



Brief Summary

About this feedback -This report is based on voice messages gathered from communities across the country, who call Radio Ergo’s independent platform via the three main telecoms providers free of charge on our short-code number 2012. Listeners are encouraged on the radio to use the open platform to communicate with Ergo and the wider humanitarian community on any (humanitarian) issue of their concern, as well as in response to programmes they have heard on the radio. Ergo means ‘envoys’ in Somali, and in that sense our mission is to connect ordinary Somalis - especially those who are vulnerable, excluded, or marginalised in any way – with authorities, agencies and other ‘responders.’ We analyse the feedback on a weekly basis, categorising the calls as best we can with tags broadly aligned to the humanitarian cluster sectors. Our purpose is to provide information for action in support of the overall humanitarian intervention in Somalia, hence the feedback is shared widely with clusters, government, donors, media, and other stakeholders. We only know what the callers tell us – so if they do not tell us their location, we cannot locate them more precisely than through the phone number as an indication of region per the telecom networks’ coverage. The feedback complements Radio Ergo’s reporting using our team of locally based Somali journalists, and the daily broadcasts of original content on shortwave (national) and via FM partner rebroadcasts. The following is a summary of the latest batch of feedback received and processed.

COVID19 – Over the past week, we have received many calls from all regions of the country on Coronavirus. It is noticeable that far fewer than in previous weeks are asking basic questions about the virus, its symptoms, and prevention. Most are sharing concerns in relation to general aspects of their lives and livelihoods, whilst many are demanding certain measures to be taken, and/or making supportive or contradictory statements about the official advice being circulated. From Somaliland, quite a number of callers said that it was important to pray for protection in the face of the pandemic and to read the Koran. Some said mosques should therefore not be closed. Some callers were worried about living in proximity to the borders, presumably with Ethiopia. They said the borders were not properly controlled, illustrated by the fact that khat is still coming in. One caller wanted to know how they could be tested for Covid19 in rural areas. One caller said they needed doctors in border areas. One caller wanted to know if smoking cigarettes contributed to risks of getting coronavirus, while another said they knew all the preventive advice but didn’t know what they should do if they contracted the disease. A caller from Galkayo said they were happy with the efforts by government and others to respond to the pandemic; another said they wanted more doctors as well as more details about the disease; another described the worrying virus as a disease found in Mogadishu. In Mudug, many callers complained about the risks posed by the ongoing khat trade coming in from Ethiopia and wanted the authorities to act. Some callers also advocated praying for protection from the virus. From Galmudug, there was a big volume of calls, with many complaining about the ongoing khat trade posing risks of spreading coronavirus as the leaves pass through many hands. Many called for proper controls along the Ethiopian border. A school student said he wanted to know when they would sit the exams; other callers said the local health services were inadequate. Some approved of CV19 measures in place but were worried that the rains had not yet arrived for planting; another caller said the rains had come in his area, but this had not dispelled worries about the virus. A caller from Galgadud claimed that the disease does not affect Muslims and if it did then the Koran was the medicine. This was contradicted by a caller from Guriel, who wanted people to stop saying that Muslims won’t get the disease and simply wash their hands and keep social distancing. A caller from Guriel said doctors should be properly equipped to handle the pandemic, whilst people should also pray, and stop stigmatising those infected.

There were calls from four different communities (Adado, Guriel, Dusamareb, Biyo-Gadud) wanting the telecoms companies to stop sending CV19 messages on their phones because they were intrusive and were causing fear. South Central regions produced a wide variety of perspectives. Many said follow the ministry's advice, many wanted the khat trade stopped, and one said there was need for an emergency number to call for all regions outside Mogadishu. One caller had questions about the specific symptoms of a sick person. In Hiran, many callers especially in Beletweyn were preoccupied by the rise in food prices caused by the pandemic, making basics now very hard to afford. Some farmers also said they lacked seeds due to the ban on imports. These worries were overshadowing the welcome arrival of the rains. Further south, callers in parts of M. Juba were concerned about water scarcity during the pandemic. In Kismayo, L. Juba, IDP callers said the coronavirus was causing fear and would affect them badly. One caller said curfews mostly affect the poor. Others in L. Juba were either for or against mosque closures during the upcoming period of Ramadan. From L. Shabelle, notably Wanleweyn, several callers were worried about the combination of conflict, coronavirus, and unaffordable food prices. From Gedo, a number of callers talked about Coronavirus as a worry during the arrival of the rains that bring muddy and unhygienic conditions. There was concern for the poor and those who lacked proper shelter and food. One caller wanted to identify a non-coughing illness prevalent in his area where there is no access to health care. Another in Bardera wanted to know if people should wear masks. One caller said people should protect themselves through prayer. Another said as Muslims they should pray but at the same time follow the government guidelines.

Khat – apart from the comments mentioned above, there were many callers especially from Mudug, Galgadud and Hiran wanting a ban on the khat imports from Ethiopia, without specific mention of COVID19. However, we assume that the pandemic is the trigger to the current lively debate on this issue. One caller from Somaliland said he was a khat trader and needed help in finding another source of income.

Livestock - a significant number of callers had complaints about camel and goat diseases, mainly from Togdher, Mudug, Galgadud, and Hiran. They talked of CCPP disease and goat measles, lack of access to treatment, and requested veterinary information and advice.

Water shortages – callers spoke of lack of water in Erigavo and Elafweyne in the north, and from unspecified parts of Galgadud and Hiran.

Flooding – callers from Ganshale in M. Shabelle and Afgoye in L. Shabelle said the river was flooding and they needed help.

Locusts – callers from unspecified parts of south-central said the locusts were back causing havoc, combined with rising food prices.

Location	Date	Theme	Remarks
Hulul Sanag	4-8-2020	COVID19	Hello I am calling from Hulul, Sanag. The corona virus is spreading in our the world, I pray that we don't get the disease and wish quick recovery for the sick. Ever since the telecom providers have put in voice messages on Corona virus, it has caused more confusion and fear. Every time we get the message you get fear as if you have the disease. We would like the telecom providers to remove these scary messages.
Somaliland	4-9-2020	COVID19	Hello Radio Ergo my name is D. in Somaliland. Thank you for sharing humanitarian news. We pray that God gives us protection from this deadly disease that is spreading around the world.
Somaliland	4-13-2020	COVID19	Hello Radio Ergo my name is A.A. I have heard that the mosques should be closed and I don't think mosques should be closed. We will all die.

Qalo'an Togdher	4-8-2020	COVID19	(F) Hello Radio Ergo my name is R. in Qalo'an Togdher. We pray that we don't get the corona virus. The people should pray to God and read the Koran.
Qoryale Togdher	4-9-2020	COVID19	Hello my name is A.A.A in Qoryalle. I would like to know if cigarette smoking which is common among Somali people can contribute to the corona disease.
Togdher	4-9-2020	COVID19/ Khat	Hello Radio Ergo my name is A.H in Togdher. We are doing good, however we are complaining about the Khat that is coming into the country. We would like to get strong border control and doctors at the border. Thank you.
Lasanod Sool	4-13-2020	COVID19	Hello my name is A.O.J in Lasanod. There is spread of Corona virus around the world. We have heard that people should wash their hands and practise social distancing, but we want to know how someone can know if they have got the disease.
Marodi-Jeh W.Galbeed	4-13-2020	COVID19	Hello my name is A.A.A in Marodi-Jeh. I would like to know how we the people in rural areas can be tested for the corona virus. We are close to the Ethiopian border and there is fear the disease could be here already.
Galkayo Mudug	4-8-2020	COVID19	Hello my name is N. in Galkayo. I am happy there are efforts in this region to ensure that the corona virus does not spread in this area. Thank you.
Galkayo Mudug	4-10-2020	COVID19	Hello my name is M.A in Galkayo. Everyone is worried about the corona virus. The government has shut down all public gatherings and Mosques. We would like to the government to give us doctors and tips to fight this disease.
Galkayo Mudug	4-11-2020	COVID19	Hello my name is F.F in Galkayo. The people are worried about the Corona virus that was found in Mogadishu. More and more cases are being found in Mogadishu and I pray we don't get that disease.
Lasole Mudug	4-13-2020	COVID19	Hello my name is A.M in Lasole. We pray that God protects us from this deadly disease that has wreaked havoc. People should pray to God.

Gelinsor Mudug	4-9-2020	COVID19/ Khat	Hello my name is A.A.S in Gelinsor. There are many cases of corona in Somalia. I would like to know what they have done to control the virus. The khat still comes in to the country and it has not been stopped.
Mudug	4-10-2020	COVID19/ Khat	Hello my name is Gelle A.S in Mudug. I would like to inform you that the 'Hareri' Khat is still coming into the country. The khat farmers or the transporter could have been infected with Corona virus and might have passed the virus to the people here through the khat trade.
Abduwak Galgadud	4-10-2020	COVID19/ Khat	Hello my name is M.A in Abudwak. I would like to speak about khat that is still coming from Ethiopia. We are afraid the khat could spread corona virus. We want the government to control the border with Ethiopia.
Guriel Galgadud	4-13-2020	COVID19	Hello Radio Ergo I calling from Guriel. I would like to say that Corona virus is a real disease here with us. People should stop saying that this disease does not affect Muslims. People should wash their hands and maintain social distancing. That is my advice. Thank you.
Adado Galgadud	4-8-2020	COVID19	(F) Hello Radio Ergo, my name is S.H.S in Adado. We would like the telecommunication providers to stop these messages that are creating more fear and confusion. We should pray to God for help.
Adado Galgadud	4-13-2020	COVID19/ Khat	Hello Radio Ergo my name A.A in Adado. The Khat from Ethiopia still comes in to the country. The local administration and the government have not done anything. We fear there could be spread of corona virus and we want the authorities to ban the Khat. Thank you.
Adado Galgadud	4-13-2020	COVID19/ Education	Hello I am calling from Adado and I am a student in grade 8. I would like to know when the people are going to be sitting the exams. Thank you.
Abduwak Galgadud	4-13-2020	COVID19/ IDPs	Hello my name is A.M.A in Abudwak. The people here are IDPs and there have been more IDPs who joined the camp. We would like to get help, the people cannot go to work due to fear of disease and now the people need livelihoods. We would like the government to help us.

Abduwak Galgadud	4-8-2020	COVID19/ Rain	Hello my name is F.A.N in Abudwak. We are doing good and we have got rainfall. We are doing good although the people are worried about the Corona virus. We pray that we don't get this disease. Thank you Radio Ergo.
Abduwak Galgadud	4-10-2020	COVID19/ Khat	(F) Hello Radio Ergo, my name is B. in Abudwak. I would like to talk about the khat that is still coming in to the country. The people have not been able to control the khat crossing the border. There is fear and confusion in the world due to disease and we should control our borders.
Dhusamareb Galgadud	4-8-2020	COVID19	Hello Radio Ergo, my name is M.H.M in Dhusamareb. We want the telecommunication companies to stop the messages that are creating more fear about the corona pandemic. Whenever you call someone you are reminded of the corona virus and we would like these messages to be removed. Thank you.
Dhusamareb Galgadud	4-11-2020	COVID19/ Khat	Hello Radio Ergo my name is A. in Dhusamareb, Galgadud. I would like to talk about the Khat that is still coming in from Ethiopia. We need the government to be strict with the border control, as there could be spread of virus at the border. We also need the government of Ethiopia to stop the trade of Khat.
Herale Galgadud	4-9-2020	COVID19	Hello my name is A.A in Herale. We would like Radio Ergo to share our message. We would like the government to bring health services close to us since there is fear of corona virus.
Guriel Galgadud	4-9-2020	COVID19	Hello my name is A.H.G in Guriel, we are concerned about the messages on the phone about the corona virus. Our phones are not company phones, they are personal and we don't want these messages in our phones.
Hindhere Galgadud	4-13-2020	COVID19	Hello Radio Ergo my name is A.M.M in Hindhere. The Corona virus does not affect Muslims and if it does then the medicine is the Koran.
Galgadud	4-12-2020	COVID19	(F) Hello Radio Ergo my name is S.A.D in Galgadud. We are doing good and our school and everything has closed down. We are happy and we are now waiting for more rainfall in Abudwak.

Galgadud	4-13-2020	COVID19	(F) Hello my name is H. in Galgadud. I would like to ask the doctor the causes and prevention measures for this disease that has got everyone talking.
Biyo Gadud Galgadud	4-12-2020	COVID19	Hello Radio Ergo my name is A. in Biyo Gadud. We would like the Horumud telecom providers to remove the messages causing fear among the people.
Guriel Galgadud	4-13-2020	COVID19	Hello Radio Ergo my name is M.I.F in Guriel, I have heard from the radio that there are some doctors that don't have the equipment for the disease. We would like the government to bring this equipment. I also urge the Somali people to put their trust in God and stop running away from the people affected by the disease.
South Central	4-10-2020	COVID19	Hello I would like to advise the Somali people to be careful with the corona virus. People need to wash their hands and maintain safe social distance.
South Central	4-11-2020	COVID19	Hello Radio Ergo the Somali people should take caution over the Corona virus. The people should follow the steps of the ministry of health. They should follow these steps and be safe.
South Central	4-12-2020	COVID19	Hello Radio Ergo, I would like to speak about the COVID19. We don't have a number that we can call for emergency cases. There has been a number for Mogadishu and we would like to get a number for all regions.
South Central	4-13-2020	COVID19	Hello Radio Ergo my name is A.M. The corona virus is deadly and the people should wash their hands with clean water, always cover their faces and then stay one meter away from people.
South Central	4-13-2020	COVID19	Hello Radio Ergo my name is Hassan in Al-Barako. I would like to know the symptoms of corona virus. We have a sick patient here, who is coughing. He also has stomach pains.
South Central	4-13-2020	COVID19	Hello Radio Ergo, my name is O.A.W. I would like to know what we can do to help people so that they can help corona patients.
South Central	4-13-2020	COVID19	Hello Radio Ergo, I would like to ask few questions about the COVID19. The disease which does not have medicine, I would like to know how we can prevent the disease or manage the spread. Thank you.

South Central	4-9-2020	COVID19/ Khat	Hello my name is A.A in Somali-Ethiopian border. We would like the government of Somalia to stop the 'Hareri' Khat. This Khat still comes into the country and we fear it could take part in spreading the disease.
South Central	4-11-2020	COVID19/ Khat	Hello Radio Ergo I would like to speak about the Khat that is coming from Ethiopia. It is arriving in trucks along the border. We need the government to control the border as we fear the spread of corona virus.
South Central	4-12-2020	COVID19/ Khat	Hello Radio Ergo, I would like to speak about the khat coming into the country. The government of Somalia has banned the Khat, however we see khat coming into the country every day from Ethiopia. We are worried that the corona virus might spread in the khat trade. We need strong measures to ban the khat trade.
South Central	4-9-2020	COVID19/ Rain	Hello Radio Ergo my name is N.J in Hilowle. We have got rainfall although there is sill heat in the area. The people are concerned about the Corona virus.
Hiran	4-11-2020	COVID19	Hello Radio Ergo my name is M.H.D in Hiran. I have met over 50 people when I went back to the rural area. We shook hands and hugged with some people.
Hiran	4-11-2020	COVID19	Hello Radio Ergo my name is A. in Hiran. The border between Somalia and Ethiopia is still very porous. We need border control and checks at the border.
Buleburte Hiran	4-11-2020	COVID19	Hello Radio Ergo, I am calling from Buleburte. The government should not create more fear and confusion by closing down schools and Koranic classes.
Beledweyne Hiran	4-12-2020	COVID19	Hello Radio Ergo my name is M. in Beledweyne. The Corona virus is a pandemic disease that is quickly spreading and I thank you for your broadcasts.
Beledweyne Hiran	4-10-2020	COVID19	Hello my name is A.H in Beledweyne. The people should pray and the government should not close down the mosques.

Beledweyne Hiran	4-13-2020	COVID19/ Agriculture	Hello Radio Ergo my name is A.Q in Beledweyne. I am a farmer and the Corona virus has affected us. We used to get seeds from other countries and now we can't get the seeds. We are agro-pastoralists and our lifestyles have been affected. Please advise us on what we should do.
Beledweyne Hiran	4-8-2020	COVID19/ Food Security	(F) Hello my name is L. in Hiran, Beledweyne. I would like to talk about the rise in prices and inflation. We are poor people and we would like to have prices fixed. Thank you Radio Ergo for your services.
Hiran	4-10-2020	COVID19/ Food Security	Hello Radio Ergo my name is M.S in Hiran. I am one of the business people and the prices of food are getting very high. Rice and sugar cost \$15.
Buqaqable Hiran	4-9-2020	COVID19	Hello I am calling from Buqaqable, Hiran. We have heard about the disease spreading in Mogadishu and we pray that it does not reach us here. I urge people to pray to God for protection.
Jawil Hiran	4-8-2020	COVID19	Hello my name is M.F.W in Jawil. We are complaining about the Hormud telecom providers that have put messages about the deadly corona virus on our phones. It reminds us of the disease every time and has caused tension. Thank you Radio Ergo.
Beledweyne Hiran	4-10-2020	COVID19/ Food Security	Hello my name is A.M.Y in Beledweyne. We are sad about the inflation of food prices and fresh produce. We pray that we get protection from the corona virus and that the prices stabilise.
Beledweyne Hiran	4-10-2020	COVID19/ Khat	Hello my name D.M.N in Beledweyne, Hiran. The 'Hareri' Khat still comes to the country. We fear there could be outbreak of the corona virus.
Hiran	4-10-2020	COVID19/ Khat/Food security	Hello Radio Ergo my name is A.A.O in Hiran region. I would like to speak about the Khat that was banned by the government. However we are seeing khat flowing into the country. The prices of food stuff are also escalating and it is becoming hard to afford food. Thank you Radio Ergo.
Afmadow M.Juba	4-11-2020	COVID19/ WASH	Hello my name is S.A.J in Afmadow. There is drought and water scarcity in the area. The rains have delayed and there is worry over the corona virus

Lower Juba	4-8-2020	COVID19	Hello my name A.K in Lower Juba. Thank you for you information. The people in the rural outskirts are refusing to shake our hands. There is also a popular belief among the people that this disease does not affect Muslims, which is not true.
Kismayo L.Juba	4-8-2020	COVID19	Hello my name is M.M. in Kismayo, Lower Juba. The COVID19 is the main issue in the country. This was a period of prayer however the government has closed Koranic schools and mosques and we are now worried for our future without prayers.
Kismayo L.Juba	4-13-2020	COVID19	Hello Radio Ergo, my name is J.M. in Kismayo. I am very sad about the curfew in Mogadishu. The majority of the people are poor and they can't afford to stay at home.
Kismayo L.Juba	4-13-2020	COVID19/ IDPs	Hello Radio Ergo, my name is H.Y in Kismayo. The climate in Kismayo is very hot. We are IDPs in the area and there is fear due to the Corona virus. We don't know the city well and we are now more devastated by the disease.
Lower Juba	4-13-2020	COVID19	Hello Radio Ergo my name is I.A in Lower Juba. We are doing good here. I would like to speak about the Corona virus that is spreading across Somalia. We are Muslims and we should have faith and pray to God. We hope that God will protect us.
Mogadishu Banadir	4-9-2020	COVID19	(F) Hello Radio Ergo my name is S.A in Mogadishu. The people should follow the guidelines and stay at home so that the corona virus can be controlled. Thank you.
Jowhar M.Shabelle	4-13-2020	COVID19	Hello Radio Ergo my name is Jowhar. I would like to know how we can get the corona virus. Can I get if I get close to people and how can I prevent the disease?
Jowhar M.Shabelle	4-8-2020	COVID19/ Rain	Hello Radio Ergo, my name is H.A in Jowhar, Middle Shabelle. We have got the rainfall and we are doing better, our farms are also doing good. We are worried about this Corona virus and we pray that we don't get this disease. Thank you Radio Ergo.
Wanlaweyn L.Shabelle	4-13-2020	COVID19	(F) Hello Radio Ergo my name is F.A in Wanlaweyn. I would like to tell the people closing the mosques that the mosques should not be closed. We don't know what the mosques have done so that they get closed down.

Wanlaweyn L.Shabelle	4-10-2020	COVID19/ Food Security	Hello Radio Ergo my name is S. in Wanlaweyn. The prices of food have risen significantly. The people used to cook one meal a day and now it's getting hard to get one meal. The government should waive taxes so that the people can afford food.
Wanlaweyn L.Shabelle	4-8-2020	COVID19/ Food security/ Conflict	(F) Hello Radio Ergo my name is S. in Wanlaweyn. There are conflicts in Wanlaweyn and people are migrating to Mogadishu and Afgoye. The food prices have also got very high. The destitute people are not able to afford food and it is said to have been caused by Corona virus. We hope to get peace in the area.
Qoryolley L.Shabelle	4-8-2020	COVID19/ Rain	Hello my name is A.A in Qoryolley. We got rainfall last week, our livestock are doing better although there is still heat in the area. The corona virus has been a major issue and everyone should pray that we protection from this disease.
Hamare Gedo	4-8-2020	COVID19/ Rain	Hello Radio Ergo my name is A.M.H in Hamare, Gedo. We are agro-pastroalists. We have got rainfall and we are doing good. We are worried about the corona virus that is affecting many people around the world. We hope that this disease will not affect us. The people should maintain proper sanitation and hygiene. Thank you Radio Ergo.
Bardera Gedo	4-13-2020	COVID19	Hello my name is M.F in Bardera, Gedo. I would like to ask the doctors dealing with corona virus why there have not been medicines available for the virus. Also we are now in the rainy season and there can be poor sanitation in the wet times. I would like to know if we should cover our faces or what we should do?
Gedo	4-10-2020	COVID19	Hello Radio Ergo I am calling from Gedo region, the killer disease that is causing death and suffering can be solved by praying to God. Thank you Radio Ergo.
Bardera Gedo	4-12-2020	COVID19	Hello my name is H.M.A in Bardera Gedo. The corona virus is fast spreading and there are destitute families without shelters or basic needs. We want Radio Ergo to share the voices of these people so that they can get help.

Gedo	4-12-2020	COVID19	(F) Hello my name is S.A.D in Gedo. We are doing good and people are living normally. The people are all going about their business. We are Muslims and God will protect us from this disease. The people should also follow the guidelines by the government.
Gedo	4-13-2020	COVID19/ Health alert	Hello Radio Ergo my name is M.I.A in Gedo, I would like to inform you that we have got the rainfall. There is unknown disease that is causing people to have fever and general body weakness, but it does not have a cough. This area does not have health workers and the disease is common in the area.
Somaliland	4-8-2020	Khat	Hello Radio Ergo my name is M.A.R in Goof area. I was one of the khat traders that were dependent on khat for an income and we would like the government to help us get other sources of incomes. Thank you.
Galkayo Mudug	4-8-2020	Khat	Hello my name is M.A in Galkayo. We would like the federal and state government to help us stop that 'Hareri' Khat that still comes to the region.
Gelinsoor Mudug	4-10-2020	Khat	Hello my name is M.O.A in Gelinsoor. We are requesting the government to ban the 'Khat' that is still coming into the country.
Dagari Mudug	4-12-2020	Khat	Hello Radio Ergo my name is A. in Dagari, Mudug. We are complaining about the khat that is coming from Ethiopia. We need the government of Galmudug to ban the Khat.
Godinlabe Galgadud	4-8-2020	Khat	Hello Radio Ergo, my name is M.A in Godinlabe. The 'Hareri' Khat that are still coming in to Abudwak, Hiran and many other parts of the country should be banned. The government should introduce stern measures and jail people found with the khat.
Abduwak Galgadud	4-9-2020	Khat	(F) Hello my name is H.A.M in Abudwak, we have got rainfall and we are doing good. The khat is still coming into the country and we would like the government to help us stop this khat. The people should also work with the government to enforce the ban on khat.
Galgadud	4-9-2020	Khat	(F) Hello my name is N.H in Galgadud. We are really complaining about the khat coming in from Ethiopia. We would like the government of Galgadud and the federal government to help us stop the khat.

Galmudug	4-10-2020	Khat	Hello Radio Ergo my name is A.B in Galool area. We would like the government of Galmudug to stop the 'Hareri' Khat coming from Ethiopia.
Adado Galgadud	4-10-2020	Khat	Hello my name is A. in Adado. The khat coming in illegally into the country should be banned. The government should put in place strong measures to control the illegal trade of Khat.
Adado Galgadud	4-11-2020	Khat	(F) Hello my name is H. in Adado. We would like the government to help us control the khat. We need the government to put strong measures to control the khat crossing over the border.
Adado Galgadud	4-11-2020	Khat	Hello Radio Ergo, my name is R.O.H in Adado. We would like the Khat coming into Galgadud to be stopped. We need the government of Somalia to stop this Khat. Thank you.
Adado Galgadud	4-13-2020	Khat	Hello Radio Ergo my name is N in Adado. I would like to speak about the khat that was banned but is still coming in to the country. Thank you Radio Ergo.
Adado Galgadud	4-12-2020	Khat	Hello my name is I. in Adado. I would like to speak about the Khat that is still coming to Adado. The government shut down the Ethiopian and Kenyan borders but khat still comes to this area. We would like to get strict measure around the borders.
Hiran	4-12-2020	Khat	Hello Radio Ergo my name is A. in Hran. The Khat is still coming to Somalia. The Khat creates health and social problems. Thank you Radio Ergo for this toll free number.
Beledweyne Hiran	4-8-2020	Khat	Hello Radio Ergo I am calling from Beledweyne. The 'Hareri' khat is coming into this region. We would like the government to stop the khat coming into the country.
Galadi M.Shabelle	4-10-2020	Khat	Hello Radio Ergo my name is F.M.A in Galadi. We want the khat to be banned totally, we are now getting the 'Hareri' Khat and we also want it to be banned completely. Thank you
Sahil Togdher	4-12-2020	Livestock	Hello Radio Ergo am calling from Sahil and my name is M.F.G. I would like to know about disease causing camels and goats to have runny noses and cough.

Beer Togdher	4-8-2020	Livestock	Hello Radio Ergo my name is M.A. in Beer, Togdher. I would like the livestock vet to tell us about the disease affecting the stomachs of small goats.
Dagari Mudug	4-8-2020	Livestock	(F) Hello Radio Ergo my name is F.A I am calling from Dagari. Our goats are sick and they have got measles. We would like to get intervention and treatment.
Adado Galgadud	4-10-2020	Livestock	Hello Radio Ergo I am calling from Adado. Our livestock have got a disease that resembles the CCPP however we have given the livestock CCPP medicine and seen no results. We would like to get help with our livestock.
Goh-weyn Galgadud	4-8-2020	Livestock	Hello Radio Ergo my name is A. in Goh-weyn, between Abduwak and Balanbale. I would like to ask the livestock vet where we should inject the livestock for the CCPP disease. Some people inject in the neck while others inject in other parts of the body. We would like the vet doctor to clarify for us.
Gideys Galgadud	4-10-2020	Livestock/ Health	(F) Hello my name is S. in Gideys. Our goats are being killed by CCPP and they are running out of breath. I would like to know if we will get sick if we eat the meat of these animals.
Somali- Ethiopian region	4-10-2020	Livestock	Hello my name is N.J in Somali-Ethiopian region. We are pastoralists, our goats and camels are sick. We would like the government to bring us medicine for our livestock.
Buleburte Hiran	4-8-2020	Livestock	Hello I am calling from Buleburte, Hiran. When the livestock get into the rainy season after a long dry season, this period creates confusion and fear as some of the livestock get lost while others get sick.
Beledweyne Hiran	4-8-2020	Livestock	Hello my name is A.O in Beledweyne. I would like to get tips on livestock rearing and treatment. Thank you Radio Ergo.
Hiran	4-8-2020	Livestock/ Locust	Hello Radio Ergo, my name is A.G in Hiran. I would like to inform you that the locusts have left pests that are affecting our livestock, parasites like ticks have infested our livestock. We would like you to tell us about these livestock parasites.
Bal'ad M.Shabelle	4-8-2020	Livestock	Hello Radio Ergo, I am calling from Bal'ad. I have around 500 goats and they have been threatened by diseases. We would like to the government to help us treat our livestock.

Wanlaweyn L.Shabelle	4-9-2020	Livestock	Hello Radio Ergo my name is H. in Wanlaweyn. I have lost 10 goats to diarrhoea, I would like to know what causes the goats to die. Please share my message so that I can get a feedback. Thank you.
South Central	4-10-2020	Locust	Hello Radio Ergo, my name is J.W.K. We are getting the rainfall and the locusts are now coming out. We would like to get help so that we can get rid of the locusts.
South Central	4-10-2020	Locust/Food security/ WASH	Hello my name is A.D, we are doing good. The locust larvae are causing havoc. There is a rise in food prices and water scarcity. We would like the aid organizations to help us with food and water aid. Please share our message.
Bardera Gedo	4-11-2020	IDPs/Shelter	Hello Radio Ergo I am calling from Bardera. We would like to get the plastic shelters that give us protection from the rain. The local administration have refused to donate the plastic shelters.
El-afweyn Sanag	4-8-2020	WASH	Hello Radio Ergo my name is J. in El-afweyn, Sanag. There is water scarcity in the area, although we are waiting for the rainy season to begin. We would like aid organizations to reach out to us.
Hiis, Erigabo Somaliland	4-13-2020	WASH	Hello Radio Ergo I am in Hiis, there is drought in the area and the water catchment areas are getting dry. We would like to get aid and intervention.
Galgadud	4-12-2020	WASH	Hello Radio Ergo my name is Z.A in Galgadud. I would like to ask the aid organizations to help us install solar on the water wells. Please share our message. Thank you Radio Ergo.
Hiran	4-8-2020	WASH/ Agriculture	Hello Radio Ergo my name is M.A.O in west of Hiran. We have not got rainfall. We are getting ready for farming and we pray that we will get the rainfall soon. Thank you.
Mudug	4-10-2020	Rain	Hello Radio Ergo my name is A.M.A it is your friend that used to call from Togdher but am now in Mudug. We have got rainfall in the region. Thank you Radio Ergo for your broadcasts.
Afgoye L.Shabelle	4-8-2020	Floods	Hello my name is A.N in Afgoye. I would like to inform you the river is flooding and there has been a rise in mosquitos. We would like to get aid intervention.

Ganshanle M.Shabelle	4-10-2020	Floods	Hello my name is M. in Ganshale, Middle Shabelle. The river is causing floods, we pray that we get help. We need aid organizations to intervene so that we can beat the floods.
Hiran	4-8-2020	Protection	Hello my name is Y.M.M in Hiran. We have been harassed by Liyuu police (from Ethiopia) who are killing people. We have not seen any intervention by the Ethiopian government or any other government.
Beledweyne Hiran	4-8-2020	Conflict	Hello my name is A. in Beledweyne, Hiran. I would like to urge the government to intervene in the prolonged conflict in Wanlaweyn. The government forces have neglected these people and we would like to get help.
Wanlaweyn L.Shabelle	4-8-2020	Conflict	Hello Radio Ergo my name is H.M.O in Wanlaweyn. There are clan conflicts in the area. I would like to advise the two clans to consider peaceful solutions. We are headed for the month of Ramadan and it is time to forgive each other.
Wanlaweyn L.Shabelle	4-9-2020	Conflict	Hello my name is A.F.I in Wanlaweyn. There has been conflict in the area that have continued for the past few days. We would like to get intervention so that the conflict can be stopped. Thank you
Sahil Togdher	4-8-2020	Agriculture	Hello my name is A.A.A in Sahil. I would like to talk about the 'Rista' tree. I planted this tree in my farm during the dry season. However it is now thriving and taking over my farmland. It is competing with our crops and I am always trying to cut it down. I would like to get advice on how I can get rid of this tree now.
Kismayo L.Juba	4-9-2020	Agriculture	Hello my name is M.A.M in Kismayo. I am a farmer and I would like aid organizations to help me get seeds and equipment to advance my farm. Thank you.

