COVID19 – callers this week were largely from central and southern regions and mainly had questions or comments about symptoms and spread of the virus. A female caller in Galkayo said the virus was spreading rapidly even in schools. Another female caller in Balad, M. Shabelle, asked if children can get COVID19. Several callers in Banadir wanted to know if you can get the disease more than once. A caller in Bardera asked how to tell Coronavirus from the flu. A caller in an unspecified rural area asked how they could limit spread of COVID19 as they had scarce water.

Locusts – there were a number of calls about locust attacks, from parts of Somaliland, Puntland and central regions. Most of these callers said they were still suffering drought conditions. Callers in Balikhayre in Bari, and Eyl in Nugal, said they had been ravaged by locusts and they needed water. There were also complaints about the destruction of locusts from Adado and Dhabad in Galgadud. A caller in Beletweyne, Hiran, said the locusts had returned after a lapse of time.

Water scarcity and drought – the biggest number of calls on this subject came from across Somaliland regions, followed by Galmudug, with some from Hiran and Gedo. A caller in Weeraar in Awdal said the drought was prolonged and it was very hot. Togdher region produced the most callers. In Togdher, Buhodle was the most cited location, with others from Qoryale, Dhoqoshi, Ballidhiig, Libahle, Sanyar, El-Bahay, and Oodweyne. Most said they were experiencing extreme scarcity of water and the animals were sick or dying. They called on the government to act swiftly or for aid agencies to respond by bringing water and food. There were also many calls from Sanag, including from El-Afweyne, Garadag, Erigabo, Elbur, and Damaal-Hagare. Callers there described water and food shortages and livestock deaths. Sool also produced similar calls. A caller in Galkayo said the drought had hit the entire Mudug region. There were calls from Beletweyne and Mataban in Hiran, Fafahdun in Gedo, and many unspecified locations across south and central parts.

Rainfall – callers in some parts of the country announced the arrival of the rain in their areas. There were calls from Talabur in Togdher and Badhan in Sanag, and one from Galkayo, celebrating what the callers hoped was the end of the drought. Callers also received rain in Guriel (Galgadud), Buulay (Hiran), Baidoa, and unspecified parts of Gedo and Lower Shabelle. However, whilst one caller in Baidoa said they were better off after the rain, another in a village said the rain was heavy and people were suffering from flu.

Date	Location	Gender	Theme	Remarks
18-04-2021	Marodi-Jen	male	COVID19	Hello, I am calling from Marodi-Jeh, I want to ask the doctor what are the symptoms of Coronavirus, and how long will someone have the disease? Thanks
17-04-2021	Nugal	male	COVID19	Hello, my name is M.S.M. from Nugal, I am asking the doctor how do you know the sign of the Coronavirus? Thanks
17-04-2021	Puntland	male	COVID19	Hello, my name is Ali, I want to ask about the root of Coronavirus, what is Coronavirus? Thanks
17-04-2021	Galkayo Mudug	female	COVID19	Hello, my name is Sh.A.Y. from Galkayo, we are complaining about Coronavirus that is spreading rapidly, even in the schools. Thanks
17-04-2021	Adado Galgadud	female	COVID19	Hello, Radio Ergo, my name is S.A. from Adado. I want to ask the doctor what are the symptoms of Coronavirus and how can you prevent it? Thanks
17-04-2021	Bal'ad M.Shabelle	female	COVID19	Hello, Radio Ergo, my name is A.I.H. from Balcad, I want to ask the doctor if kids can get COVID19? Thanks
18-04-2021	Mogadishu Banadir	female	COVID19	Hello, my name is S.A.M from Mogadishu. I want to know if you get Coronavirus once, can you get it again? Thanks
18-04-2021	Mogadishu Banadir	male	COVID19	Hello, Radio Ergo, my name is A.H. from Mogadishu. I want to ask the doctor if you get infected with Coronavirus is it possible to get it again? Thanks
20-04-2021	Mogadishu Banadir	male	COVID19	Hello, Radio Ergo, my name is Y.M. from Mogadishu. I want to ask the doctor if you get Coronavirus and recover, can you get it again?
17-04-2021	Bardera Gedo	male	COVID19	Hello, my name is G. from Bardhere, I want to ask the doctor what is the difference between Coronavirus and normal flu? Thanks
17-04-2021	Bardera Gedo	male	COVID19	Hello, I am calling from Bardhere, I want to ask about the symptoms of Coronavirus, and how can we identify it?
17-04-2021	South Central	male	COVID19	Hello, Radio Ergo, I want to know the symptoms of Coronavirus.
17-04-2021	South Central	male	COVID19	Hello, Radio Ergo, I want to ask the doctor about COVID19. We are in rural areas with water scarcity, so how can we limit its spread?
19-04-2021	Sahil Togdher	male	Locust	Hello, my name is S.M.H. from Sahil, we are complaining about locusts that annihilated everything and we are expecting rains.

17-04-2021	Somaliland	male	Locust WASH	Hello, my name is Y.Y.M. We are complaining about thirst, water scarcity, and locusts that devoured our pastures. Thanks
19-04-2021	Somaliland	male	Locust	Hello, my name is M.Y.M. We are complaining about locusts that have devastated us, and the heavy rains are coming. We are asking for help. Thanks
21-04-2021	Puntland	male	Locust	Hello, we are farmers, we are overwhelmed by locusts, we want to know what are the measures we can take to stop them?
17-04-2021	Puntland	male	Locust	Hello, my name is J. We are complaining about locusts that have affected everything, we are complaining to the government to do something about the spread of the locusts.
20-04-2021	Qardo Bari	male	Locust	Hello, my name is A.Y. I am calling from Qardho, we are complaining about locusts ravaging our crops and plants, we are asking those who are tasked with this to help us.
18-04-2021	Balikhayre Bari	male	Locust WASH	Hello, Radio Ergo, it is A.M.H. located in Balikhayre. There is water scarcity here and locusts have ravaged us, we are asking the world and aid organisations to give us immediate aid and water. Thanks
21-04-2021	Eyl Nugal	male	Locust WASH	Hello, my name M.A.M. from Eyl, we are devastated by swarms of locusts, and water scarcity. We are asking the aid organisations to help us deal with the locusts.
17-04-2021	Adado Galgadud	male	Locust	Hello, my name is D.A. from Adado, we are complaining about locusts that are devastating our pasture on top of the drought. Thanks
19-04-2021	Dabad Galgadud	male	Locust	Hello Radio Ergo, my name is M.A. from Dhabad, we are complaining about locusts that ravaged everything. They are destroying anything on their way. They have finished all the plants and the pasture. Thanks
20-04-2021	Beledweyne Hiran	male	Locust	my name is M.A, I am calling from Beledweyne, we are complaining about locusts which have returned after some time. Thanks
20-04-2021	South Central	male	Locust WASH	Hello, Radio Ergo, I am M.A. from Awdal. There is drought and severe locust infestations in the region. We are asking for assistance and help.
18-04-2021	Weeraar Awdal	male	WASH	Hello, my name is A.E., from Weeraar, there is drought and heat in the village, due to the prolonged drought. Thanks
17-04-2021	Qoryale Togdher	male	WASH	Hello, I am calling from Qoryale, we are experiencing extreme drought and we are requesting instant aid and for Radio Ergo to convey our plea. Thanks
18-04-2021	Qoryale Togdher	male	WASH	Hello, it is A.A. from Qoryale, the animals are suffering, there is water scarcity and thirst, we are asking the government to give us immediate aid. Thanks

17-04-2021	Dhoqoshi Togdher	male	WASH	Hello, Radio Ergo, my name is S.I.H. from Dhoqoshi, we are complaining about drought, water scarcity, we are asking for immediate assistance. Thanks
19-04-2021	Libahle Togdher	male	WASH	Hello, Radio Ergo, my name is H.A.H, from Libaaxle, we are complaining about thirst and water scarcity, the rains are overdue. Thanks
18-04-2021	Balidhiig Togdher	male	WASH	Hello, I am calling from Balidhiig, there is extreme drought, water scarcity and the animals are sick, we are asking aid organisations to give us immediate aid. Thanks
19-04-2021	Buhodle Togdher	male	WASH	Hello, we are located in Buhodle, we are complaining about severe drought that has annihilated everything and water scarcity. We are asking for help. Thanks
19-04-2021	Buhodle Togdher	male	WASH	Hello, Radio Ergo, my name is S.S.H. from Buhodle, we are overwhelmed by a drought that has affected us all,. There are water shortages, we are asking the government to help us. Thanks
19-04-2021	Buhodle Togdher	male	WASH	Hello, I am in Buhodle, there a severe drought, we are calling upon the government to take swift action about these dire conditions. Thanks
21-04-2021	Buhodle Togdher	male	WASH	Hello, my name is S.S, from Buhodle, we are affected by a prolonged drought and the livestock are perishing. Thanks
19-04-2021	Buhodle Togdher	male	WASH	Hello, I am calling from Buhodle, we are experiencing a prolonged drought, we are asking or requesting any information about when the rain will come. Thanks
19-04-2021	Buhodle Togdher	male	WASH	Hello, my name is H.A.M, from Buhodle, we are complaining about drought and water scarcity, the animals are ailing, we are calling upon the government to bring us water as soon as possible. Thanks
18-04-2021	Buhodle Togdher	male	WASH	Hello, I am calling from Buhodle, there is severe drought, we are requesting Radio Ergo to tell aid organisations to bring us water and food. Thanks
18-04-2021	Buhodle Togdher	male	WASH	Hello, Radio Ergo, I am calling from Buhodle, there is a lack of rain, extreme heat and water scarcity. Thanks
19-04-2021	El Bahay Toghder	male	WASH	Hello, my name is W.A. from Ceel-Baxay. We are complaining about water scarcity and drought, we are requesting aid organizations to reach us with water. Thanks
20-04-2021	Sanyar Togdher	male	WASH	Hello, Radio Ergo, I am calling from Sanyar. Drought has affected the region, we are asking for water trucking. Thanks
21-04-2021	Oodweyne Togdher	male	WASH	Hello, I am in Daadmadheeb, we are complaining about drought. Thanks

17-04-2021	Somaliland	male	WASH	Hello, there is a drought in the area, we have not received any help, we are asking the government to assist us. Thanks
19-04-2021	Somaliland	male	WASH	Hello, my name is A.I, we are complaining about drought and heat, the rains are overdue. Thanks
21-04-2021	Somaliland	male	WASH	Hello, my name is A.S. We are complaining about water scarcity, we are asking for any help we can get, help us and bring us water.
18-04-2021	Somaliland	male	WASH	Hello, I want to report extreme heat, water scarcity, and thirst, we are asking for immediate aid. Thanks
20-04-2021	Somaliland	female	WASH	Hello, we are complaining about drought and water scarcity, we are requesting aid organizations to come to us immediately.
18-04-2021	Somaliland	male	WASH	Hello, Radio Ergo, my name is M. We are complaining about widespread water scarcity, we are asking aid organizations to help us and give us water. Thanks
20-04-2021	Somaliland	male	WASH	Hello, my name is A.F.H. We are complaining about drought, we are asking for help.
18-04-2021	Somaliland	male	WASH	Hello, it is M.J.D. There are water shortages in the region, the rain is overdue. We are asking aid organizations and the government to bring us water immediately, and Radio Ergo to air our plea
20-04-2021	Somaliland	male	WASH	Hello, my name is A.M.I. Our animals are perishing, we are in dire conditions.
17-04-2021	Somaliland	female	WASH	Hello, Radio Ergo, my name is N.A. We are complaining about severe drought, we are asking for aid. Thanks
19-04-2021	Somaliland	male	WASH	Hello, my name is J. We are complaining about widespread water scarcity, and thirst. We are asking aid organizations for help and aid. Thanks
20-04-2021	El-afweyn Sanag	male	WASH	Hello, my name is H.A.A. from El-afweyn. We are complaining about drought and water scarcity, we need immediate aid. Thanks
21-04-2021	Gar-adag Sanag	male	WASH	Hello, my name is A.A.W. from Gar-adag. We are complaining about water scarcity, and food shortages, we are requesting aid.
21-04-2021	Erigabo Sanag	male	WASH	Hello, my name is A.W. from Erigabo, we are complaining about drought, water scarcity, and hunger. We are asking for immediate help and aid. Thanks
19-04-2021	Elbur Sanag	male	WASH	Hello, Radio Ergo, I am located in Elbur, there is a drought that has affected the environment in this region, we are asking Radio Ergo to convey our appeal to aid organizations. Thanks
19-04-2021	Damala Hagare Sanag	female	WASH	Hello, Radio Ergo, I am F.M.A. from Damala-xagare. There is drought, water scarcity, and thirst, our goats are dying, we are asking the government to give us immediate water.

18-04-2021	Sanag	male	WASH	Hello, my name is O.A.W. from Sanag, we are complaining about drought and water scarcity, we are asking the government to give us immediate aid and water supply. Thanks
20-04-2021	Sanag	female	WASH	Hello, Radio Ergo, F.M.B. from Sanag, we are complaining about drought and water scarcity, we are asking for help and aid. Thanks
21-04-2021	Sanag	male	WASH	Hello, Radio Ergo, my name is A.A.A. calling from the rural areas of Sanag, we are complaining about drought. Thanks
20-04-2021	Sanag	male	WASH	Hello, my name is M.M.M from Sanag, we complaining about thirst and heat, we are asking for aid. Thanks
18-04-2021	Dudubka Sool	female	WASH	Hello, my name is S.I, from Dhudhubka, we are complaining about drought and water scarcity, we are asking for assistance. Thanks
21-04-2021	Sool	male	WASH	Hello, my name is A.A.E. from Sool, we are complaining about water scarcity. Thanks
18-04-2021	Bali Sool	male	WASH	Hello, Radio Ergo, my name is J.S.D. from Bali. We are complaining about water scarcity, we are requesting immediate water supply. Thanks
18-04-2021	Puntland	male	WASH	Hello, we are complaining about drought, water scarcity, and hunger. We are hoping that aid organizations will reach us with water and food. Thanks
21-04-2021	Puntland	male	WASH	Hello, we are complaining about water scarcity. We used to rely on <i>berkeds</i> but they are dried up, we are asking the federal and local government to help us. Thanks
19-04-2021	Puntland	male	WASH	Hello, there is drought and rain shortage in this town, we are asking for help.
17-04-2021	Mudug	male	WASH	Hello, my name is A. from Mudug, there is drought and water scarcity, and we are in the month of Ramadan. Thanks
17-04-2021	Galkayo Mudug	male	WASH	Hello, my name is I.H. from the outskirts of Galkayo, we are affected by the drought that hit Mudug in general.
19-04-2021	Galkayo Mudug	male	WASH	Hello, it is A.M. from the south of Galkayo, we are complaining about water scarcity and drought, we are asking for immediate water supply. Thanks
18-04-2021	Dagari Mudug	male	WASH	Hello, radio Ergo, my name is S.G. from Dagaari. There is water scarcity, the (water pump) engine broke down and we are asking aid organizations to give us aid. Thanks
18-04-2021	Bandiiradley Mudug	male	WASH	Hello, my name is O.A.M. from Bandiiradley, we are complaining about water scarcity, we are asking the government and the people for immediate water. Thanks
17-04-2021	Mudug	female	WASH	Hello, my name is N.O. from Mudug, we are complaining about drought and water scarcity, we are asking the government to help us. Thanks

17-04-2021	Adado Galgadud	male	WASH	Hello, my name is M. from Adado. We are complaining about drought, we are asking Radio Ergo to air our appeal and aid organizations to help us. Thanks
18-04-2021	Adado Galgadud	male	WASH	Hello, my name is M.J. from Adado, we are complaining about drought, we are asking aid organizations to help us quickly. Thanks
18-04-2021	Abudwak Galgaduud	male	WASH	Hello, Radio Ergo, my name is D.A.C. from Abudwak, we are complaining about thirst that has devastated us, people are in dire conditions due to water scarcity and hunger, we want Radio Ergo to pass on this message. Thanks
18-04-2021	Godinlabe Galgadud	male	WASH	Hello, Radio Ergo, my name is H.A.H from Godinlabe, we are complaining about drought, water shortages, and extreme heat, our livestock are ailing. Thanks
19-04-2021	Beledweyne Hiran	female	WASH	Hello, Radio Ergo, my name is D.A. from Beledweyne, we are complaining about severe water scarcity, the animals don't have any water to drink or food to eat. Thanks
19-04-2021	Beledweyne Hiran	male	WASH	Hello, my name is A. from Beledweyne, we are complaining about drought and high temperatures that are ravaging the animals.
17-04-2021	Mataban Hiran	male	WASH	Hello, Radio Ergo, my name is M.A.A. from Mataban, we are complaining about drought and water scarcity that affected us badly, we are asking aid organizations to help us. Thanks
17-04-2021	Fafahduun Gedo	male	WASH	Hello, Radio Ergo, this is I.H. from Fafaxdhuun, we are complaining about drought, thirst and dire living conditions. Thanks
19-04-2021	South Central	male	WASH	Hello, my name is M.A. we are complaining about widespread drought, we have not received any rain. Thanks
19-04-2021	South Central	male	WASH	Hello, we are experiencing drought and water scarcity, the animals are weak. We are asking the government to bring us immediate water. Thanks
19-04-2021	South Central	female	WASH	Hello, there is extreme heat that is affecting our livestock, we don't know where this heat is coming from, we are hoping for rain to come. Thanks
18-04-2021	South Central	female	WASH	Hello, radio Ergo, my name is H. There is drought in this region that has devastated us, we are asking the humanitarian organizations to help us. thanks.
17-04-2021	South Central	female	WASH	Hello, Radio Ergo, we are complaining about water scarcity and lack of pasture for the animals. Thanks

18-04-2021	South Central	female	WASH	Hello, it is S. from Galmudug, there is severe drought and water scarcity, we are hoping for rain. Thanks
17-04-2021	South Central	male	WASH	Hello, Radio Ergo, my name is H.O. We are complaining about hunger and water scarcity, we are asking for help.
21-04-2021	South Central	male	WASH	Hello, Radio Ergo, there is a severe drought in this region, we are asking for aid and help.
19-04-2021	South Central	male	WASH	Hello, my name is A.M. We are complaining about drought and water scarcity, we are asking the government to assist us. Thanks
18-04-2021	South Central	male	WASH	Hello, Radio Ergo, we are complaining about drought, water scarcity, and locusts. We are asking aid organizations and the government to reach us immediately. Thanks
21-04-2021	South Central	male	WASH	Hello, Radio Ergo, I am in a rural area, we are complaining about drought, we are asking for aid. Thanks
18-04-2021	Somaliland	male	Rain	Hello Radio Ergo, I would like to speak about heavy rains that started last night.
21-04-2021	Talabur Togdher	male	Rain	Hello, my name is F.M. from Taalabuur, it rained here last night, we thank God for it.
20-04-2021	Badhan Sanag	male	Rain	Hello, Radio Ergo, my name is M. from Baran, it rained yesterday in this town, we are in abundance.
20-04-2021	Galkayo Mudug	male	Rain	Hello, Radio Ergo, my name is A.Y.C. from Galkayo, it rained last night, we thank God for the rain.
20-04-2021	Guriel Galgadud	male	Rain	Hello, Radio Ergo, I am calling from Guriel, it rained today in the town, we aren't complaining about drought anymore. We experienced a prolonged drought and water scarcity. Thanks
20-04-2021	Buulay Hiran	male	Rain/Aid	Hello, my name is A.M.A. from Buulay, it is raining heavily in this town, we are asking for immediate help. Thanks
21-04-2021	Lower Shabelle	female	Rain	Hello, Radio Ergo, I am calling from Lower Shabelle, it rained here, we are in abundance. Thanks
19-04-2021	Baidoa Bay	male	Rain/ Health	Hello, Radio Ergo, I am located near Baidoa, there are heavy rains in our village, and the people are suffering from flu.

21-04-2021	Baidoa Bay	male	Rain	Hello, my name is M.H.B, from Baidoa, it rained here, our state of affairs is good. Thanks
19-04-2021	Gedo	male	Rain	Hello, Radio Ergo, I am calling from Gedo, my name is A.MA. It rained rain last night here in this town, we are in better conditions than before, Thanks
17-04-2021	South Central	male	Rain	Hello, Radio Ergo, my name is H.O. After a severe drought we have received rain, our livestock are nourished. Thanks
20-04-2021	South Central	male	Rain/ Shelter	Hello, Radio Ergo, my name is A.D. There are heavy rains in the village, the animals are suffering from strong winds. We want tents to shelter from the rain. Thanks