



Brief Summary

The messages from Radio Ergo callers during the week 16-22 July 2020 show that the main concerns, depending on location and circumstances, were the ongoing invasions by locusts, damage caused by sudden floods, and the rising cost of living. Water scarcity and livestock diseases were also concerns in some areas. There were a few direct calls about Coronavirus, with one caller observing that general reporting about the virus had reduced. The following summarises the week's calls by theme.

Locusts- the highest volume of calls this week was on the subject of locusts, with the majority coming from Somaliland, primarily Sanag followed by Togdher. Smaller numbers called from Bari, Galmudug, Hiran, and M. Shabelle. Callers said they were worried about food for their livestock as grazing and vegetation had been destroyed. Farmers complained of losing all their crops and produce. One caller said they could not cook as the locusts kept falling in the food; others said the water sources had been contaminated by locusts. Callers in Sanag said the locusts had been sprayed in Ethiopia and so were coming over towards them. Some pastoralist communities linked the locusts to livestock diseases. A caller in Beletweyn feared the locusts were carrying Coronavirus. Another caller in Beletweyn said they were IDPs whose hardships were exacerbated by the invasion of locusts. Only one caller claimed the locusts were a blessing and should not be killed. Most called for intervention and wanted the control measures including aerial spraying to be brought to their areas.

Floods- a significant number of calls came from desperate flood victims in Afgoye and Mahaday in M. Shabelle; Beletweyn, Buloburte, Jalalaqsi, and Ganshale in Hiran; Balad and Wanleweyn in L. Shabelle. Callers said they had lost everything and were destitute and needed help. Some complained they had been trying to recover from earlier flooding when they were hit again. A female caller in Beletweyn said they were constantly being displaced by floods. A farmer in M. Shabelle appealed for seeds and pesticides to revive his farm. A farmer in Jalalaqsi said he could not graze his cattle as the fields were under water.

Food security- a large number of callers from Bari in Puntland complained about the steep rise in prices of fresh vegetables and other food, and the fall in the value of the shilling making everything more expensive. IDPs in Bosaso said they were facing food shortage due to high prices. Farmers in Bosaso said suspension of trade with Ethiopia was leading to shortages and price rises. A caller in Garowe said they were struggling to make ends meet. A caller in Dinsor, Bay region, asked for the resumption of flights to allow goods to come in.

COVID19- a caller in an unspecified south-central location noted that reporting about Coronavirus had reduced and asked if infections were rising or falling. One caller said Muslims were exempt from Coronavirus and therefore travel bans and messaging should cease. Among several callers from Jowhar, M. Shabelle, one said there were CV19 cases and people continued visiting the sick. Others called for mask wearing and suspension of public weddings. A caller in Borama reminded locals to take precautions. A community in south Galkayo asked for more testing centres and awareness. A caller in Jalalaqsi wanted advice on which conditions or diseases make you vulnerable to CV19.

WASH- some callers in Puntland complained about lack of water and livestock deaths. They described the conditions as drought. A community in south Gedo said they lacked water and had no access to wells.

Livestock- there were quite a number of callers from pastoralists with reports and questions about goat and camel diseases, from northern and central regions, and Hiran. Communities in Sanag and Hiran (Mataban) asked for vaccination and treatment services.

Location	Date	Theme	Remarks
Borama Awdal	7/17/2020	COVID19	Hello Radio Ergo, my name is F. in Borama. I would like to urge the people to take precautions to prevent the spread of COVID19. This disease is deadly and people should wash their hands and practice social distancing.
Galkayo Mudug	7/18/2020	COVID19	Hello my name is F. in Galkayo. We are doing well, although we are in the dry season. However we would like to get more diagnosis centres for the Coronavirus and more awareness among the people. Thank you.
Jalalaqsi Hiran	7/22/2020	COVID19	Hello Radio Ergo, my name is A.S.F in Jalalaqsi. I would like to know the types of disease that could make someone vulnerable to the Coronavirus. Thank you.
Jowhar M.Shabelle	7/18/2020	COVID19	Hello Radio Ergo, my name is A.N.A in Jowhar. There is a new pandemic Coronavirus disease. The people should take care of their health. Developed countries with advanced health care are still struggling to find a cure for this disease. We don't have good health care which means we should take more precautions.
Jowhar M.Shabelle	7/20/2020	COVID19	Hello my name is A.A in Jowhar. The novel Coronavirus has spread across the world. The people should practise social distancing and avoid crowded places such as weddings. Thank you.
Jowhar M.Shabelle	7/18/2020	COVID19	Hello my name is A.A.H in Jowhar. I would urge the Somali people to take care about COVID19. I have seen some people who have got the disease and people are visiting the sick. The people should cover their faces and mouths and the people should take the precautions and reduce the spread of the Coronavirus.
South Central	7/22/2020	COVID19	Hello Radio Ergo, I would like to know if the Coronavirus cases are reducing or are the numbers still going up. The reporting on the Coronavirus has dropped recently. Thank you.
South Central	7/20/2020	COVID19	Hello Radio Ergo, I would like to ask the doctor, how we can control the Coronavirus. This disease has caused both health and economic disasters across the world.
South Central	7/22/2020	COVID19	Hello Radio Ergo, my name is H.A. We are Muslims and the Coronavirus is not a disease for Muslims. We would like the travel bans and messages to be stopped.
Guriel Galgadud	7/17/2020	Floods	Hello my name is A.M.I in Guriel. The flood displaced people in Mogadishu need help and the government should help resettle these people.
Afgoye M.Shabelle	7/22/2020	Floods	Hello Radio Ergo, my name is A.B.M in Afgoye. I would like to inform you that our houses and property have been washed away by floods.
Afgoye M.Shabelle	7/22/2020	Floods	Hello Radio Ergo my name is A.M.M in Afgoye. I would like to speak about floods in Afgoye. We are a destitute family and we are appealing for intervention. Please share my message.

Mahaday M.Shabelle	7/17/2020	Floods	Hello I am calling from Mahaday. This area has been hit by river floods. We would like Radio Ergo to share our message so that we can get swift income.
Bal'ad M.Shabelle	7/16/2020	Floods	Hello Radio Ergo, my name is M.M.M in Bal'ad, Middle Shabelle. I would like to speak about the new floods that have hit us. We would like to get intervention from the government and the aid organizations.
Bal'ad M.Shabelle	7/17/2020	Floods	Hello my name is A.M.A Bal'ad in Middle Shabelle. I would like to speak about floods and hardship, we have not got any intervention and we are dire need for aid.
Bal'ad M.Shabelle	7/16/2020	Floods	Hello Radio Ergo my name is A.A.M in Bal'ad, Middle Shabelle. We are doing well however we have been inundated by flood waters. We have lost our farms and we would like to get intervention.
Middle Shabelle	7/20/2020	Floods	Hello Radio Ergo my name is M.S in Middle Shabelle. I would like to speak about our farms that have been washed away by flash floods. We are appealing for seedlings, pesticides and help to revive our farms.
Buleburte Hiran	7/22/2020	Floods	Hello Radio Ergo, I am calling from Jame'a village near Buleburte. The river floods have inundated our farms twice and we fear it might hit us for the third time. We would like to get intervention.
Beledweyne Hiran	7/21/2020	Floods	(F) Hello Radio Ergo, I calling from Beledweyne. We are constantly being displaced by floods. We have been displaced from our houses and we would like to get help.
Jalalaqsi Hiran	7/22/2020	Floods	Hello Radio Ergo, my name is A.A in Jalaqsi. I have taken out my cattle for herding and there is flood water that has covered the grazing land.
Ganshale	7/18/2020	Floods	Hello I am calling from Ganshanle. We have got flood water everywhere and my farm has been inundated by floods. We would like to get intervention.
Wanlaweyn L.Shabelle	7/18/2020	Floods	Hello Radio Ergo, my name is S.Y.M in Wanlaweyn, Lower Shabelle. There are floods that have devastated this area. We had barely recovered from flood effects and we are seeing more floods. We would like to help.
Wanlaweyn L.Shabelle	7/18/2020	Floods	Hello my name is A. in Wanlaweyn. In the past few days there have been river floods and there is no sign of the floods reducing. We are in dire situation. Please share our message so that we can get intervention.
Lower Shabelle	7/16/2020	Floods	Hello Radio Ergo, my name is A.M in Lower Shabelle. I would like to speak about renewed flood in the area that has caused displacement and hardships. We would like to get intervention. Thank you.
South Central	7/17/2020	Floods	Hello Radio Ergo, we have been inundated by the Shabelle river, we are now counting losses and we would like to get intervention. Thank you.

South Central	7/16/2020	Floods	Hello my name is H.A.M I am calling from Rage'el. We have been inundated by river floods, our farms have been destroyed and some people have been washed away.
Ufeyn Bari	7/20/2020	Food Security	Hello Radio Ergo, I am calling from Ufeyn, I would like to speak about the drop in frankincense prices. It was previously \$6 and now it is priced at \$2.5. This has affected our trade.
Bosaso Bari	7/16/2020	Food Security	(F) Hello Radio Ergo, my name is M.M.A in Bosaso. I would like to speak about the rise in prices of tomatoes, onions and all other vegetables. We would like the government of Puntland to intervene.
Bosaso Bari	7/21/2020	Food Security	Hello Radio Ergo, I am calling from Bosaso we are farmers and we plant tomatoes, pepper and lettuce. We used to buy and sell the produce in Ethiopia but now the trade is difficult and food prices have shot up.
Bosaso Bari	7/17/2020	Food Security	Hello Radio Ergo my name is A.M in Bosaso. I would like to speak about the dollar that has risen against the shilling. The dollar that was selling at SoSh 33,000 is now 40,000. We would like to get economic stability.
Bosaso Bari	7/21/2020	Food Security	Hello Radio Ergo, my name is G.M.H in Bosaso . The value of the shilling against the dollar has dropped. The prices of food are now very high and we have to use a lot of cash to buy food. Please share my message with the government of Puntland. We can barely afford food.
Bosaso Bari	7/16/2020	Food Security	(F) Hello Radio Ergo my name is S.M in Bosaso. I would like to speak about the rise in prices of fresh produce. We would like to see a drop in the food prices.
Bosaso Bari	7/18/2020	Food security/ IDPs	Hello Radio Ergo, I am calling from Bosaso my name is A. I am an IDP and we are now facing hardship in affording our living. The prices of food stuff have escalated and we are now facing food shortage.
Qardo Bari	7/18/2020	Food Security	Hello my name is M.A I am calling from Qardo. The Somali shilling has lost value against the dollar. One dollar is now 40,000 Somali shillings and it is 25,000 in Mogadishu. We would like the president of Puntland to bring reform.
Garowe Nugal	7/17/2020	Food Security	Hello my name is A.M.H in Garowe. The exchange rate has risen very high. The people are struggling to make do and life is becoming unbearably expensive. We are appealing for intervention.
Puntland	7/20/2020	Food Security	(F) Hello my name is Y. I would like to speak about the prices of vegetable that have sky rocketed. We would like the government of Puntland to help us improve the market. Thank you.
Galkayo Mudug	7/18/2020	Food Security	(F) Hello my name is M.M in Galkayo. I would like to speak about the rise in prices of fresh produce. There has been a reduction in supplies in the market and we would like to get aid.
Dinsor Bay	7/18/2020	Food Security/ COVID19	Hello Radio Ergo, I am calling from Dinsor, Bay. The cost of living has become very expensive here since business has been affected by the Coronavirus. The government should have reopened the flights so that we can get goods flowing.

Hargeisa W.Galbeed	7/18/2020	Locust	Hello my name is H.H in Hargeisa. We are doing good however we are worried about the food security for our livestock since the locusts are destroying our grazing lands. We need the ministry of livestock to help us protect our livestock.
Buhodle Togdher	7/20/2020	Locust	Hello Radio Ergo my name is A.M.A. We have are facing locust invasion in Buhodle. Our farms have been wiped out. The locusts are multiplying and laying more eggs. We would like to get help with the locusts.
Burao Togdher	7/17/2020	Locust	Hello Radio Ergo my name is F.Y. in Burao. I would like to ask the FAO agriculture expert. The expert has said that there might be new waves of locusts that could invade again. I would like to know how we can control the new waves. Thank you.
Buhodle Togdher	7/20/2020	Locust	Hello my name is A.A.Y in Buhodle. The locusts have descended on us and we don't have pesticides. I would like to know how else we can control the locusts.
Sahil Togdher	7/20/2020	Locust	Hello Radio Ergo my name is M.A in Sahil. This area has been devastated by a locust plague. We would like to pass our message to locust control groups.
Sarar Togdher	7/21/2020	Locust	Hello my name is A.A.A in Sarar. We are doing well and we have got good rainfall, however this area has been devastated by locusts. We have lost our vegetation and everything we planted.
Oodweyne Togdher	7/21/2020	Locust	Hello my name is M.Y.A in Oodweyne. There has been locust plaguue that have wreaked havoc in this area for the past few days.
Balli-dhig Togdher	7/16/2020	Locust	Hello my name is J. in Balli-dhiig. We have been invaded by locusts that have destroyed our grazing lands and even fallen into our water sources. That is our main concern here.
Sanag	7/21/2020	Locust	Hello my name is M.A in southern Sanag. There are locusts that have eaten away our grazing fields and contaminated our water sources.
Sanag	7/16/2020	Locust	Hello Radio Ergo my name is S.J in Sanag. We are farmers and our produce has been wiped out by locusts. We don't have any help to save our farms.
Somaliland	7/18/2020	Locust	Hello Radio Ergo, my name is A.F.A in Gabogabo. There are locusts that have invaded us but we believe it a blessing. We have seen some aeroplanes in the area and we would like them to stop spraying this area.
El-afweyn Sanag	7/21/2020	Locust/ Livestock	Hello my name is A.F.J in El-afweyn. I would like to speak about locusts that have eaten away our vegetation and fodder. Our livestock are now sick and they have diarrhoea.
Golis Sanag	7/21/2020	Locust	Hello my name is J.A in Golis, Sanag. The people here are facing hardships due to the locusts. The people can't even cook as the locusts are even falling on the food. There are vehicles spraying the locusts but they are only on the road and they don't reach us. We would like to get aerial spraying.
Golis Sanag	7/16/2020	Locust	Hello Radio Ergo, my name is M.S in Golis, Sanag. There are widespread invasive locusts in the area and we are appealing for help from the government and the people to intervene in this disaster.

Badhan Sanag	7/16/2020	Locust	Hello I am calling from Badhan, my name is N.M.A. We are worried about large numbers of locusts that have invaded us. Thank you Radio Ergo, please share our message.
Badhan Sanag	7/17/2020	Locust	Hello my name is M.M in Badhan. This area has been invaded by locusts and larvae. We would like to get intervention from aid organizations and Puntland administration. Thank you.
Badhan Sanag	7/20/2020	Locust	Hello my name is S.M in Badhan. I would like to know how we can deal with locusts. This area is under the grip of the locusts and we would like to know how we can control them.
Badhan Sanag	7/17/2020	Locust	(F) Hello my name is F.M.A in Badhan, Sanag. We are worried about the locust invasion that is widespread and has wreaked havoc. We would like aid organizations to help us deal with this plague.
Karkar Sanag	7/20/2020	Locust	Hello Radio Ergo my name is H.F in Karkar. There are locusts that have descended on us and wreaked havoc, we have lost our grazing lands and we hope to get intervention from the locust control organizations.
Sanag	7/16/2020	Locust	Hello my name is A. in Sanag. I would like to speak about the locust invasion. We would like Radio Ergo to share our message with Puntland administration and the aid organizations.
Sanag	7/17/2020	Locust	Hello Radio Ergo my name is A.A in Sanag region. We are under the grip of locusts, the locusts are so many they are destroying our grazing lands. We would like the government to intervene. Thank you.
Sanag	7/17/2020	Locust	Hello Radio Ergo, I am calling from Sanag. We have been invaded by locusts. This insects have destroyed our grazing lands and farms and even contaminated our water sources. Please share our messages. Thank you.
Sanag	7/21/2020	Locust	Hello I am calling from Sanag. There are locusts that are coming in from Somaliland area. Some people believe that the locusts have been sprayed in Ethiopia and they are pouring in from Ethiopia. The locusts have destroyed all the vegetation.
Sanag	7/17/2020	Locust/ Livestock	Hello my name is S.A.D in Sanag. We have been invaded by locusts that have devastated this area for a year now. Our livestock have got diseases too, we don't know how to treat our livestock and we have not got intervention. We would like to get treatment for our livestock.
Sanag	7/17/2020	Locust	Hello I am calling from Sanag, there are large numbers of locusts that have invaded us. Our farm produce has been wiped out, we would like to get intervention and control measures from the ministries. Thank you.
Sanag	7/16/2020	Locust	Hello my name is S. in Sanag. I would like to speak about locusts that have spread over the area. We would like the government to spray the locusts because they are leaving behind larvae and they could form news waves of invasive locusts.
Sanag	7/21/2020	Locust	Hello Radio Ergo My name is K.F, I am calling from Sanag region. We have been invaded by swarms of locusts and we don't know how to deal with the locusts. We would like to get information and aid. Thank you.

Somaliland	7/17/2020	Locust	Hello my name is S.J. in Sodonley area. There is a locust plague that has devastated this area. We would like to get intervention. We have lost our farms and grazing fields and everything.
Bari	7/18/2020	Locust	Hello my name is M.S.S in Bari. I would like to speak about locusts that are destroying our grazing lands. We need the locust control organizations to help us.
Gardafu Bari	7/17/2020	Locust	Hello my name M.Y.M in Gardafuu, Bari. We are under the grip of widespread locusts, we would like to get help from the government to deal with the locust issue.
Gardafu Bari	7/21/2020	Locust	Hello Radio Ergo my name is my name is I.M.S in Gardafuu. I would like to speak about locusts that are competing with our livestock for fodder. We are concerned about the locusts.
Ruuh Bari	7/17/2020	Locust	Hello Radio Ergo, my name is S.N.A in Ruuh, Bari. We are farmers and we have been devastated by locusts and larvae. Please share my message with the ministry of agriculture.
Bosaso Bari	7/21/2020	Locust	Hello my name is M.A. in Bosaso. Locust plagues have destroyed our farm plantation. We would like to get swift response to deal with the invasive locusts.
Garowe Nugal	7/22/2020	Locust	Hello Radio Ergo my name is A.M.A in Garowe. This area has been hit by locust plagues and we would like to get control measures.
Puntland	7/18/2020	Locust	Hello my name is M.A in Biyo-Ado. There are locusts that are destroying our farm produce and grazing lands. We are concerned about the locusts and we would like concerned groups to reach us with aid.
Saha-Wanag Mudug	7/17/2020	Locust	Hello my name is F. in Sahawanag. We are under the grip of locusts. We would like to get spraying equipment and pesticides to control the locusts.
Bandiradley Mudug	7/18/2020	Locust	Hello my name is F.M.H in Bandiradley. The locusts have destroyed our produce that we planted last year in the rainy season. The lives of the farmers have fallen in limbo and we would like to get intervention.
Adado Galgadud	7/17/2020	Locust	Hello Radio Ergo, my name is D. in Adado. This area has been invaded by swarms of locusts. The locusts have destroyed all the vegetation on the ground and we are appealing to the government for intervention.
Beledweyne Hiran	7/21/2020	Locust/ COVID19	Hello my name is A.A.H in Beledweyne, Mudug. I would like to speak about locusts that have invaded us. We also fear that the locusts are carrying the Coronavirus. Thank you.
Beledweyne Hiran	7/16/2020	Locust/IDPs	Hello Radio Ergo my name is A. in Beledweyne. We have been invaded by locusts, we don't know what we can do to spray or control the locusts. We are IDPs in Beledweyne, we are facing hardships and we would like to get help in controlling the locusts.
Middle Shabelle	7/20/2020	Locust	Hello Radio Ergo, my name is B. in Middle Shabelle. The locusts have wreaked havoc here and I would like to know if I can spray the locusts with 'Agarnet' and if it could have side effects on us.

Puntland	7/16/2020	WASH	(F) Hello my name is D. in Rerantiyed village. There is drought in this area and we are losing our livestock. We would like the aid organizations to reach us. We would like to get intervention.
Habley Puntland	7/16/2020	WASH/ Locusts	Hello my name is A.A.A in Habley. There is drought here, our goats have not got water for two days. This area was hit by locusts that have eaten away our fodder. However we are doing fine. Thank you Radio Ergo.
Gedo	7/17/2020	WASH	Hello Radio Ergo my name is A.M.A in Gedo. We are pastoralists and we are facing water scarcity. We are not near the river and there are no wells here. We are in between El-adde and Bardera.
Buleburte Hiran	7/16/2020	Protection/ GBV	Hello my name is L.D.A in Buleburte. I would like to speak about increasing rape cases in Buleburte.
Gob-dhere Sool	7/16/2020	Livestock	Hello Radio Ergo, my name is A.M in Gob-dheere, Sool. We are doing good now, but our livestock are sick. I would like to ask the livestock vet about 'Dhabar-jebiye' disease that causes livestock to be weak. The livestock limbs become weak and they don't walk much.
Sanag	7/17/2020	Livestock/ Locusts	Hello my name is S.Y.F in Sanag region. This area has been hit by locusts. Please share my message. Our livestock are facing coughing disease and we would also like to get treatment and vaccination for our livestock.
Qalanqale Bari	7/18/2020	Livestock	(F) Hello Radio Ergo my name is S. in Qalanqale. Our goats have got CCPP disease. We previously used to give medicines to our livestock and they got better. However they are now not getting better and we are losing our goats.
Bandiradley Mudug	7/18/2020	Livestock	Hello my name is A.M.H in Bandiradley, Mudug. I am a pastoralist and I would like to ask the vet doctor if the cattle also get the CCPP disease, I knew the camels get the CCPP disease.
Dagari Mudug	7/22/2020	Livestock	(F) Hello Radio Ergo, my name is F.K I am calling from Dagari. I own 200 goats and they have got measles. I have lost some of my goats.
Abudwak Galgadud	7/21/2020	Livestock	Hello Radio Ergo, my name is M.I in Abudwak. Our camels are just dying due to disease. I would like to know how I can treat my livestock.
Guriel Galgadud	7/20/2020	Livestock	Hello my name is A.A.E in Guriel. I am a pastoralist and I keep goats, they have got runny noses and they are weak. The goats have also got fever, we would like the vet doctors to visit us and treat our livestock.
Mataban Hiran	7/18/2020	Livestock	Hello Radio Ergo my name is A.A.B. I am calling from Mataban, Hiran. I would like to speak about livestock disease and FAO has been helping us vaccinate our livestock. However we are now seeing new disease, the livestock are coughing and they have got mouth and nose sores, the livestock have also got fever. We would like to know more about this disease. Thank you.
Beledweyne Hiran	7/18/2020	Livestock	Hello Radio Ergo, I am calling from Beledweyne, Hiran. I am a chicken farmer and our chickens are sick, they are weak and they can barely walk. We are losing our chickens and I would like to know about this disease.

Jalalaqsi Hiran	7/21/2020	Livestock	Hello Radio Ergo. My name is H.A.A in Jalalaqsi, our goats have got diarrhoea and unknown diseases. We would like to get treatment for our livestock. Please share my message.
Somali Ethiopia Region	7/18/2020	Livestock	Hello my name is M.R in Fiifir in Somali-Ethiopian region. Our goats are sick, they have got runny noses , diarrhoea and they have got diarrhoea. Some people have told us it could be measles however we would like the vet doctor to tell us about this disease.
Bosaso Bari	7/22/2020	Agriculture	Hello Radio Ergo my name is M. in Bosaso. I would like to become a farmer and grow vegetables. I would like to get information on how I can start from the agriculture programme.
Galkayo Mudug	7/18/2020	Agriculture	Hello my name is A.M in Galkayo. I am a farmer and I grow pawpaw and tomatoes. My produce has been infested by pests and I would like to know how I deal with these pests.
Beledweyne Hiran	7/16/2020	Agriculture	Hello my name is A.F.G in Beledweyne. We are farmers and our produce has been destroyed by unknown pests. We would like the agriculture expert to tell us how we can deal with the pests.
South Central	7/18/2020	Agriculture	Hello Radio Ergo my name is B.Y in Koombe. We have got heavy rains and now our tomatoes and other produce have become unhealthy. We would like intervention.
Dhusamareb Galgadud	7/18/2020	Shelter	Hello my name is H.N.H in Dhusamareb. There are strong winds, we would like to get blankets and proper shelter. Thank you.
Jowhar M.Shabelle	7/20/2020	Climate	Hello Radio Ergo, I am calling from Jowhar. The strong winds have stopped and we thank God. The winds have been very strong and destructive. Please share my message.
Wanlaweyn L.Shabelle	7/22/2020	Climate	Hello Radio Ergo, I am calling from Wanlaweyn, L.Shabelle. We are in the windy season and we fear the strong winds can cause damage. We are sending our message before we get the winds.