

**Brief Summary**

The main issues raised by callers during the week 29 July-5 August 2020 are Coronavirus, floods, locusts, and water shortages. The following summarises the calls by theme.

Coronavirus- the spread of the virus has resumed its place as a top concern among our callers. The calls on this topic came from Togdher, Bari, Nugal, Galmudug, Hiran, the Shabelle regions, Bay and Gedo. Most of the calls noted variously that the virus was spreading or still prevailing; testing was unavailable; some people were ignoring the advice. Many especially in the south regions wanted information on prevention and symptoms. A caller in Jowhar said people with asthma were being misdiagnosed with COVID19 and quarantined.

Locusts- the plagues of locusts and larvae remained a major concern among callers from Sool, Sanag, Togdher, Bari, Galmudug, and also L. Shabelle and Jubbaland. People described the loss of crops and vegetation and the lack of fodder left for their livestock. They also complained of not receiving any intervention to control the locusts.

Floods- there were a number of calls from flood affected communities in Hiran, and Lower and Middle Shabelle. A farmer in Hanshowle, M. Shabelle, said all their crops and vegetables had been destroyed and they were having to leave the area. They had received no aid.

Water scarcity- calls about water scarcity came mainly from Togdher, Sanag, Bari and Mudug. A community in Beer, Togdher, said they had no water for themselves and livestock and water is costing 40,000 Somaliland shillings a tank which they could not afford. Other callers also requested intervention.

Agriculture- a large number of calls came in from farmers in response to the new farming programme, which is an Ergo collaboration with GEEL.

Location	Date	Theme	Remarks
Togdher	8/5/2020	COVID19	(F) Hello my name is A. in Togdher. I would like the doctor to tell us the signs of the pandemic corona virus.
Buhodle Togdher	8/5/2020	COVID19	Hello my name is A.H in Buhodle. This disease is from God and it seems to be out our control. So people should pray to God to alleviate this disease.
Qardo Bari	8/5/2020	COVID19	Hello my name is S.M.O in Qardo. I think the corona virus is spreading and the people are having coughs and fever.
Bosaso Bari	8/2/2020	COVID19	Hello my name is M.A.M in Bosaso. The corona virus has spread across the world and is causing suffering. The people need to take precautions.
Qardo Bari	8/4/2020	COVID19	(F) Hello Radio Ergo my name is S. in Qardo. We area doing good, but the corona virus threat is still prevailing. The air space was reopened and we would like the government to do tests so that the people are tested for the virus.
Suuj Nugal	7/29/2020	COVID19	Hello my name is J.Y in Suuj, Nugal. I would like to ask the doctor, how can we can protect ourselves from the corona virus, how can we treat someone who has got the corona virus?

Garowe Nugal	8/5/2020	COVID19	Hello my name is F.J in Garowe. The people here have neglected the corona virus precautions and many believe it doesn't exist. I would like to ask the doctor to tell us who we can prevent this disease from spreading.
Galkayo Mudug	7/29/2020	COVID19	Hello my name is A.J.A in Galkayo, Mudug region. I would like to know how we can protect ourselves and our families from the corona virus. Thank you Radio Ergo.
Galkayo Mudug	8/5/2020	COVID19	Hello my name is M.M.A in Galkayo. We are worried about the corona virus that has disrupted our lives. The people seem not to be aware of disease. There is no social distancing and the people are hugging and touching each other. We are worried this disease could spread very fast.
Adado Galgadud	8/5/2020	COVID19	Hello my name is A.A.D in Adado. We have been told that the corona virus is just like the flu. I would like the doctors to tell us why we cannot treat the corona virus just like the flu.
Guriel Galgadud	8/5/2020	COVID19	Hello Radio Ergo my name is F in Guriel. I would like to know if someone who already recovered from the Covid19 can get the virus once again.
Buleburte Hiran	8/5/2020	COVID19	Hello Radio Ergo my name is A. in Buleburte. I would like to ask the doctor how can we protect ourselves from the corona virus. Thank you.
Jowhar M.Shabelle	8/5/2020	COVID19	Hello Radio Ergo my name is I.M.A in Jowhar. One of the symptoms of the corona virus is not being able to breathe, but there are some people who have asthma and when the asthma kicks in they are placed in quarantine. There have been many cases of death and the misdiagnosis could be a cause of death as the patients don't get the right attention.
Middle Shebelle	8/5/2020	COVID19	Hello my name is H.A.Y in Middle Shebelle. I am having a cold, cough and headache. I would like the doctors to tell us more about the the corona virus disease.
Hanja Barde L.Shabelle	8/5/2020	COVID19	Hello my name is L.H.S in Hanja Barde. I would like to ask the doctor, how can we know someone has got the corona virus. How can we know the difference between the flu and the corona virus
Wanlaweyn L.Shabelle	7/29/2020	COVID19	Hello Radio Ergo my name is M. in Wanlaweyn. I would like to ask the doctor to tell us the signs of the corona virus. I would also like to know how we can protect ourselves from the corona virus.
Baidoa Bay	8/5/2020	COVID19	Hello Radio Ergo my name is M.S.N in Baidoa. I would like to know if this corona virus does not still have a cure. What can we do to ourselves to treat this disease?
Gedo	7/30/2020	COVID19	Hello my name is M.A.S in Gedo. I would like to inform you that the people should come out and pray because in this time of health crisis we need to get closer to God.
South Central	8/5/2020	COVID19	Hello Radio Ergo my name is H. I would like to ask the doctor if we can get the corona virus from drinking rain water. If someone is coughing, does it mean they are having the corona virus?

Gabiley W.Galbeed	8/4/2020	Education	Hello Radio Ergo my name is M.A in Gabiley. We are happy to have school reopened after six months. We have taken the precautions and health messages of the doctors. We have also got rainfall. Thank you Radio Ergo.
Beledweyne Hiran	8/3/2020	Education	(F) Hello Radio Ergo, my name is Y.M.A in Beledweyne. We are doing good. The education centres are reopening.
Beledweyne Hiran	7/31/2020	Floods	Hello Radio Ergo, my name is A.H.J. Eid Mubarak. I am calling from Beledweyne. There have been recurring floods in this area and we would like to get intervention and sustainable solutions. Farmers are always counting losses. The government has neglected this area and we are hoping to get long term solution to the flooding.
Beledweyne Hiran	7/29/2020	Floods	Hello Radio Ergo, I am calling from Beledweyne, Hiran. There has been heavy rainfall. The amount of water in the river is increasing and we are afraid it could cause more flooding.
Jowhar M.Shabelle	7/31/2020	Floods	Hello Radio Ergo I am calling from Jowhar. The flood water has washed away our farms. I am now walking through floods.
Jowhar M.Shabelle	8/5/2020	Floods	Hello Radio Ergo, my name is A.Y.M in Jowhar. I am concerned about the flood hit families in Afgoye and Bal'ad who have not got any aid. We would like the government and aid organizations to bring swift aid to these families.
Hanshowle M.Shabelle	7/30/2020	Floods	Hello Radio Ergo my name is O.H.A in Hanshowle, Middle Shebelle. I would like to speak about the flooding that has destroyed our farms and our vegetation including sesame, maize and beans. We are now planning to move away from this area. There have not been any aid organizations or even the government that has come to even assess our situation.
Bal'ad M.Shabelle	8/4/2020	Floods	Hello Radio Ergo, my name is M.H in Bal'ad, Middle Shebelle. We are doing good and we have got rainfall. Although there have been floods we are doing better now. Thank you Radio Ergo.
Bal'ad M.Shabelle	8/5/2020	Floods	Hello Radio Ergo, my name is I.A in Bal'ad, there is flooding in this area. Just like in Afgoye and Beledweyne there is a flood crisis here. The government should not only work in a particular area of the country and neglect others.
Ga'arey M.Shabelle	7/30/2020	Floods	Hello Radio Ergo I am calling from Ga'arey near Jowhar. We are receiving heavy rainfall lately. We are doing better and we fear flooding here.
Barawe L. Shabelle	7/29/2020	Floods	(F) Hello Radio Ergo my name is F. in Barawe. We have received rainfall and the roads have been cut off by rain water and mud.
Qoryolley L.Shabelle	8/4/2020	Floods	Hello my name is I.M.I in Qoryolley. We have been hit by floods that have washed away our property. We have not got any intervention and we would like to help.

Mogadishu Banadir	7/30/2020	Rain/IDPs	Hello Radio Ergo my name is M.H in Mogadishu. There has been heavy rainfall that has caused displacement and affected people. That is my message. Thank you.
Galgadud	8/2/2020	Climate	Hello my name is H.B in Galgadud. There are strong winds in this region that are causing havoc among the livestock and the whole area. I wish you Eid Mubarak.
Garowe Nugal	8/5/2020	Food Security	Hello my name is B.O in Garowe. I would like to speak about the inflation of prices. We would like the state and federal government to intervene. The Somali shilling has lost value and we can't afford things.
Garowe Nugal	8/4/2020	Governance	Hello Radio Ergo, my name is M.S. in Garowe. We are happy for the collaboration between Puntland and Galmudug to ease the accessibility and improve the trade. We are happy for their efforts.
Galkayo Mudug	8/3/2020	Governance	(F) Hello my name is my name is F.A.M in Galkayo. Mudug. We are happy that for the reopening of the city to improve the trade. We are happy that the two states have come to brotherly agreement. Thank you Radio Ergo.
Halboqad Mudug	7/29/2020	IDPs	(F) Hello Radio Ergo my name is F.M.M in Halboqad camp, we have been affected by floods here. There have also been strong winds that destroyed our shelters. Our children have also got malnutrition.
Halboqad Mudug	7/31/2020	IDPs	(F) Hello my name is R.M.M in Hallaboqad. We have got heavy rainfall, we are IDPs and the rains have devastated us. We are also facing water scarcity and malnutrition. We would like Radio Ergo to share our message.
Bosaso Bari	8/3/2020	Khat	Hello my name is A.A. in Bosaso. We would like the government of Somalia to reopen our airspace because there are many people that rely on the miraa drug that is coming from Kenya.
Bosaso Bari	8/4/2020	Khat	Hello my name is A.S in Bosaso. I would like to speak about the khat that was turned back from the country. The women who sell khat should look for other alternatives. Kenya should stop violating the travel bans.
Galkayo Mudug	8/3/2020	Khat	Hello Radio Ergo, my name is A.A.M in Galkayo. We would like to know why the Somali government has banned the Kenyan Khat and allowed the Ethiopian one into the country. We would like the government to ban both.
Sanag	8/2/2020	Livestock	(F) Hello Radio Ergo my name is N. in Sanag region, Our camels are sick with unknown disease. They are weak and they are shivering. We would like the vet doctor to tell us how we can treat our camels.
Buhodle Togdher	8/5/2020	Livestock	Hello my name is A.F.S in Buhodle. My goats have got the CCPP disease and I would like to get advice on how I should treat my goats. Thank you.
Elsha Biyaha Galgadud	8/5/2020	Livestock	Hello Radio Ergo, my name is H.A in Elasha-Biyaha, Galgadud. We are pastoral families. Our livestock have been infested by parasites such as the ticks. We would like the doctors to tell us how we can deal with these parasites.
Jowhar M.Shabelle	7/29/2020	Livestock	Hello my name is A.H.H in Jowhar Middle Shebelle. There is a cow pox disease that is causing our livestock to have rashes on their body. We would like the vet doctor to tell us more about this disease.

Arfula	7/30/2020	Livestock	(F) Hello Radio Ergo, my name is F.A in Arfula, we have got rainfall and our livestock are doing good, although they are only battling ticks. We would like to get for control measures to deal with the ticks.
South Central	8/2/2020	Livestock	Hello my name is A.M.A Galled village. My goats are sick, they are coughing and they have runny noses. We would like Radio Ergo to tell us how we can treat them.
Marodi-Jeh	8/5/2020	Locusts	Hello Radio Ergo my name is Y.A.A in Marodi-jeh. There have been swarms of locusts that are eating away our produce. We would like to get intervention to deal with the locusts.
Buhodle Togdher	8/5/2020	Locusts	Hello Radio Ergo, my name is M.M in Buhodle. I would like to speak about large numbers of locusts plague. They have are destroying all the vegetation cover and our livestock are running out of fodder.
Sahil Togdher	8/2/2020	Locusts	Hello my name is F.D in Sahil. There are swarms of locusts that are eating away our vegetation. We would like to get intervention.
Togdher	8/5/2020	Locusts	Hello my name is A.A.J in Togdher. We have been invaded by huge number of locusts that have destroyed the vegetation and fallen into the water sources. The water sources are now contaminated. We would like to get intervention and water aid. Thank you.
Togdher	8/5/2020	Locusts	Hello my name is A in Togdher. I would like to speak about large number of locust larvae that have descended on our vegetation. We would like to get control measures.
Sool	7/30/2020	Locusts	Hello Radio Ergo my name is A.M. in Sool region. There are locusts in the area. We are pastoral families and we are worried about the locust invasion that are eating away our crops. We would like to get intervention.
Sanag	7/31/2020	Locusts	Hello Radio Ergo I am calling from Sanag. I would like to speak about locust invasion and drought. The locusts are eating away our produce and leaving behind larvae.
Hingalol Sanag	8/5/2020	Locusts	Hello my name is A.A in Hingalol in Sanag. This area has been invaded by locusts and we have not seen authorities coming to intervene. We would like to get control measure. Thank you.
Hudun Sool	8/3/2020	Locusts	Hello Radio Ergo my name is Y.I.A in Hudun. There are swarms of locusts which are flying to Bari. The locusts are destroying our crops and all kinds of vegetation. We would like to get intervention to control the locusts.
Badhan Sanag	8/5/2020	Locusts	Hello Radio Ergo, I am calling from Badhan. There are large numbers of locust that are destroying our vegetation and scaring away our livestock. We would like to get help so that we can deal with this menace. Thank you.
El-Buh Sanag	7/29/2020	Locusts	Hello my name is A.M.I in EL-Buh, Sanag. I would like to say we are pastoralists and our grazing lands have been destroyed by locusts.
Bosaso Bari	8/5/2020	Locusts	Hello my name is M.A in Bosaso. The locust have left larvae and we would like to know how we can control the larvae before they become fully grown. Thank you.

Karkaar Bari	8/3/2020	Locusts	Hello Radio Ergo, my name is A.A in Karkaar. I would like to know how this invasive locust can be controlled so that their effects can be reduced.
Jarriban Mudug	8/3/2020	Locusts	Hello Radio Ergo, my name is A.D.O in Jarriban. This area has been invaded by locust plague. We are losing our grazing lands and farms and we would like to get intervention. Thank you Radio Ergo.
Galgadud	8/5/2020	Locusts	Hello Radio Ergo, my name is J.H in Galgadud. This area is under the grip of locusts. We would like the government and aid organizations to intervene and help us deal with the locust plague.
Adado Galgadud	8/5/2020	Locusts	(F) Hello Radio Ergo my name is A. in Adado. This area has been invaded by locusts and we are quickly losing our grazing lands, we fear that the locust could cause desertification. We would like to get intervention.
Kuntawerey L.Shabelle	7/31/2020	Locusts	Hello my name is M. in Kuntawerey. I would like to speak about locusts that are eating away our produce. We would like to get intervention from the ministry of agriculture.
Jubaland	8/4/2020	Locusts	Hello my name is S.D in Jubaland. I would like to speak about the locust invasions that are in huge numbers. The people are desperately trying to get rid of the locusts and I would like to know what we can do to deal with the locusts.
Daljir	8/3/2020	Locusts/ Livestock	Hello Radio Ergo, my name is M.M.A in Daljir area. There are swarms of invasive locusts and there are also livestock diseases and we would like to get treatment for our livestock.
Beer-Gagdud	8/5/2020	Locusts	Hello my name is A.A.O in Beer-Galgadud. We are hearing that there are locusts headed to our farms. We pray that the locust plague will not reach us. Thank you Radio Ergo.
South Central	8/5/2020	Locusts	(F) Hello my name is F.A. The locusts are still causing havoc, the larvae are growing and we think they might not leave anytime soon. They are destroying our grazing lands and causing desertification. We are appealing for help. Thank you
Middle Shebelle	8/2/2020	Malaria/ Livestock	Hello Radio Ergo, my name is H.A.J in Middle Shebelle. There are mosquitoes that have come about in the rainy season, we are pastoralists and there a disease called 'fiirfiir' that has affected our livestock.
Balli-hawd Galgadud	7/30/2020	Other	Hello Radio Ergo, my name is A.M in Balli-hawd, Galgadud. We are pastoralists in the remote area and we would like Hormud telecom providers to help us get better access to network services.
Bosaso Bari	7/30/2020	PLWD/IDPs	(F) Hello Radio Ergo, I am calling from a camp in Bosaso. I have eye problems and I don't have children. I used to sell groceries in a small stall and now I no longer have it. I would like to get help.
Adado Galgadud	8/4/2020	FGM	(F) Hello my name is S.A.F in Adado. I would like to speak about the female genital mutilation. I am a mother of three daughters and I have lost two to FGM we would like the government to ban this practice.
Jawil Hiran	7/29/2020	Protection	Hello my name is A.A.H in Jawil, Hiran. There are ongoing conflicts in this area and we would like the government to reach us with aid and interventions. Thank you.

Bal'ad M.Shabelle	8/4/2020	Protection	Hello Radio Ergo, my name is my name is M.M. in Bal'ad. We are getting rainfall and we doing better. The clan conflicts have also reduced and it is because of the rainfall.
Warebeye Togdher	8/1/2020	Rain	Hello Radio Ergo my name is A.A in Warabeye. We have got good rainfall today. We are doing good. Thank you Radio Ergo.
Galkayo Mudug	7/30/2020	Rain	(F) Hello my name is H.A I am calling from Galkayo, Mudug. We are starting to get rainfall, and it has begun just yesterday. We are glad the rain has begun.
Dhusamareb Galgadud	7/29/2020	Rain	Hello Radio Ergo my name is M.S in Dhusamareb, Galgadud. We are doing fine and we thank God. We have also got rainfall. Thank you Radio Ergo for your programmes.
Galgadud	8/5/2020	Rain	Hello Radio Ergo, I am calling from Galgadud and the rains have begun in this area, we hope to get more non destructive rainfall.
Jalalaqsi Hiran	8/4/2020	Rain	Hello Radio Ergo my name is M.H.M in Jalalaqsi, Hiran. We are doing good, and we have got the rainfall. This area was under clan conflict however we have now recovered and we are doing relatively better.
Barawe M.Shabelle	8/5/2020	Rain	Hello Radio Ergo, my name is A.Y in the rural outskirts of Barawe. We are doing better and we have got rainfall. Thank you Radio Ergo for your services.
Wanlaweyn L.Shabelle	8/5/2020	Rain	Hello Radio Ergo my name is F.A.I in Wanlaweyn, Lower Shebelle. We have got rainfall although it has not caused destruction there is much water on the ground and human botflies are breeding.
Landher	7/30/2020	Rain	Hello Radio Ergo, I am calling from Landhere. My name is A.D, we have got rainfall and we are doing better although there are clan conflicts in the area and the government has not intervened. Thank you Radio Ergo for your programmes.
Beer Togdher	8/4/2020	WASH	Hello Radio Ergo, my name is O.M.A in Beer, Togdher. We are pastoralists and we are facing water shortages affecting the people and livestock. We would like the aid organizations to help us with water. A tank of water now costs, 40,000 Somaliland shilling. We would like to get intervention on the water issues.
Buhodle Togdher	8/5/2020	WASH	Hello am calling from Buhodle. We have not seen locusts however we are facing water scarcity and drought. We would like to get aid around here. Thank you Radio Ergo.
Dhohol Sanag	8/4/2020	WASH	Hello Radio Ergo, my name is H.A.S in Dhohol, Sanag. I would like to speak about drought and water scarcity in the area.
Garadag Sanag	8/3/2020	WASH	Hello my name is M.A in Garadag. The water wells have broken down. We would like to get help to reconstruct our wells. Thank you.
Gumbah Bari	7/30/2020	WASH	Hello my name is M.S. in Gumbah. There is drought and locust invasion in this area. We would like aid organizations and the government of Puntland to reach us. Thank you.

Galkayo Mudug	7/29/2020	WASH	(F) Hello Radio Ergo, I am calling from Galkayo. We used to have a well and it has now been burried. Our water resorvoirs have also dried. We would like Radio Ergo to share our voices so that we can get our well reconstructed.
Maygag, Mudug	8/5/2020	WASH	Hello Radio Ergo my name is L.H.S in Maygag. We are in the dry season and we have not got rainfall. We are facing hard economic times and we would like to get help.
Sanag	8/5/2020	Agriculture	Hello I am calling from Sanag. I would like to ask the agriculture expert about pests that are causing our farm produce such as onions and cabbages to turn dark overnight. I would like to hear from the agriculture expert.
Buhodle Togdher	7/29/2020	Agriculture	Hello Radio Ergo, I am calling from Buhodle, I am a farmer and my produce has been inundated by floods and then infested by pests and the crops have rotten and failed. I would like the agriculture expert to tell me more about this.
Alula Bari	7/29/2020	Agriculture	Hello Radio Ergo, A. in Alula, Bari. I would like to plant some farm produce in this area and I would like the Agriculture expert to tell me what I can plant here.
Ufeyn Bari	7/29/2020	Agriculture	I am calling from Ufeyn. We are farmers and we are growing tomatoes and pepper however there are cobwebs in our produce. We would like to get information on the cobwebs.
Garowe Nugal	7/29/2020	Agriculture	Hello my name is I.A. in Garowe, we are farmers and there are ants that are causing the soil to loosen. We would like to know how we can deal with this.
Puntland	8/5/2020	Agriculture	Hello Radio Ergo my name is F. A. I grow tomatoes and there are pests that are sabotaging our produce. We would like the agriculture experts to tell us how we can deal with the pests.
Galkayo Mudug	7/29/2020	Agriculture	Hello my name is H.A.M in Galkayo. I would like to ask the agriculture expert questions. I have planted peppers and they are very small in size, they are also turning dark. I would like the expert to tell us more about this situation.
Dalsan Galgadud	8/2/2020	Agriculture	Hello am calling from Dalsan, Galgadud. We are farmers and we have planted some produce, there are some aid organizations that told us they will bring us equipment and pesticides and they have not brought us anything. We would like the Galmudug government to bring us the equipment. Thank you.
El-bur Galgadud	8/3/2020	Agriculture	Hello my name is O.A in El-Bur . I would like to ask the agriculture expert if we should spray our produce a month or weeks before the harvest.
Beledweyne Hiran	7/29/2020	Agriculture	Hello I am calling from Beledweyne, Hiran. I would like to speak about pests that are infesting our farms and destroying our produce. We would like the agriculture expert to tell us more about this.
Jowhar M.Shabelle	7/29/2020	Agriculture	Hello my name is M.A.D in Jowhar. I am growing onions and they are still not ready for harvest. There is a pest called, 'threpis' we would like to know if we can get pesticides for this pest.
Wanlaweyn L.Shabelle	8/5/2020	Agriculture	Hello my name is H.M.H in Wanlaweyn. I would like the agriculture expert to tell us how we can deal with white pests that are eating into our maize produce.

Bardera Gedo	8/4/2020	Agriculture	Hello I am calling from Shaqalow, Bardera. The rainfall has begun and we are now in the harvesting season, we are reaping our maize, beans ground nuts and other. We are afraid the rain could damage our produce although there are no heavy rains.
Bardera Gedo	8/2/2020	Agriculture	Hello my name is M.A.H in Bardera. Our farm produce have been eaten away by pests. We would like the aid organizations to tell us how we can deal with the pest issue.
Kismayo L.Juba	7/29/2020	Agriculture	Hello my name is A.F.G in Kismayo. I am growing maize and I wake up to see my maize plants on the ground, I don't know what cause the maize to fall off. We would like to know more about this situation.
South Central	7/29/2020	Agriculture	Hello Radio Ergo, I would like to ask the vet doctor why potatoes cannot grow in the country. We import potatoes and I would like to know if it is due to the land or the soil.